

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for May 2022.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for March 2022.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



Keolis Transit Services
 17150 Smoke Tree St.
 Hesperia Calif. 92345

BILL TO Victor Valley Transit Authority
 17150 Smoke Tree St.
 Hesperia, CA 92345

Attention: Mr. Kevin Kane
 Executive Director

DATE

4/4/2022

CONTRACT NAME:
 Victor Valley Transit

INVOICE NO.

BILLING PERIOD 03/01/2022 - 03/31/2022

MONTH March 2022

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA Para Transit	3,233.00	2,228.10		\$304,968.89	\$210,176.67	(\$94,792.22)	\$2,808,539.43	\$1,601,546.43	(\$1,206,993.00)
Subscription	1,172.00	935.05		\$110,554.76	\$88,203.27	(\$22,351.49)	\$1,018,128.12	\$930,448.61	(\$87,679.51)
Regional Fixed Rt	11,998.39	11,960.03	(38.36)	\$1,084,414.49	\$1,080,947.51	(\$3,466.98)	\$8,770,822.94	\$8,750,351.40	(\$20,471.54)
County	1,870.05	1,864.40	(5.65)	\$169,015.12	\$168,504.47	(\$510.65)	\$1,440,040.91	\$1,436,544.04	(\$3,496.87)
B.V. Link/Lifeline	756.41	753.54	(2.87)	\$68,364.34	\$68,104.95	(\$259.39)	\$564,484.82	\$562,607.76	(\$1,877.06)
Fort Irwin	519.11	518.61	(0.50)	\$50,078.54	\$50,030.31	(\$48.24)	\$412,489.30	\$410,272.44	(\$2,216.86)
Barstow-Fixed Route	1,951.71	1,949.01	(2.70)	\$176,395.55	\$176,151.52	(\$244.03)	\$1,496,214.24	\$1,494,822.49	(\$1,391.75)
Barstow-County	803.31	802.53	(0.78)	\$72,603.16	\$72,532.66	(\$70.50)	\$614,668.81	\$614,245.30	(\$423.51)
Barstow-DAR	454.00	326.79		\$42,825.82	\$30,826.10	(\$11,999.72)	\$394,394.34	\$256,339.55	(\$138,054.79)
SUBTOTALS	22,757.98	21,338.06	(50.86)	\$2,079,220.66	\$1,945,477.46	-\$133,743.20	\$17,519,792.92	\$16,057,178.03	-\$1,462,604.88

TOTAL INVOICE INCLUDING VARIANCE

\$1,945,477.46

Please REMIT TO:
 Keolis Transit Services, LLC
 470 Atlantic Avenue, 5th Floor
 Boston, MA 02210

Manager's Signature and Business Phone



Keolis Transit Services
 17150 Smoke Tree St.
 Hesperia Calif. 92345

BILL TO
 Victor Valley Transit Authority
 17150 Smoke Tree St.
 Hesperia, CA 92345

Attention: Mr. Kevin Kane
 Executive Director

DATE

4/4/2022

CONTRACT NAME:
 Victor Valley Transit

INVOICE NO. 0060163-IN

MONTH March 2022

BILLING PERIOD 03/01/2022 - 03/31/2022

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA Para Transit	3,233.00	2,228.10		\$304,968.89	\$210,176.67	(\$94,792.22)	\$2,808,539.43	\$1,601,546.43	(\$1,206,993.00)
Subscription	1,172.00	935.05		\$110,554.76	\$88,203.27	(\$22,351.49)	\$1,018,128.12	\$930,448.61	(\$87,679.51)
Regional Fixed Rt	11,998.39	11,960.03	(38.36)	\$1,084,414.49	\$1,080,947.51	(\$3,466.98)	\$8,962,594.84	\$8,942,123.30	(\$20,471.54)
B.V. Link/Lifeline	756.41	753.54	(2.87)	\$68,364.34	\$68,104.95	(\$259.39)	\$564,484.82	\$562,607.76	(\$1,877.06)
Fort Irwin	519.11	518.61	(0.50)	\$50,078.54	\$50,030.31	(\$48.24)	\$412,489.30	\$410,272.44	(\$2,216.86)
SUBTOTALS	17,678.91	16,395.33	(41.73)	\$1,618,381.02	\$1,497,462.70	-\$120,918.31	\$13,766,236.52	\$12,446,998.55	-\$1,319,237.97

TOTAL INVOICE INCLUDING VARIANCE

\$1,497,462.70

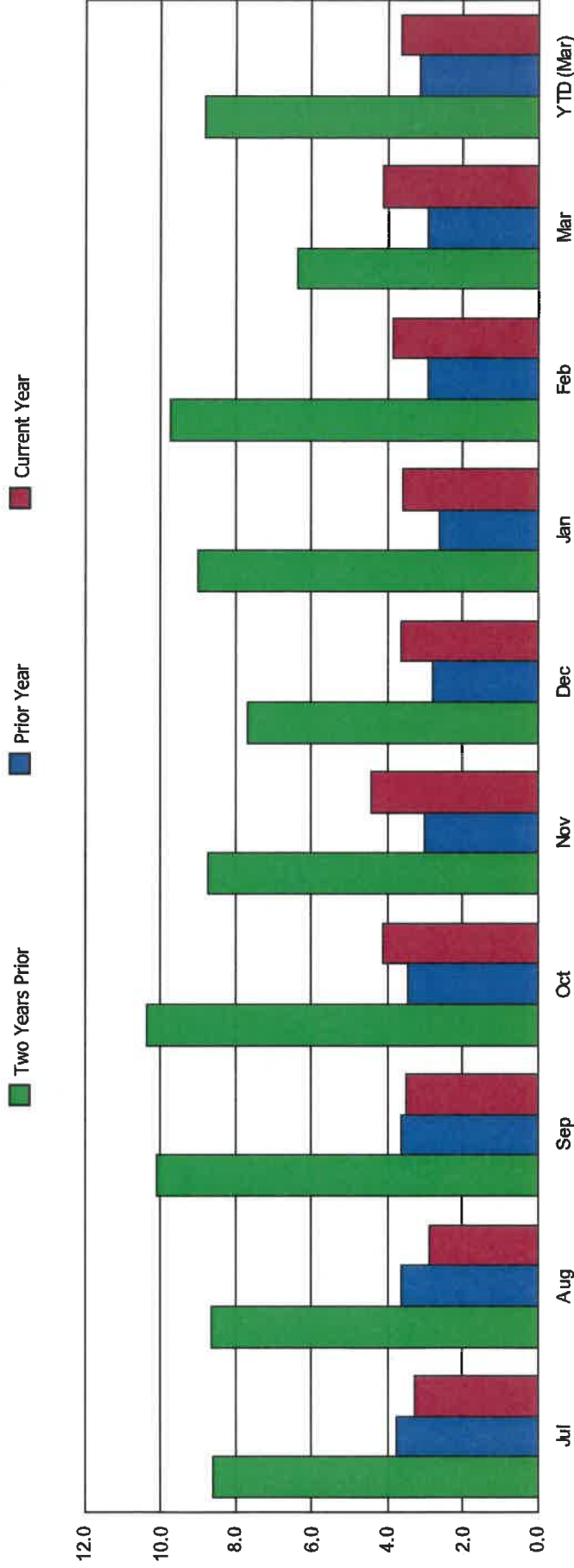
Please REMIT TO:
 Keolis Transit Services, LLC
 470 Atlantic Avenue, 5th Floor
 Boston, MA 02210

Manager's Signature and Business Phone

FY 2022 -- Monthly Performance Charts
 Program - Regional Routes
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour

Target: None

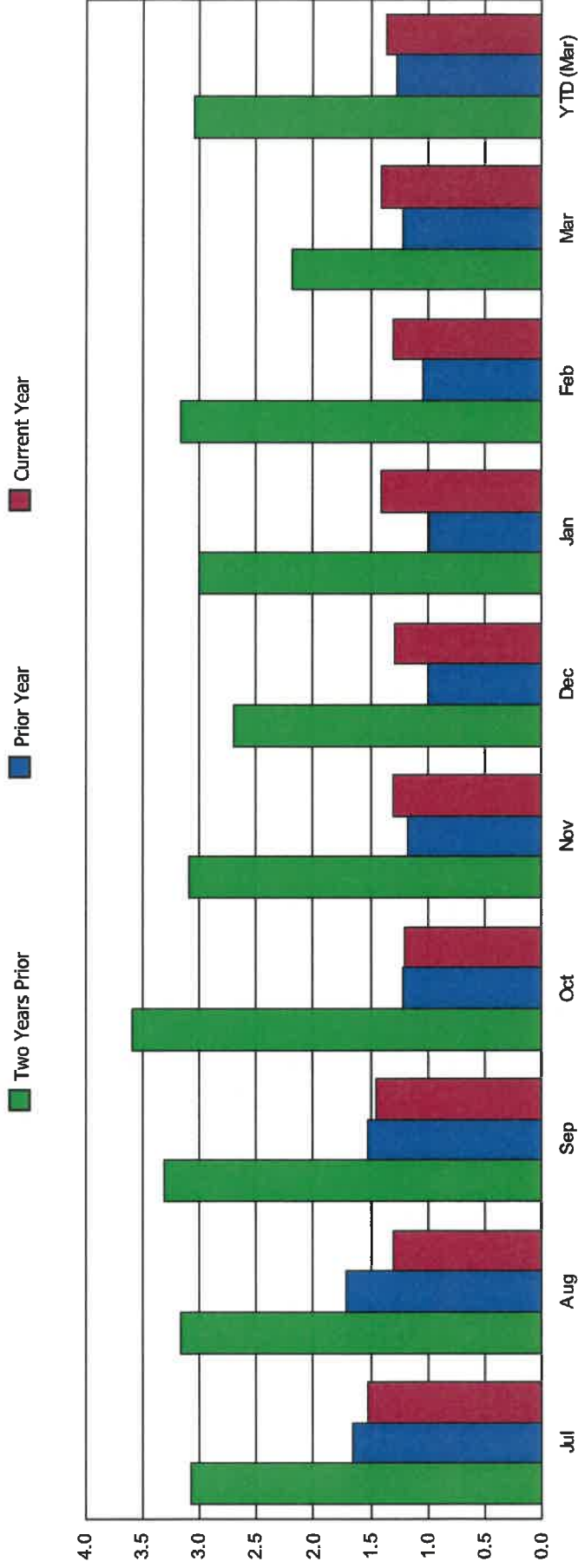


FY 2022 -- Monthly Performance Charts

Program - County Routes
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour

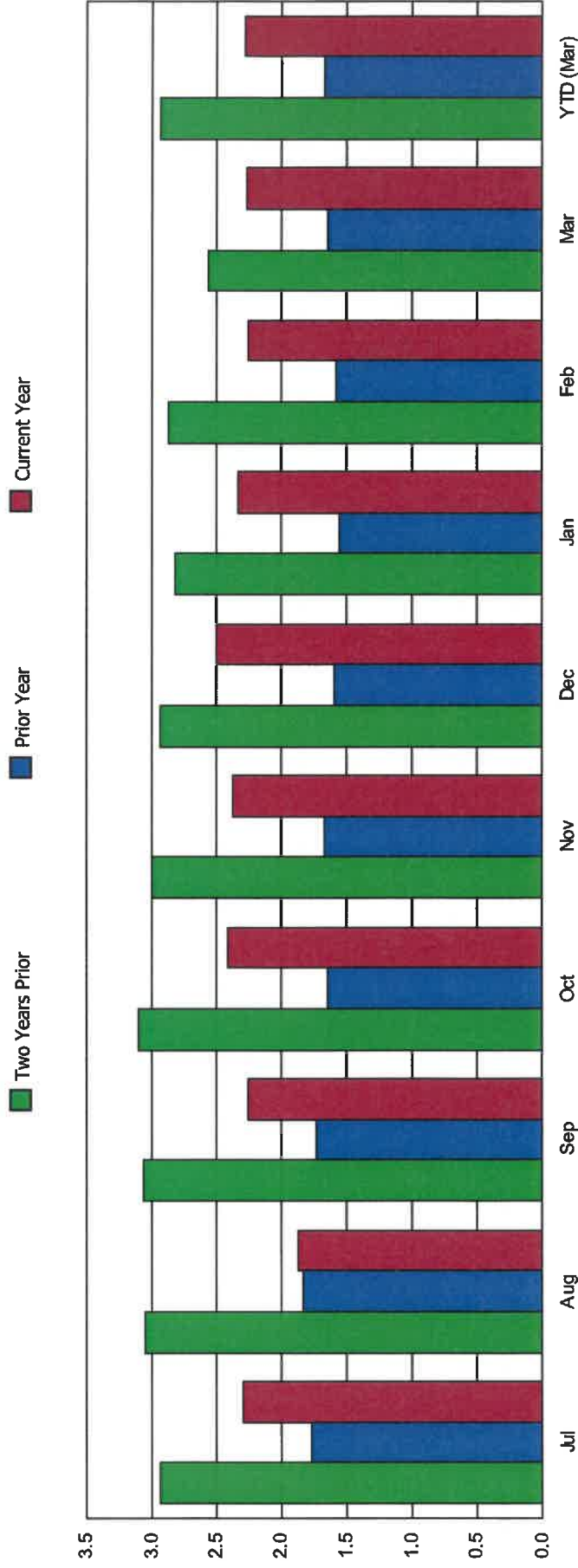
Target: None



FY 2022 -- Monthly Performance Charts
 Program - Community Transit
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour

Target: None

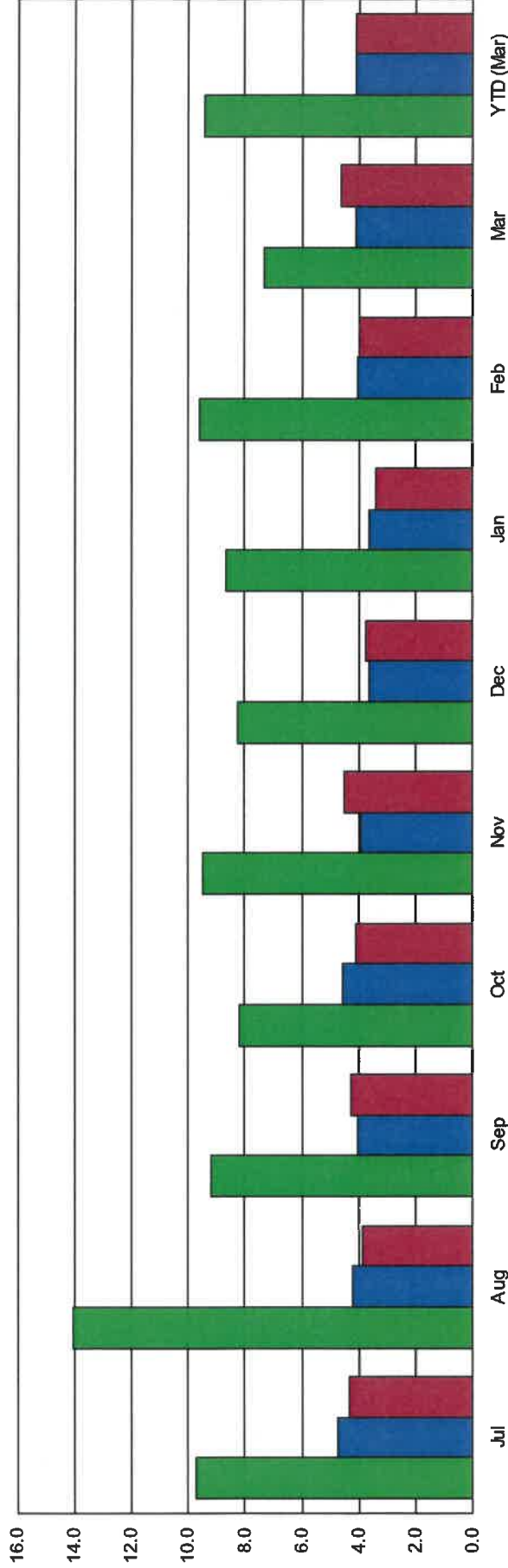


FY 2022 -- Monthly Performance Charts

Program - Intercity
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour

Target: None

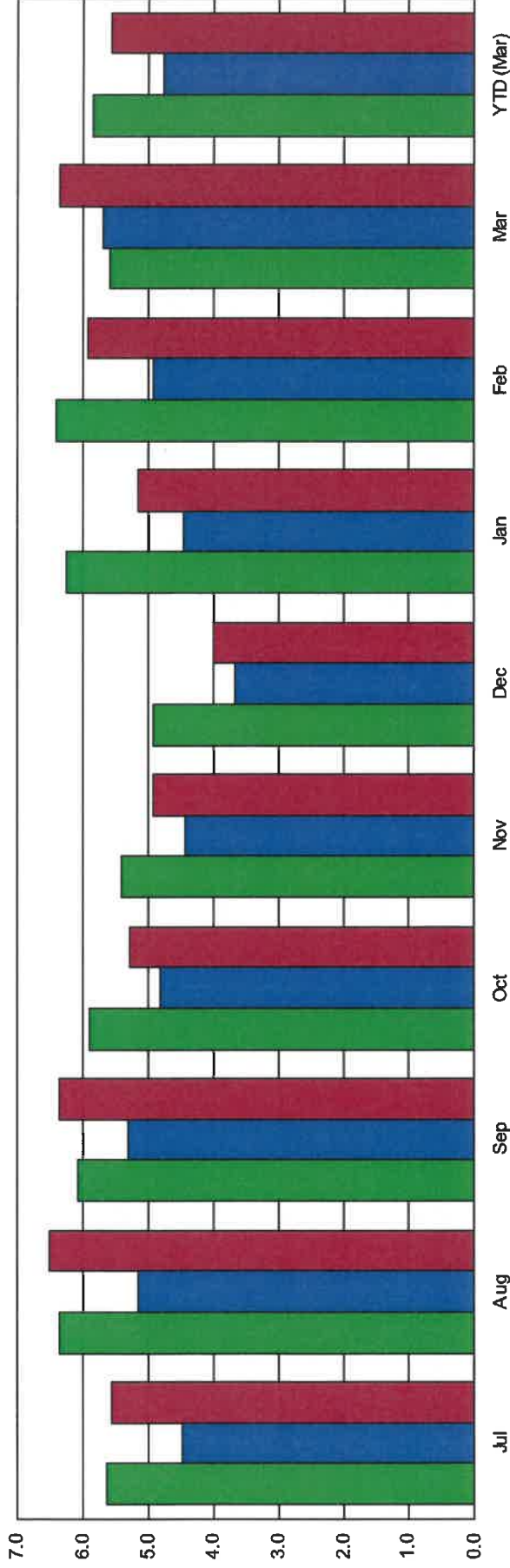


FY 2022 -- Monthly Performance Charts
 Program - Commuter Bus
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour

Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year

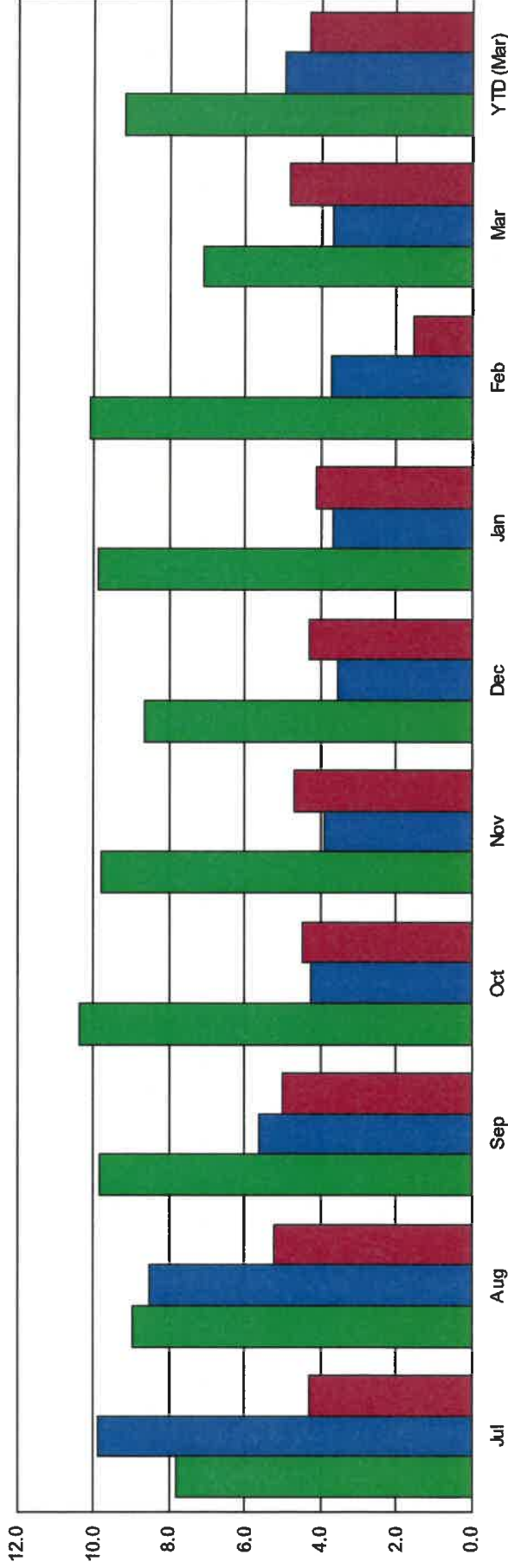


FY 2022 -- Monthly Performance Charts
 Program - Barstow City Fixed Routes
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour

Target: None

■ Two Years Prior
■ Prior Year
■ Current Year

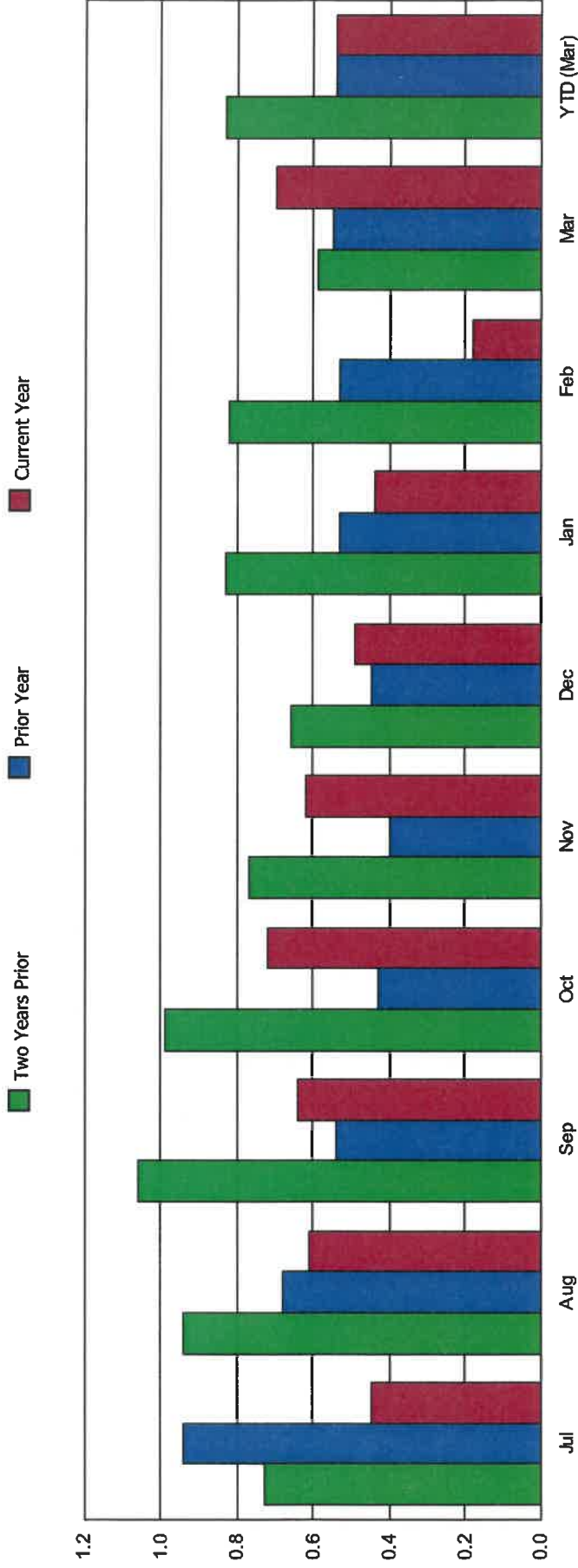


FY 2022 -- Monthly Performance Charts

Program - Barstow County Routes
 Year-To-Date through March
 All Routes

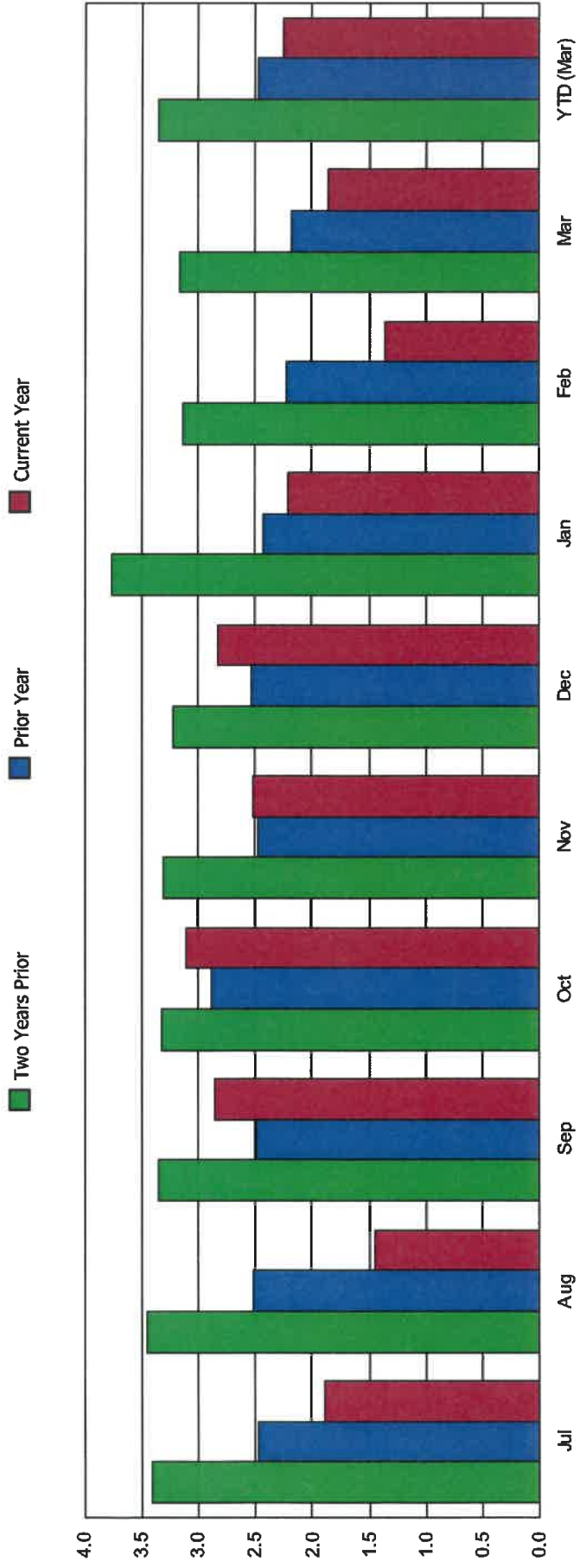
Passengers Per Revenue Hour

Target: None



FY 2022 -- Monthly Performance Charts
 Program - Barstow Demand Response
 Year-To-Date through March
 All Routes

Passengers Per Revenue Hour
 Target: None





FY 2022 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for March

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost		Passenger Revenue		Farebox Recovery Ratio
						Per Passenger	Per Rev. Hour	Per Passenger	Per Rev. Hour	
Bus (Motorbus)	43,676	11,820.7	\$1,909,173	\$118,437	3.7	\$43.71	\$161.51	\$2.71	\$10.02	6.20%
Commuter Bus	3,294	518.2	\$73,254	\$37,795	6.4	\$22.24	\$141.36	\$11.47	\$72.93	51.59%
Demand Response	8,273	3,709.6	\$446,684	\$22,859	2.2	\$53.99	\$120.41	\$2.76	\$6.16	5.12%
System Total	55,243	16,048.6	\$2,429,111	\$179,091	3.4	\$43.97	\$151.36	\$3.24	\$11.16	7.37%



Monthly Ridership Report

March, FY 2022

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	46,617	43,676	2.7	3.6	5.90%	6.20%
Commuter Bus	2,932	3,294	5.6	6.3	47.90%	51.59%
Demand Response	5,484	8,273	1.6	2.2	4.80%	5.12%
System Total	55,033	55,243	2.6	3.4	6.94%	7.37%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Regional Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$864,455	\$1,290,528	\$1,449,512	\$158,984	12.31%
Aug	\$938,392	\$1,290,528	\$1,315,774	\$25,245	1.95%
Sep	\$1,067,684	\$1,290,528	\$1,246,088	(\$44,441)	(3.44%)
Oct	\$1,294,927	\$1,290,528	\$1,230,117	(\$60,412)	(4.68%)
Nov	\$1,183,882	\$1,290,528	\$1,231,140	(\$59,389)	(4.60%)
Dec	\$1,681,127	\$1,290,528	\$1,714,644	\$424,116	32.86%
Jan	\$1,262,145	\$1,290,528	\$1,285,655	(\$4,873)	(0.37%)
Feb	\$1,246,717	\$1,290,528	\$1,193,626	(\$96,902)	(7.50%)
Mar	\$1,312,292	\$1,290,528	\$1,301,181	\$10,652	0.82%
YTD Total	\$10,851,621	\$11,614,756	\$11,967,737	\$352,981	3.03%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 County Routes
 All Routes

Operating Costs						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$153,057	\$203,235	\$226,430	\$203,235	\$23,195	11.41%
Aug	\$161,233	\$203,235	\$198,146	\$203,235	(\$5,089)	(2.50%)
Sep	\$156,533	\$203,235	\$183,543	\$203,235	(\$19,693)	(9.68%)
Oct	\$196,867	\$203,235	\$223,434	\$203,235	\$20,199	9.93%
Nov	\$184,901	\$203,235	\$189,525	\$203,235	(\$13,711)	(6.74%)
Dec	\$267,943	\$203,235	\$276,740	\$203,235	\$73,505	36.16%
Jan	\$202,878	\$203,235	\$201,970	\$203,235	(\$1,266)	(0.62%)
Feb	\$192,461	\$203,235	\$193,386	\$203,235	(\$9,849)	(4.84%)
Mar	\$204,293	\$203,235	\$208,561	\$203,235	\$5,326	2.62%
YTD Total	\$1,720,166	\$1,829,117	\$1,901,733	\$1,829,117	\$72,617	3.97%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Community Transit
 All Routes

Operating Costs						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$223,918	\$513,994	\$398,378		(\$115,616)	(22.49%)
Aug	\$234,135	\$513,994	\$398,709		(\$115,285)	(22.42%)
Sep	\$240,017	\$513,994	\$405,028		(\$108,966)	(21.19%)
Oct	\$339,062	\$513,994	\$428,449		(\$85,545)	(16.64%)
Nov	\$291,492	\$513,994	\$362,550		(\$151,444)	(29.46%)
Dec	\$421,034	\$513,994	\$535,024		\$21,030	4.09%
Jan	\$293,518	\$513,994	\$321,414		(\$192,580)	(37.46%)
Feb	\$328,645	\$513,994	\$331,025		(\$182,969)	(35.59%)
Mar	\$354,913	\$513,994	\$401,133		(\$112,861)	(21.95%)
YTD Total	\$2,726,732	\$4,625,947	\$3,581,711		(\$1,044,235)	(22.57%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Intercity
 All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$62,548	\$104,693	\$86,197	(\$18,496)	(17.66%)
Aug	\$63,347	\$104,693	\$81,961	(\$22,732)	(21.71%)
Sep	\$61,497	\$104,693	\$79,047	(\$25,645)	(24.49%)
Oct	\$69,687	\$104,693	\$94,138	(\$10,555)	(10.08%)
Nov	\$65,453	\$104,693	\$83,305	(\$21,388)	(20.42%)
Dec	\$95,955	\$104,693	\$128,192	\$23,500	22.44%
Jan	\$74,865	\$104,693	\$87,254	(\$17,439)	(16.65%)
Feb	\$71,075	\$104,693	\$83,970	(\$20,722)	(19.79%)
Mar	\$75,244	\$104,693	\$90,496	(\$14,196)	(13.55%)
YTD Total	\$639,671	\$942,233	\$814,560	(\$127,673)	(13.55%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Commuter Bus
 All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$62,539	\$64,956	\$71,732	\$6,776	10.43%
Aug	\$58,380	\$64,956	\$63,334	(\$1,622)	(2.49%)
Sep	\$58,541	\$64,956	\$61,434	(\$3,522)	(5.42%)
Oct	\$60,702	\$64,956	\$70,095	\$5,140	7.91%
Nov	\$58,350	\$64,956	\$66,329	\$1,373	2.11%
Dec	\$82,032	\$64,956	\$96,104	\$31,148	47.95%
Jan	\$64,914	\$64,956	\$68,406	\$3,450	5.31%
Feb	\$63,359	\$64,956	\$67,305	\$2,349	3.61%
Mar	\$68,424	\$64,956	\$73,254	\$8,298	12.77%
YTD Total	\$577,241	\$584,603	\$637,993	\$53,390	9.13%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Barstow City Fixed Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$136,298	\$208,129	\$228,112	\$19,984	9.60%
Aug	\$139,025	\$208,129	\$209,624	\$1,496	0.71%
Sep	\$148,703	\$208,129	\$206,980	(\$1,149)	(0.55%)
Oct	\$208,680	\$208,129	\$241,073	\$32,944	15.82%
Nov	\$193,735	\$208,129	\$216,057	\$7,928	3.80%
Dec	\$208,781	\$208,129	\$221,692	\$13,563	6.51%
Jan	\$209,784	\$208,129	\$225,513	\$17,384	8.35%
Feb	\$198,837	\$208,129	\$204,678	(\$3,451)	(1.65%)
Mar	\$217,597	\$208,129	\$215,434	\$7,305	3.50%
YTD Total	\$1,661,440	\$1,873,158	\$1,969,163	\$96,005	5.12%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Barstow County Routes
 All Routes

Operating Costs						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$54,268	\$88,224	\$96,692	\$88,224	\$8,468	9.59%
Aug	\$56,127	\$88,224	\$87,458	\$88,224	(\$766)	(0.86%)
Sep	\$61,416	\$88,224	\$87,447	\$88,224	(\$777)	(0.88%)
Oct	\$86,309	\$88,224	\$100,732	\$88,224	\$12,508	14.17%
Nov	\$81,288	\$88,224	\$90,695	\$88,224	\$2,471	2.80%
Dec	\$87,412	\$88,224	\$96,486	\$88,224	\$8,262	9.36%
Jan	\$89,336	\$88,224	\$94,405	\$88,224	\$6,181	7.00%
Feb	\$84,696	\$88,224	\$87,328	\$88,224	(\$896)	(1.01%)
Mar	\$92,592	\$88,224	\$93,502	\$88,224	\$5,278	5.98%
YTD Total	\$693,444	\$794,014	\$834,744	\$794,014	\$40,729	5.12%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Barstow Demand Response
 All Routes

Operating Costs						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Costs	Budget Costs	Actual Costs	Budget Costs		
Jul	\$24,151	\$43,326	\$34,151		(\$9,175)	(21.17%)
Aug	\$22,516	\$43,326	\$39,374		(\$3,952)	(9.12%)
Sep	\$20,039	\$43,326	\$38,830		(\$4,496)	(10.37%)
Oct	\$23,058	\$43,326	\$43,202		(\$124)	(0.28%)
Nov	\$22,171	\$43,326	\$44,832		\$1,506	3.47%
Dec	\$22,940	\$43,326	\$46,465		\$3,139	7.24%
Jan	\$23,035	\$43,326	\$38,941		(\$4,385)	(10.12%)
Feb	\$21,524	\$43,326	\$39,223		(\$4,103)	(9.46%)
Mar	\$27,174	\$43,326	\$45,551		\$2,225	5.13%
YTD Total	\$206,607	\$389,934	\$370,569		(\$19,365)	(4.96%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Regional Routes
 All Routes

Passenger Revenue						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$85,660	\$75,000	\$69,256	\$75,000	(\$5,744)	(7.65%)
Aug	\$27,094	\$75,000	\$30,646	\$75,000	(\$44,354)	(59.13%)
Sep	\$29,039	\$75,000	\$54,854	\$75,000	(\$20,146)	(26.86%)
Oct	\$88,048	\$75,000	\$69,068	\$75,000	(\$5,932)	(7.90%)
Nov	\$63,970	\$75,000	\$26,176	\$75,000	(\$48,824)	(65.09%)
Dec	\$33,149	\$75,000	\$80,533	\$75,000	\$5,533	7.37%
Jan	\$22,895	\$75,000	\$56,869	\$75,000	(\$18,131)	(24.17%)
Feb	\$57,183	\$75,000	\$68,240	\$75,000	(\$6,760)	(9.01%)
Mar	\$87,105	\$75,000	\$93,177	\$75,000	\$18,177	24.23%
YTD Total	\$494,143	\$675,000	\$548,818	\$675,000	(\$126,182)	(18.69%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 County Routes
 All Routes

Passenger Revenue						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$2,626	\$15,000	\$6,221	\$15,000	(\$8,779)	(58.52%)
Aug	\$3,731	\$15,000	\$2,845	\$15,000	(\$12,155)	(81.03%)
Sep	\$3,568	\$15,000	\$5,824	\$15,000	(\$9,176)	(61.17%)
Oct	\$3,100	\$15,000	\$6,589	\$15,000	(\$8,411)	(56.07%)
Nov	\$2,493	\$15,000	\$2,872	\$15,000	(\$12,128)	(80.85%)
Dec	\$3,912	\$15,000	\$4,206	\$15,000	(\$10,794)	(71.96%)
Jan	\$2,846	\$15,000	\$13,952	\$15,000	(\$1,048)	(6.98%)
Feb	\$3,376	\$15,000	\$3,265	\$15,000	(\$11,735)	(78.23%)
Mar	\$3,710	\$15,000	\$6,996	\$15,000	(\$8,004)	(53.36%)
YTD Total	\$29,362	\$135,000	\$52,769	\$135,000	(\$82,231)	(60.91%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Community Transit
 All Routes

Passenger Revenue						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$4,253	\$19,604	\$19,799	\$19,604	\$195	0.99%
Aug	\$5,592	\$19,604	\$20,309	\$19,604	\$705	3.59%
Sep	\$12,710	\$19,604	\$23,178	\$19,604	\$3,574	18.23%
Oct	\$11,044	\$19,604	\$20,883	\$19,604	\$1,279	6.52%
Nov	\$12,008	\$19,604	\$26,183	\$19,604	\$6,580	33.56%
Dec	\$15,524	\$19,604	\$21,231	\$19,604	\$1,628	8.30%
Jan	\$13,308	\$19,604	\$33,419	\$19,604	\$13,816	70.47%
Feb	\$23,435	\$19,604	\$19,416	\$19,604	(\$187)	(0.95%)
Mar	\$16,847	\$19,604	\$22,025	\$19,604	\$2,421	12.34%
YTD Total	\$114,722	\$176,434	\$206,444	\$176,434	\$30,010	17.00%



FY 2022 -- Program Statistics

Year-To-Date Through March
Intercity
All Routes

Passenger Revenue						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$9,010	\$13,333	\$11,456	\$13,333	(\$1,877)	(14.07%)
Aug	\$9,716	\$13,333	\$9,364	\$13,333	(\$3,970)	(29.77%)
Sep	\$9,874	\$13,333	\$14,060	\$13,333	\$727	5.45%
Oct	\$10,715	\$13,333	\$12,008	\$13,333	(\$1,326)	(9.94%)
Nov	\$5,448	\$13,333	\$10,080	\$13,333	(\$3,253)	(24.39%)
Dec	\$9,387	\$13,333	\$11,310	\$13,333	(\$2,023)	(15.17%)
Jan	\$7,517	\$13,333	\$12,824	\$13,333	(\$509)	(3.81%)
Feb	\$10,406	\$13,333	\$9,417	\$13,333	(\$3,917)	(29.37%)
Mar	\$11,051	\$13,333	\$10,727	\$13,333	(\$2,606)	(19.54%)
YTD Total	\$83,125	\$120,000	\$101,247	\$120,000	(\$18,753)	(15.62%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Commuter Bus
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$32,745	\$35,417	\$35,982	\$565	1.59%
Aug	\$31,404	\$35,417	\$36,145	\$729	2.05%
Sep	\$31,177	\$35,417	\$36,739	\$1,323	3.73%
Oct	\$32,996	\$35,417	\$34,644	(\$773)	(2.18%)
Nov	\$29,375	\$35,417	\$35,652	\$235	0.66%
Dec	\$30,093	\$35,417	\$34,547	(\$870)	(2.45%)
Jan	\$30,220	\$35,417	\$36,349	\$933	2.63%
Feb	\$30,366	\$35,417	\$35,730	\$313	0.88%
Mar	\$32,777	\$35,417	\$37,795	\$2,378	6.71%
YTD Total	\$281,153	\$318,750	\$323,583	\$4,833	1.51%



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Barstow City Fixed Routes
 All Routes

Passenger Revenue							
Month	FY 2021		FY 2022		FY 2022 Actual Revenue	Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Budget Revenue	Actual Revenue			
Jul	\$5,705	\$5,000	\$5,000	\$4,706	(\$294)	(5.88%)	
Aug	\$2,398	\$5,000	\$5,000	\$3,470	(\$1,530)	(30.59%)	
Sep	\$6,856	\$5,000	\$5,000	\$9,793	\$4,793	95.86%	
Oct	\$4,994	\$5,000	\$5,000	\$5,634	\$634	12.67%	
Nov	\$0	\$5,000	\$5,000	\$3,587	(\$1,413)	(28.26%)	
Dec	\$223	\$5,000	\$5,000	\$3,688	(\$1,312)	(26.24%)	
Jan	\$833	\$5,000	\$5,000	\$1,167	(\$3,833)	(76.65%)	
Feb	\$5,663	\$5,000	\$5,000	\$6,013	\$1,013	20.25%	
Mar	\$7,579	\$5,000	\$5,000	\$5,664	\$664	13.28%	
YTD Total	\$34,252	\$45,000	\$45,000	\$43,722	(\$1,278)	(2.84%)	



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Barstow County Routes
 All Routes

Passenger Revenue						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$1,584	\$3,333	\$1,418	\$3,333	(\$1,915)	(57.44%)
Aug	\$852	\$3,333	\$850	\$3,333	(\$2,483)	(74.49%)
Sep	\$2,265	\$3,333	\$2,767	\$3,333	(\$566)	(16.97%)
Oct	\$1,237	\$3,333	\$1,901	\$3,333	(\$1,432)	(42.96%)
Nov	\$0	\$3,333	\$3,959	\$3,333	\$625	18.75%
Dec	\$12	\$3,333	\$3,943	\$3,333	\$610	18.28%
Jan	\$212	\$3,333	\$671	\$3,333	(\$2,662)	(79.86%)
Feb	\$2,038	\$3,333	\$2,094	\$3,333	(\$1,240)	(37.19%)
Mar	\$2,796	\$3,333	\$1,873	\$3,333	(\$1,460)	(43.80%)
YTD Total	\$10,996	\$30,000	\$19,477	\$30,000	(\$10,523)	(35.07%)



FY 2022 -- Program Statistics
 Year-To-Date Through March
 Barstow Demand Response
 All Routes

Passenger Revenue						
Month	FY 2021		FY 2022		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$715	\$2,083	\$1,658		(\$425)	(20.40%)
Aug	\$732	\$2,083	\$1,528		(\$556)	(26.67%)
Sep	\$730	\$2,083	\$769		(\$1,314)	(63.08%)
Oct	\$823	\$2,083	\$1,013		(\$1,071)	(51.39%)
Nov	\$360	\$2,083	\$1,435		(\$648)	(31.12%)
Dec	\$320	\$2,083	\$770		(\$1,314)	(63.05%)
Jan	\$906	\$2,083	\$943		(\$1,140)	(54.71%)
Feb	\$995	\$2,083	\$784		(\$1,300)	(62.38%)
Mar	\$1,510	\$2,083	\$835		(\$1,249)	(59.93%)
YTD Total	\$7,092	\$18,750	\$9,734		(\$9,016)	(48.08%)

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2022												Project to Date Totals	Avg (monthly)	
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE			
Cash Fares	\$ 432	\$ 500	\$ 3,778	\$ 310	\$ 51	\$ 366	\$ 368	\$ 111	\$ 130					\$ 6,046	\$ 671.77
Prepaid Fares	\$ 35,550	\$ 35,490	\$ 36,210	\$ 34,200	\$ 35,455	\$ 34,050	\$ 35,820	\$ 35,360	\$ 37,455					\$ 319,590	\$ 35,510.00
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000					\$ 36,000	\$ 4,000.00
Total Revenue	\$ 39,982	\$ 39,990	\$ 43,988	\$ 38,510	\$ 39,506	\$ 38,416	\$ 40,188	\$ 39,471	\$ 41,585	\$ -	\$ -	\$ -	\$ -	\$ 361,636	\$ 40,182
Operations Exp	\$ 45,857	\$ 45,740	\$ 43,816	\$ 45,351	\$ 45,509	\$ 47,044	\$ 45,356	\$ 43,143	\$ 50,030					\$ 411,846	\$ 45,760.63
Fuel Exp	\$ 8,393	\$ 8,413	\$ 8,063	\$ 9,561	\$ 11,009	\$ 15,951	\$ 11,481	\$ 12,661	\$ 11,314					\$ 96,846	\$ 10,760.63
Bank Fees	\$ 871	\$ 654	\$ 785	\$ 689	\$ 814	\$ 874	\$ 789	\$ 776	\$ 683					\$ 6,936	\$ 770.64
Other Exp	\$ 42	\$ 59	\$ 61	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -					\$ 162	\$ 17.96
Total Expense	\$ 55,163	\$ 54,867	\$ 52,725	\$ 55,600	\$ 57,331	\$ 63,868	\$ 57,627	\$ 56,580	\$ 62,027	\$ -	\$ -	\$ -	\$ -	\$ 515,789	\$ 57,310
Net Activity	\$ (15,181)	\$ (14,877)	\$ (8,737)	\$ (17,090)	\$ (17,826)	\$ (25,453)	\$ (17,439)	\$ (17,110)	\$ (20,442)	\$ -	\$ -	\$ -	\$ -	\$ (154,153)	\$ (17,128.09)
Income/Expense Ratio	72%	73%	83%	69%	69%	60%	70%	70%	67%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	70%	70%

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2021/2022

	SERVICE RELATED COMPLAINTS							DRIVER/DISPATCH RELATED COMPLAINTS					TOTAL COMPLAINTS		
	TIME		ROUTE	VEHICLE	FARES	MISC.	DISCOURTEOUS	UNSAFE	PICKUP	TRANSFER	FAILURE TO	DROP OFF	MISC.	CURRENT	YEAR
	FAST	SLOW	DESIGN	CONDITION				OPERATING						MONTH	TO DATE
March 2022															
Regional Fixed Route															
1														0	0
2														0	1
3									1					1	1
6 Barstow College														0	0
15	1						1							2	3
101														0	1
200														0	0
25														0	0
31									1					1	3
32														0	0
33														0	1
40														0	0
41						1								2	3
42														0	0
43														0	0
46														0	0
47														0	0
50/50X														0	0
51														0	0
52										1				1	1
53														0	2
54														1	1
56							1							1	1
64														0	0
66														0	1
68														0	0
TOTAL REGIONAL FIXED RT	0	1	0	0	0	1	2	1	3	1	0	0	0	9	21
County Routes															
21 Tri-Comm.							1							1	3
22 Helendale														0	1
23 Lucerne Valley														0	0
28 Hinkley/Helendale														0	0
29 Yermo/Newberry Springs														0	0
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	1	0	0	0	0	0	0	1	4
ADA Paratransit															
Direct Access														0	6
Subscription														0	0
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
Personnel															
Customer Service														0	0
Routing & Scheduling														0	2
Dispatch														0	0
Passenger to Passenger														0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
TOTAL COMPLAINTS	0	1	0	0	0	1	3	1	3	1	0	0	0	10	33



Employee Commendations! Month of March 2022

ADA passenger called to compliment ADA Dispatcher Candy Gerarden for always having such a great attitude and taking the time to help him out. The passenger said he would be lost without her.

LIFT DEPLOYMENT REPORT
FY 21-22

Route #	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD TOTAL
1	220	223	259	316	58	0	0	0	213				1289
101	4	10	19	6	5	3	7	6	0				60
2	306	29	74	71	4	0	0	0	126				610
3	50	82	85	85	34	0	0	0	85				421
6	37	64	98	60	6	0	0	0	45				310
15	24	30	35	24	33	34	28	41	31				280
21	13	20	14	9	5	3	8	3	2				77
22	15	13	14	14	10	10	10	4	10				100
23	14	20	19	9	8	10	31	43	38				192
25	1	0	1	1	0	0	2	13	0				18
28	0	3	5	3	3	0	0	0	5				19
29	39	14	19	3	8	0	0	0	28				111
31	107	50	43	57	62	49	44	13	8				433
32	59	55	38	41	37	13	16	25	19				303
33	5	4	9	34	38	16	24	17	15				162
40	7	7	11	3	2	3	10	14	4				61
41	99	54	54	34	64	33	29	23	28				418
42	6	8	6	7	4	3	3	11	9				57
43	4	39	18	33	11	31	42	38	42				258
47	36	12	8	5	4	12	11	23	7				118
50	51	90	69	75	58	65	50	67	13				538
51	12	0	0	0	0	0	0	0	0				12
52	38	8	56	47	36	25	34	93	98				435
53	48	40	44	18	16	21	20	18	10				235
54	22	6	32	21	24	28	8	14	5				160
55	13	70	48	45	56	41	23	25	13				334
56	0	0	33	46	37	40	32	46	69				303
64	49	37	40	14	24	5	8	10	15				202
66	8	12	17	18	3	2	5	12	4				79
68	28	69	51	66	66	39	53	26	30				428
TOTAL, CURRENT	1313	1069	1219	1165	716	486	498	585	972	0	0	0	8023
TOTAL, LAST YEAR	851	820	957	1189	1078	793	566	703	721				7678

There was one pass-up in March 2022.

Prepared by: Debi Lorrach

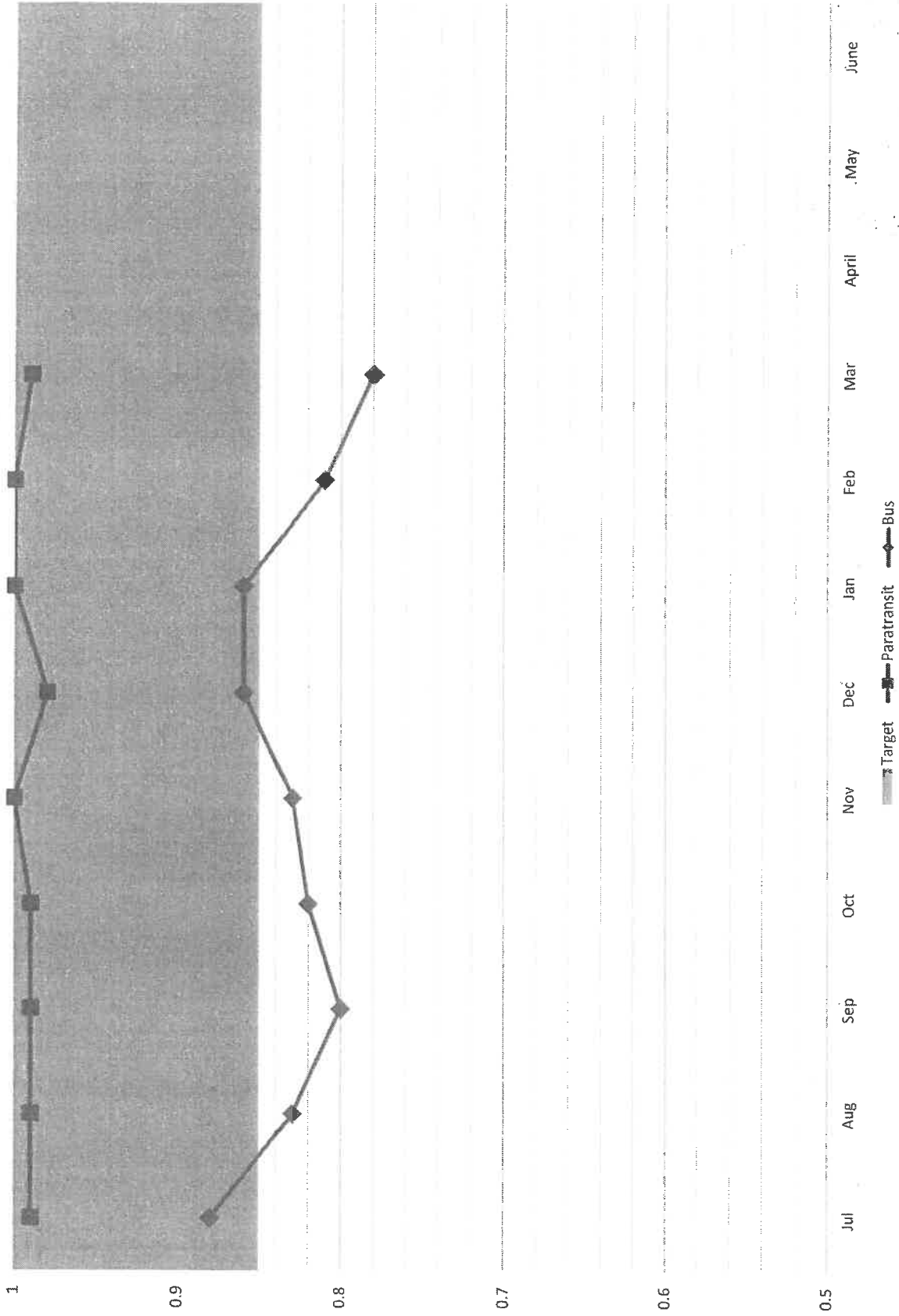
BIKE RACK REPORT
FY 21-22

Route #	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD TOTAL
1	81	54	46	51	5	0	0	0	28				265
101	7	3	115	9	7	18	2	23	9				193
2	14	35	17	23	13	0	0	0	6				108
3	76	65	41	62	8	0	0	0	32				284
6	14	27	14	13	3	0	0	0	14				85
15	135	70	39	61	116	39	46	86	65				667
21	80	36	43	39	11	12	27	26	9				283
22	29	35	38	44	37	48	38	28	33				330
23	82	90	81	36	57	56	54	75	104				636
25	1	2	3	2	0	3	6	9	0				26
28	3	1	3	3	0	0	0	0	7				17
29	23	17	9	15	2	0	0	0	23				89
31	151	162	113	125	88	133	139	58	137				1106
32	115	92	105	105	95	60	79	99	123				873
33	7	17	24	32	16	7	28	41	33				205
40	23	19	9	12	20	7	6	17	18				131
41	289	150	95	146	118	101	128	203	122				1352
42	25	33	26	19	25	57	38	11	28				262
43	107	92	119	153	96	101	124	102	97				991
47	22	5	11	8	27	15	6	19	17				130
50/50X	121	158	159	130	90	113	109	105	131				1116
51	77	0	0	0	0	0	0	0	0				77
52	128	200	167	113	185	137	131	161	94				1316
53	51	105	119	104	91	156	62	91	105				884
54	26	18	12	19	9	13	8	28	18				151
55	68	86	64	90	111	56	106	46	90				717
56	0	0	106	89	77	124	84	86	113				679
64	55	38	41	18	17	19	40	29	56				313
66	11	17	9	14	14	13	21	21	14				134
68	78	67	70	104	65	81	109	30	66				670
TOTAL CURRENT	1,899	1,694	1,698	1,639	1,403	1,369	1,391	1,394	1,592	0	0	0	14,079
TOTAL LAST YEAR	2,032	1,689	1,807	2,415	2,041	1,912	2,015	1,523	1,860				17,284

There were no bicycle pass ups in March 2022.

Prepared By: Debi Albin

FY 22 System Wide Schedule Adherence



MARCH
Major and Non-Major
Miles Between Road Calls

Total Miles	2019 - PRE COVID	2022
Demand Response	85,195	54,157
Commuter Bus	20,680	20,540
Motor Bus	285,923	206,648
Total Miles	391,798	281,345

Total Road Calls	2019 - PRE COVID	2022
Demand Response	2	6
Commuter Bus	1	2
Motor Bus	36	57
Total Road Calls	39	65

Miles Between Road Calls	2019 - PRE COVID	2022
Demand Response	42,598	9,026
Commuter Bus	20,680	10,270
Motor Bus	7,942	3,625
Total System	71,220	22,922