

VVTA RFP 2023-10 COMPUTER NETWORK SUPPORT ADDENDUM NO. 4

March 31, 2023

This addendum is provided to all known prospective proposers for clarification of the subject Request for Proposal (RFP).

The following are questions received prior to the deadline for questions on Friday, March 17, 2023, at 5:00 PM (PDT) and the responses from VVTA Staff:

Q1: "What is the expected retention policy?"

A1: 12 months

Q2: "Is the 85 the amount of current storage being used, which includes incrementals, or is this the amount of data to back up?"

A2: This has been updated to 125TB and it does include incremental and fulls.

Q3: "What is the growth rate of this data?"

A3: 25% annually

Q4: "What is the purpose of this server and what are the specification requirements?"

A4: The purpose of the server is for server consolidation and needs to be hyper-v enabled. Specifications are as followed: Intel® Xeon® Silver 4208 CPU @ 2.10GHZ (16 virtual) (X64) Available Memory: 256GB Ram Manufacturing & Model: HPE ProLiant DL380 Gen10 2U and have 125TB of storage for all the backups.

Q5: "Is VVTA using Windows 7 or 8 Machines? If so are they really using IE?"

A5: No, we are not using Windows 7 or 8. We are using Windows 10 or 11 only. We do not use IE any longer.

Q6: "What specific event logs do you want monitored, only critical events?"

A6: We are monitoring critical and error events.

Q7: "What level of access will we have to networking equipment? Are all switches Unifi? Routers too?"

A7: You will have all access. All switches are Unifi as well as the routers.

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Q8: "What is the expected retention policy?"

A8: See answers to Q1.

Q9: "Is the 20TB the amount of current storage being used, which includes incrementals, or is this the amount of data to back up?"

A9: It's the total amount of storage to backup.

Q10: "Is the 20TB included in the 85TB on Item 7?"

A10: No it is not.

Q11: "What is the storage requirement to mirror the existing network shares?"

A11: 10TB

Q12: "Are you currently using OneDrive for business to facilitate the files in the cloud or a similar product?"

A12: We use OneDrive but we are working on using Azure for Cloud file collaboration.

Q13: "What large file sharing products are you currently using?"

A13: Dropbox and OneDrive

Q14: "What is your current solution to this requirement?"

A14: We are working on deploying GladiNet for Cloud file synchronization.

Q15: "Is your current tenant ACTUALLY hosted by Microsoft, or a third party?"

A15: Our current tenant is hosted by Microsoft.

Q16: "Is there a reason VVTA is not using SSTP? Why type of routers are being using?"

A16: We prefer to use Desktop Clients. The routers are Mikrotik router board and 1U Router.

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Q17: "Can we get system specification on these servers, and the workstations?"

A17: Intel i5, i7 and HP gen10 servers.

Q18: "What is the warranty status on ALL the equipment being supported?"

A18: Currently supported until warranty runs out.

Q19: "Is there a network diagram showing the various hardware that makes up the infrastructure of the network?"

A19: yes, we will discuss once the bid is awarded.

Q20: "What are the end user applications being used for VVTA? Are they cloud or premise based?"

A20: VVTA has both on premise and cloud solutions.

Q21: "Are there any dual factor authentication requirements?"

A21: Yes

Q22: "What are the address for each site being served, and what equipment is at each location?"

A22: Hesperia, Barstow, and Victorville. To be discussed once awarded.

Per a request posed, linked here includes the previous RFP and the resulting contract:

<https://www.dropbox.com/scl/fo/9tnuv9dyw5yiw7111ko4k/h?dl=0&rlkey=4rmq7320tb66tx61pikz8t0w>

The due date for proposal submission remains Thursday, March 30, 2023, at 3:00 PM (PDT).

All other terms and conditions of the RFP remain the same.

As stated in the RFP, all addenda must be acknowledged. Please use Attachment H of the RFP to acknowledge receipt of this addendum. Failure to acknowledge any addenda to this RFP may be a cause to deem Bidder "Non-Responsive."

***** END OF ADDENDUM NO. 2 *****