

VICTOR VALLEY TRANSIT AUTHORITY

**Expanded Reports for March 2023.**

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for January 2023.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



**Keolis Transit Services**  
 17150 Smoke Tree St.  
 Hesperia Calif. 92345

Victor Valley Transit Authority  
 17150 Smoke Tree St.  
 Hesperia, CA 92345

Attention: Mr. Kevin Kane  
 Executive Director

**BILL TO**

**DATE**

2/3/2023

CONTRACT NAME:  
 Victor Valley Transit

**INVOICE NO. 0060196-IN**

**MONTH**

**January 2023**

**BILLING PERIOD 01/01/2023 - 01/31/2023**

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,233.00	2,186.24		\$309,236.45	\$209,113.86	(\$100,122.59)	\$2,151,852.47	\$1,540,820.21	(\$611,032.26)
Subscription	1,172.00	899.54		\$112,101.80	\$86,041.00	(\$26,060.80)	\$780,071.48	\$644,742.86	(\$135,328.62)
Microlink	910.17	278.89		\$81,096.15	\$24,849.10	(\$56,247.05)	\$324,357.60	\$62,320.10	(\$262,037.50)
Regional Fixed Rt	10,808.36	10,665.57	(142.79)	\$963,024.88	\$950,302.29	(\$12,722.59)	\$6,931,991.18	\$6,878,113.30	(\$53,877.88)
Route 15	723.70	722.14	(1.56)	\$64,481.67	\$64,342.67	(\$139.00)	\$450,555.85	\$447,970.36	(\$2,585.49)
Fort Irwin	505.12	492.71	(12.41)	\$51,936.44	\$50,660.44	(\$1,276.00)	\$342,743.69	\$339,726.93	(\$3,016.76)
<b>SUBTOTALS</b>	<b>17,352.35</b>	<b>15,245.09</b>	<b>(166.76)</b>	<b>\$1,581,877.38</b>	<b>\$1,385,309.36</b>	<b>-\$196,568.02</b>	<b>\$10,981,572.27</b>	<b>\$9,913,693.76</b>	<b>-\$1,067,878.51</b>

**TOTAL INVOICE INCLUDING VARIANCE**

**\$1,385,309.36**

**Please REMIT TO:**  
 Keolis Transit Services, LLC  
 470 Atlantic Avenue, 5th Floor  
 Boston, MA 02210

Manager's Signature and Business Phone



**Keolis Transit Services**  
 17150 Smoke Tree St.  
 Hesperia Calif. 92345

Victor Valley Transit Authority  
 17150 Smoke Tree St.  
 Hesperia, CA 92345

Attention: Mr. Kevin Kane  
 Executive Director

BILL TO

DATE

2/3/2023

CONTRACT NAME:  
 Victor Valley Transit

INVOICE NO. 0060197-IN

MONTH

January 2023

BILLING PERIOD 01/01/2023 - 01/31/2023

County	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
Barstow-Fixed Route	1,897.88	1,884.67	(13.21)	\$169,101.11	\$167,924.10	(\$1,177.01)	\$1,161,480.62	\$1,155,624.39	(\$5,856.23)
Barstow-County	1,860.22	1,850.71	(9.51)	\$165,745.60	\$154,898.26	(\$847.34)	\$1,164,466.11	\$1,014,982.43	(\$149,483.68)
Barstow-DAR	773.48	772.18	(1.30)	\$88,917.07	\$68,801.24	(\$115.83)	\$481,332.96	\$479,950.04	(\$1,382.92)
<b>SUBTOTALS</b>	<b>4,531.58</b>	<b>4,507.56</b>	<b>(24.02)</b>	<b>\$447,188.88</b>	<b>\$434,047.03</b>	<b>-\$13,141.85</b>	<b>\$3,109,457.55</b>	<b>\$2,881,538.82</b>	<b>-\$227,918.73</b>

TOTAL INVOICE INCLUDING VARIANCE

\$434,047.03

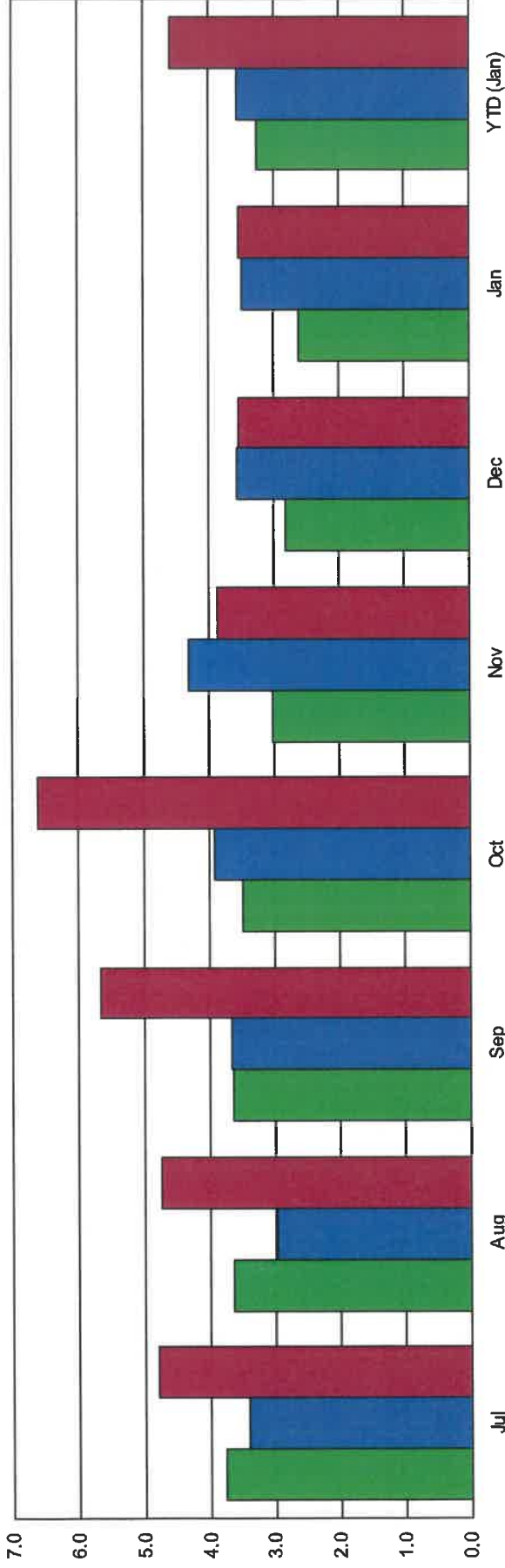
Please REMIT TO:  
 Keolis Transit Services, LLC  
 470 Atlantic Avenue, 5th Floor  
 Boston, MA 02210

Manager's Signature and Business Phone

**FY 2023 -- Monthly Performance Charts**  
 Program - Regional Routes  
 Year-To-Date through January  
 All Routes

**Passengers Per Revenue Hour**  
 Target: None

■ Two Years Prior  
■ Prior Year  
■ Current Year

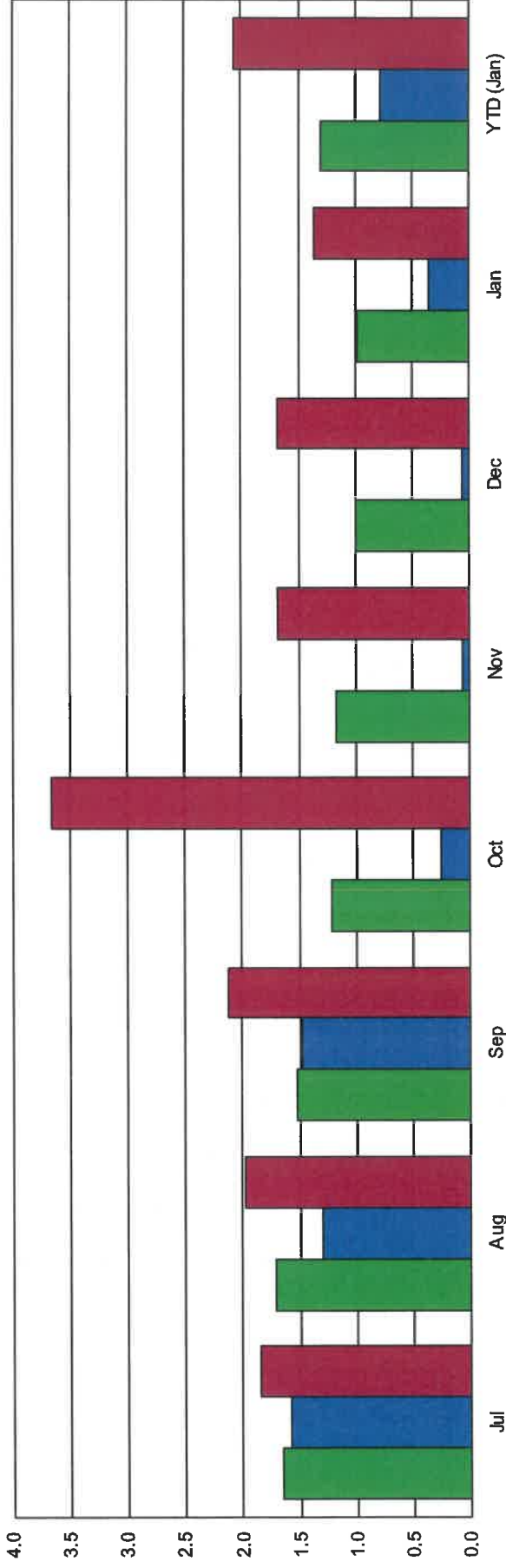


# FY 2023 -- Monthly Performance Charts

Program - County Routes  
 Year-To-Date through January  
 All Routes

## Passengers Per Revenue Hour

Target: None



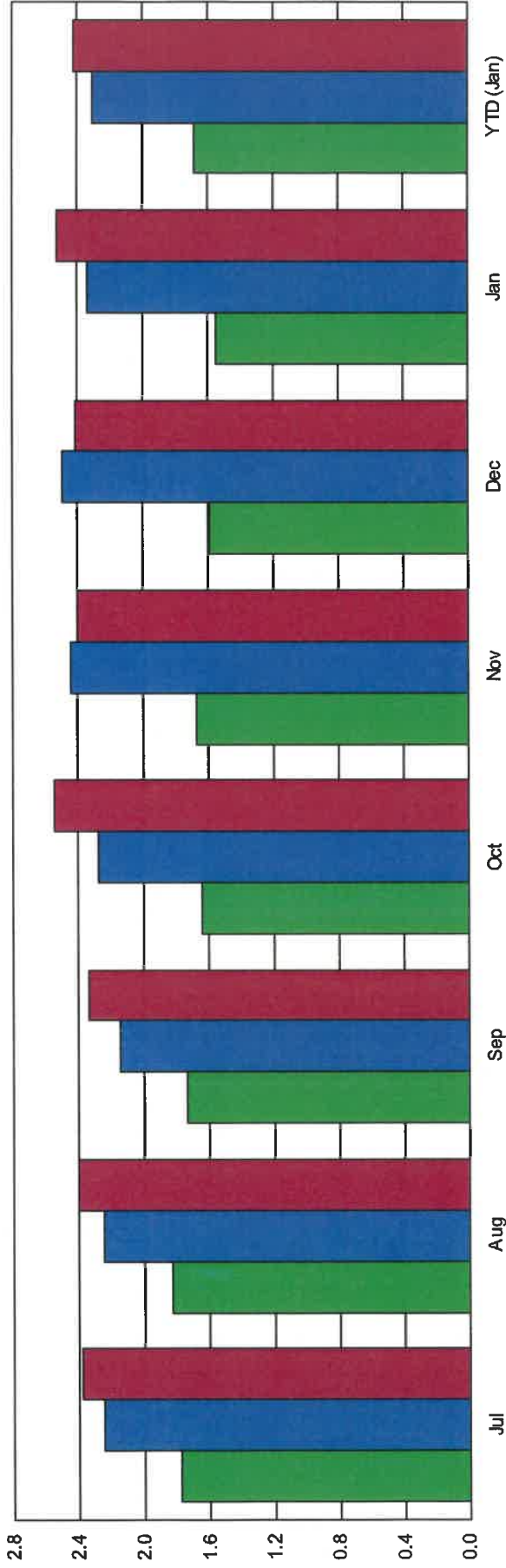


# FY 2023 -- Monthly Performance Charts

Program - Community Transit  
Year-To-Date through January  
All Routes

## Passengers Per Revenue Hour

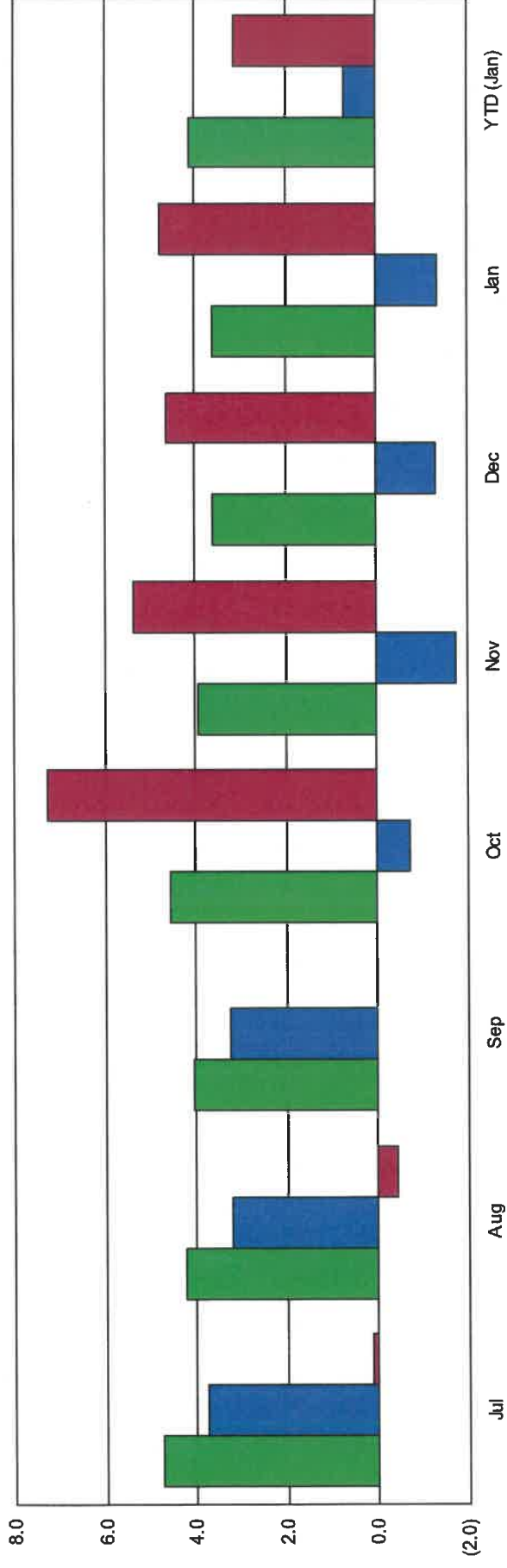
Target: None



**FY 2023 -- Monthly Performance Charts**  
 Program - Intercity  
 Year-To-Date through January  
 All Routes

**Passengers Per Revenue Hour**  
 Target: None

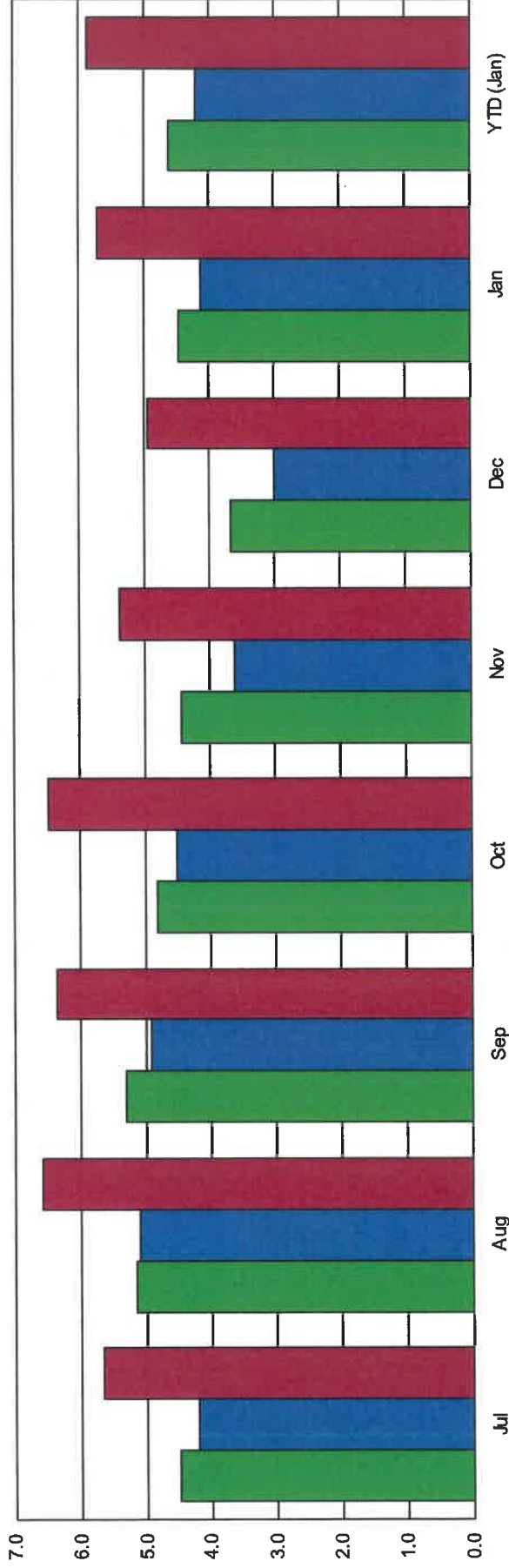
■ Two Years Prior  
■ Prior Year  
■ Current Year



**FY 2023 -- Monthly Performance Charts**  
**Program - Commuter Bus**  
**Year-To-Date through January**  
**All Routes**

**Passengers Per Revenue Hour**  
**Target: None**

■ Two Years Prior  
■ Prior Year  
■ Current Year



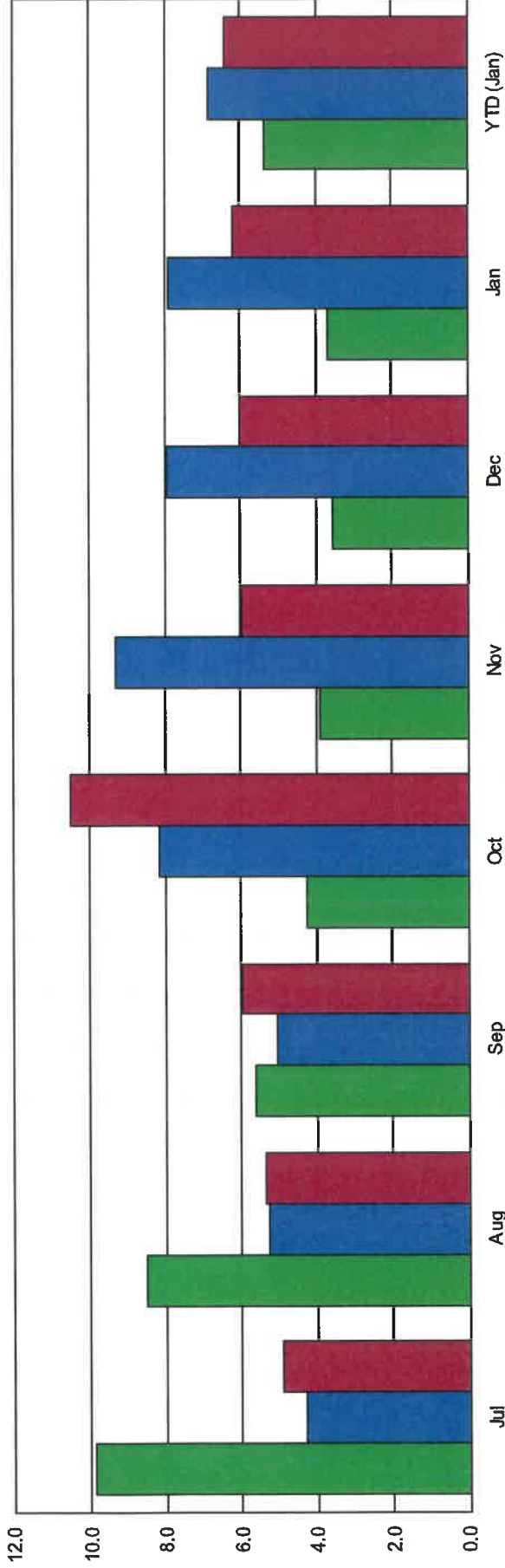


# FY 2023 -- Monthly Performance Charts

Program - Barstow City Fixed Routes  
 Year-To-Date through January  
 All Routes

## Passengers Per Revenue Hour

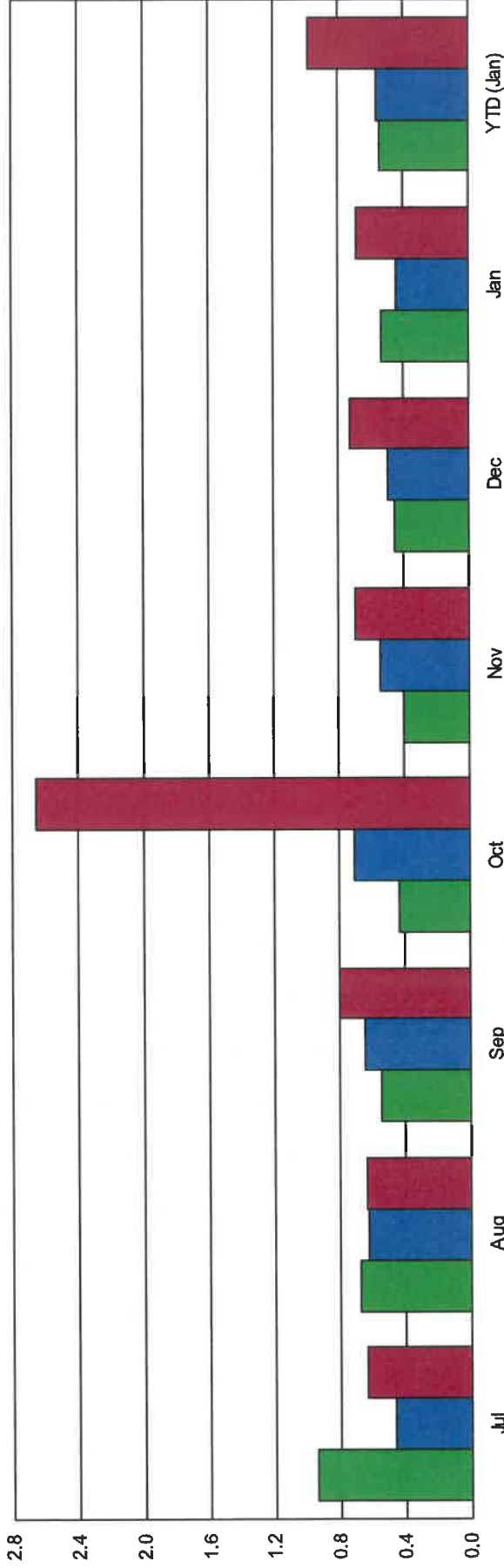
Target: None



**FY 2023 -- Monthly Performance Charts**  
 Program - Barstow County Routes  
 Year-To-Date through January  
 All Routes

**Passengers Per Revenue Hour**  
 Target: None

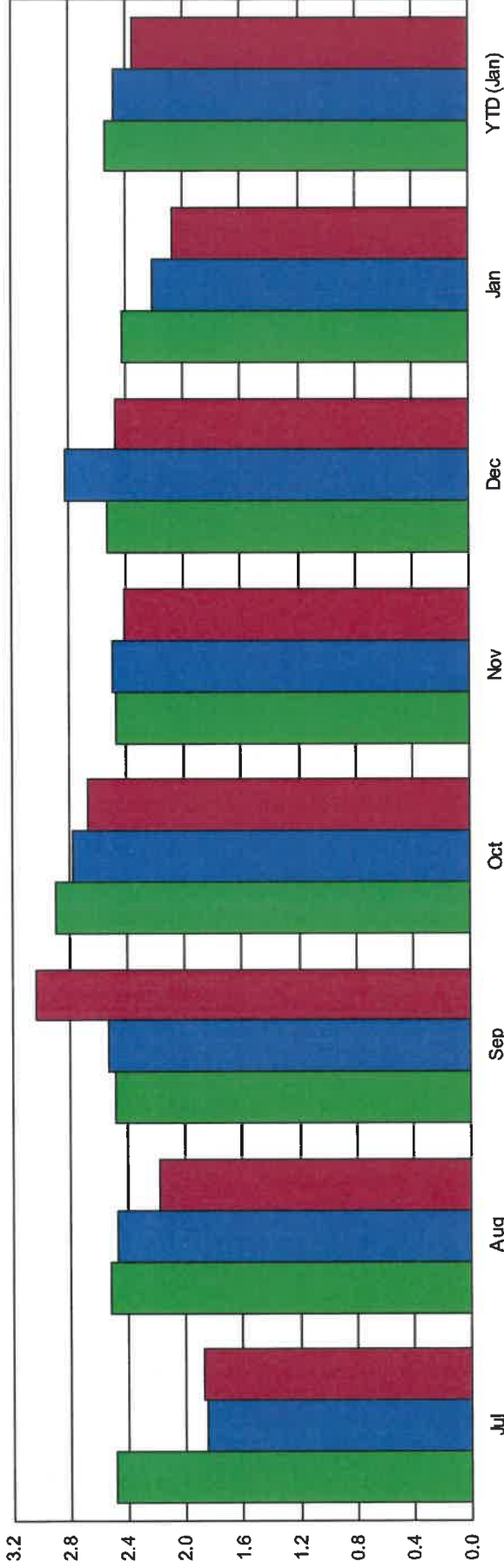
■ Two Years Prior  
■ Prior Year  
■ Current Year



**FY 2023 -- Monthly Performance Charts**  
 Program - Barstow Demand Response  
 Year-To-Date through January  
 All Routes

**Passengers Per Revenue Hour**  
 Target: None

■ Two Years Prior  
■ Prior Year  
■ Current Year





**FY 2023 -- Monthly Performance Statistics by Mode**  
**Systemwide Summary**  
**All Routes**

**Performance Statistics for January**

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers		Operating Cost		Passenger Revenue		Passenger Farebox Recovery	
					Rev. Hour	Per Passenger	Rev. Hour	Per Passenger	Rev. Hour	Per Passenger	Rev. Hour	Ratio
Bus (Motorbus)	55,593	15,880.5	\$1,965,188	\$74,226	3.5	\$35.35	\$123.75	\$1.34	\$4.67	3.78%		
Commuter Bus	2,813	492.7	\$101,712	\$39,347	5.7	\$36.16	\$206.43	\$13.99	\$79.86	38.68%		
Demand Response	8,963	3,620.6	\$459,601	\$24,739	2.5	\$51.28	\$126.94	\$2.76	\$6.83	5.38%		
<b>System Total</b>	<b>67,369</b>	<b>19,993.8</b>	<b>\$2,526,500</b>	<b>\$138,311</b>	<b>3.4</b>	<b>\$37.50</b>	<b>\$126.36</b>	<b>\$2.05</b>	<b>\$6.92</b>	<b>5.47%</b>		



# Monthly Ridership Report

January, FY 2023

Bus (Motorbus), Commuter Bus, Demand Response Only

## Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	41,259	55,593	3.3	3.5	4.51%	3.78%
Commuter Bus	1,943	2,813	4.1	5.7	53.06%	38.68%
Demand Response	7,029	8,963	2.3	2.4	9.53%	5.38%
<b>System Total</b>	<b>50,231</b>	<b>67,369</b>	<b>3.1</b>	<b>3.3</b>	<b>6.72%</b>	<b>5.47%</b>



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Regional Routes  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$1,346,766	\$1,548,902	\$1,382,895	(\$166,007)	(10.71%)
Aug	\$1,298,910	\$1,548,902	\$1,497,575	(\$51,327)	(3.31%)
Sep	\$1,234,006	\$1,548,902	\$1,271,668	(\$277,234)	(17.89%)
Oct	\$1,358,584	\$1,548,902	\$1,269,862	(\$279,040)	(18.01%)
Nov	\$1,231,334	\$1,548,902	\$1,225,918	(\$322,984)	(20.85%)
Dec	\$1,716,380	\$1,548,902	\$1,760,558	\$211,656	13.66%
Jan	\$1,287,605	\$1,548,902	\$1,270,267	(\$278,635)	(17.98%)
YTD Total	\$9,473,586	\$10,842,314	\$9,678,744	(\$1,163,570)	(10.73%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 County Routes  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$206,006	\$252,158	\$229,482	(\$22,676)	(8.99%)
Aug	\$195,515	\$252,158	\$246,521	(\$5,637)	(2.23%)
Sep	\$181,808	\$252,158	\$208,968	(\$43,190)	(17.12%)
Oct	\$211,349	\$252,158	\$220,063	(\$32,095)	(12.72%)
Nov	\$189,560	\$252,158	\$212,453	(\$39,705)	(15.74%)
Dec	\$277,054	\$252,158	\$290,396	\$38,238	15.16%
Jan	\$202,206	\$252,158	\$227,429	(\$24,729)	(9.80%)
YTD Total	\$1,463,498	\$1,765,106	\$1,635,313	(\$129,793)	(7.35%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Community Transit  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$370,649	\$562,705	\$480,889	(\$81,816)	(14.53%)
Aug	\$432,579	\$562,705	\$530,851	(\$31,854)	(5.66%)
Sep	\$400,982	\$562,705	\$430,514	(\$132,191)	(23.49%)
Oct	\$403,622	\$562,705	\$418,152	(\$144,553)	(25.68%)
Nov	\$362,630	\$562,705	\$406,404	(\$156,301)	(27.77%)
Dec	\$535,666	\$562,705	\$532,910	(\$29,795)	(5.29%)
Jan	\$321,796	\$562,705	\$407,612	(\$155,093)	(27.56%)
YTD Total	\$2,827,924	\$3,938,935	\$3,207,331	(\$731,604)	(18.57%)





**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Intercity  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$77,945	\$107,195	\$96,256	(\$10,939)	(10.20%)
Aug	\$80,920	\$107,195	\$108,365	\$1,170	1.09%
Sep	\$78,256	\$107,195	\$91,388	(\$15,807)	(14.74%)
Oct	\$88,971	\$107,195	\$87,190	(\$20,005)	(18.66%)
Nov	\$83,322	\$107,195	\$85,187	(\$22,008)	(20.53%)
Dec	\$128,347	\$107,195	\$120,455	\$13,260	12.37%
Jan	\$87,367	\$107,195	\$97,292	(\$9,903)	(9.23%)
YTD Total	\$625,128	\$750,365	\$686,134	(\$64,231)	(8.56%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Commuter Bus  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$64,408	\$86,984	\$63,040	(\$23,944)	(27.52%)
Aug	\$62,624	\$86,984	\$83,699	(\$3,285)	(3.77%)
Sep	\$60,645	\$86,984	\$77,579	(\$9,405)	(10.81%)
Oct	\$66,682	\$86,984	\$77,840	(\$9,144)	(10.51%)
Nov	\$66,341	\$86,984	\$73,848	(\$13,136)	(15.10%)
Dec	\$96,207	\$86,984	\$85,841	(\$1,143)	(1.31%)
Jan	\$68,441	\$86,984	\$101,712	\$14,728	16.93%
YTD Total	\$485,347	\$608,888	\$563,560	(\$45,328)	(7.44%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Barstow City Fixed Routes  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$208,893	\$562,705	\$211,110	(\$351,595)	(62.48%)
Aug	\$206,855	\$562,705	\$249,940	(\$312,765)	(55.58%)
Sep	\$200,424	\$562,705	\$219,411	(\$343,294)	(61.00%)
Oct	\$227,272	\$562,705	\$223,005	(\$339,700)	(60.36%)
Nov	\$216,102	\$562,705	\$209,472	(\$353,233)	(62.77%)
Dec	\$222,097	\$562,705	\$236,114	(\$326,591)	(58.03%)
Jan	\$225,306	\$562,705	\$253,700	(\$309,005)	(54.91%)
YTD Total	\$1,506,948	\$3,938,935	\$1,602,752	(\$2,336,183)	(59.31%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Barstow County Routes  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$86,769	\$239,348	\$90,174	(\$149,174)	(62.32%)
Aug	\$86,322	\$239,348	\$107,265	(\$132,083)	(55.18%)
Sep	\$84,749	\$239,348	\$94,801	(\$144,547)	(60.39%)
Oct	\$95,080	\$239,348	\$96,651	(\$142,697)	(59.61%)
Nov	\$90,713	\$239,348	\$88,904	(\$150,444)	(62.85%)
Dec	\$96,652	\$239,348	\$97,772	(\$141,576)	(59.15%)
Jan	\$94,320	\$239,348	\$116,500	(\$122,848)	(51.32%)
YTD Total	\$634,605	\$1,675,436	\$692,068	(\$983,368)	(58.69%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Barstow Demand Response  
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$31,945	\$51,156	\$45,216	(\$5,940)	(11.61%)
Aug	\$42,154	\$51,156	\$53,179	\$2,023	3.95%
Sep	\$37,853	\$51,156	\$45,831	(\$5,325)	(10.40%)
Oct	\$41,022	\$51,156	\$52,986	\$1,830	3.57%
Nov	\$44,840	\$51,156	\$45,781	(\$5,375)	(10.50%)
Dec	\$46,535	\$51,156	\$52,306	\$1,150	2.24%
Jan	\$38,901	\$51,156	\$51,989	\$833	1.62%
YTD Total	\$283,251	\$358,092	\$347,289	(\$10,803)	(3.01%)



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Regional Routes  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$75,187	\$42,667	\$63,382	\$20,716	48.55%
Aug	\$30,689	\$42,667	\$90,417	\$47,750	111.91%
Sep	\$54,920	\$42,667	\$64,487	\$21,821	51.14%
Oct	\$68,979	\$42,667	\$19,581	(\$23,086)	(54.10%)
Nov	\$26,085	\$42,667	\$90,467	\$47,800	112.03%
Dec	\$80,480	\$42,667	\$56,227	\$13,560	31.78%
Jan	\$56,777	\$42,667	\$50,371	\$7,704	18.05%
YTD Total	\$393,117	\$298,667	\$434,932	\$136,265	45.62%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 County Routes  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$6,221	\$3,125	\$7,833	\$4,708	150.65%
Aug	\$2,847	\$3,125	\$15,617	\$12,492	399.73%
Sep	\$5,825	\$3,125	\$4,632	\$1,507	48.23%
Oct	\$6,504	\$3,125	\$2,893	(\$232)	(7.42%)
Nov	\$2,760	\$3,125	\$5,406	\$2,281	72.98%
Dec	\$4,093	\$3,125	\$13,714	\$10,589	338.83%
Jan	\$13,849	\$3,125	\$3,571	\$446	14.25%
YTD Total	\$42,099	\$21,875	\$53,665	\$31,790	145.32%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Community Transit  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$19,799	\$17,717	\$20,915	\$3,199	18.05%
Aug	\$20,309	\$17,717	\$39,845	\$22,128	124.89%
Sep	\$23,178	\$17,717	\$22,863	\$5,146	29.04%
Oct	\$20,883	\$17,717	\$18,452	\$735	4.14%
Nov	\$22,384	\$17,717	\$24,794	\$7,077	39.94%
Dec	\$21,231	\$17,717	\$47,437	\$29,721	167.75%
Jan	\$33,419	\$17,717	\$23,125	\$5,408	30.52%
YTD Total	\$161,204	\$124,017	\$197,431	\$73,414	59.19%





**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Intercity  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$11,456	\$8,438	\$12,769	\$4,331	51.33%
Aug	\$9,341	\$8,438	\$11,368	\$2,931	34.73%
Sep	\$14,023	\$8,438	\$12,038	\$3,600	42.67%
Oct	\$11,824	\$8,438	\$4,864	(\$3,574)	(42.35%)
Nov	\$9,811	\$8,438	\$8,419	(\$19)	(0.22%)
Dec	\$11,085	\$8,438	\$17,978	\$9,541	113.07%
Jan	\$12,608	\$8,438	\$9,774	\$1,336	15.83%
YTD Total	\$80,148	\$59,063	\$77,210	\$18,147	30.72%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Commuter Bus  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$35,982	\$35,667	\$36,773	\$1,106	3.10%
Aug	\$36,113	\$35,667	\$37,492	\$1,825	5.11%
Sep	\$36,704	\$35,667	\$45,206	\$9,539	26.74%
Oct	\$34,625	\$35,667	\$38,404	\$2,738	7.67%
Nov	\$35,612	\$35,667	\$40,744	\$5,077	14.23%
Dec	\$34,514	\$35,667	\$36,565	\$898	2.51%
Jan	\$36,315	\$35,667	\$39,347	\$3,680	10.31%
YTD Total	\$249,864	\$249,667	\$274,530	\$24,863	9.95%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Barstow City Fixed Routes  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$4,706	\$3,563	\$5,720	\$2,158	60.57%
Aug	\$3,480	\$3,563	\$9,844	\$6,281	176.31%
Sep	\$9,798	\$3,563	\$6,674	\$3,112	87.34%
Oct	\$6,012	\$3,563	\$890	(\$2,673)	(75.02%)
Nov	\$4,102	\$3,563	\$2,011	(\$1,552)	(43.56%)
Dec	\$4,111	\$3,563	\$10,100	\$6,537	183.49%
Jan	\$1,614	\$3,563	\$7,860	\$4,297	120.63%
YTD Total	\$33,823	\$24,938	\$43,098	\$18,161	72.82%



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Barstow County Routes  
 All Routes

Passenger Revenue							
Month	FY 2022		FY 2023		FY 2023 Actual Revenue	Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Budget Revenue	Actual Revenue			
Jul	\$1,418	\$1,875	\$1,875	\$1,407	(\$468)	(24.96%)	
Aug	\$851	\$1,875	\$1,875	\$1,830	(\$45)	(2.41%)	
Sep	\$2,768	\$1,875	\$1,875	\$1,607	(\$268)	(14.30%)	
Oct	\$1,901	\$1,875	\$1,875	\$2,889	\$1,014	54.05%	
Nov	\$3,955	\$1,875	\$1,875	\$751	(\$1,124)	(59.96%)	
Dec	\$3,943	\$1,875	\$1,875	\$3,149	\$1,274	67.92%	
Jan	\$671	\$1,875	\$1,875	\$2,650	\$775	41.35%	
YTD Total	\$15,506	\$13,125	\$13,125	\$14,281	\$1,156	8.81%	



**FY 2023 -- Program Statistics**  
 Year-To-Date Through January  
 Barstow Demand Response  
 All Routes

Passenger Revenue						
Month	FY 2022		FY 2023		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$1,658	\$844	\$746	\$844	(\$97)	(11.52%)
Aug	\$1,528	\$844	\$660	\$844	(\$184)	(21.83%)
Sep	\$769	\$844	\$1,901	\$844	\$1,057	125.27%
Oct	\$1,013	\$844	\$967	\$844	\$124	14.66%
Nov	\$1,035	\$844	\$1,691	\$844	\$847	100.43%
Dec	\$770	\$844	\$1,695	\$844	\$852	100.91%
Jan	\$943	\$844	\$1,614	\$844	\$770	91.23%
YTD Total	\$7,716	\$5,906	\$9,274	\$5,906	\$3,368	57.02%

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2023												Project to Date Totals	Avg (month)ly		
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE				
Cash Fares	\$ 288	\$ 126	\$ 63	\$ 1,222	\$ 29	\$ 49	\$ 94								\$ 1,870	\$ 267.12
Prepaid Fares	\$ 36,285	\$ 37,110	\$ 44,880	\$ 37,080	\$ 40,695	\$ 36,330	\$ 39,000								\$ 271,380	\$ 38,768.57
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000								\$ 28,000	\$ 4,000.00
<b>Total Revenue</b>	<b>\$ 40,573</b>	<b>\$ 41,236</b>	<b>\$ 48,943</b>	<b>\$ 42,302</b>	<b>\$ 44,724</b>	<b>\$ 40,379</b>	<b>\$ 43,094</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	<b>\$ 301,250</b>	<b>\$ 43,036</b>
Operations Exp	\$ 43,289	\$ 50,186	\$ 45,495	\$ 49,113	\$ 49,248	\$ 51,736	\$ 50,660								\$ 339,727	\$ 48,532.42
Fuel Exp	\$ 12,209	\$ 14,211	\$ 13,218	\$ 14,222	\$ 10,113	\$ 14,361	\$ 30,770								\$ 109,104	\$ 15,586.30
Bank Fees	\$ 1,022	\$ 1,119	\$ 888	\$ 826	\$ 902	\$ 1,170	\$ 1,106								\$ 7,032	\$ 1,004.57
Other Exp	\$ -	\$ -	\$ -	\$ 481	\$ -	\$ -	\$ -								\$ 481	\$ 68.74
<b>Total Expense</b>	<b>\$ 56,519</b>	<b>\$ 65,516</b>	<b>\$ 59,602</b>	<b>\$ 64,642</b>	<b>\$ 60,263</b>	<b>\$ 67,266</b>	<b>\$ 82,536</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	<b>\$ 456,344</b>	<b>\$ 65,192</b>
<b>Net Activity</b>	<b>\$ (15,947)</b>	<b>\$ (24,279)</b>	<b>\$ (10,659)</b>	<b>\$ (22,340)</b>	<b>\$ (15,540)</b>	<b>\$ (26,888)</b>	<b>\$ (39,442)</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	<b>\$ (155,094)</b>	<b>\$ (22,156.34)</b>
Income/Expense Ratio	72%	63%	82%	65%	74%	60%	52%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	66%	66%

# Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2022/2023

	SERVICE RELATED COMPLAINTS										DRIVER/DISPATCH RELATED COMPLAINTS					TOTAL COMPLAINTS						
	TIME		ROUTE		VEHICLE		FARES		MISC.		DISCOURTEOUS		OPERATING		UNSAFE		FAILURE TO		CURRENT MONTH	YEAR TO DATE		
	FAST	SLOW	DESIGN	DESIGN	CONDITION	CONDITION	FARES	FARES	MISC.	MISC.	DISCOURTEOUS	OPERATING	PICKUP	TRANSFER	DROP OFF	MISC.	MISC.	TO DATE				
<b>January 2023</b>																						
Regional Fixed Route																						
1																				0	1	
2																				0	0	
3																				1	1	
6 Barstow College										1										0	0	
15																				0	2	
101																				0	3	
200																				0	0	
25																				0	0	
31																				0	0	
32																				0	3	
33																				0	1	
40																				0	1	
41																				0	0	
42																				0	0	
43																				0	0	
46																				0	0	
47																				0	0	
50/50X																				0	0	
51																				0	2	
52																				0	2	
53																				0	0	
54																				0	0	
55																				0	1	
64										1										1	1	
66																				0	0	
68																				0	1	
<b>TOTAL REGIONAL FIXED RT</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>22</b>	
County Routes																						
21 Tri-Comm.																					0	2
22 Helendale																					2	1
23 Lucerne Valley																					2	1
28 Hinkley/Helendale																					0	1
29 Yermo/Newberry Springs																					0	2
<b>TOTAL COMMUNITY ROUTES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>7</b>	
ADA Paratransit																						
Direct Access																					2	18
Subscription																					0	0
<b>TOTAL ADA PARATRANSIT</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>18</b>	
Personnel																						
Customer Service																					0	0
Routing & Scheduling																					0	0
Dispatch																					0	0
Passenger to Passenger																					0	0
<b>TOTAL PERSONNEL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	
<b>TOTAL COMPLAINTS</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>48</b>	

**LIFT DEPLOYMENT REPORT**  
**FY 22-23**

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	175	322	0	220	407	430	453						2007
101	2	0	0	1	1	1	24						29
2	215	181	0	54	121	147	184						902
3	148	138	0	93	190	141	116						826
6	97	40	47	31	52	88	60						415
15	205	41	35	22	37	24	34						398
21	200	0	170	7	4	3	7						391
22	6	10	4	16	34	16	7						93
23	53	80	75	89	125	112	78						612
25	0	7	2	1	4	1	4						19
28	1	4	2	2	4	9	4						26
29	24	13	16	10	9	3	6						81
31	22	14	26	35	64	115	115						391
32	30	40	27	18	59	40	65						279
33	147	11	171	26	35	34	25						449
40	10	17	18	24	16	13	21						119
41	41	29	22	71	83	91	58						393
42	7	13	1	11	7	17	8						64
43	34	54	40	53	92	73	46						392
47	12	18	56	19	33	33	25						194
50	66	80	70	51	90	100	99						556
52	102	101	70	33	80	81	43						510
53	20	19	24	35	51	36	39						224
54	12	19	33	10	31	17	21						143
55	17	33	33	22	52	25	30						212
56	23	81	71	32	85	43	53						388
64	5	6	14	14	46	34	23						142
66	9	11	3	9	4	1	3						40
68	24	33	45	34	51	48	31						266
<b>TOTAL, CURRENT</b>	<b>1707</b>	<b>1413</b>	<b>1075</b>	<b>1043</b>	<b>1867</b>	<b>1776</b>	<b>1680</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10561</b>
<b>TOTAL, LAST YEAR</b>	<b>1313</b>	<b>1069</b>	<b>1219</b>	<b>1165</b>	<b>716</b>	<b>485</b>	<b>498</b>						<b>6466</b>

There were no pass-ups in January.

Prepared by: Debi Lorrach



**BIKE RACK REPORT**  
**FY 22-23**

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	35	68	0	21	67	78	43						312
101	8	1	4	8	2	1	3						27
2	12	8	0	7	43	11	13						94
3	87	53	0	21	46	34	28						269
6	11	21	30	11	36	43	33						185
15	57	93	72	31	97	100	82						532
21	26	11	38	3	14	33	22						147
22	52	56	42	39	54	38	32						311
23	57	79	64	57	75	63	58						453
25	7	6	7	1	8	8	4						41
28	1	3	6	4	12	4	1						31
29	20	24	17	8	10	14	12						106
31	67	48	64	29	115	100	101						524
32	69	90	122	27	61	70	178						617
33	84	21	73	6	11	23	15						233
40	12	32	19	10	17	25	51						166
41	147	215	151	71	243	172	152						1151
42	13	25	20	7	14	10	17						106
43	99	107	181	44	100	138	104						773
47	15	14	6	20	48	24	16						143
50/50X	72	146	119	62	147	128	115						789
52	123	113	156	79	199	183	177						1030
53	77	69	80	34	103	82	72						517
54	32	13	20	6	111	22	29						233
55	49	114	133	26	49	67	50						488
56	108	198	111	29	86	57	73						652
64	55	20	31	9	89	30	28						272
66	11	20	3	2	5	5	7						53
68	72	81	128	20	305	77	90						773
<b>TOTAL CURRENT</b>	<b>1,488</b>	<b>1,739</b>	<b>1,697</b>	<b>692</b>	<b>2,167</b>	<b>1,638</b>	<b>1,606</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11,027</b>
<b>TOTAL LAST YEAR</b>	<b>2,032</b>	<b>1,694</b>	<b>1,807</b>	<b>1,639</b>	<b>1,403</b>	<b>1,369</b>	<b>1,391</b>						<b>11,335</b>

There were no bicycle pass ups in January.

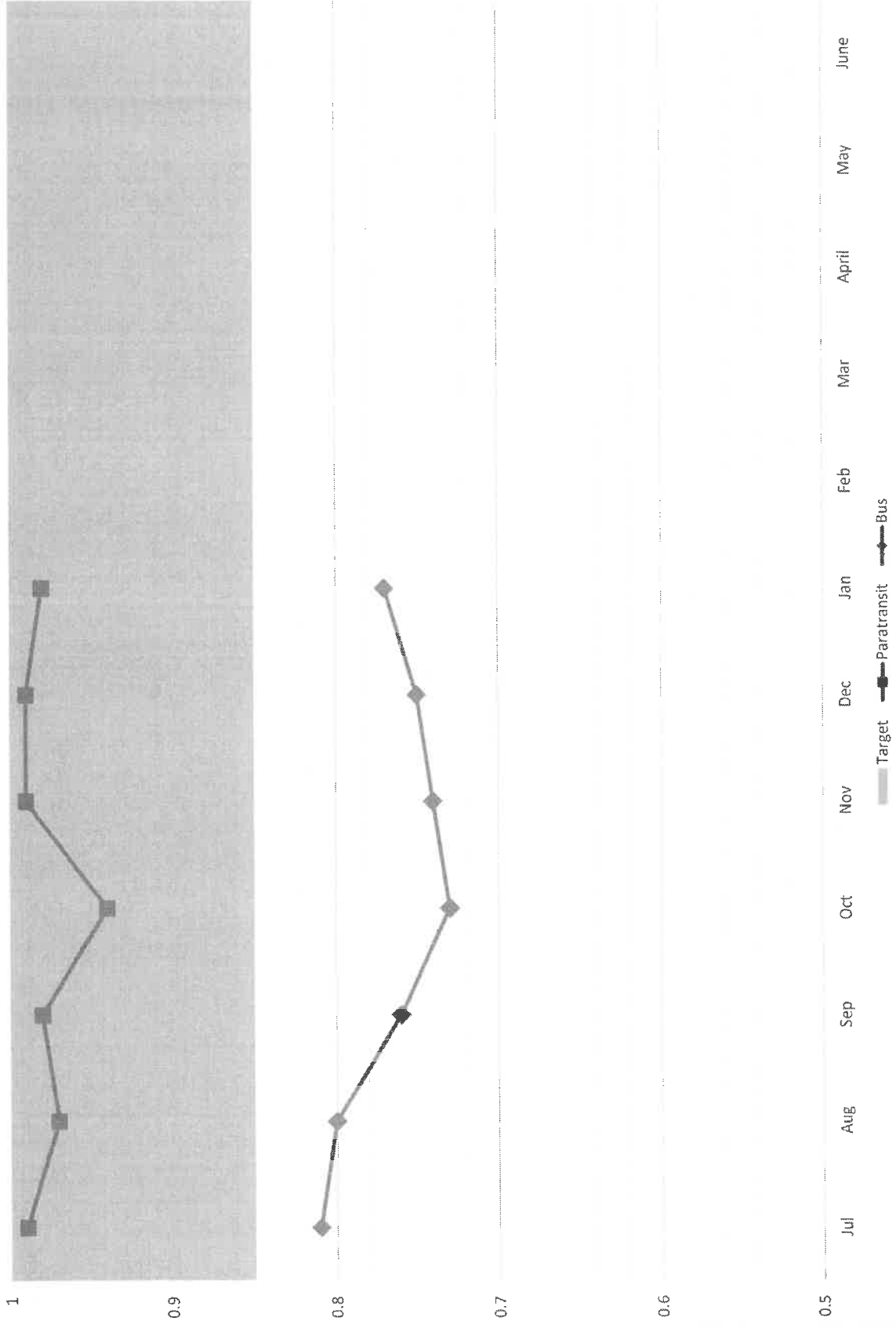
Prepared By: Debi Albin

# ADA Dispatch Denial Report For the Month of January 2023

Date	Reservationist Name	Passenger Name	Time Requested	Reason for Denial	Alternate Ride Provided

All Rides Negotiated

# FY 23 System Wide Schedule Adherence



**JANUARY**  
**Major and Non-Major**  
**Miles Between Road Calls**

<b>Total Miles</b>	<b>FY 2022</b>	<b>FY 2023</b>
Demand Response	45,611	53,898
Commuter Bus	18,379	19,176
Motor Bus	211,574	284,019
<b>Total Miles</b>	<b>275,564</b>	<b>357,093</b>

<b>Total Road Calls</b>	<b>FY 2022</b>	<b>FY 2023</b>
Demand Response	1	3
Commuter Bus	4	3
Motor Bus	22	35
<b>Total Road Calls</b>	<b>27</b>	<b>41</b>

<b>Miles Between Road Calls</b>	<b>FY 2022</b>	<b>FY 2023</b>
Demand Response	45,611	17,966
Commuter Bus	4,595	6,392
Motor Bus	9,617	8,115
<b>Total System</b>	<b>59,823</b>	<b>32,473</b>