

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for April 2023.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for February 2023.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



INVOICE NO. 0060199-IN

Keolis Transit Services
 17150 Smoke Tree St.
 Hesperia Calif. 92345

BILL TO Victor Valley Transit Authority
 17150 Smoke Tree St.
 Hesperia, CA 92345

 Attention: Mr. Kevin Kane
 Executive Director

DATE 3/6/2023

CONTRACT NAME:
 Victor Valley Transit

MONTH February 2023

BILLING PERIOD 02/01/2023 - 02/28/2023

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
County	1,762.28	1,759.12	(3.16)	\$157,019.15	\$156,737.59	(\$281.56)	\$1,318,499.77	\$1,312,361.98	(\$6,137.79)
Barstow-Fixed Route	1,723.16	1,721.62	(1.54)	\$153,533.56	\$153,396.34	(\$137.21)	\$1,317,999.67	\$1,168,378.77	(\$149,620.90)
Barstow-County	715.60	714.63	(0.97)	\$63,759.96	\$63,673.53	(\$86.43)	\$545,092.92	\$543,623.57	(\$1,469.35)
Barstow-DAR	454.00	310.50		\$43,425.10	\$29,699.33	(\$13,725.78)	\$345,602.96	\$260,681.29	(\$84,921.67)
SUBTOTALS	4,655.04	4,505.87	(5.67)	\$417,737.76	\$403,506.79	-\$14,230.97	\$3,527,195.32	\$3,285,045.61	-\$242,149.71

TOTAL INVOICE INCLUDING VARIANCE

\$403,506.79

Please REMIT TO:
 Keolis Transit Services, LLC
 470 Atlantic Avenue, 5th Floor
 Boston, MA 02210

Manager's Signature and Business Phone



INVOICE NO. 0060198-IN

Keolis Transit Services
17150 Smoke Tree St.
Hesperia Calif. 92345

BILL TO Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, CA 92345

Attention: Mr. Kevin Kane
Executive Director

DATE 3/6/2023

CONTRACT NAME:
Victor Valley Transit

MONTH January 2023

BILLING PERIOD 02/01/2023 - 02/28/2023

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,233.00	2,365.87		\$309,236.45	\$226,295.47	(\$82,940.98)	\$2,461,088.92	\$1,767,115.68	(\$693,973.24)
Subscription	1,172.00	831.24		\$112,101.80	\$79,508.11	(\$32,593.69)	\$892,173.28	\$724,250.97	(\$167,922.31)
Microlink	910.17	405.00		\$81,096.15	\$36,085.50	(\$45,010.65)	\$405,453.75	\$98,405.60	(\$307,048.15)
Regional Fixed Rt	9,994.72	9,949.77	(44.95)	\$890,529.55	\$886,524.51	(\$4,005.05)	\$7,822,520.73	\$7,764,637.81	(\$57,882.92)
Route 15	669.24	665.49	(3.75)	\$59,629.28	\$59,295.16	(\$334.13)	\$510,185.13	\$507,265.52	(\$2,919.61)
Fort Irwin	459.20	456.98	(2.22)	\$47,214.94	\$46,986.68	(\$228.26)	\$389,958.63	\$386,713.61	(\$3,245.02)
SUBTOTALS	16,438.33	14,674.35	(50.92)	\$1,499,808.18	\$1,334,695.42	-\$165,112.76	\$12,481,380.44	\$11,248,389.19	-\$1,232,991.25

TOTAL INVOICE INCLUDING VARIANCE

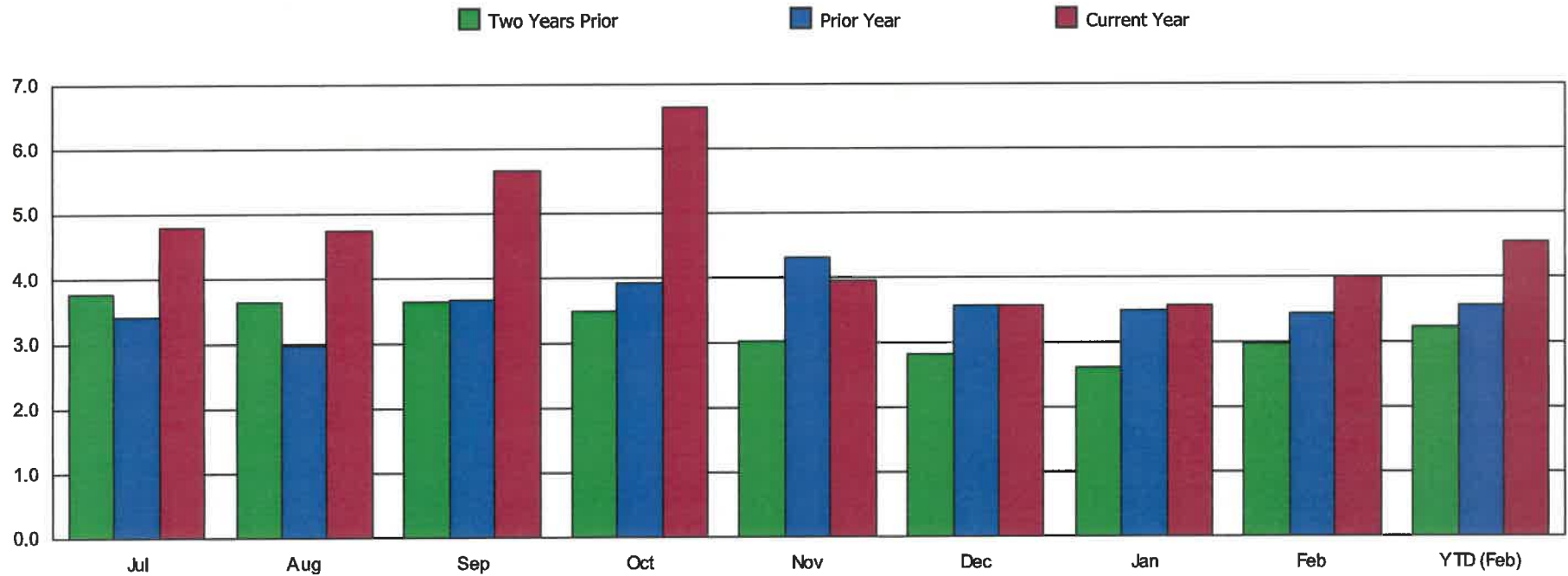
\$1,334,695.42

Please REMIT TO:
Keolis Transit Services, LLC
470 Atlantic Avenue, 5th Floor
Boston, MA 02210

Manager's Signature and Business Phone

Passengers Per Revenue Hour

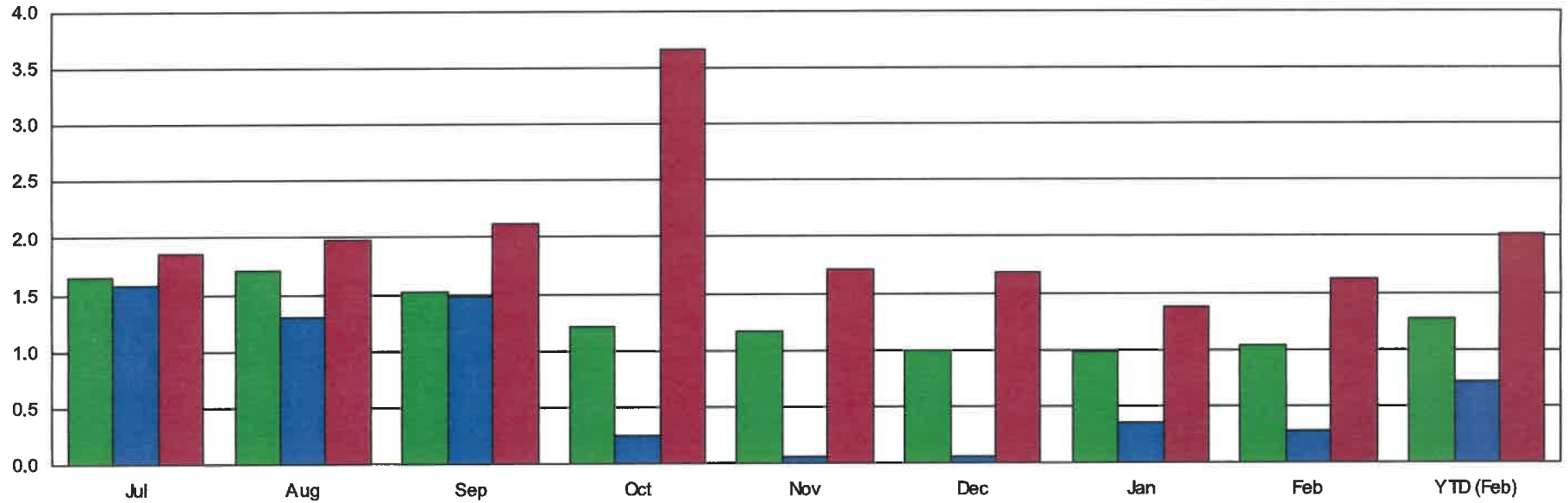
Target: None



Passengers Per Revenue Hour

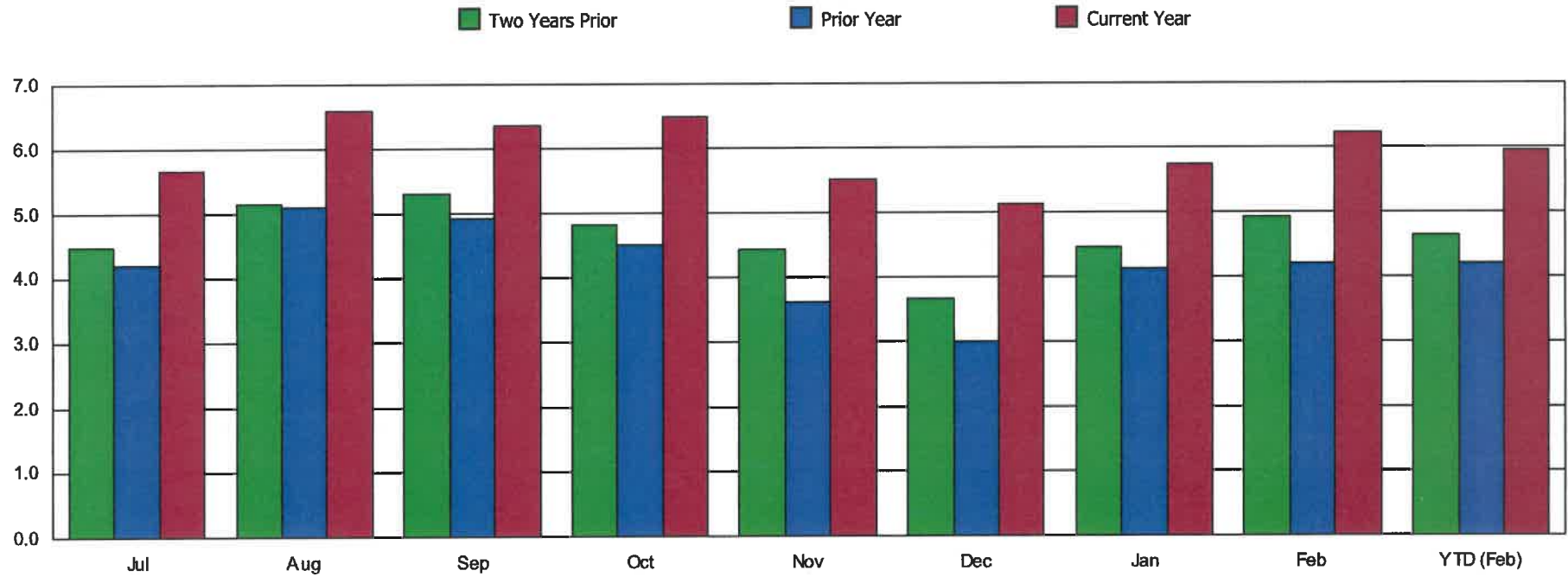
Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year



Passengers Per Revenue Hour

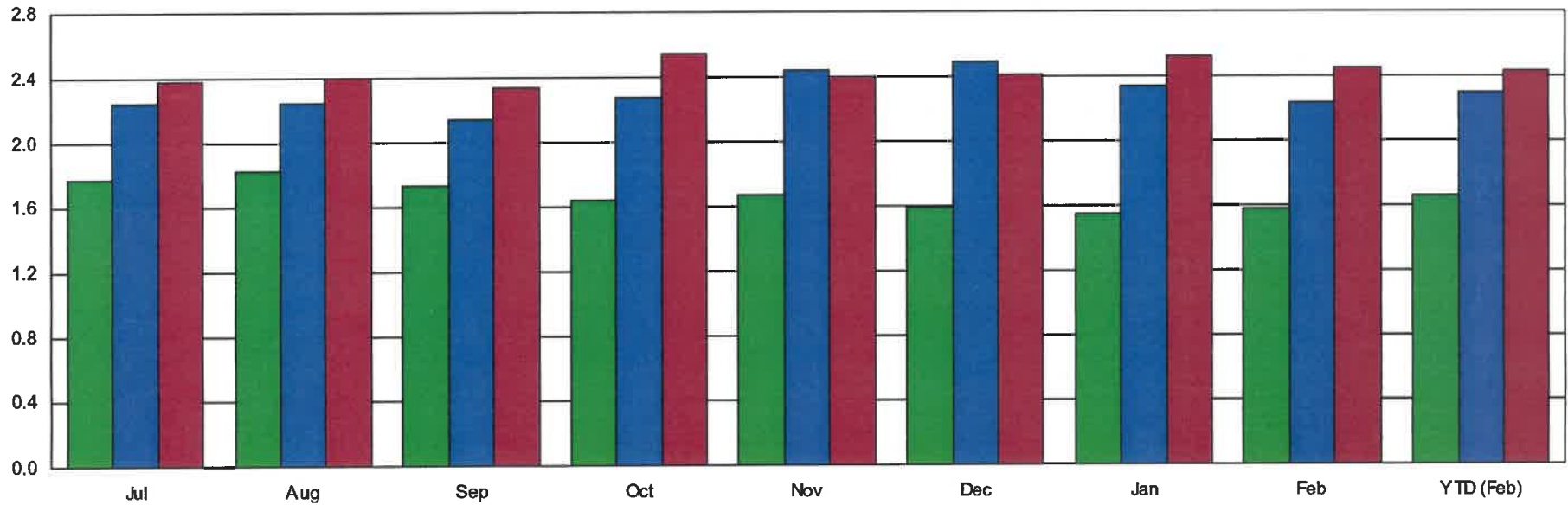
Target: None



Passengers Per Revenue Hour

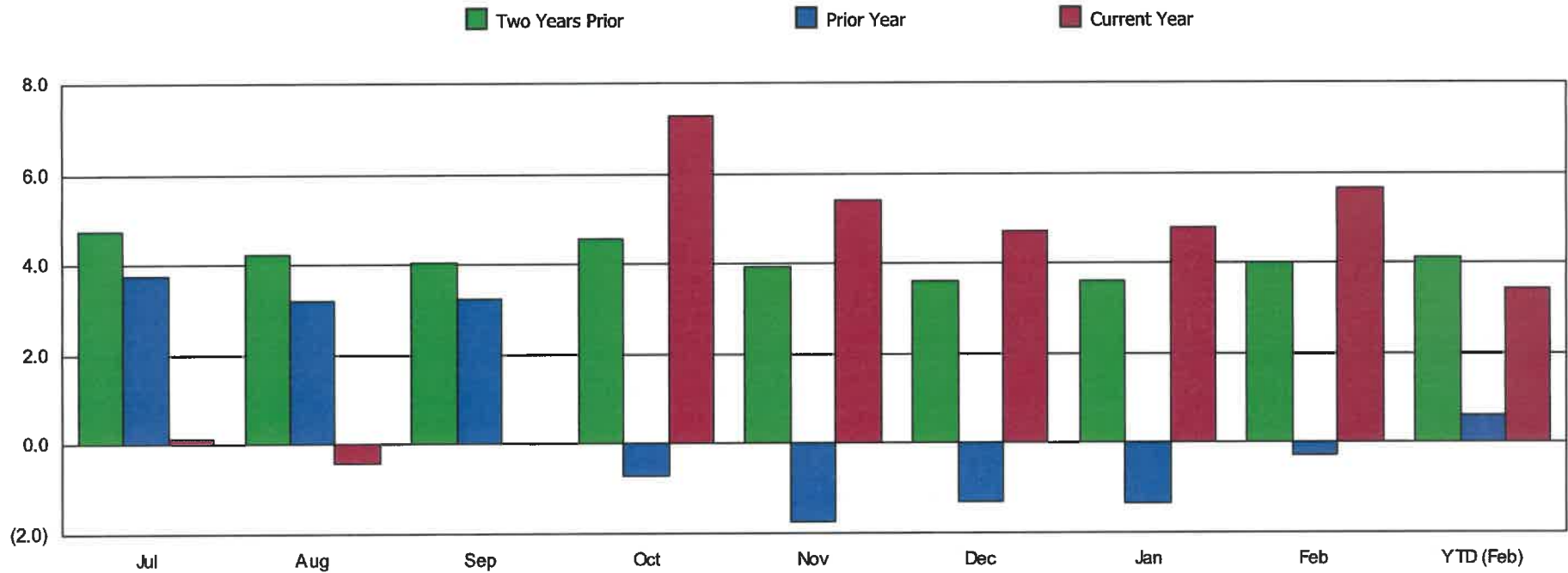
Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year



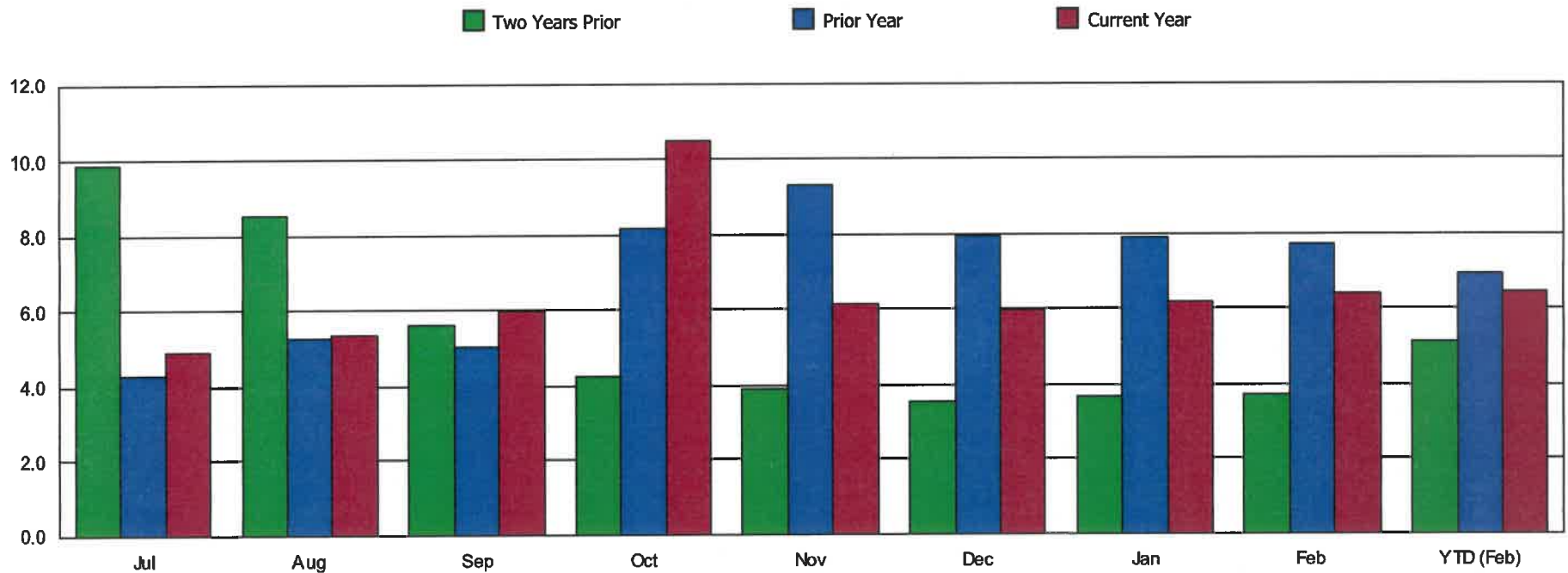
Passengers Per Revenue Hour

Target: None



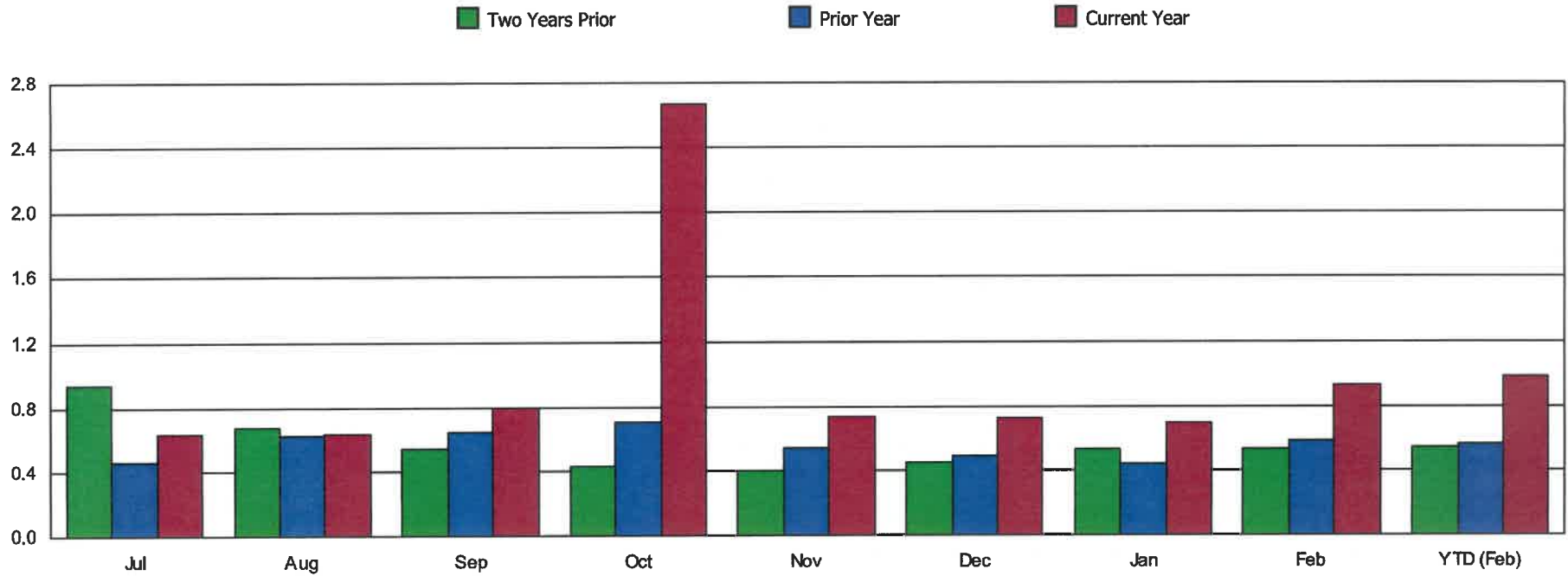
Passengers Per Revenue Hour

Target: None



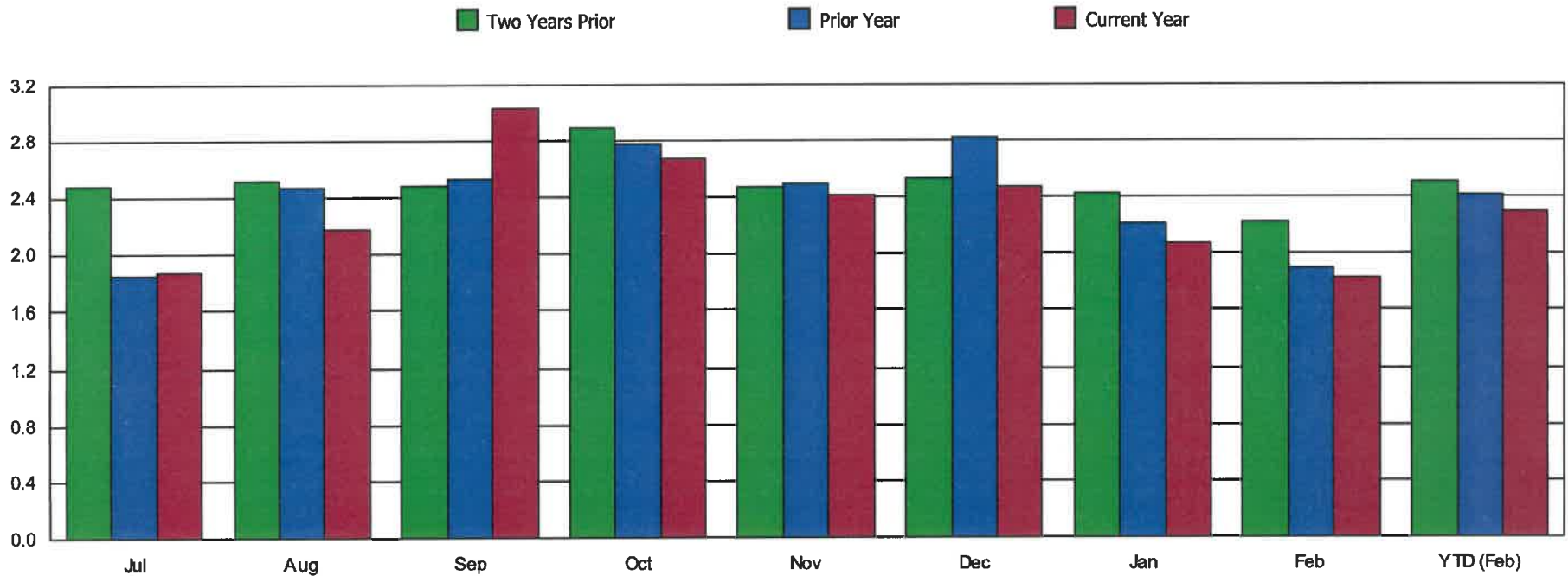
Passengers Per Revenue Hour

Target: None



Passengers Per Revenue Hour

Target: None



Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	34,921	57,115	3.3	3.9	5.06%	6.12%
Commuter Bus	1,884	2,843	4.2	6.2	52.96%	48.56%
Demand Response	6,874	8,888	2.2	2.4	5.44%	7.31%
System Total	43,679	68,846	3.0	3.6	6.58%	7.88%



FY 2023 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for February

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost Per Passenger	Operating Cost Per Rev. Hour	Passenger Revenue Per Passenger	Passenger Revenue Per Rev. Hour	Farebox Recovery Ratio
Bus (Motorbus)	57,115	14,538.7	\$1,855,788	\$113,509	3.9	\$32.49	\$127.64	\$1.99	\$7.81	6.12%
Commuter Bus	2,843	457.0	\$86,474	\$41,993	6.2	\$30.42	\$189.23	\$14.77	\$91.89	48.56%
Demand Response	8,888	3,704.4	\$442,462	\$32,354	2.4	\$49.78	\$119.44	\$3.64	\$8.73	7.31%
System Total	68,846	18,700.1	\$2,384,724	\$187,856	3.7	\$34.64	\$127.52	\$2.73	\$10.05	7.88%

FY 2023 -- Program Statistics

Year-To-Date Through February

Regional Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$1,346,766	\$1,548,902	\$1,382,895	(\$166,007)	(10.71%)
Aug	\$1,298,910	\$1,548,902	\$1,497,575	(\$51,327)	(3.31%)
Sep	\$1,234,006	\$1,548,902	\$1,271,668	(\$277,234)	(17.89%)
Oct	\$1,358,584	\$1,548,902	\$1,269,862	(\$279,040)	(18.01%)
Nov	\$1,231,334	\$1,548,902	\$1,225,918	(\$322,984)	(20.85%)
Dec	\$1,716,380	\$1,548,902	\$1,760,558	\$211,656	13.66%
Jan	\$1,287,605	\$1,548,902	\$1,270,267	(\$278,635)	(17.98%)
Feb	\$1,193,518	\$1,548,902	\$1,253,935	(\$294,967)	(19.04%)
YTD Total	\$10,667,104	\$12,391,216	\$10,932,679	(\$1,458,537)	(11.77%)

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$206,006	\$252,158	\$229,482	(\$22,676)	(8.99%)
Aug	\$195,515	\$252,158	\$246,521	(\$5,637)	(2.23%)
Sep	\$181,808	\$252,158	\$208,968	(\$43,190)	(17.12%)
Oct	\$211,349	\$252,158	\$220,063	(\$32,095)	(12.72%)
Nov	\$189,560	\$252,158	\$212,453	(\$39,705)	(15.74%)
Dec	\$277,054	\$252,158	\$290,396	\$38,238	15.16%
Jan	\$202,206	\$252,158	\$227,429	(\$24,729)	(9.80%)
Feb	\$193,361	\$252,158	\$211,065	(\$41,093)	(16.29%)
YTD Total	\$1,656,859	\$2,017,264	\$1,846,377	(\$170,887)	(8.47%)

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$370,649	\$562,705	\$480,889	(\$81,816)	(14.53%)
Aug	\$432,579	\$562,705	\$530,851	(\$31,854)	(5.66%)
Sep	\$400,982	\$562,705	\$430,514	(\$132,191)	(23.49%)
Oct	\$403,622	\$562,705	\$418,152	(\$144,553)	(25.68%)
Nov	\$362,630	\$562,705	\$406,404	(\$156,301)	(27.77%)
Dec	\$535,666	\$562,705	\$532,910	(\$29,795)	(5.29%)
Jan	\$321,796	\$562,705	\$407,612	(\$155,093)	(27.56%)
Feb	\$332,237	\$562,705	\$401,538	(\$161,167)	(28.64%)
YTD Total	\$3,160,161	\$4,501,640	\$3,608,870	(\$892,770)	(19.83%)

FY 2023 -- Program Statistics

Year-To-Date Through February

Intercity

All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$77,945	\$107,195	\$96,256	(\$10,939)	(10.20%)
Aug	\$80,920	\$107,195	\$108,365	\$1,170	1.09%
Sep	\$78,256	\$107,195	\$91,388	(\$15,807)	(14.74%)
Oct	\$88,971	\$107,195	\$87,190	(\$20,005)	(18.66%)
Nov	\$83,322	\$107,195	\$85,187	(\$22,008)	(20.53%)
Dec	\$128,347	\$107,195	\$120,455	\$13,260	12.37%
Jan	\$87,367	\$107,195	\$97,292	(\$9,903)	(9.23%)
Feb	\$83,958	\$107,195	\$90,374	(\$16,821)	(15.69%)
YTD Total	\$709,086	\$857,560	\$776,508	(\$81,052)	(9.45%)

FY 2023 -- Program Statistics

Year-To-Date Through February

Commuter Bus

All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$64,408	\$86,984	\$63,040	(\$23,944)	(27.52%)
Aug	\$62,624	\$86,984	\$83,699	(\$3,285)	(3.77%)
Sep	\$60,645	\$86,984	\$77,579	(\$9,405)	(10.81%)
Oct	\$66,682	\$86,984	\$77,840	(\$9,144)	(10.51%)
Nov	\$66,341	\$86,984	\$73,848	(\$13,136)	(15.10%)
Dec	\$96,207	\$86,984	\$85,841	(\$1,143)	(1.31%)
Jan	\$68,441	\$86,984	\$101,712	\$14,728	16.93%
Feb	\$67,297	\$86,984	\$86,474	(\$510)	(0.58%)
YTD Total	\$552,644	\$695,872	\$650,034	(\$45,838)	(6.58%)

FY 2023 -- Program Statistics

**Year-To-Date Through February
Barstow City Fixed Routes
All Routes**

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$208,893	\$562,705	\$211,110	(\$351,595)	(62.48%)
Aug	\$206,855	\$562,705	\$249,940	(\$312,765)	(55.58%)
Sep	\$200,424	\$562,705	\$219,411	(\$343,294)	(61.00%)
Oct	\$227,272	\$562,705	\$223,005	(\$339,700)	(60.36%)
Nov	\$216,102	\$562,705	\$209,472	(\$353,233)	(62.77%)
Dec	\$222,097	\$562,705	\$236,114	(\$326,591)	(58.03%)
Jan	\$225,306	\$562,705	\$253,700	(\$309,005)	(54.91%)
Feb	\$204,647	\$562,705	\$204,310	(\$358,395)	(63.69%)
YTD Total	\$1,711,595	\$4,501,640	\$1,807,062	(\$2,694,578)	(59.85%)

FY 2023 -- Program Statistics

Year-To-Date Through February

Barstow County Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$86,769	\$239,348	\$90,174	(\$149,174)	(62.32%)
Aug	\$86,322	\$239,348	\$107,265	(\$132,083)	(55.18%)
Sep	\$84,749	\$239,348	\$94,801	(\$144,547)	(60.39%)
Oct	\$95,080	\$239,348	\$96,651	(\$142,697)	(59.61%)
Nov	\$90,713	\$239,348	\$88,904	(\$150,444)	(62.85%)
Dec	\$96,652	\$239,348	\$97,772	(\$141,576)	(59.15%)
Jan	\$94,320	\$239,348	\$116,500	(\$122,848)	(51.32%)
Feb	\$87,315	\$239,348	\$96,104	(\$143,244)	(59.84%)
YTD Total	\$721,920	\$1,914,784	\$788,172	(\$1,126,612)	(58.83%)

FY 2023 -- Program Statistics

Year-To-Date Through February

Barstow Demand Response

All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$31,945	\$51,156	\$45,216	(\$5,940)	(11.61%)
Aug	\$42,154	\$51,156	\$53,179	\$2,023	3.95%
Sep	\$37,853	\$51,156	\$45,831	(\$5,325)	(10.40%)
Oct	\$41,022	\$51,156	\$52,986	\$1,830	3.57%
Nov	\$44,840	\$51,156	\$45,781	(\$5,375)	(10.50%)
Dec	\$46,535	\$51,156	\$52,306	\$1,150	2.24%
Jan	\$38,901	\$51,156	\$51,989	\$833	1.62%
Feb	\$39,350	\$51,156	\$40,923	(\$10,233)	(20.00%)
YTD Total	\$322,601	\$409,248	\$388,213	(\$21,035)	(5.14%)



FY 2023 -- Program Statistics

Year-To-Date Through February

Regional Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$75,187	\$42,667	\$63,382	\$20,715	48.55%
Aug	\$30,689	\$42,667	\$90,417	\$47,751	111.91%
Sep	\$54,920	\$42,667	\$64,488	\$21,821	51.14%
Oct	\$68,979	\$42,667	\$19,581	(\$23,085)	(54.10%)
Nov	\$26,085	\$42,667	\$90,466	\$47,800	112.03%
Dec	\$80,480	\$42,667	\$56,229	\$13,562	31.78%
Jan	\$56,777	\$42,667	\$50,374	\$7,708	18.06%
Feb	\$67,796	\$42,667	\$81,959	\$39,292	92.09%
YTD Total	\$460,914	\$341,333	\$516,896	\$175,563	51.43%

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$6,221	\$3,125	\$7,834	\$4,709	150.69%
Aug	\$2,847	\$3,125	\$15,617	\$12,492	399.75%
Sep	\$5,825	\$3,125	\$4,633	\$1,508	48.25%
Oct	\$6,504	\$3,125	\$2,893	(\$232)	(7.41%)
Nov	\$2,760	\$3,125	\$5,406	\$2,281	72.98%
Dec	\$4,093	\$3,125	\$13,713	\$10,588	338.81%
Jan	\$13,849	\$3,125	\$3,573	\$448	14.33%
Feb	\$3,121	\$3,125	\$10,163	\$7,038	225.21%
YTD Total	\$45,220	\$25,000	\$63,833	\$38,833	155.33%

FY 2023 -- Program Statistics

Year-To-Date Through February

Community Transit

All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$19,799	\$17,717	\$20,915	\$3,199	18.05%
Aug	\$20,309	\$17,717	\$39,845	\$22,128	124.89%
Sep	\$23,178	\$17,717	\$22,863	\$5,146	29.04%
Oct	\$20,883	\$17,717	\$18,452	\$735	4.14%
Nov	\$22,384	\$17,717	\$24,794	\$7,077	39.94%
Dec	\$21,231	\$17,717	\$47,437	\$29,721	167.75%
Jan	\$33,419	\$17,717	\$23,125	\$5,408	30.52%
Feb	\$19,416	\$17,717	\$29,739	\$12,022	67.85%
YTD Total	\$180,620	\$141,733	\$227,170	\$85,437	60.27%



FY 2023 -- Program Statistics

Year-To-Date Through February

Intercity

All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$11,456	\$8,438	\$12,769	\$4,331	51.33%
Aug	\$9,341	\$8,438	\$11,368	\$2,931	34.73%
Sep	\$14,023	\$8,438	\$12,038	\$3,600	42.67%
Oct	\$11,824	\$8,438	\$4,863	(\$3,574)	(42.35%)
Nov	\$9,811	\$8,438	\$8,418	(\$19)	(0.22%)
Dec	\$11,085	\$8,438	\$17,980	\$9,543	113.09%
Jan	\$12,608	\$8,438	\$9,773	\$1,335	15.82%
Feb	\$9,141	\$8,438	\$11,424	\$2,987	35.39%
YTD Total	\$89,289	\$67,500	\$88,634	\$21,134	31.30%

FY 2023 -- Program Statistics

Year-To-Date Through February

Commuter Bus

All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$35,982	\$35,667	\$36,773	\$1,106	3.10%
Aug	\$36,113	\$35,667	\$37,491	\$1,825	5.11%
Sep	\$36,704	\$35,667	\$45,206	\$9,539	26.74%
Oct	\$34,625	\$35,667	\$38,404	\$2,738	7.67%
Nov	\$35,612	\$35,667	\$40,744	\$5,077	14.23%
Dec	\$34,514	\$35,667	\$36,569	\$903	2.53%
Jan	\$36,315	\$35,667	\$39,347	\$3,680	10.31%
Feb	\$35,638	\$35,667	\$41,993	\$6,326	17.73%
YTD Total	\$285,502	\$285,333	\$316,527	\$31,193	10.93%

FY 2023 -- Program Statistics

Year-To-Date Through February

Barstow City Fixed Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$4,706	\$3,563	\$5,720	\$2,157	60.55%
Aug	\$3,480	\$3,563	\$9,843	\$6,280	176.29%
Sep	\$9,798	\$3,563	\$6,674	\$3,111	87.32%
Oct	\$6,012	\$3,563	\$890	(\$2,673)	(75.02%)
Nov	\$4,102	\$3,563	\$2,011	(\$1,552)	(43.55%)
Dec	\$4,111	\$3,563	\$10,092	\$6,530	183.28%
Jan	\$1,614	\$3,563	\$7,855	\$4,292	120.49%
Feb	\$6,943	\$3,563	\$7,187	\$3,625	101.74%
YTD Total	\$40,766	\$28,500	\$50,271	\$21,771	76.38%



FY 2023 -- Program Statistics
 Year-To-Date Through February
 Barstow County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$1,418	\$1,875	\$1,407	(\$468)	(24.95%)
Aug	\$851	\$1,875	\$1,830	(\$45)	(2.41%)
Sep	\$2,768	\$1,875	\$1,607	(\$268)	(14.29%)
Oct	\$1,901	\$1,875	\$2,889	\$1,014	54.05%
Nov	\$3,955	\$1,875	\$751	(\$1,124)	(59.96%)
Dec	\$3,943	\$1,875	\$3,148	\$1,273	67.91%
Jan	\$671	\$1,875	\$2,651	\$776	41.36%
Feb	\$2,118	\$1,875	\$2,776	\$901	48.06%
YTD Total	\$17,624	\$15,000	\$17,058	\$2,058	13.72%

FY 2023 -- Program Statistics

Year-To-Date Through February

Barstow Demand Response

All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$1,658	\$844	\$746	(\$97)	(11.52%)
Aug	\$1,528	\$844	\$660	(\$184)	(21.83%)
Sep	\$769	\$844	\$1,901	\$1,057	125.27%
Oct	\$1,013	\$844	\$967	\$124	14.66%
Nov	\$1,035	\$844	\$1,691	\$847	100.43%
Dec	\$770	\$844	\$1,695	\$852	100.91%
Jan	\$943	\$844	\$1,614	\$770	91.23%
Feb	\$784	\$844	\$2,616	\$1,772	209.98%
YTD Total	\$8,499	\$6,750	\$11,890	\$5,140	76.14%

FEBRUARY
Major and Non-Major
Miles Between Road Calls

Total Miles	FY 2022	FY 2023
Demand Response	45,618	54,469
Commuter Bus	17,752	17,720
Motor Bus	184,821	259,422
Total Miles	248,191	331,611

Total Road Calls	FY 2022	FY 2023
Demand Response	4	6
Commuter Bus	0	2
Motor Bus	13	32
Total Road Calls	17	40

Miles Between Road Calls	FY 2022	FY 2023
Demand Response	11,405	9,078
Commuter Bus	17,752	8,860
Motor Bus	14,217	8,107
Total System	43,374	26,045

LIFT DEPLOYMENT REPORT
FY 22-23

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	175	322	0	220	407	430	453	443					2450
101	2	0	0	1	1	1	24	1					30
2	215	181	0	54	121	147	184	154					1056
3	148	138	0	93	190	141	116	80					906
6	97	40	47	31	52	88	60	51					466
15	205	41	35	22	37	24	34	32					430
21	200	0	170	7	4	3	7	7					398
22	6	10	4	16	34	16	7	21					114
23	53	80	75	89	125	112	78	104					716
25	0	7	2	1	4	1	4	1					20
28	1	4	2	2	4	9	4	2					28
29	24	13	16	10	9	3	6	11					92
31	22	14	26	35	64	115	115	92					483
32	30	40	27	18	59	40	65	26					305
33	147	11	171	26	35	34	25	25					474
40	10	17	18	24	16	13	21	18					137
41	41	29	22	71	83	91	56	66					459
42	7	13	1	11	7	17	8	11					75
43	34	54	40	53	92	73	46	67					459
47	12	16	56	19	33	33	25	33					227
50	66	80	70	51	90	100	99	96					652
52	102	101	70	33	80	81	43	83					593
53	20	19	24	35	51	36	39	72					296
54	12	19	33	10	31	17	21	33					176
55	17	33	33	22	52	25	30	30					242
56	23	61	71	32	85	43	53	42					430
64	5	6	14	14	46	34	23	15					157
66	9	11	3	9	4	1	3	1					41
68	24	33	45	34	51	48	31	30					296
TOTAL, CURRENT	1707	1413	1075	1043	1867	1776	1680	1647	0	0	0	0	12208
TOTAL, LAST YEAR	1313	1069	1219	1165	716	486	498	585					7051

There were no pass-ups in February.

Prepared by: Debi Lorrach

**BIKE RACK REPORT
FY 22-23**

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	35	88	0	21	87	78	43	55					367
101	8	1	4	8	2	1	3	0					27
2	12	8	0	7	43	11	13	5					99
3	87	53	0	21	46	34	28	56					325
6	11	21	30	11	36	43	33	31					216
15	57	93	72	31	97	100	82	87					619
21	26	11	38	3	14	33	22	40					187
22	52	56	42	39	54	36	32	42					353
23	57	79	64	57	75	63	58	70					523
25	7	6	7	1	8	8	4	4					45
28	1	3	6	4	12	4	1	6					37
29	20	24	17	8	10	14	12	13					118
31	67	48	64	29	115	100	101	125					649
32	69	90	122	27	61	70	178	93					710
33	84	21	73	6	11	23	15	10					243
40	12	32	19	10	17	25	51	22					188
41	147	215	151	71	243	172	152	174					1325
42	13	25	20	7	14	10	17	14					120
43	99	107	181	44	100	138	104	70					843
47	15	14	6	20	48	24	16	9					162
50/50X	72	146	119	62	147	128	115	167					956
52	123	113	156	79	199	183	177	181					1211
53	77	69	80	34	103	82	72	95					612
54	32	13	20	6	111	22	29	42					275
55	49	114	133	26	49	67	50	35					523
56	108	188	111	29	86	57	73	75					727
64	65	20	31	9	89	30	28	27					299
66	11	20	3	2	5	5	7	4					57
68	72	81	128	20	305	77	90	83					856
TOTAL CURRENT	1,488	1,739	1,897	692	2,167	1,638	1,606	1,635	0	0	0	0	12,662
TOTAL LAST YEAR	2,032	1,694	1,807	1,639	1,403	1,369	1,391	1,394					12,729

There were no bicycle pass ups in February.

Prepared By: Debi Albin

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2023												Project to	Avg
	<u>JULY</u>	<u>AUGUST</u>	<u>SEPTEMBER</u>	<u>OCTOBER</u>	<u>NOVEMBER</u>	<u>DECEMBER</u>	<u>JANUARY</u>	<u>FEBRUARY</u>	<u>MARCH</u>	<u>APRIL</u>	<u>MAY</u>	<u>JUNE</u>	<u>Date Totals</u>	<u>(monthly)</u>
Cash Fares	\$ 288	\$ 126	\$ 63	\$ 1,222	\$ 29	\$ 49	\$ 94	\$ 274					\$ 2,144	\$ 22.84
Prepaid Fares	\$ 36,285	\$ 37,110	\$ 44,880	\$ 37,080	\$ 40,695	\$ 36,330	\$ 39,000	\$ 41,460					\$ 312,840	\$ 3,333.40
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000					\$ 32,000	\$ 340.97
Total Revenue	\$ 40,573	\$ 41,236	\$ 48,943	\$ 42,302	\$ 44,724	\$ 40,379	\$ 43,094	\$ 45,734	\$ -	\$ -	\$ -	\$ -	\$ 346,984	\$ 3,697
Operations Exp	\$ 43,289	\$ 50,186	\$ 45,495	\$ 49,113	\$ 49,248	\$ 51,736	\$ 50,660	\$ 46,987					\$ 386,714	\$ 4,120.55
Fuel Exp	\$ 12,209	\$ 14,211	\$ 13,218	\$ 14,222	\$ 10,113	\$ 14,361	\$ 30,770	\$ 29,458					\$ 138,562	\$ 1,476.42
Bank Fees	\$ 1,022	\$ 1,119	\$ 888	\$ 826	\$ 902	\$ 1,170	\$ 1,106	\$ 846					\$ 7,878	\$ 83.94
Other Exp	\$ -	\$ -	\$ -	\$ 481	\$ -	\$ -	\$ -	\$ -					\$ 481	\$ 5.13
Total Expense	\$ 56,519	\$ 65,516	\$ 59,602	\$ 64,642	\$ 60,263	\$ 67,266	\$ 82,536	\$ 77,291	\$ -	\$ -	\$ -	\$ -	\$ 533,635	\$ 5,686
Net Activity	\$ (15,947)	\$ (24,279)	\$ (10,659)	\$ (22,340)	\$ (15,540)	\$ (26,888)	\$ (39,442)	\$ (31,557)	\$ -	\$ -	\$ -	\$ -	\$ (186,651)	\$ (1,988.83)
Income/Expense Ratio	72%	63%	82%	65%	74%	60%	52%	59%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	65%	65%

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2022/2023

February 23	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS	
	TIME		ROUTE	VEHICLE	FARES		DISCOURTEOUS	UNSAFE OPERATING	FAILURE TO			CURRENT	YEAR	
	FAST	SLOW	DESIGN	CONDITION	FARES	MISC.			PICKUP	TRANSFER	DROP OFF	MISC.	MONTH	TO DATE
Regional Fixed Route														
1													0	1
2													0	0
3													0	1
6 Barstow College													0	0
15													0	2
101													0	3
200													0	0
25													0	0
31													0	3
32							1						1	1
33													0	1
40													0	0
41													0	0
42													0	0
43													0	1
46													0	0
47													0	0
50/50X													0	2
51													0	2
52													0	1
53													0	1
54													0	0
55													0	1
64				1									1	1
66													0	0
68													0	1
TOTAL REGIONAL FIXED RT	0	0	0	1	0	0	1	0	0	0	0	0	2	22
County Routes														
21 Tri-Comm.													0	2
22 Helendale													0	1
23 Lucerne Valley													0	1
28 Hinkley/Helendale													0	1
29 Yermo/Newberry Springs													0	2
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	0	0	0	0	0	0	0	7
ADA Paratransit														
Direct Access													0	18
Subscription													0	0
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	0	0	0	0	0	0	18
Personnel														
Customer Service													0	0
Routing & Scheduling													0	0
Dispatch													0	1
Passenger to Passenger													0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL COMPLAINTS	0	0	0	1	0	0	1	0	0	0	0	0	2	48

FY 23 System Wide Schedule Adherence

