

VICTOR VALLEY TRANSIT AUTHORITY

**Expanded Reports for July 2023.**

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for May 2023.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



INVOICE NO. 0060206-IN

**Keolis Transit Services**

17150 Smoke Tree St.  
Hesperia Calif. 92345

Victor Valley Transit Authority  
17150 Smoke Tree St.  
Hesperia, CA 92345

Attention: Mrs. Nancie Goff  
Chief Executive Officer

DATE 6/7/2023

CONTRACT NAME:  
Victor Valley Transit

**BILLING PERIOD 05/01/2023 - 05/31/2023**

**May 2023**

**MONTH**

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance ( + or - )	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance ( + or - ) Year-to-date
County	1,897.88	1,883.19	(14.69)	\$169,101.11	\$167,792.23	(\$1,308.88)	\$1,828,812.01	\$1,819,426.52	(\$9,385.49)
Barstow-Fixed Route	1,860.22	1,858.32	(1.90)	\$165,745.60	\$165,576.31	(\$169.29)	\$1,816,983.73	\$1,666,840.70	(\$150,143.03)
Barstow-County	773.48	771.38	(2.10)	\$68,917.07	\$68,729.96	(\$187.11)	\$752,312.79	\$750,591.29	(\$1,721.50)
Barstow-DAR	454.00	321.70		\$43,425.10	\$30,770.61	(\$12,654.50)	\$475,878.26	\$352,841.03	(\$123,037.23)
<b>SUBTOTALS</b>	<b>4,985.58</b>	<b>4,834.59</b>	<b>(18.69)</b>	<b>\$447,188.88</b>	<b>\$432,869.10</b>	<b>-\$14,319.77</b>	<b>\$4,873,986.79</b>	<b>\$4,589,699.54</b>	<b>-\$284,287.25</b>

TOTAL INVOICE

\$432,869.10

Please REMIT TO:  
Keolis Transit Services, LLC  
53 Slate Street, 11th Floor  
Boston, MA 02109



**Keolis Transit Services**

17150 Smoke Tree St.  
Hesperia Calif. 92345

**BILL TO**  
Victor Valley Transit Authority  
17150 Smoke Tree St.  
Hesperia, CA 92345

Attention: Mrs. Nancie Goff  
Chief Executive Officer

**DATE** 6/7/2023

**CONTRACT NAME:**  
Victor Valley Transit

**INVOICE NO.** 0060205-IN

**MONTH** May 2023 **BILLING PERIOD** 05/01/2023 - 05/31/2023

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA Para Transit	3,233.00	2,791.50		\$309,236.45	\$267,006.98	(\$42,229.48)	\$3,388,798.27	\$2,527,822.05	(\$860,976.22)
Subscription	1,172.00	1,128.75		\$112,101.80	\$107,964.94	(\$4,136.86)	\$1,228,478.68	\$1,040,291.00	(\$188,187.68)
Microlink	910.17	462.15		\$87,057.76	\$44,204.65	(\$42,853.11)	\$666,627.03	\$226,498.17	(\$440,128.86)
Regional Fixed Rt	10,808.36	10,731.55	(76.81)	\$963,024.88	\$956,181.11	(\$6,843.77)	\$10,716,741.78	\$10,637,539.90	(\$79,201.88)
Route 15	723.70	723.70	-	\$64,481.67	\$64,481.67	\$0.00	\$703,980.30	\$700,095.74	(\$3,884.56)
Fort Irwin	505.12	503.44	(1.68)	\$51,936.44	\$51,763.70	(\$172.74)	\$543,407.20	\$539,560.68	(\$3,846.52)
<b>SUBTOTALS</b>	<b>17,352.35</b>	<b>16,341.09</b>	<b>(78.49)</b>	<b>\$1,587,838.99</b>	<b>\$1,491,603.04</b>	<b>-\$96,235.96</b>	<b>\$17,248,033.26</b>	<b>\$15,671,807.54</b>	<b>-\$1,576,225.72</b>

**TOTAL INVOICE** \$1,491,603.04

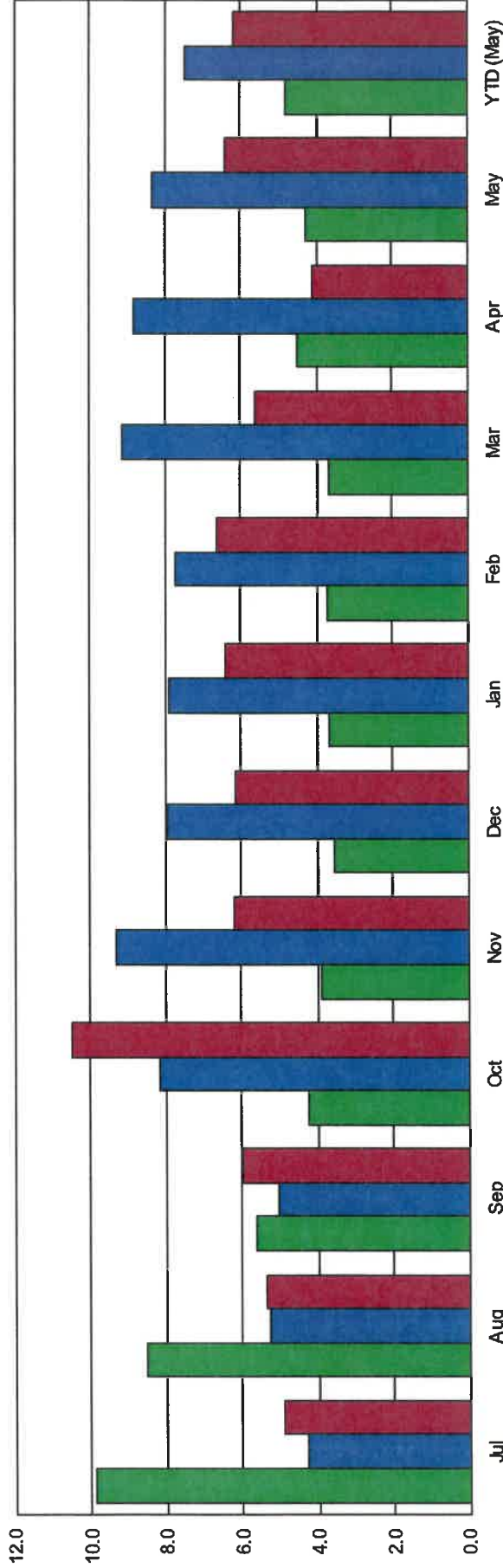
**Please REMIT TO:**  
Keolis Transit Services, LLC  
53 State Street, 11th Floor  
Boston, MA 02109

# FY 2023 -- Monthly Performance Charts

Program - Barstow City Fixed Routes  
 Year-To-Date through May  
 All Routes

## Passengers Per Revenue Hour

Target: None

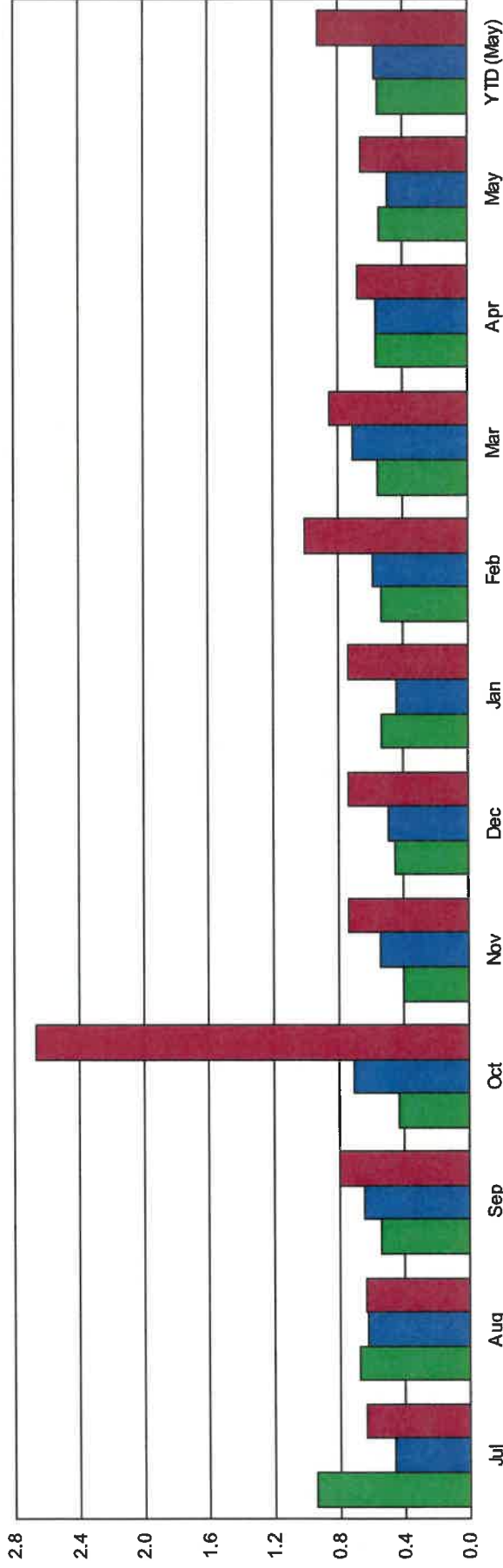


**FY 2023 -- Monthly Performance Charts**  
 Program - Barstow County Routes  
 Year-To-Date through May  
 All Routes

**Passengers Per Revenue Hour**

Target: None

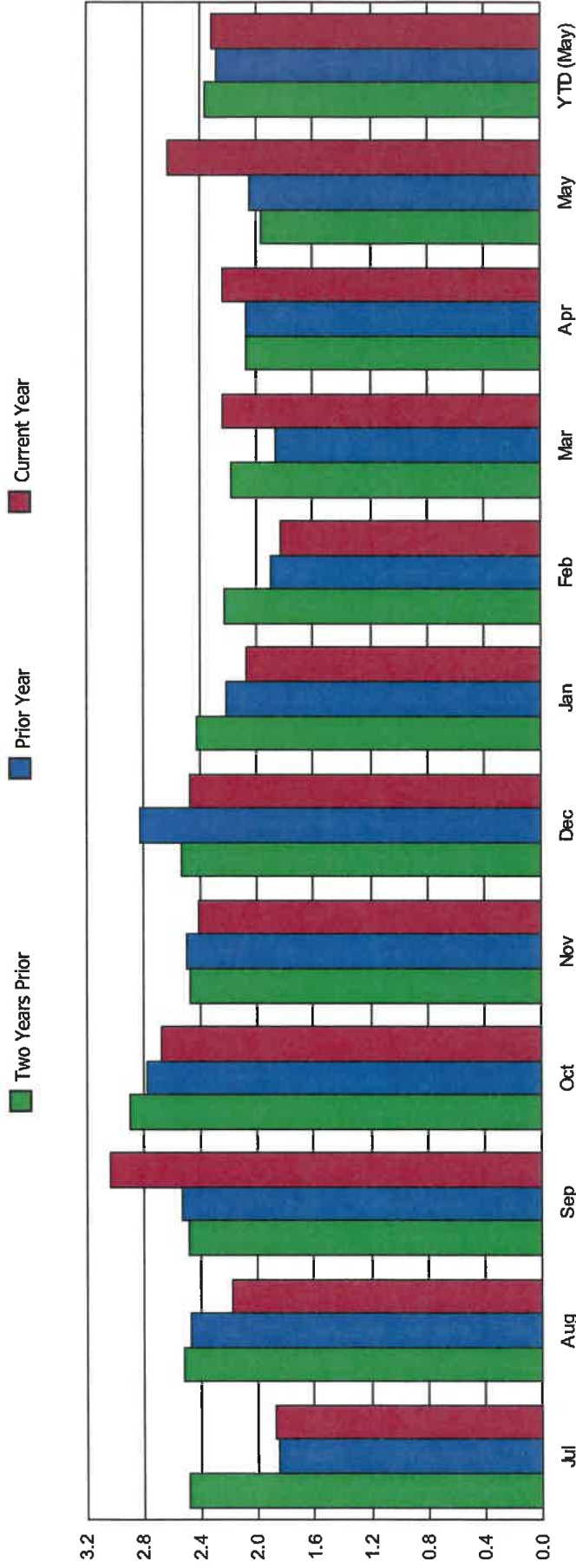
■ Two Years Prior    
 ■ Prior Year    
 ■ Current Year



**FY 2023 -- Monthly Performance Charts**  
 Program - Barstow Demand Response  
 Year-To-Date through May  
 All Routes

**Passengers Per Revenue Hour**

Target: None

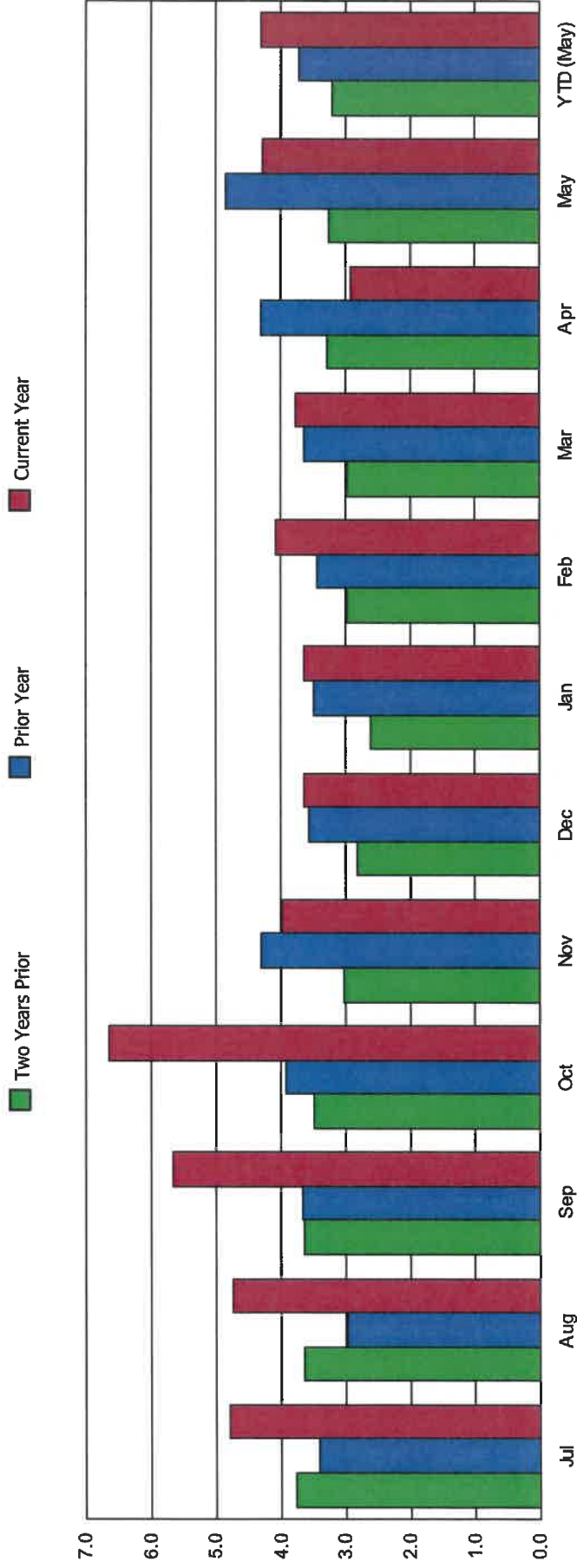


# FY 2023 -- Monthly Performance Charts

Program - Regional Routes  
 Year-To-Date through May  
 All Routes

## Passengers Per Revenue Hour

Target: None



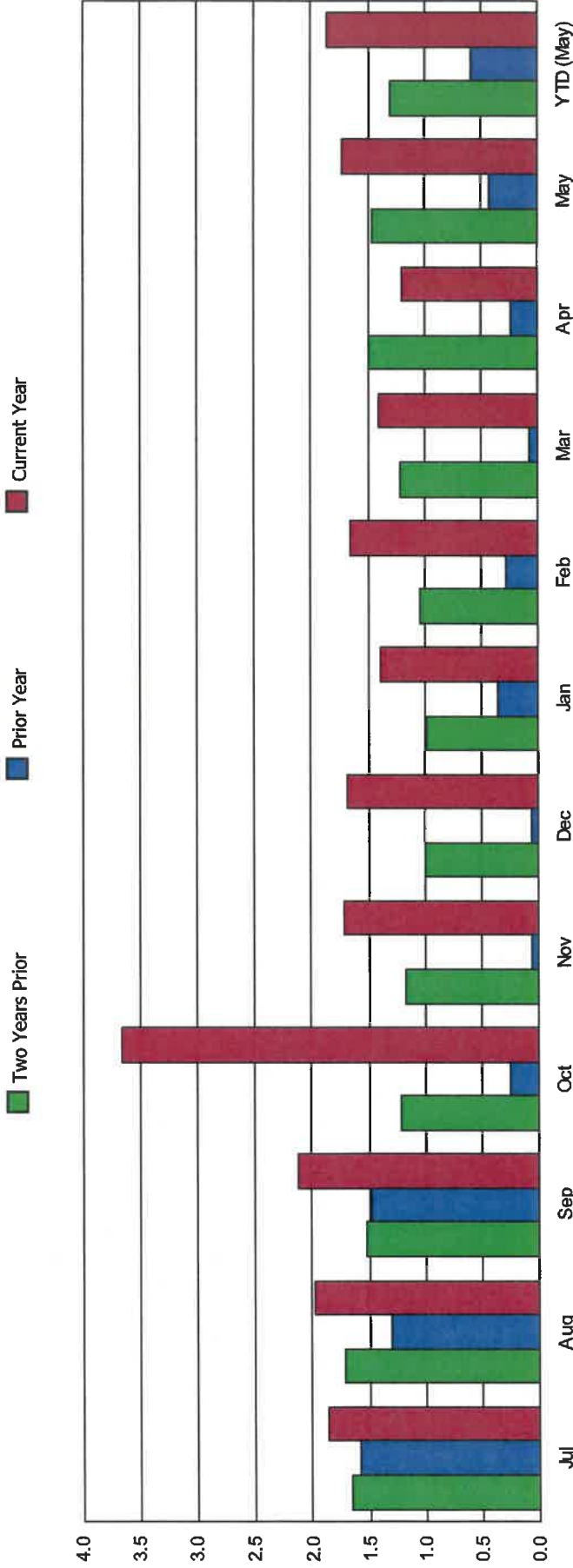


# FY 2023 -- Monthly Performance Charts

Program - County Routes  
 Year-To-Date through May  
 All Routes

## Passengers Per Revenue Hour

Target: None



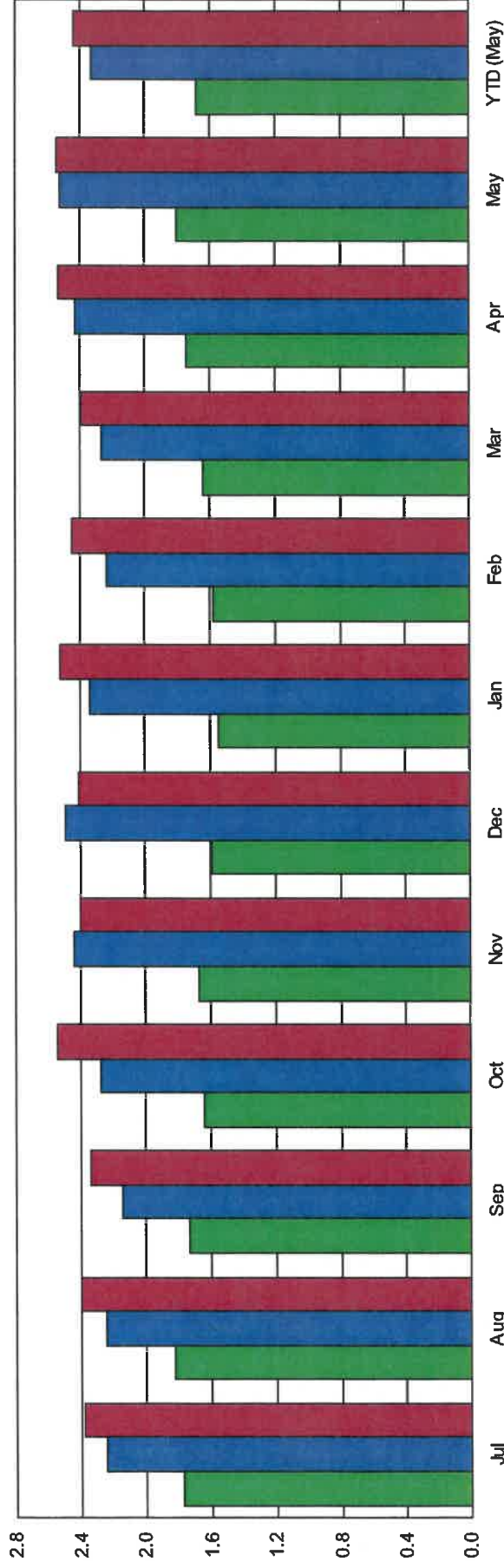


**FY 2023 -- Monthly Performance Charts**  
 Program - Community Transit  
 Year-To-Date through May  
 All Routes

**Passengers Per Revenue Hour**

Target: None

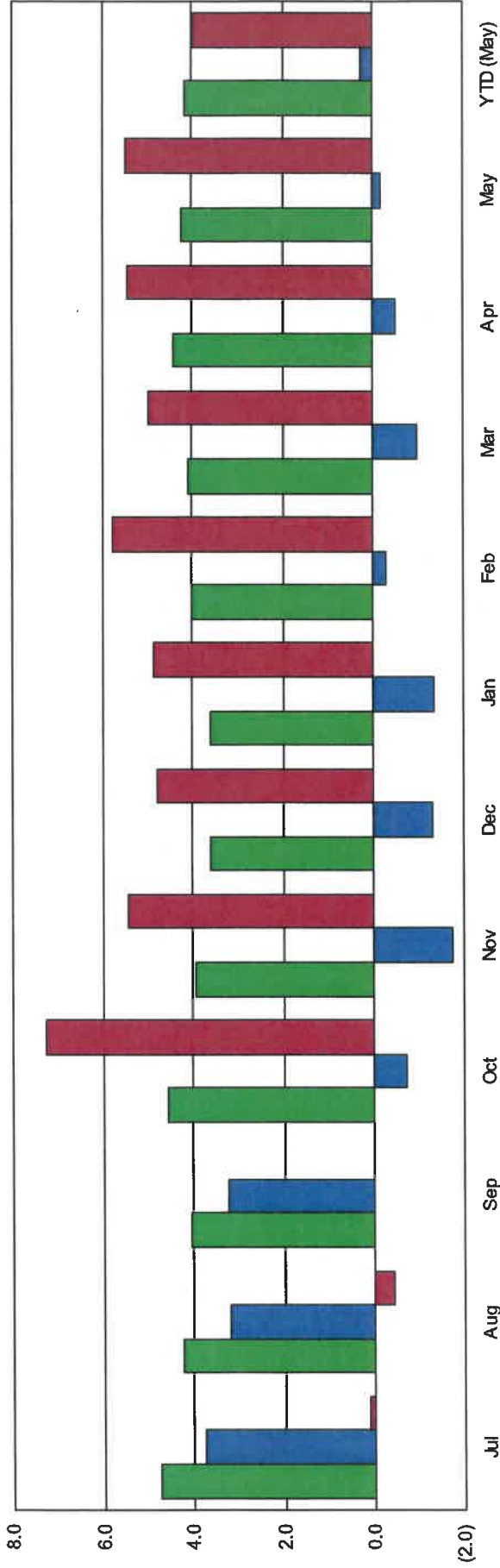
■ Two Years Prior   
 ■ Prior Year   
 ■ Current Year



**FY 2023 -- Monthly Performance Charts**  
 Program - Intercity  
 Year-To-Date through May  
 All Routes

**Passengers Per Revenue Hour**  
 Target: None

■ Two Years Prior  
■ Prior Year  
■ Current Year



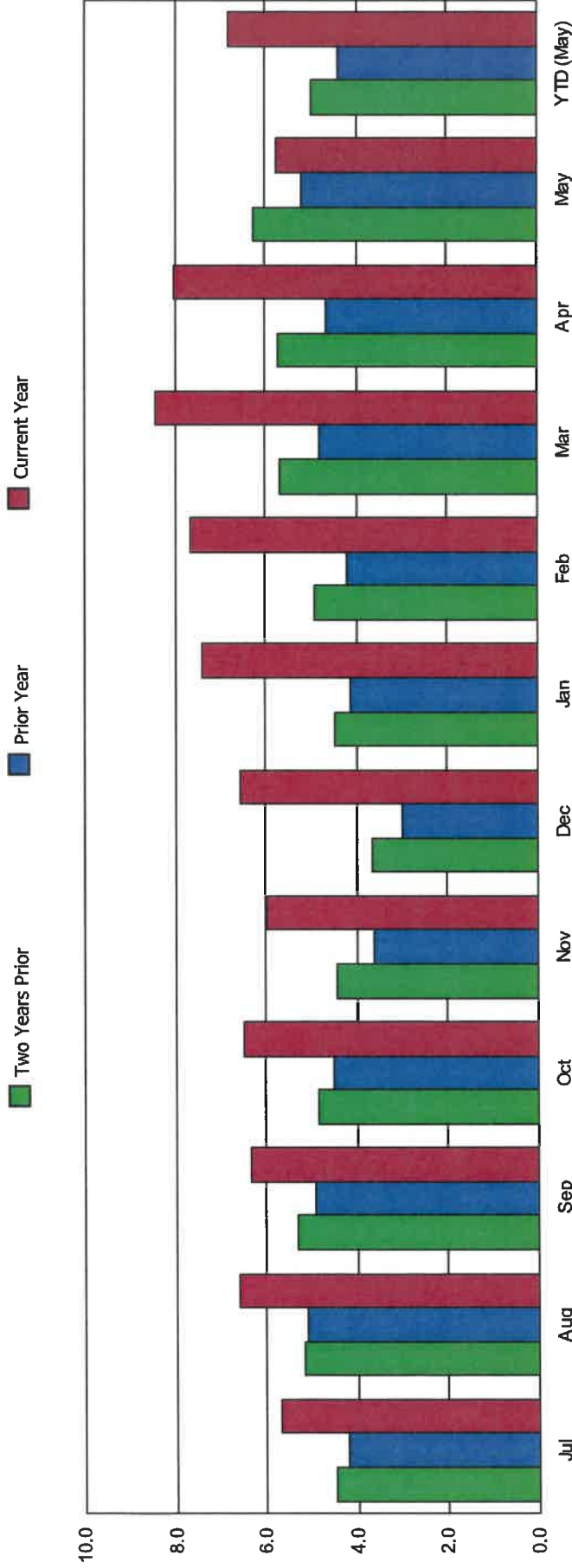


# FY 2023 -- Monthly Performance Charts

Program - Commuter Bus  
Year-To-Date through May  
All Routes

## Passengers Per Revenue Hour

Target: None





**FY 2023 -- Monthly Performance Statistics by Mode**  
**Systemwide Summary**  
**All Routes**

**Performance Statistics for May**

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost		Passenger Revenue		Passenger Revenue Per Rev. Hour	Farebox Recovery Ratio
						Per Passenger	Per Rev. Hour	Per Passenger	Per Rev. Hour		
Bus (Motorbus)	65,578	15,951.1	\$1,852,100	\$81,107	4.1	\$28.24	\$116.11	\$1.24	\$5.08		4.38%
Commuter Bus	3,032	526.4	\$72,547	\$40,515	5.8	\$23.93	\$137.82	\$13.36	\$76.97		55.85%
Demand Response	11,342	4,460.7	\$513,305	\$31,199	2.5	\$45.26	\$115.07	\$2.75	\$6.99		6.08%
<b>System Total</b>	<b>79,952</b>	<b>20,938.2</b>	<b>\$2,437,952</b>	<b>\$152,821</b>	<b>3.8</b>	<b>\$30.49</b>	<b>\$116.44</b>	<b>\$1.91</b>	<b>\$7.30</b>		<b>6.27%</b>



# Monthly Ridership Report

May, FY 2023

Bus (Motorbus), Commuter Bus, Demand Response Only

## Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	47,573	65,578	4.2	4.1	5.01%	4.38%
Commuter Bus	2,541	3,032	5.1	5.7	57.96%	55.85%
Demand Response	9,289	11,342	2.4	2.5	5.21%	6.08%
<b>System Total</b>	<b>59,403</b>	<b>79,952</b>	<b>3.8</b>	<b>3.8</b>	<b>6.60%</b>	<b>6.27%</b>



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Regional Routes  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$1,346,766	\$1,548,902	\$1,382,895	\$1,548,902	(\$166,007)	(10.71%)
Aug	\$1,298,910	\$1,548,902	\$1,497,575	\$1,548,902	(\$51,327)	(3.31%)
Sep	\$1,234,006	\$1,548,902	\$1,271,668	\$1,548,902	(\$277,234)	(17.89%)
Oct	\$1,358,584	\$1,548,902	\$1,269,862	\$1,548,902	(\$279,040)	(18.01%)
Nov	\$1,231,334	\$1,548,902	\$1,225,918	\$1,548,902	(\$322,984)	(20.85%)
Dec	\$1,716,380	\$1,548,902	\$1,760,558	\$1,548,902	\$211,656	13.66%
Jan	\$1,287,605	\$1,548,902	\$1,270,267	\$1,548,902	(\$278,635)	(17.98%)
Feb	\$1,193,518	\$1,548,902	\$1,253,935	\$1,548,902	(\$294,967)	(19.04%)
Mar	\$1,301,373	\$1,548,902	\$1,386,307	\$1,548,902	(\$162,595)	(10.49%)
Apr	\$1,247,631	\$1,548,902	\$1,276,645	\$1,548,902	(\$272,257)	(17.57%)
May	\$1,267,022	\$1,548,902	\$1,273,677	\$1,548,902	(\$275,225)	(17.76%)
YTD Total	\$14,483,130	\$17,037,922	\$14,869,308	\$17,037,922	(\$2,168,614)	(12.72%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 County Routes  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$206,006	\$252,158	\$229,482		(\$22,676)	(8.99%)
Aug	\$195,515	\$252,158	\$246,521		(\$5,637)	(2.23%)
Sep	\$181,808	\$252,158	\$208,968		(\$43,190)	(17.12%)
Oct	\$211,349	\$252,158	\$220,063		(\$32,095)	(12.72%)
Nov	\$189,560	\$252,158	\$212,453		(\$39,705)	(15.74%)
Dec	\$277,054	\$252,158	\$290,396		\$38,238	15.16%
Jan	\$202,206	\$252,158	\$227,429		(\$24,729)	(9.80%)
Feb	\$193,361	\$252,158	\$211,065		(\$41,093)	(16.29%)
Mar	\$208,422	\$252,158	\$228,289		(\$23,869)	(9.46%)
Apr	\$200,652	\$252,158	\$209,022		(\$43,136)	(17.10%)
May	\$206,043	\$252,158	\$209,076		(\$43,082)	(17.08%)
YTD Total	\$2,271,976	\$2,773,738	\$2,492,764		(\$280,974)	(10.12%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Community Transit  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$370,649	\$562,705	\$480,889	\$562,705	(\$81,816)	(14.53%)
Aug	\$432,579	\$562,705	\$530,851	\$562,705	(\$31,854)	(5.66%)
Sep	\$400,982	\$562,705	\$430,514	\$562,705	(\$132,191)	(23.49%)
Oct	\$403,622	\$562,705	\$418,152	\$562,705	(\$144,553)	(25.68%)
Nov	\$362,630	\$562,705	\$406,404	\$562,705	(\$156,301)	(27.77%)
Dec	\$535,666	\$562,705	\$532,910	\$562,705	(\$29,795)	(5.29%)
Jan	\$321,796	\$562,705	\$407,612	\$562,705	(\$155,093)	(27.56%)
Feb	\$332,237	\$562,705	\$401,538	\$562,705	(\$161,167)	(28.64%)
Mar	\$402,191	\$562,705	\$474,353	\$562,705	(\$88,352)	(15.70%)
Apr	\$400,218	\$562,705	\$439,724	\$562,705	(\$122,981)	(21.85%)
May	\$401,610	\$562,705	\$471,896	\$562,705	(\$90,809)	(16.13%)
YTD Total	\$4,364,180	\$6,189,755	\$4,994,843	\$6,189,755	(\$1,194,912)	(19.30%)





# FY 2023 -- Program Statistics

Year-To-Date Through May

Intercity

All Routes

Operating Costs							
Month	FY 2022		FY 2023		FY 2023 Actual Costs	Budget Variance	% Variance
	Actual Costs	Budget Costs	Budget Costs	Actual Costs			
Jul	\$77,945	\$107,195	\$107,195	\$96,256	(\$10,939)	(10.20%)	
Aug	\$80,920	\$107,195	\$107,195	\$108,365	\$1,170	1.09%	
Sep	\$78,256	\$107,195	\$107,195	\$91,388	(\$15,807)	(14.74%)	
Oct	\$88,971	\$107,195	\$107,195	\$87,190	(\$20,005)	(18.66%)	
Nov	\$83,322	\$107,195	\$107,195	\$85,187	(\$22,008)	(20.53%)	
Dec	\$128,347	\$107,195	\$107,195	\$120,455	\$13,260	12.37%	
Jan	\$87,367	\$107,195	\$107,195	\$97,292	(\$9,903)	(9.23%)	
Feb	\$83,958	\$107,195	\$107,195	\$90,374	(\$16,821)	(15.69%)	
Mar	\$90,429	\$107,195	\$107,195	\$94,283	(\$12,912)	(12.04%)	
Apr	\$86,141	\$107,195	\$107,195	\$87,601	(\$19,594)	(18.27%)	
May	\$87,515	\$107,195	\$107,195	\$87,982	(\$19,213)	(17.92%)	
YTD Total	\$973,171	\$1,179,145	\$1,179,145	\$1,046,374	(\$132,771)	(11.25%)	



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Commuter Bus  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$64,408	\$86,984	\$63,040	\$86,984	(\$23,944)	(27.52%)
Aug	\$62,624	\$86,984	\$83,699	\$86,984	(\$3,285)	(3.77%)
Sep	\$60,645	\$86,984	\$77,579	\$86,984	(\$9,405)	(10.81%)
Oct	\$66,682	\$86,984	\$77,840	\$86,984	(\$9,144)	(10.51%)
Nov	\$66,341	\$86,984	\$73,848	\$86,984	(\$13,136)	(15.10%)
Dec	\$96,207	\$86,984	\$85,841	\$86,984	(\$1,143)	(1.31%)
Jan	\$68,441	\$86,984	\$101,712	\$86,984	\$14,728	16.93%
Feb	\$67,297	\$86,984	\$86,474	\$86,984	(\$510)	(0.58%)
Mar	\$73,636	\$86,984	\$80,326	\$86,984	(\$6,658)	(7.65%)
Apr	\$68,006	\$86,984	\$70,696	\$86,984	(\$16,288)	(18.72%)
May	\$69,857	\$86,984	\$72,547	\$86,984	(\$14,437)	(16.59%)
YTD Total	\$764,142	\$956,824	\$873,604	\$956,824	(\$83,220)	(8.69%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Barstow City Fixed Routes  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$208,893	\$562,705	\$211,110	\$562,705	(\$351,595)	(62.48%)
Aug	\$206,855	\$562,705	\$249,940	\$562,705	(\$312,765)	(55.58%)
Sep	\$200,424	\$562,705	\$219,411	\$562,705	(\$343,294)	(61.00%)
Oct	\$227,272	\$562,705	\$223,005	\$562,705	(\$339,700)	(60.36%)
Nov	\$216,102	\$562,705	\$209,472	\$562,705	(\$353,233)	(62.77%)
Dec	\$222,097	\$562,705	\$236,114	\$562,705	(\$326,591)	(58.03%)
Jan	\$225,306	\$562,705	\$253,700	\$562,705	(\$309,005)	(54.91%)
Feb	\$204,647	\$562,705	\$204,310	\$562,705	(\$358,395)	(63.69%)
Mar	\$216,869	\$562,705	\$215,120	\$562,705	(\$347,585)	(61.77%)
Apr	\$215,570	\$562,705	\$209,395	\$562,705	(\$353,310)	(62.78%)
May	\$212,141	\$562,705	\$200,684	\$562,705	(\$362,021)	(64.33%)
YTD Total	\$2,356,176	\$6,189,755	\$2,432,261	\$6,189,755	(\$3,757,494)	(60.70%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Barstow County Routes  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$86,769	\$239,348	\$90,174		(\$149,174)	(62.32%)
Aug	\$86,322	\$239,348	\$107,265		(\$132,083)	(55.18%)
Sep	\$84,749	\$239,348	\$94,801		(\$144,547)	(60.39%)
Oct	\$95,080	\$239,348	\$96,651		(\$142,697)	(59.61%)
Nov	\$90,713	\$239,348	\$88,904		(\$150,444)	(62.85%)
Dec	\$96,652	\$239,348	\$97,772		(\$141,576)	(59.15%)
Jan	\$94,320	\$239,348	\$116,500		(\$122,848)	(51.32%)
Feb	\$87,315	\$239,348	\$96,104		(\$143,244)	(59.84%)
Mar	\$94,093	\$239,348	\$89,554		(\$149,794)	(62.58%)
Apr	\$90,192	\$239,348	\$85,993		(\$153,355)	(64.07%)
May	\$90,444	\$239,348	\$80,680		(\$158,668)	(66.29%)
YTD Total	\$996,649	\$2,632,828	\$1,044,400		(\$1,588,428)	(60.33%)



# FY 2023 -- Program Statistics

Year-To-Date Through May  
 Barstow Demand Response  
 All Routes

Operating Costs						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$31,945	\$51,156	\$45,216		(\$5,940)	(11.61%)
Aug	\$42,154	\$51,156	\$53,179		\$2,023	3.95%
Sep	\$37,853	\$51,156	\$45,831		(\$5,325)	(10.40%)
Oct	\$41,022	\$51,156	\$52,986		\$1,830	3.57%
Nov	\$44,840	\$51,156	\$45,781		(\$5,375)	(10.50%)
Dec	\$46,535	\$51,156	\$52,306		\$1,150	2.24%
Jan	\$38,901	\$51,156	\$51,989		\$833	1.62%
Feb	\$39,350	\$51,156	\$40,923		(\$10,233)	(20.00%)
Mar	\$45,923	\$51,156	\$42,700		(\$8,456)	(16.53%)
Apr	\$46,977	\$51,156	\$40,437		(\$10,719)	(20.95%)
May	\$45,121	\$51,156	\$41,409		(\$9,747)	(19.05%)
YTD Total	\$460,622	\$562,716	\$512,758		(\$49,958)	(8.87%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Regional Routes  
 All Routes

Passenger Revenue						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$75,187	\$42,667	\$63,382	\$42,667	\$20,715	48.55%
Aug	\$30,689	\$42,667	\$90,417	\$42,667	\$47,751	111.91%
Sep	\$54,920	\$42,667	\$64,488	\$42,667	\$21,821	51.14%
Oct	\$68,979	\$42,667	\$19,581	\$42,667	(\$23,085)	(54.10%)
Nov	\$26,085	\$42,667	\$90,465	\$42,667	\$47,799	112.02%
Dec	\$80,480	\$42,667	\$56,201	\$42,667	\$13,534	31.72%
Jan	\$56,777	\$42,667	\$50,330	\$42,667	\$7,663	17.96%
Feb	\$67,796	\$42,667	\$81,918	\$42,667	\$39,252	91.99%
Mar	\$93,036	\$42,667	\$30,016	\$42,667	(\$12,650)	(29.64%)
Apr	\$34,125	\$42,667	\$85,886	\$42,667	\$43,220	101.29%
May	\$69,597	\$42,667	\$49,027	\$42,667	\$6,360	14.90%
YTD Total	\$657,672	\$469,333	\$681,712	\$469,333	\$212,379	45.25%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 County Routes  
 All Routes

Month	Passenger Revenue				Budget Variance	% Variance
	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Target: None		
Jul	\$6,221	\$3,125	\$7,834		\$4,709	150.69%
Aug	\$2,847	\$3,125	\$15,617		\$12,492	399.75%
Sep	\$5,825	\$3,125	\$4,633		\$1,508	48.25%
Oct	\$6,504	\$3,125	\$2,893		(\$232)	(7.41%)
Nov	\$2,760	\$3,125	\$5,406		\$2,281	72.98%
Dec	\$4,093	\$3,125	\$13,706		\$10,581	338.60%
Jan	\$13,849	\$3,125	\$3,566		\$441	14.11%
Feb	\$3,121	\$3,125	\$10,159		\$7,034	225.08%
Mar	\$6,863	\$3,125	\$4,019		\$894	28.61%
Apr	\$3,278	\$3,125	\$9,423		\$6,298	201.52%
May	\$7,141	\$3,125	\$4,519		\$1,394	44.60%
YTD Total	\$62,502	\$34,375	\$81,776		\$47,401	137.89%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Community Transit  
 All Routes

Passenger Revenue						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$19,799	\$17,717	\$20,915	\$17,717	\$3,199	18.05%
Aug	\$20,309	\$17,717	\$39,845	\$17,717	\$22,128	124.89%
Sep	\$23,178	\$17,717	\$22,863	\$17,717	\$5,146	29.04%
Oct	\$20,883	\$17,717	\$18,452	\$17,717	\$735	4.14%
Nov	\$22,384	\$17,717	\$24,794	\$17,717	\$7,077	39.94%
Dec	\$21,231	\$17,717	\$47,437	\$17,717	\$29,721	167.75%
Jan	\$33,419	\$17,717	\$23,125	\$17,717	\$5,408	30.52%
Feb	\$19,416	\$17,717	\$29,739	\$17,717	\$12,022	67.85%
Mar	\$22,025	\$17,717	\$27,348	\$17,717	\$9,631	54.36%
Apr	\$24,021	\$17,717	\$29,015	\$17,717	\$11,298	63.77%
May	\$22,619	\$17,717	\$28,860	\$17,717	\$11,143	62.89%
YTD Total	\$249,285	\$194,883	\$312,393	\$194,883	\$117,509	60.29%





# FY 2023 -- Program Statistics

Year-To-Date Through May  
Intercity  
All Routes

Passenger Revenue							
Month	FY 2022		FY 2023		FY 2023 Actual Revenue	Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Budget Revenue	Actual Revenue			
Jul	\$11,456	\$8,438	\$8,438	\$12,769	\$4,331	51.33%	
Aug	\$9,341	\$8,438	\$8,438	\$11,368	\$2,931	34.73%	
Sep	\$14,023	\$8,438	\$8,438	\$12,038	\$3,600	42.67%	
Oct	\$11,824	\$8,438	\$8,438	\$4,863	(\$3,574)	(42.35%)	
Nov	\$9,811	\$8,438	\$8,438	\$8,418	(\$19)	(0.23%)	
Dec	\$11,085	\$8,438	\$8,438	\$17,977	\$9,539	113.05%	
Jan	\$12,608	\$8,438	\$8,438	\$9,767	\$1,330	15.75%	
Feb	\$9,141	\$8,438	\$8,438	\$11,420	\$2,983	35.35%	
Mar	\$10,458	\$8,438	\$8,438	\$9,571	\$1,134	13.43%	
Apr	\$12,965	\$8,438	\$8,438	\$12,416	\$3,978	47.14%	
May	\$9,869	\$8,438	\$8,438	\$13,382	\$4,945	58.60%	
YTD Total	\$122,581	\$92,813	\$92,813	\$123,990	\$31,178	33.59%	



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Commuter Bus  
 All Routes

Passenger Revenue						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$35,982	\$35,667	\$36,773	\$35,667	\$1,106	3.10%
Aug	\$36,113	\$35,667	\$37,491	\$35,667	\$1,825	5.11%
Sep	\$36,704	\$35,667	\$45,206	\$35,667	\$9,539	26.74%
Oct	\$34,625	\$35,667	\$38,404	\$35,667	\$2,738	7.67%
Nov	\$35,612	\$35,667	\$40,745	\$35,667	\$5,079	14.23%
Dec	\$34,514	\$35,667	\$36,615	\$35,667	\$949	2.66%
Jan	\$36,315	\$35,667	\$39,407	\$35,667	\$3,741	10.48%
Feb	\$35,638	\$35,667	\$42,041	\$35,667	\$6,375	17.87%
Mar	\$37,751	\$35,667	\$39,549	\$35,667	\$3,882	10.88%
Apr	\$35,445	\$35,667	\$42,123	\$35,667	\$6,457	18.10%
May	\$40,488	\$35,667	\$40,515	\$35,667	\$4,848	13.59%
YTD Total	\$399,185	\$392,333	\$438,871	\$392,333	\$46,537	11.86%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Barstow City Fixed Routes  
 All Routes

Passenger Revenue							
Month	FY 2022		FY 2023		FY 2023 Actual Revenue	Budget Variance	% Variance
	Actual Revenue	Budget Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue			
Jul	\$4,706	\$3,563	\$3,563	\$5,720	\$2,157	60.55%	
Aug	\$3,480	\$3,563	\$3,563	\$9,843	\$6,280	176.29%	
Sep	\$9,798	\$3,563	\$3,563	\$6,674	\$3,111	87.32%	
Oct	\$6,012	\$3,563	\$3,563	\$890	(\$2,673)	(75.02%)	
Nov	\$4,102	\$3,563	\$3,563	\$2,011	(\$1,552)	(43.55%)	
Dec	\$4,111	\$3,563	\$3,563	\$10,085	\$6,522	183.07%	
Jan	\$1,614	\$3,563	\$3,563	\$7,850	\$4,288	120.36%	
Feb	\$6,943	\$3,563	\$3,563	\$7,185	\$3,622	101.67%	
Mar	\$6,248	\$3,563	\$3,563	\$7,625	\$4,062	114.02%	
Apr	\$8,091	\$3,563	\$3,563	\$7,273	\$3,711	104.15%	
May	\$5,320	\$3,563	\$3,563	\$11,147	\$7,585	212.90%	
YTD Total	\$60,426	\$39,188	\$39,188	\$76,301	\$37,114	94.70%	



**FY 2023 -- Program Statistics**  
 Year-To-Date Through May  
 Barstow County Routes  
 All Routes

Passenger Revenue						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$1,418	\$1,875	\$1,407	\$1,875	(\$468)	(24.95%)
Aug	\$851	\$1,875	\$1,830	\$1,875	(\$45)	(2.41%)
Sep	\$2,768	\$1,875	\$1,607	\$1,875	(\$268)	(14.29%)
Oct	\$1,901	\$1,875	\$2,889	\$1,875	\$1,014	54.05%
Nov	\$3,955	\$1,875	\$751	\$1,875	(\$1,124)	(59.96%)
Dec	\$3,943	\$1,875	\$3,148	\$1,875	\$1,273	67.87%
Jan	\$671	\$1,875	\$2,651	\$1,875	\$776	41.40%
Feb	\$2,118	\$1,875	\$2,779	\$1,875	\$904	48.20%
Mar	\$1,875	\$1,875	\$2,619	\$1,875	\$744	39.65%
Apr	\$2,491	\$1,875	\$2,992	\$1,875	\$1,117	59.59%
May	\$1,388	\$1,875	\$3,031	\$1,875	\$1,156	61.66%
YTD Total	\$23,378	\$20,625	\$25,703	\$20,625	\$5,078	24.61%



# FY 2023 -- Program Statistics

Year-To-Date Through May  
 Barstow Demand Response  
 All Routes

Passenger Revenue						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$1,658	\$844	\$746		(\$97)	(11.52%)
Aug	\$1,528	\$844	\$660		(\$184)	(21.83%)
Sep	\$769	\$844	\$1,901		\$1,057	125.27%
Oct	\$1,013	\$844	\$967		\$124	14.66%
Nov	\$1,035	\$844	\$1,691		\$847	100.43%
Dec	\$770	\$844	\$1,695		\$852	100.91%
Jan	\$943	\$844	\$1,614		\$770	91.23%
Feb	\$784	\$844	\$2,616		\$1,772	209.98%
Mar	\$835	\$844	\$2,265		\$1,421	168.42%
Apr	\$710	\$844	\$2,374		\$1,530	181.34%
May	\$653	\$844	\$2,339		\$1,495	177.21%
YTD Total	\$10,697	\$9,281	\$18,867		\$9,586	103.28%

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2023												Project to Date Totals	Avg (monthlly)		
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE				
Cash Fares	\$ 288	\$ 126	\$ 63	\$ 1,222	\$ 29	\$ 49	\$ 94	\$ 274	\$ 94	\$ 576	\$ 126	\$ -	\$ -	\$ -	\$ 2,940	\$ 267.26
Prepaid Fares	\$ 36,285	\$ 37,110	\$ 44,880	\$ 37,080	\$ 40,695	\$ 36,330	\$ 39,000	\$ 41,460	\$ 39,135	\$ 41,160	\$ 39,420	\$ 4,000	\$ 4,000	\$ 4,000	\$ 432,555	\$ 39,323.18
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 44,000	\$ 4,000.00
<b>Total Revenue</b>	<b>\$ 40,573</b>	<b>\$ 41,236</b>	<b>\$ 48,943</b>	<b>\$ 42,302</b>	<b>\$ 44,724</b>	<b>\$ 40,379</b>	<b>\$ 43,094</b>	<b>\$ 45,734</b>	<b>\$ 43,229</b>	<b>\$ 45,736</b>	<b>\$ 43,546</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 479,495</b>	<b>\$ 43,590</b>
Operations Exp	\$ 43,289	\$ 50,186	\$ 45,495	\$ 49,113	\$ 49,248	\$ 51,736	\$ 50,660	\$ 46,987	\$ 54,297	\$ 46,786	\$ 51,764	\$ -	\$ -	\$ -	\$ 539,561	\$ 49,050.97
Fuel Exp	\$ 12,209	\$ 14,211	\$ 13,218	\$ 14,222	\$ 10,113	\$ 14,361	\$ 30,770	\$ 29,458	\$ 14,106	\$ 13,696	\$ 11,903	\$ -	\$ -	\$ -	\$ 178,267	\$ 16,206.13
Bank Fees	\$ 1,022	\$ 1,119	\$ 888	\$ 826	\$ 902	\$ 1,170	\$ 1,106	\$ 846	\$ 2,537	\$ 987	\$ 1,066	\$ -	\$ -	\$ -	\$ 12,468	\$ 1,133.41
Other Exp	\$ -	\$ -	\$ -	\$ 481	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 692	\$ -	\$ -	\$ -	\$ 1,173	\$ 106.63
<b>Total Expense</b>	<b>\$ 56,519</b>	<b>\$ 65,516</b>	<b>\$ 59,602</b>	<b>\$ 64,642</b>	<b>\$ 60,263</b>	<b>\$ 67,266</b>	<b>\$ 82,536</b>	<b>\$ 77,291</b>	<b>\$ 71,632</b>	<b>\$ 61,469</b>	<b>\$ 64,733</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 731,469</b>	<b>\$ 66,497</b>
<b>Net Activity</b>	<b>\$ (15,947)</b>	<b>\$ (24,279)</b>	<b>\$ (10,659)</b>	<b>\$ (22,340)</b>	<b>\$ (15,540)</b>	<b>\$ (26,888)</b>	<b>\$ (39,442)</b>	<b>\$ (31,557)</b>	<b>\$ (28,403)</b>	<b>\$ (15,732)</b>	<b>\$ (21,187)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (251,974)</b>	<b>\$ (25,197.37)</b>
Income/Expense Ratio	72%	63%	82%	65%	74%	60%	52%	59%	60%	74%	67%	#DIV/0!	#DIV/0!	#DIV/0!	66%	66%

# Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2022/2023

	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS			
	TIME		ROUTE DESIGN	VEHICLE CONDITION	FARES	MISC.	DISCOURTEOUS	OPERATING	UNSAFE	PICKUP	FAILURE TO	TRANSFER	DROP OFF	MISC.	CURRENT MONTH	YEAR TO DATE
	FAST	SLOW														
<b>May 2023</b>																
Regional Fixed Route																
1															0	1
2															0	0
3															0	1
6 Barstow College															0	0
15							1								1	2
101															0	3
200															0	0
25															0	0
31															0	3
32								1							1	1
33															0	1
40															0	0
41															0	0
42															0	0
43															0	1
46															0	0
47															0	0
50/50X							1								1	2
51															0	1
52															0	1
53															0	0
54															0	1
55															0	1
64								1							1	1
66															0	0
68															0	1
<b>TOTAL REGIONAL FIXED RT</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>22</b>
County Routes																
21 Tri-Comm.															0	2
22 Helendale															0	1
23 Lucerne Valley															0	1
28 Hinkley/Helendale															0	1
29 Yermo/Newberry Springs															0	2
<b>TOTAL COMMUNITY ROUTES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
ADA Paratransit																
Direct Access															0	18
Subscription															0	0
<b>TOTAL ADA PARATRANSIT</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>18</b>
Personnel																
Customer Service															0	0
Routing & Scheduling															0	0
Dispatch															0	1
Passenger to Passenger															0	0
<b>TOTAL PERSONNEL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>TOTAL COMPLAINTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>48</b>

**LIFT DEPLOYMENT REPORT  
FY 22-23**

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	175	322	0	220	407	430	453	443	360	288	513		3611
101	2	0	0	1	1	1	24	1	0	3	1		34
2	215	181	0	54	121	147	184	154	179	146	119		1500
3	148	138	0	93	190	141	116	80	83	70	102		1161
6	97	40	47	31	52	88	60	51	87	88	119		760
15	205	41	35	22	37	24	34	32	49	21	33		533
21	200	0	170	7	4	3	7	7	5	3	4		410
22	6	10	4	16	34	16	7	21	16	15	34		179
23	53	80	75	89	125	112	78	104	122	72	122		1032
25	0	7	2	1	4	1	4	1	0	8	0		28
28	1	4	2	2	4	9	4	2	8	5	3		44
29	24	13	16	10	9	3	6	11	9	27	24		152
31	22	14	26	35	64	115	115	92	112	83	91		759
32	30	40	27	18	59	40	65	26	48	16	44		413
33	147	11	171	26	35	34	25	25	19	15	19		527
40	10	17	18	24	16	13	21	18	15	12	28		190
41	41	29	22	71	83	91	56	66	58	50	81		648
42	7	13	1	11	7	17	8	11	14	12	11		112
43	34	54	40	53	92	73	46	87	82	46	46		633
47	12	16	56	19	33	33	25	33	20	18	26		291
50	102	101	70	33	80	81	43	83	60	63	69		785
52	20	19	24	35	51	36	39	72	45	32	47		420
54	12	19	33	10	31	17	21	33	30	20	20		246
55	17	33	33	22	52	25	30	30	38	33	27		340
56	23	81	71	32	85	43	53	42	81	78	56		645
64	5	6	14	14	46	34	23	15	21	26	31		235
66	9	11	3	9	4	1	3	1	0	4	3		48
68	24	33	45	34	51	48	31	30	43	64	58		461
TOTAL CURRENT	1707	1413	1075	1043	1867	1776	1680	1647	1725	1426	1854	0	17213
TOTAL LAST YEAR	1313	1069	1219	1165	716	486	498	585	972	1081	961		10865

There were no pass-ups in May.

Prepared by: Debi Albin



**BIKE RACK REPORT  
FY 22-23**

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	35	68	0	21	67	78	43	55	100	36	59		562
101	8	1	4	8	2	1	3	0	15	1	4		47
2	12	8	0	7	43	11	13	5	16	17	17		149
3	87	53	0	21	46	34	28	56	57	32	63		477
6	11	21	30	11	36	43	33	31	48	17	40		321
15	57	93	72	31	97	100	82	87	71	10	73		773
21	26	11	38	3	14	33	22	40	27	15	24		253
22	52	56	42	39	54	36	32	42	55	38	83		509
23	57	79	64	57	75	63	58	70	97	43	94		757
25	7	6	7	1	8	8	4	4	2	11	4		62
28	1	3	6	4	12	4	1	6	15	7	5		64
30	20	24	17	8	10	14	12	13	13	12	28		171
31	87	48	64	29	115	100	101	125	130	111	145		1035
32	69	90	122	27	61	70	178	93	89	79	191		1069
33	84	21	73	6	11	23	15	10	28	8	14		294
40	12	32	19	10	17	25	51	22	19	9	9		225
41	147	215	151	71	243	172	152	174	159	77	156		1717
42	13	25	20	7	14	10	17	14	14	12	18		164
43	99	107	181	44	100	138	104	70	95	56	90		1084
47	15	14	6	20	48	24	16	9	13	9	13		187
50/50X	72	146	119	62	147	128	115	167	125	87	136		1304
52	123	113	156	79	199	183	177	181	151	131	162		1656
53	77	69	80	34	103	82	72	95	85	45	108		860
54	32	13	20	6	111	22	29	42	42	6	126		449
55	49	114	133	26	49	67	50	35	56	61	74		714
56	108	188	111	29	86	57	73	75	104	86	71		988
64	65	20	31	8	89	30	28	27	34	29	14		376
66	11	20	3	2	5	5	7	4	12	12	5		56
68	72	81	128	20	305	77	80	83	65	30	50		1001
TOTAL CURRENT	1,488	1,739	1,697	692	1,403	1,638	1,606	1,394	1,592	1,431	1,624		17,353
TOTAL LAST YEAR	2,032	1,694	1,807	1,639	1,403	1,369	1,391	1,394	1,592	1,431	1,624		17,376

There were no bicycle pass ups in May.

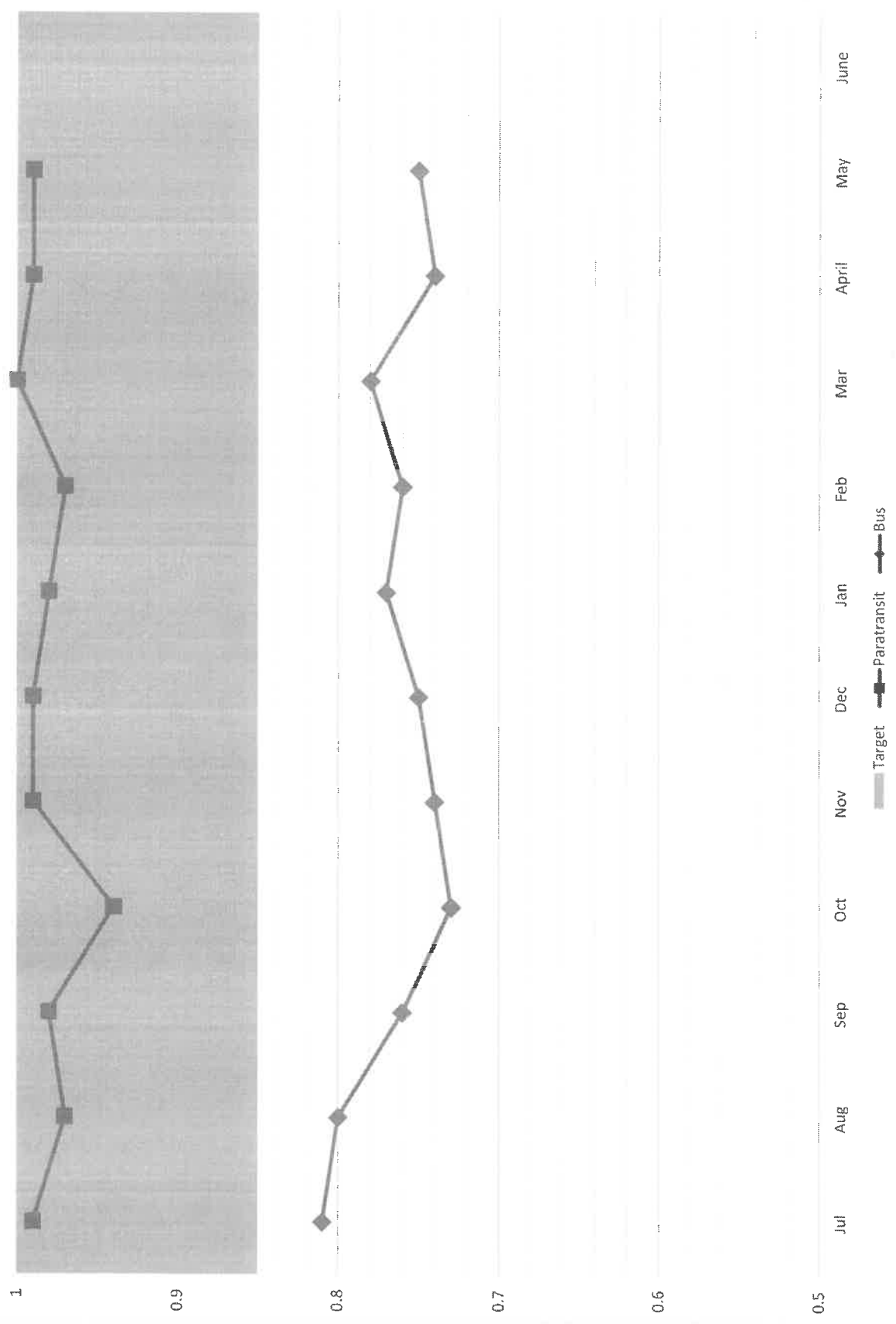
Prepared By: Debi Albin

# ADA Dispatch Denial Report For the Month of May 2023

Date	Reservationist Name	Passenger Name	Time Requested	Reason for Denial	Alternate Ride Provided

All Rides Negotiated

# FY 23 System Wide Schedule Adherence



**MAY**  
**Major and Non-Major**  
**Miles Between Road Calls**

<b>Total Miles</b>	<b>2022</b>	<b>2023</b>
Demand Response	58,393	65,322
Commuter Bus	19,402	20,390
Motor Bus	196,449	285,550
<b>Total Miles</b>	<b>274,244</b>	<b>371,262</b>

<b>Total Road Calls</b>	<b>2022</b>	<b>2023</b>
Demand Response	5	4
Commuter Bus	5	1
Motor Bus	25	23
<b>Total Road Calls</b>	<b>35</b>	<b>28</b>

<b>Miles Between Road Calls</b>	<b>2022</b>	<b>2023</b>
Demand Response	11,679	16,331
Commuter Bus	3,880	20,390
Motor Bus	7,858	12,415
<b>Total System</b>	<b>23,417</b>	<b>49,136</b>