

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for October 2022.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for August 2022.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



Keolis Transit Services
 17150 Smoke Tree St.
 Hesperia Calif. 92345

Victor Valley Transit Authority
 17150 Smoke Tree St.
 Hesperia, CA 92345

Attention: Mr. Kevin Kane
 Executive Director

BILL TO

DATE

11/11/2022

CONTRACT NAME:
 Victor Valley Transit

INVOICE NO. 0060189-IN

October 2022

BILLING PERIOD 10/01/2022 - 10/31/2022

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA Para Transit	3,233.00	2,401.62		\$309,236.45	\$229,714.95	(\$79,521.50)	\$1,224,143.12	\$903,810.34	(\$320,332.78)
Subscription	1,172.00	941.62		\$112,101.80	\$90,065.95	(\$22,035.85)	\$443,766.08	\$369,721.38	(\$74,044.70)
Microlink	910.17	176.99		\$81,096.15	\$15,769.81	(\$65,326.34)	\$81,069.15	\$15,769.81	(\$65,299.34)
Regional Fixed Rt	10,872.85	10,751.34	(121.51)	\$988,770.94	\$957,944.39	(\$10,826.54)	\$4,072,615.36	\$4,054,429.16	(\$18,186.20)
Route 15	727.63	725.59	(2.04)	\$64,831.83	\$64,650.07	(\$181.76)	\$258,499.91	\$257,199.24	(\$1,300.67)
Fort Irwin	482.16	477.66	(4.50)	\$49,575.69	\$49,113.00	(\$462.69)	\$189,295.12	\$188,082.85	(\$1,212.27)
SUBTOTALS	17,397.81	15,474.82	(128.05)	\$1,585,612.86	\$1,407,258.18	-\$178,354.68	\$6,269,388.74	\$5,789,012.78	-\$480,375.96

TOTAL INVOICE INCLUDING VARIANCE

\$1,407,258.18

Please REMIT TO:

Keolis Transit Services, LLC
 470 Atlantic Avenue, 5th Floor
 Boston, MA 02210

Manager's Signature and Business Phone



INVOICE NO. 0060190-IN

Keolis Transit Services

17150 Smoke Tree St.
Hesperia Calif. 92345

BILL TO
Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, CA 92345

DATE 11/8/2022

CONTRACT NAME:
Victor Valley Transit

Attention: Mr. Kevin Karne
Executive Director

BILLING PERIOD 10/01/2022 - 10/31/2022

MONTH October 2022

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
County	1,931.65	1,921.59	(10.06)	\$172,110.02	\$171,213.67	(\$896.35)	\$658,848.80	\$656,276.80	(\$2,572.00)
Barstow-Fixed Route	1,879.83	1,875.38	(4.45)	\$167,492.85	\$167,096.36	(\$396.49)	\$673,340.67	\$525,259.43	(\$148,081.24)
Barstow-County	778.74	777.96	(0.78)	\$69,385.73	\$69,316.24	(\$69.50)	\$277,160.31	\$276,517.81	(\$642.50)
Barstow-DAR	454.00	371.53	(82.47)	\$43,425.10	\$35,536.84	(\$7,888.26)	\$171,902.56	\$133,171.22	(\$38,731.34)
SUBTOTALS	5,044.22	4,946.46	(97.76)	\$452,413.70	\$443,163.11	-\$9,250.59	\$1,781,252.34	\$1,591,225.26	-\$190,027.08

TOTAL INVOICE INCLUDING VARIANCE

\$443,163.11

Please REMIT TO:

Keolis Transit Services, LLC
470 Atlantic Avenue, 5th Floor
Boston, MA 02210

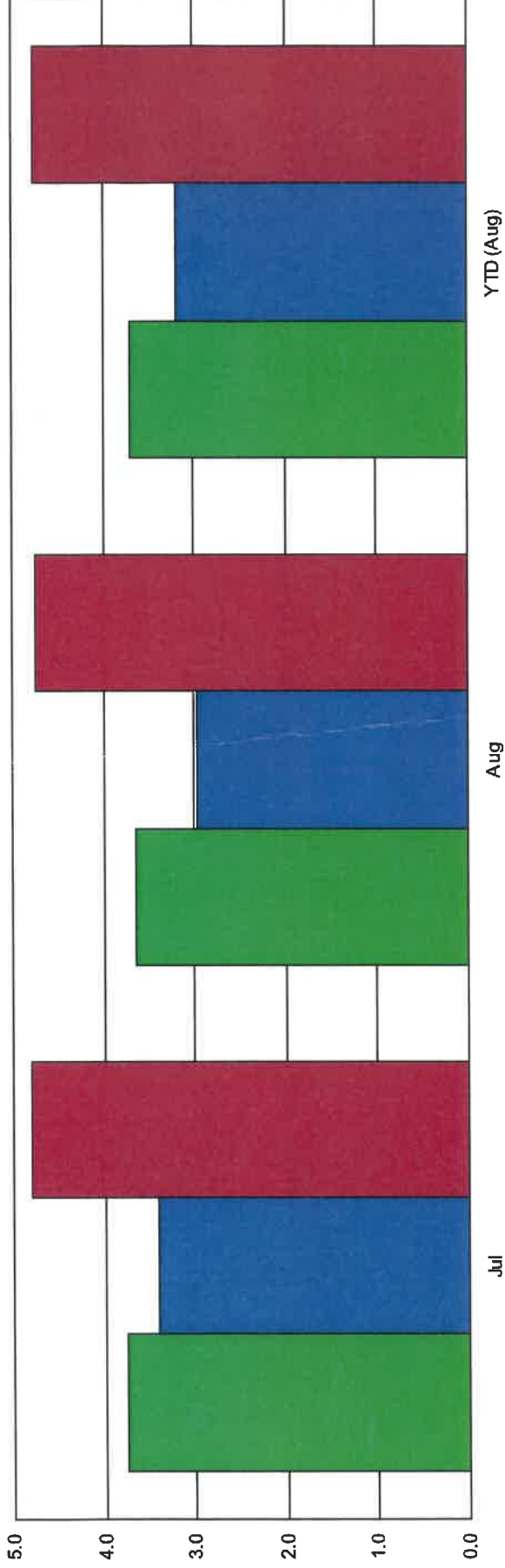
Manager's Signature and Business Phone

FY 2023 -- Monthly Performance Charts
 Program - Regional Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year

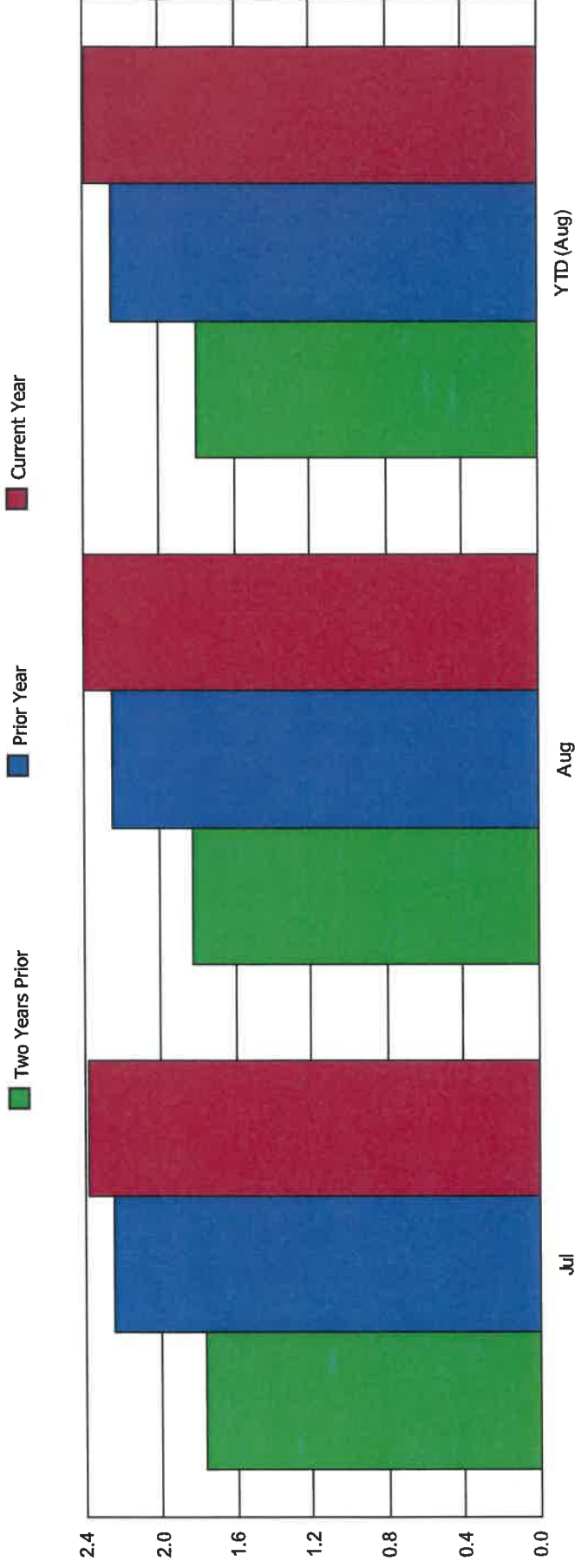


FY 2023 --- Monthly Performance Charts

Program - Community Transit
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

Target: None

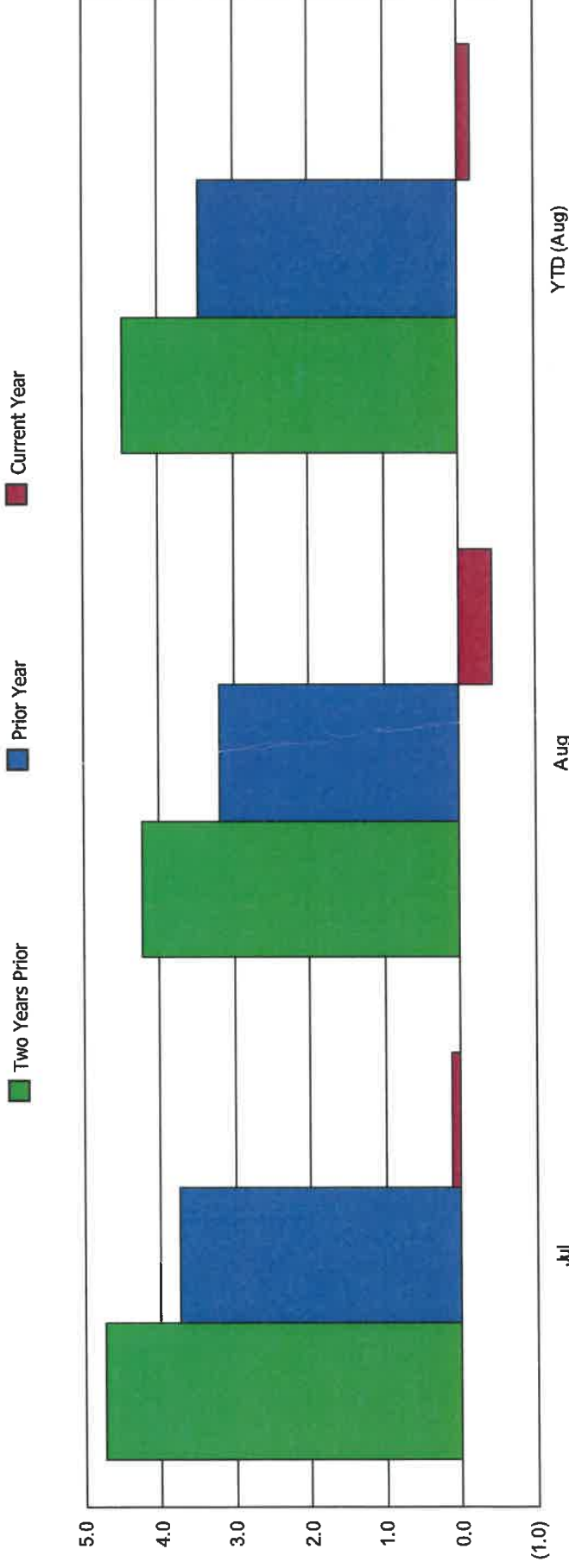


FY 2023 -- Monthly Performance Charts

Program - Intercity
 Year-To-Date through August
 All Routes

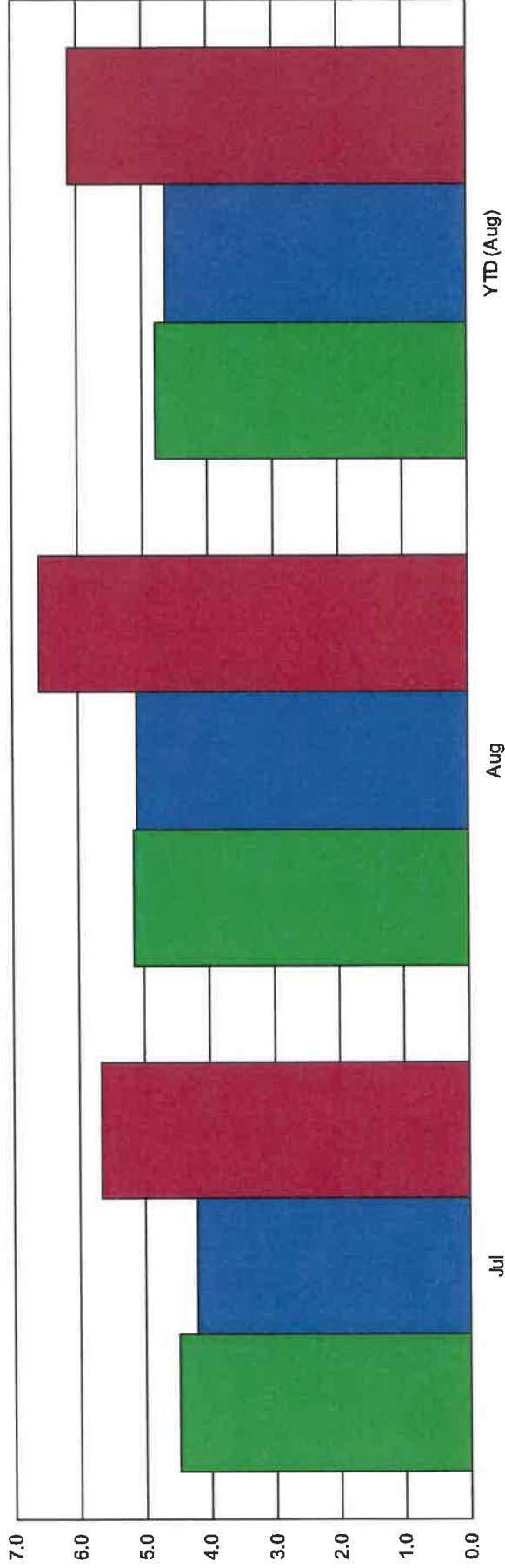
Passengers Per Revenue Hour

Target: None



Passengers Per Revenue Hour
 Target: None

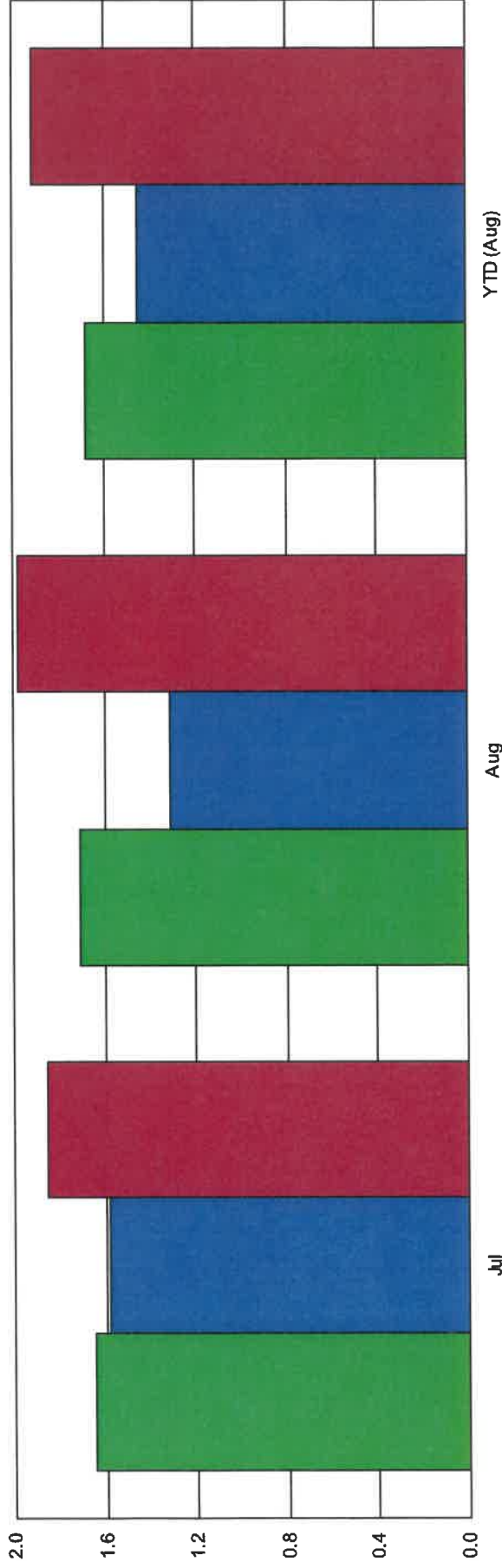
■ Two Years Prior
■ Prior Year
■ Current Year



FY 2023 -- Monthly Performance Charts
 Program - County Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

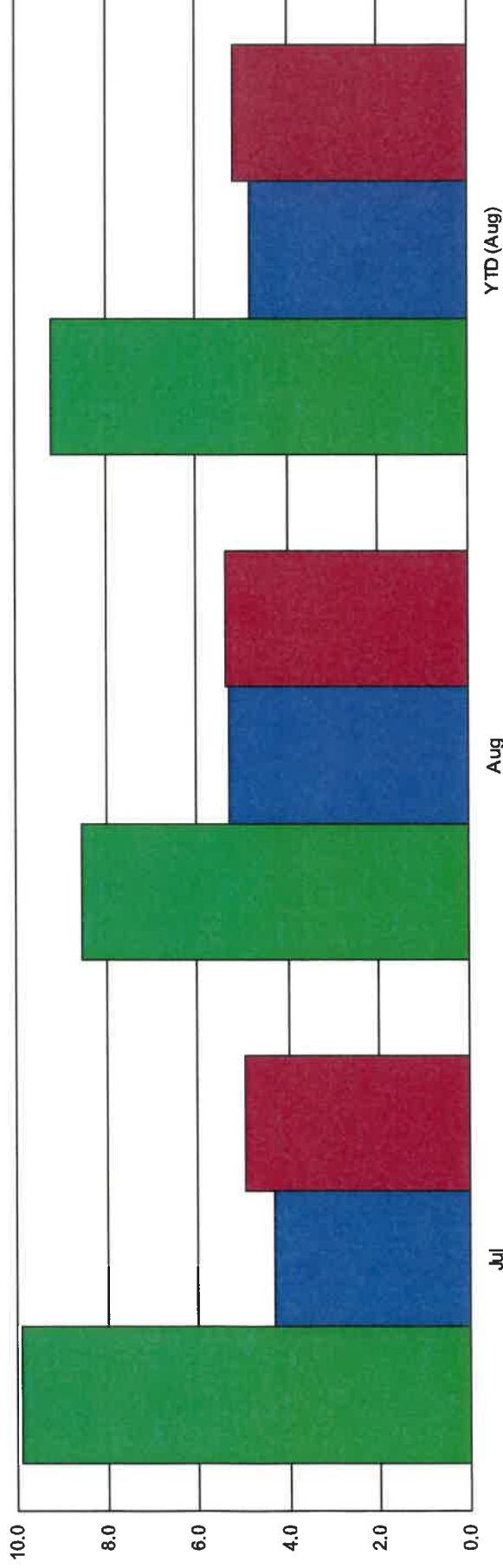
Target: None



FY 2023 -- Monthly Performance Charts
 Program - Barstow City Fixed Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour
 Target: None

■ Two Years Prior
■ Prior Year
■ Current Year

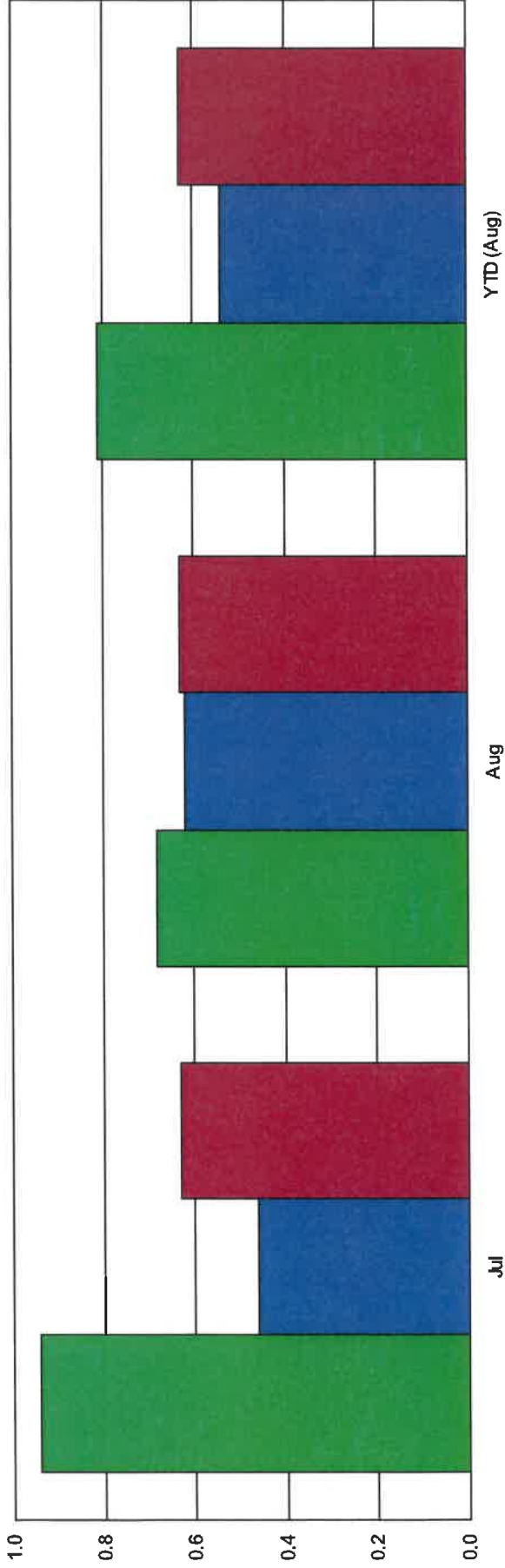


FY 2023 -- Monthly Performance Charts

Program - Barstow County Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

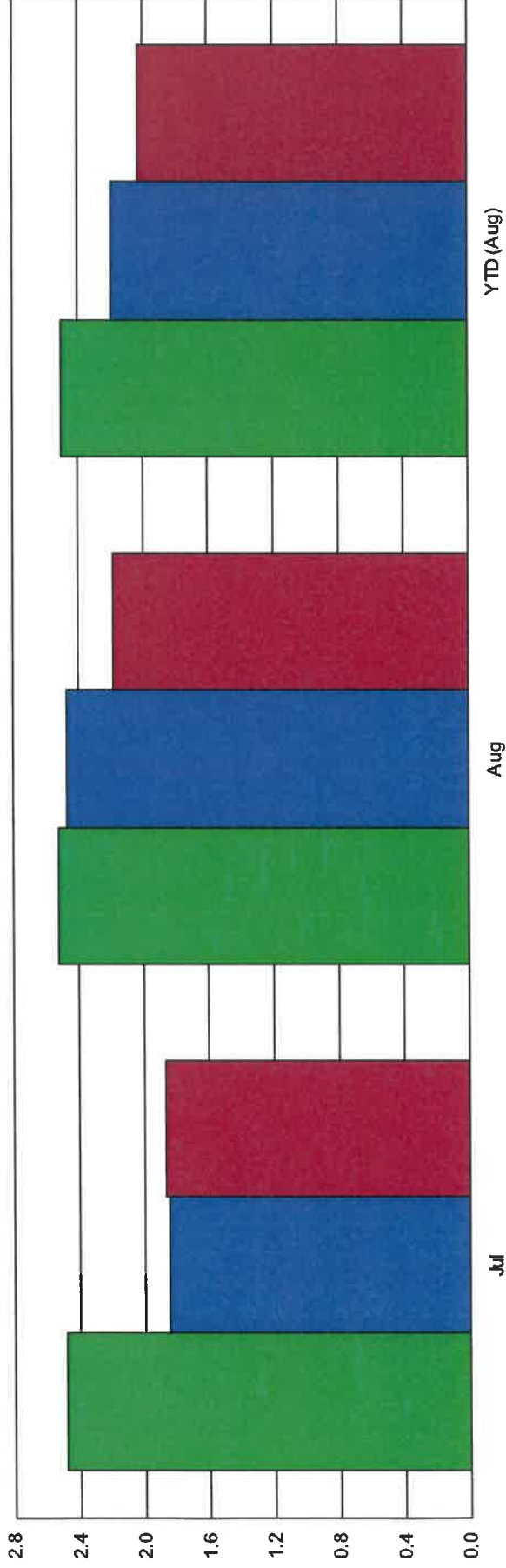
Target: None



FY 2023 -- Monthly Performance Charts
 Program - Barstow Demand Response
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

Target: None





FY 2023 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for August

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers		Operating Cost		Passenger Revenue		Passenger Revenue		Farebox Recovery Ratio
					Per Rev. Hour	Rev. Hour	Per Passenger	Rev. Hour	Per Passenger	Rev. Hour	Per Passenger		
Bus (Motorbus)	45,888	11,831.1	\$2,209,666	\$129,075	3.9	\$48.15	\$186.77	\$2.81	\$10.91			5.84%	
Commuter Bus	3,421	520.2	\$83,699	\$37,492	6.6	\$24.47	\$160.89	\$10.96	\$72.07			44.79%	
Demand Response	10,009	4,209.0	\$584,031	\$40,504	2.4	\$58.35	\$138.76	\$4.05	\$9.62			6.94%	
System Total	59,318	16,560.4	\$2,877,395	\$207,071	3.6	\$48.51	\$173.75	\$3.49	\$12.50			7.20%	



Monthly Ridership Report

August, FY 2023

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	50,041	45,888	2.9	3.8	2.53%	5.84%
Commuter Bus	2,516	3,421	5.1	6.5	57.67%	44.79%
Demand Response	8,454	10,009	2.2	2.3	4.60%	6.94%
System Total	61,011	59,318	2.8	3.5	4.37%	7.20%



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Regional Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$1,346,766	\$1,548,902	\$1,382,895	(\$166,007)	(10.71%)
Aug	\$1,298,910	\$1,548,902	\$1,497,575	(\$51,327)	(3.31%)
YTD Total	\$2,645,676	\$3,097,804	\$2,880,470	(\$217,334)	(7.01%)



FY 2023 -- Program Statistics
 Year-To-Date Through August
 County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$206,006	\$252,158	\$229,482	(\$22,676)	(8.99%)
Aug	\$195,515	\$252,158	\$246,521	(\$5,637)	(2.23%)
YTD Total	\$401,520	\$504,316	\$476,003	(\$28,313)	(5.61%)



FY 2023 -- Program Statistics

Year-To-Date Through August
Community Transit
All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$370,649	\$562,705	\$480,889	(\$81,816)	(14.53%)
Aug	\$432,579	\$562,705	\$530,851	(\$31,854)	(5.66%)
YTD Total	\$803,228	\$1,125,410	\$1,011,740	(\$113,670)	(10.10%)



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Intercity
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$77,945	\$107,195	\$96,256	(\$10,939)	(10.20%)
Aug	\$80,920	\$107,195	\$108,365	\$1,170	1.09%
YTD Total	\$158,865	\$214,390	\$204,621	(\$9,769)	(4.55%)



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Commuter Bus
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$64,408	\$86,984	\$63,040	(\$23,944)	(27.52%)
Aug	\$62,624	\$86,984	\$83,699	(\$3,285)	(3.77%)
YTD Total	\$127,031	\$173,968	\$146,740	(\$27,228)	(15.65%)



FY 2023 -- Program Statistics

Year-To-Date Through August
 Barstow City Fixed Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$208,893	\$562,705	\$211,110	(\$351,595)	(62.48%)
Aug	\$206,855	\$562,705	\$249,940	(\$312,765)	(55.58%)
YTD Total	\$415,747	\$1,125,410	\$461,050	(\$664,360)	(59.03%)



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Barstow County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$86,769	\$239,348	\$90,174	(\$149,174)	(62.32%)
Aug	\$86,322	\$239,348	\$107,265	(\$132,083)	(55.18%)
YTD Total	\$173,091	\$478,696	\$197,439	(\$281,257)	(58.75%)



FY 2023 -- Program Statistics

Year-To-Date Through August
 Barstow Demand Response
 All Routes

Operating Costs					
Target: None					
Month	FY 2022 Actual Costs	FY 2023 Budget Costs	FY 2023 Actual Costs	Budget Variance	% Variance
Jul	\$31,945	\$51,156	\$45,216	(\$5,940)	(11.61%)
Aug	\$42,154	\$51,156	\$53,179	\$2,023	3.95%
YTD Total	\$74,099	\$102,312	\$98,396	(\$3,916)	(3.82%)



FY 2023 -- Program Statistics

Year-To-Date Through August
Regional Routes
All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$75,187	\$42,667	\$63,382	\$20,716	48.55%
Aug	\$30,689	\$42,667	\$90,417	\$47,750	111.91%
YTD Total	\$105,876	\$85,333	\$153,799	\$68,466	80.23%



FY 2023 -- Program Statistics
 Year-To-Date Through August
 County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$6,221	\$3,125	\$7,833	\$4,708	150.65%
Aug	\$2,847	\$3,125	\$15,617	\$12,492	399.73%
YTD Total	\$9,067	\$6,250	\$23,450	\$17,200	275.19%



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Community Transit
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$19,799	\$17,717	\$20,915	\$3,199	18.05%
Aug	\$20,309	\$17,717	\$39,845	\$22,128	124.89%
YTD Total	\$40,108	\$35,433	\$60,760	\$25,326	71.47%



FY 2023 -- Program Statistics

Year-To-Date Through August
 Intercity
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$11,456	\$8,438	\$12,769	\$4,331	51.33%
Aug	\$9,341	\$8,438	\$11,368	\$2,931	34.73%
YTD Total	\$20,797	\$16,875	\$24,137	\$7,262	43.03%



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Commuter Bus
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$35,982	\$35,667	\$36,773	\$1,106	3.10%
Aug	\$36,113	\$35,667	\$37,492	\$1,825	5.11%
YTD Total	\$72,095	\$71,333	\$74,265	\$2,931	4.10%



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Barstow City Fixed Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$4,706	\$3,563	\$5,720	\$2,158	60.57%
Aug	\$3,480	\$3,563	\$9,844	\$6,281	176.31%
YTD Total	\$8,186	\$7,125	\$15,564	\$8,439	118.44%



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Barstow County Routes
 All Routes

Passenger Revenue					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	Target: None		
			FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$1,418	\$1,875	\$1,407	(\$468)	(24.96%)
Aug	\$851	\$1,875	\$1,830	(\$45)	(2.41%)
YTD Total	\$2,269	\$3,750	\$3,237	(\$513)	(13.68%)



FY 2023 -- Program Statistics
 Year-To-Date Through August
 Barstow Demand Response
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2022 Actual Revenue	FY 2023 Budget Revenue	FY 2023 Actual Revenue	Budget Variance	% Variance
Jul	\$1,658	\$844	\$746	(\$97)	(11.52%)
Aug	\$1,528	\$844	\$660	(\$184)	(21.83%)
YTD Total	\$3,186	\$1,688	\$1,406	(\$281)	(16.67%)

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2022												Project to Date Totals	Avg (monthlt)
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE		
Cash Fares	\$ 432	\$ 500	\$ 3,778	\$ 310	\$ 51	\$ 366	\$ 368	\$ 111	\$ 130	\$ 393	\$ 184	\$ 53	\$ 6,675	\$ 606.86
Prepaid Fares	\$ 35,550	\$ 35,490	\$ 36,210	\$ 34,200	\$ 35,455	\$ 34,050	\$ 35,820	\$ 35,360	\$ 37,455	\$ 34,905	\$ 40,140	\$ 37,680	\$ 432,315	\$ 39,301.36
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 48,000	\$ 4,363.64
Total Revenue	\$ 39,982	\$ 39,990	\$ 43,988	\$ 38,510	\$ 39,506	\$ 38,416	\$ 40,188	\$ 39,471	\$ 41,585	\$ 39,298	\$ 44,324	\$ 41,733	\$ 486,990	\$ 44,272
Operations Exp	\$ 45,857	\$ 45,740	\$ 43,816	\$ 45,351	\$ 45,509	\$ 47,044	\$ 45,356	\$ 43,143	\$ 50,030	\$ 45,259	\$ 44,946	\$ 47,467	\$ 549,518	\$ 49,956.18
Fuel Exp	\$ 8,393	\$ 8,413	\$ 8,063	\$ 9,561	\$ 11,009	\$ 15,951	\$ 11,481	\$ 12,661	\$ 11,314	\$ 10,264	\$ 13,411	\$ 14,928	\$ 135,448	\$ 12,313.48
Bank Fees	\$ 871	\$ 654	\$ 785	\$ 689	\$ 814	\$ 874	\$ 789	\$ 776	\$ 683	\$ 1,157	\$ 757	\$ 738	\$ 9,587	\$ 871.58
Other Exp	\$ 42	\$ 59	\$ 61	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 162	\$ 14.69
Total Expense	\$ 55,163	\$ 54,867	\$ 52,725	\$ 55,600	\$ 57,331	\$ 63,868	\$ 57,627	\$ 56,580	\$ 62,027	\$ 56,680	\$ 59,114	\$ 63,133	\$ 694,715	\$ 63,156
Net Activity	\$ (15,181)	\$ (14,877)	\$ (8,737)	\$ (17,090)	\$ (17,826)	\$ (25,453)	\$ (17,439)	\$ (17,110)	\$ (20,442)	\$ (17,382)	\$ (14,790)	\$ (21,400)	\$ (207,725)	\$ (18,884.08)
Income/Expense Ratio	72%	73%	83%	69%	69%	60%	70%	70%	67%	69%	75%	66%	70%	70%

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2022/2023

	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS				TOTAL COMPLAINTS			
	TIME		ROUTE		VEHICLE		DISCOURTEOUS	UNSAFE	OPERATING	PICKUP	TRANSFER	FAILURE TO	CURRENT	YEAR
	FAST	SLOW	DESIGN	CONDITION	FARES	MISC.								
August 2022														
Regional Fixed Route														
1													0	0
2													0	0
3													0	1
6 Barstow College														
15													0	0
101													0	1
25													0	1
31													0	0
32									1				1	2
33													0	0
40							1						1	1
41													0	0
42													0	0
43													0	0
46													0	0
47													0	0
50/50X														
51													0	0
52							1		1				2	2
53													0	0
54													0	0
56													0	0
55													0	0
64													0	1
66													0	0
68													0	0
TOTAL REGIONAL FIXED RT	0	0	0	0	0	0	2	1	1	1	0	0	4	9
County Routes														
21 Tri-Comm.														2
22 Helendale							1		1				0	0
23 Lucerne Valley													0	0
28 Hinkley/Helendale										1			1	1
29 Yermo/Newberry Springs													1	1
TOTAL COMMUNITY ROUTES	0	0	0	0	1	0	1	1	1	1	0	0	4	4
ADA Paratransit														
Direct Access	3												6	9
Subscription													0	0
TOTAL ADA PARATRANSIT	0	3	0	0	0	0	3	0	0	0	0	0	6	9
Personnel														
Customer Service													0	0
Routing & Scheduling													0	0
Dispatch													0	1
Passenger to Passenger													0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL COMPLAINTS	0	3	0	0	1	0	6	2	2	2	0	0	14	23

LIFT DEPLOYMENT REPORT
FY 22-23

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	175	322											497
101	2	0											2
2	215	181											396
3	148	138											286
6	97	40											137
16	205	41											246
21	200	0											200
22	6	10											16
23	53	80											133
25	0	7											7
28	1	4											5
29	24	13											37
31	22	14											36
32	30	40											70
33	147	11											158
40	10	17											27
41	41	29											70
42	7	13											20
43	34	54											88
47	12	16											28
50	66	80											146
52	102	101											203
53	20	19											39
54	12	19											31
56	17	33											50
56	23	81											104
64	5	6											11
66	9	11											20
68	24	33											57
TOTAL, CURRENT	1707	1413	0	0	0	0	0	0	0	0	0	0	3120
TOTAL, LAST YEAR	1313	1069											2382

There were no pass-ups in August, 2022.

Prepared by: Debi Lorrach

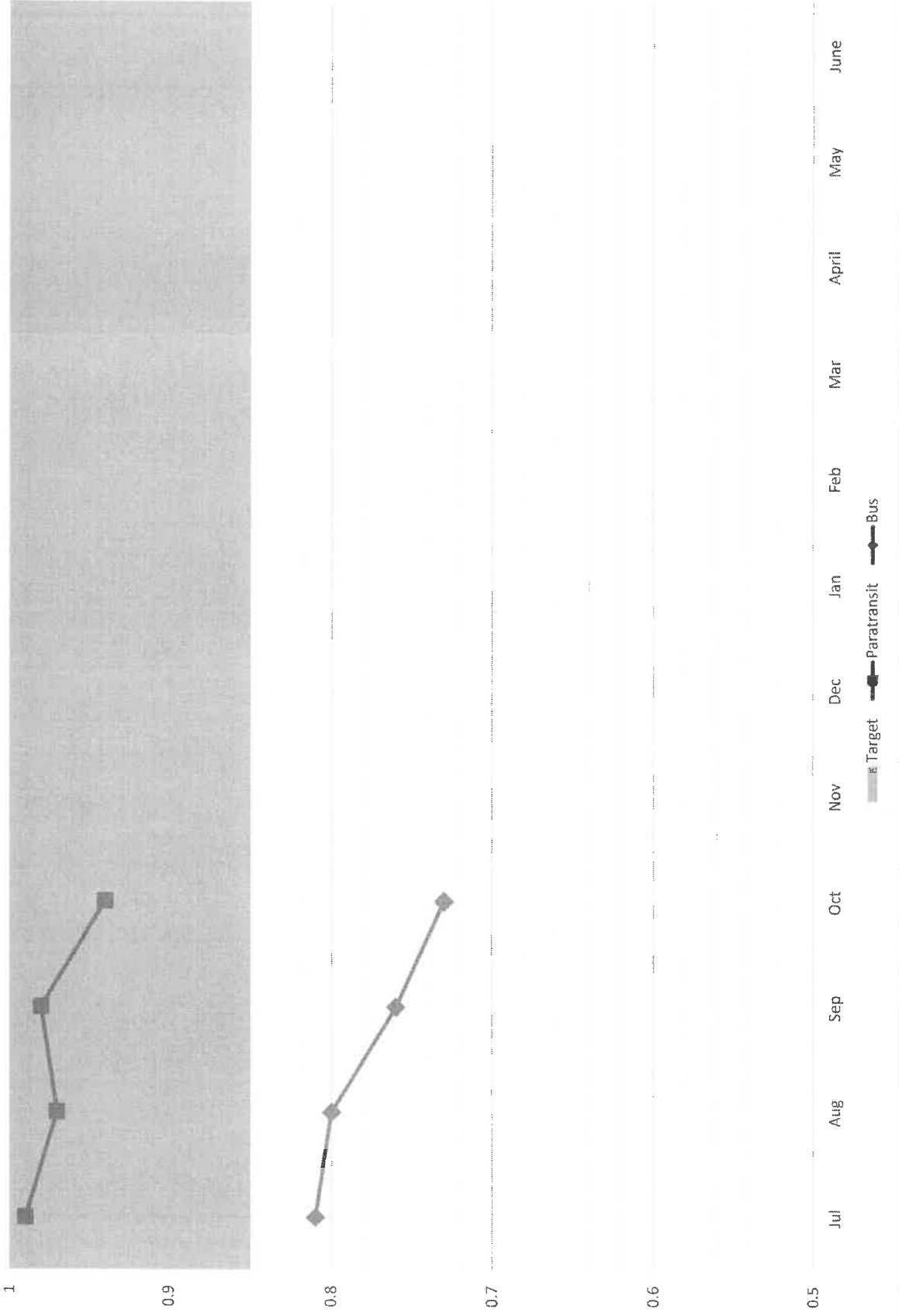
BIKE RACK REPORT
FY 22-23

Route #	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD TOTAL
1	35	68											103
101	8	1											9
2	12	8											20
3	87	53											140
6	11	21											32
15	57	93											150
21	26	11											37
22	52	56											108
23	57	79											136
25	7	6											13
28	1	3											4
29	20	24											44
31	67	48											115
32	69	90											159
33	84	21											105
40	12	32											44
41	147	215											362
42	13	25											38
43	99	107											206
47	15	14											29
50/50X	72	146											218
52	123	113											236
53	77	69											146
54	32	13											45
55	49	114											163
56	108	188											296
64	65	20											85
66	11	20											31
88	72	81											153
TOTAL CURRENT	1,488	1,739	0	0	0	0	0	0	0	0	0	0	3,227
TOTAL LAST YEAR	2,032	1,694											3,726

There were no bicycle pass ups in August 2022.

Prepared By: Debi Albin

FY 23 System Wide Schedule Adherence



**August
Major and Non-Major
Miles Between Road Calls**

Total Miles	FY 2022	FY 2023
Demand Response	59,434	62,438
Commuter Bus	19,307	20,595
Motor Bus	289,822	206,306
Total Miles	368,563	289,339

Total Road Calls	FY 2022	FY 2023
Demand Response	7	8
Commuter Bus	1	2
Motor Bus	28	29
Total Road Calls	36	39

Miles Between Road Calls	FY 2022	FY 2023
Demand Response	8,491	7,805
Commuter Bus	19,307	10,298
Motor Bus	10,351	7,114
Total System	38,148	25,216