

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for November 2021.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for September 2021.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



INVOICE NO. 0060132-4N

Keolis Transit Services

17150 Smoke Tree St.
Hesperia Calif. 92345

BILL TO Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, CA 92345

DATE 10/8/2021

CONTRACT NAME:
Victor Valley Transit

Attention: Mr. Kevin Kane
Executive Director

MONTH September **BILLING PERIOD** 09/01/21 - 09/30/21

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,233.00	1,980.67		\$326,242.03	\$199,869.41	(\$126,372.62)	\$978,726.09	\$550,892.92	(\$427,833.17)
Subscription	1,172.00	1,241.12		\$118,266.52	\$125,241.08	\$6,974.56	\$354,799.56	\$319,042.43	(\$35,757.13)
Regional Fixed Rt	11,134.05	11,108.55	(25.50)	\$972,002.57	\$969,776.42	(\$2,226.15)	\$2,983,286.32	\$2,975,178.76	(\$8,107.56)
County	1,741.27	1,736.08	(5.19)	\$152,012.87	\$151,559.78	(\$453.09)	\$472,382.92	\$471,027.15	(\$1,355.77)
Vaccine Express	-	2.03		\$0.00	\$205.18	\$205.18	\$0.00	\$667.69	\$667.69
B.V. Link/Lifeline	697.71	696.71	(1.00)	\$60,910.08	\$60,822.78	(\$87.30)	\$179,801.33	\$179,233.88	(\$567.45)
Fort Irwin	473.97	472.97	(1.00)	\$43,908.58	\$43,815.94	(\$92.64)	\$135,968.66	\$135,431.34	(\$537.32)
Barstow-Fixed Route	1,812.89	1,811.03	(1.86)	\$158,265.30	\$158,102.92	(\$162.38)	\$490,791.87	\$490,378.94	(\$412.93)
Barstow-County	745.29	745.29	-	\$65,063.82	\$65,063.82	\$0.00	\$201,741.57	\$201,654.27	(\$87.30)
Barstow-DAR	454.00	268.12		\$45,813.14	\$27,055.99	(\$18,757.15)	\$137,439.42	\$75,940.03	(\$61,499.39)
SUBTOTALS	21,464.18	19,794.45	(34.55)	\$1,942,484.90	\$1,801,513.32	-\$140,971.58	\$5,934,937.74	\$5,399,447.41	-\$535,490.33

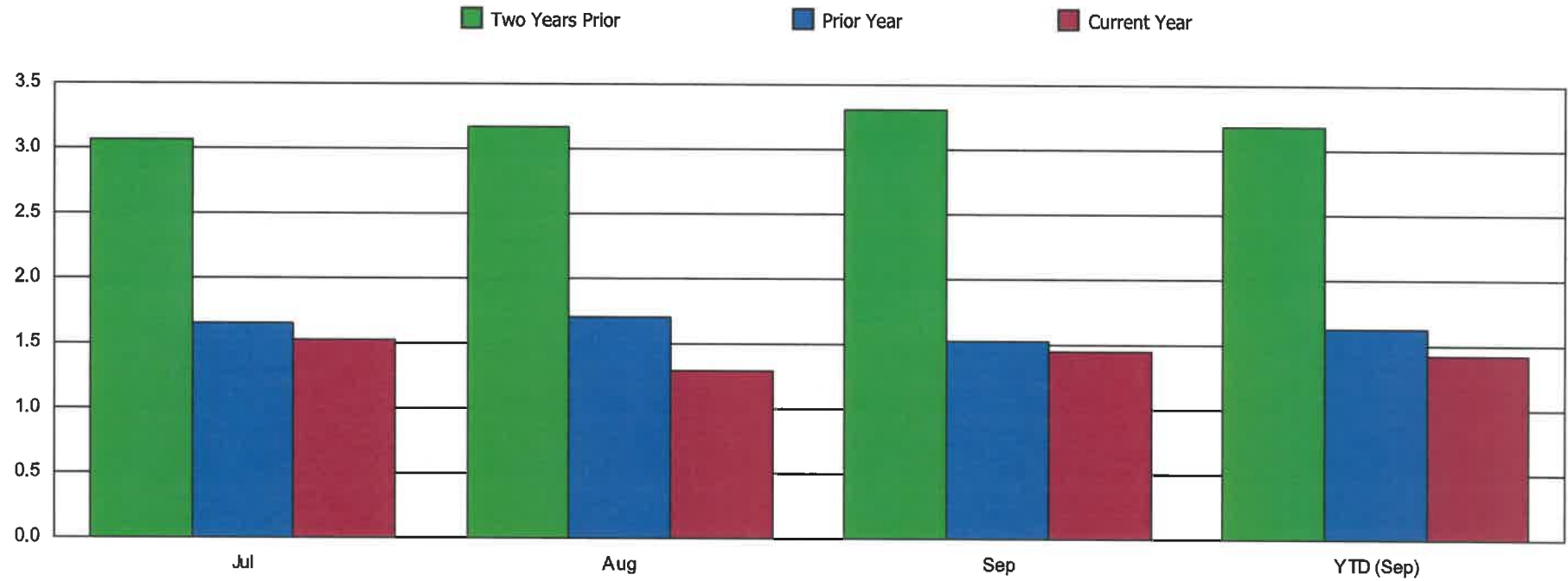
* County routes include 21,22,23, and 25

TOTAL INVOICE INCLUDING VARIANCE

\$1,801,513.32

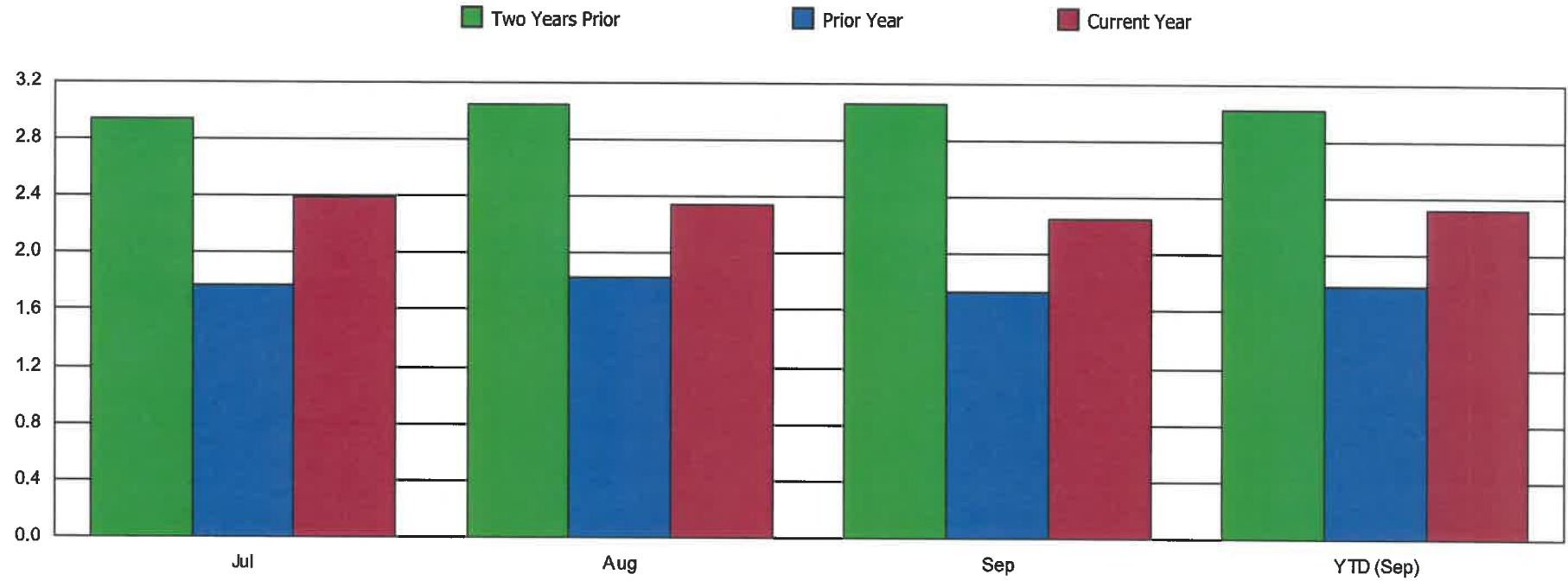
Passengers Per Revenue Hour

Target: None

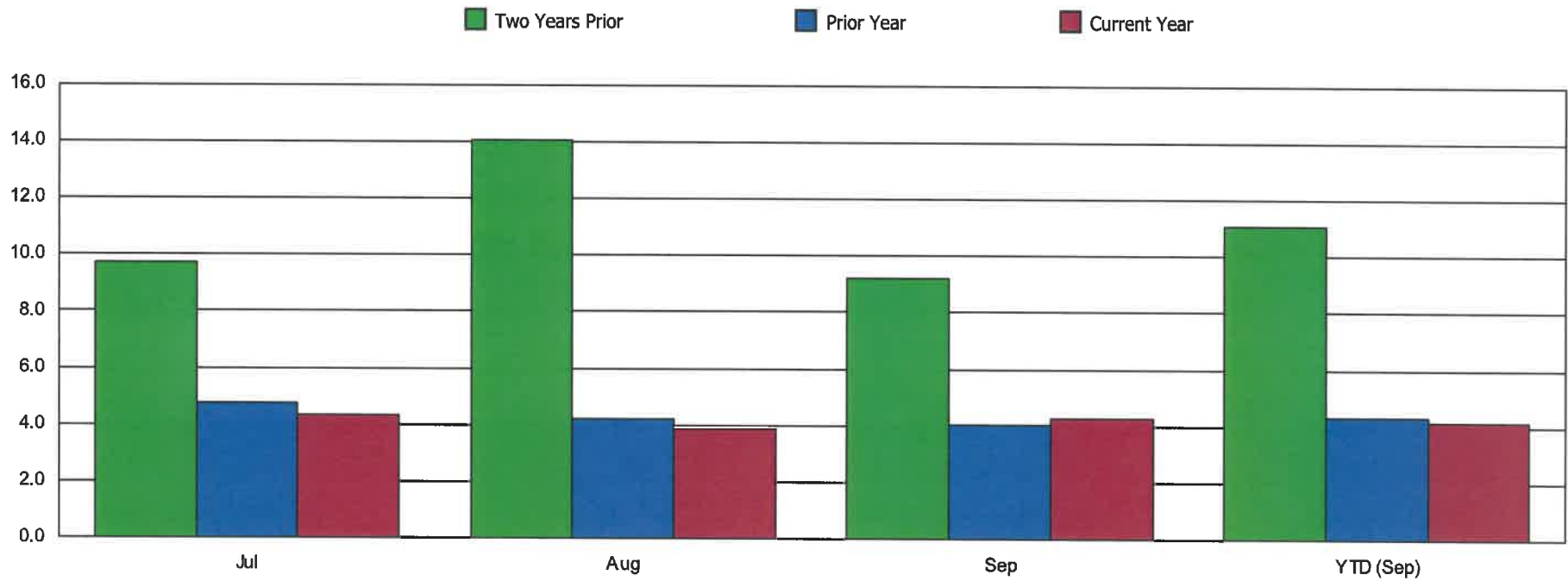


Passengers Per Revenue Hour

Target: None

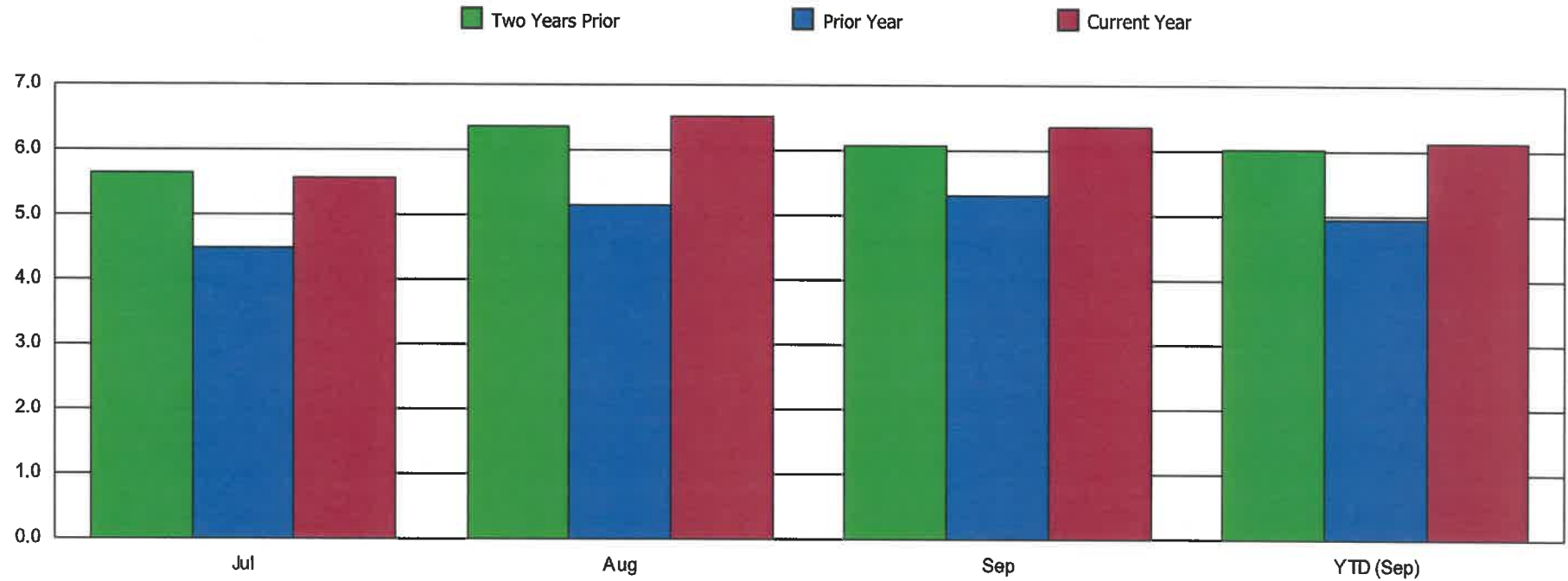


Passengers Per Revenue Hour
 Target: None

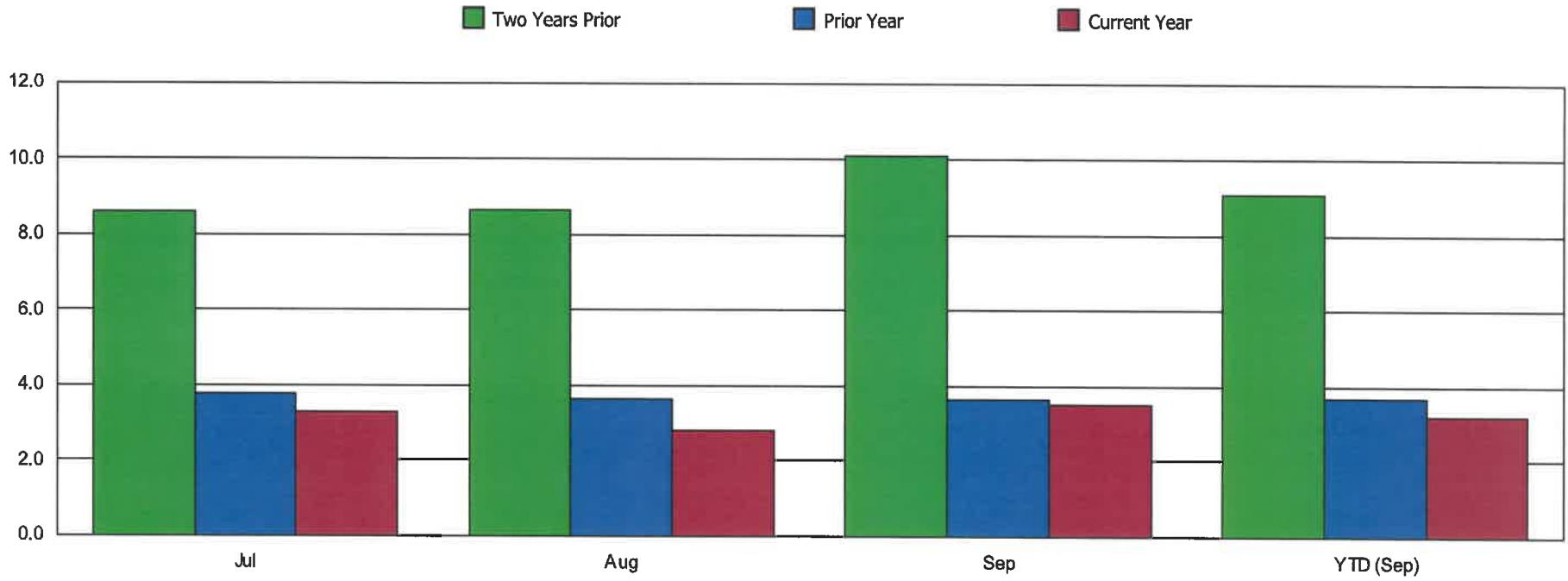


Passengers Per Revenue Hour

Target: None



Passengers Per Revenue Hour
 Target: None



FY 2022 -- Monthly Performance Charts

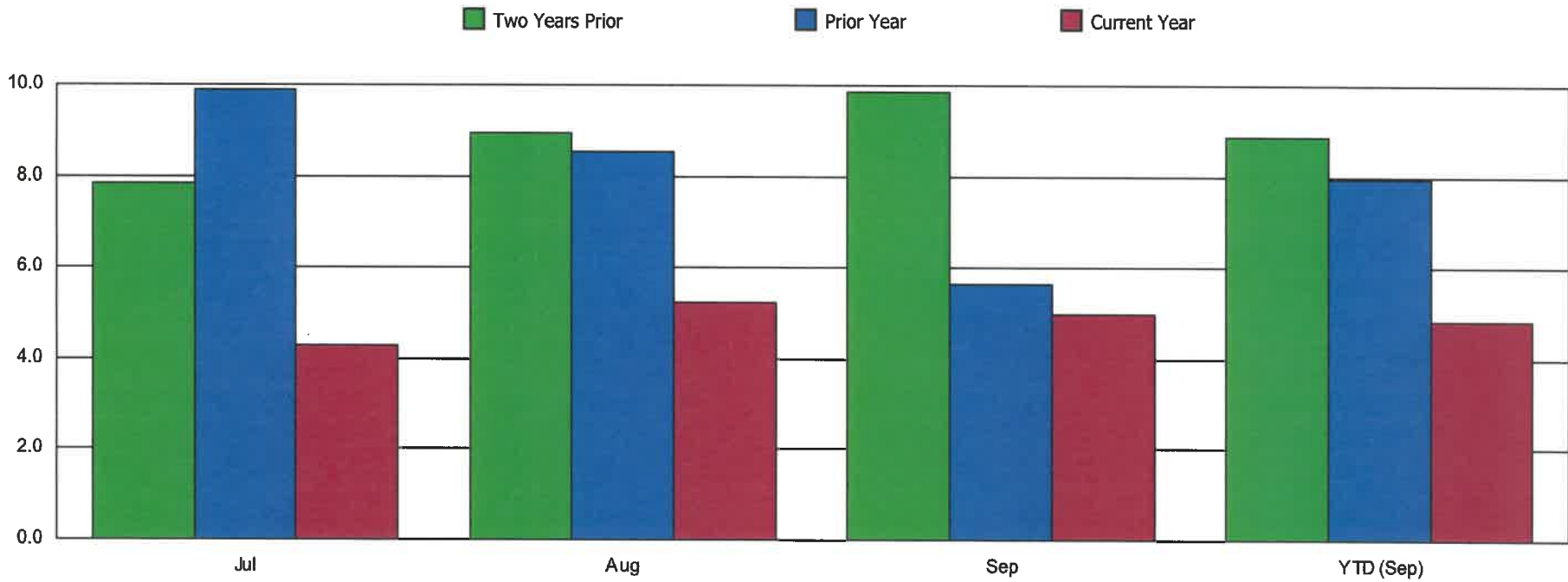
Program - Barstow City Fixed Routes

Year-To-Date through September

All Routes

Passengers Per Revenue Hour

Target: None



FY 2022 -- Monthly Performance Charts

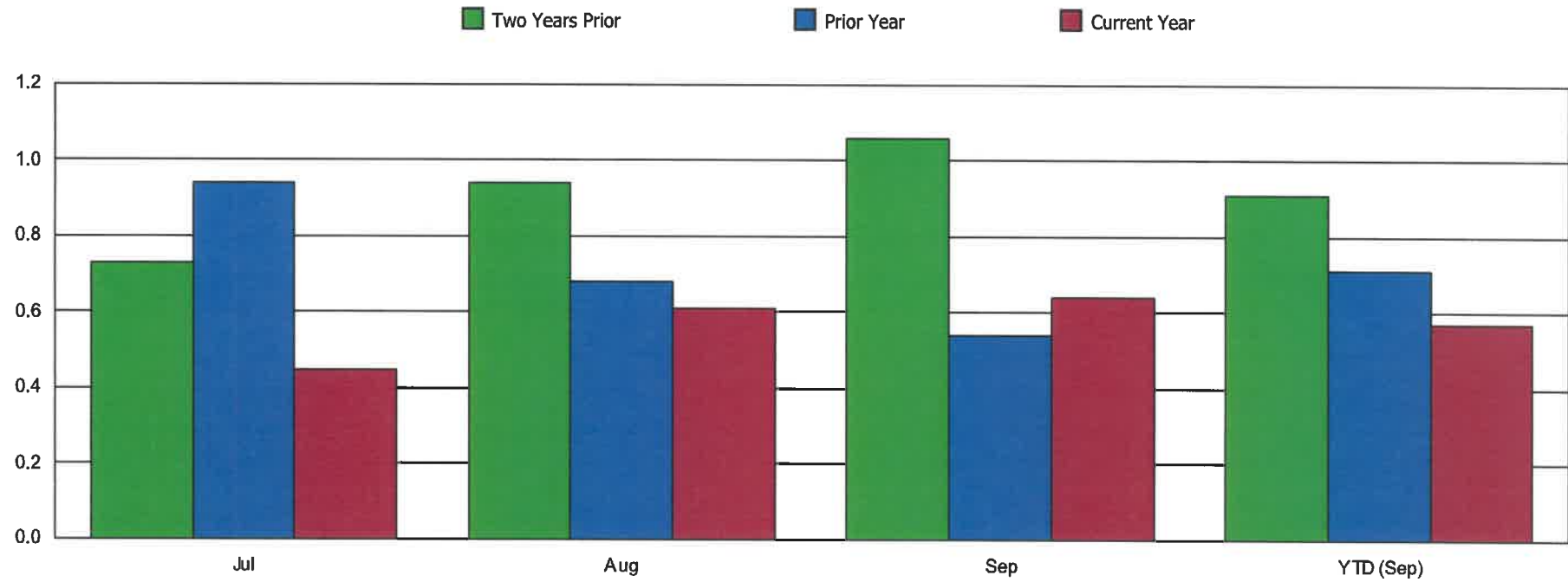
Program - Barstow County Routes

Year-To-Date through September

All Routes

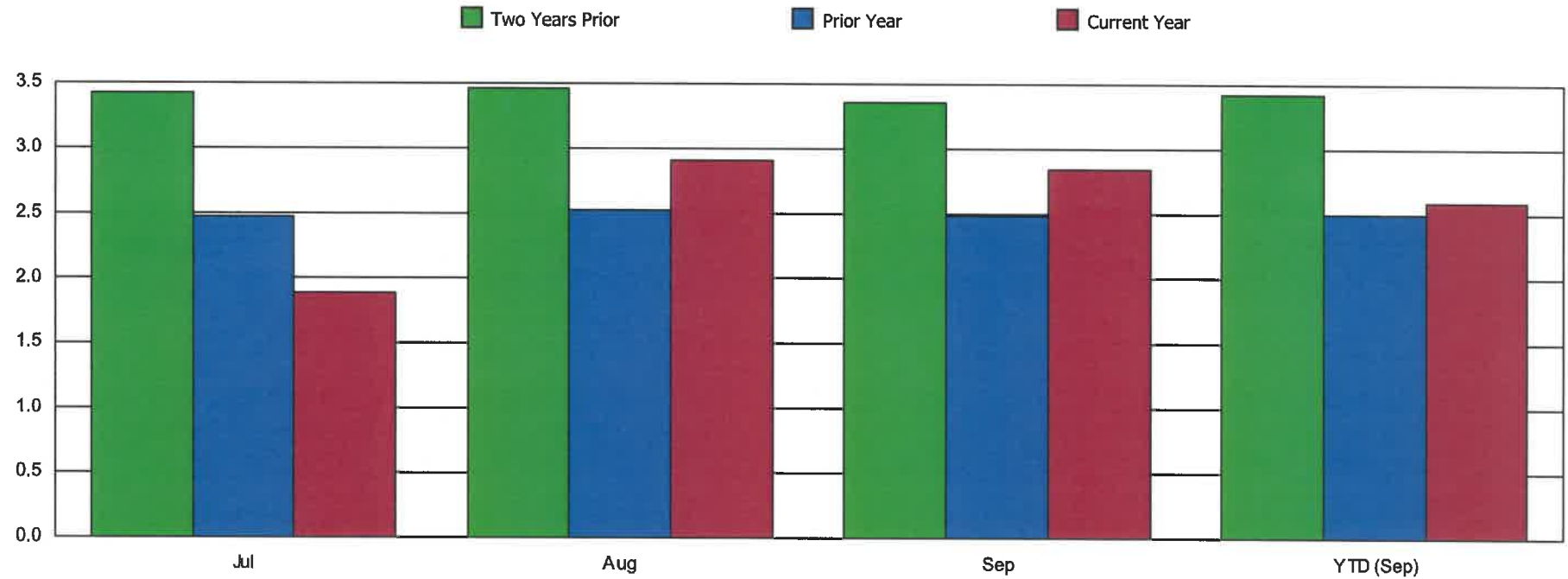
Passengers Per Revenue Hour

Target: None



Passengers Per Revenue Hour

Target: None





FY 2022 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for September

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost Per Passenger	Operating Cost Per Rev. Hour	Passenger Revenue Per Passenger	Passenger Revenue Per Rev. Hour	Farebox Recovery Ratio
Bus (Motorbus)	51,943	15,364.9	\$1,822,278	\$87,299	3.4	\$35.08	\$118.60	\$1.68	\$5.68	4.79%
Commuter Bus	3,000	471.8	\$62,023	\$36,739	6.4	\$20.67	\$131.47	\$12.25	\$77.88	59.23%
Demand Response	8,597	3,756.9	\$448,546	\$23,947	2.3	\$52.17	\$119.39	\$2.79	\$6.37	5.34%
System Total	63,540	19,593.7	\$2,332,847	\$147,985	3.2	\$36.71	\$119.06	\$2.33	\$7.55	6.34%



Monthly Ridership Report

September, FY 2022

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	47,492	51,943	3.4	3.3	3.45%	4.79%
Commuter Bus	2,516	3,000	5.3	6.3	53.26%	59.23%
Demand Response	4,717	8,597	1.7	2.2	5.17%	5.34%
System Total	54,725	63,540	3.2	3.2	5.30%	6.34%



FY 2022 -- Program Statistics

Year-To-Date Through September

County Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$153,057	\$203,235	\$235,038	\$31,803	15.64%
Aug	\$161,233	\$203,235	\$201,156	(\$2,079)	(1.02%)
Sep	\$156,533	\$203,235	\$185,441	(\$17,794)	(8.75%)
YTD Total	\$470,823	\$609,706	\$621,635	\$11,930	1.95%

FY 2022 -- Program Statistics

Year-To-Date Through September

Community Transit

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$223,918	\$513,994	\$412,398	(\$101,596)	(19.76%)
Aug	\$234,135	\$513,994	\$404,387	(\$109,607)	(21.32%)
Sep	\$240,017	\$513,994	\$409,382	(\$104,613)	(20.35%)
YTD Total	\$698,070	\$1,541,982	\$1,226,167	(\$315,816)	(20.48%)

FY 2022 -- Program Statistics

Year-To-Date Through September

Intercity

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$62,548	\$104,693	\$89,189	(\$15,504)	(14.80%)
Aug	\$63,347	\$104,693	\$83,151	(\$21,542)	(20.57%)
Sep	\$61,497	\$104,693	\$79,913	(\$24,780)	(23.66%)
YTD Total	\$187,392	\$314,078	\$252,253	(\$61,825)	(19.68%)

FY 2022 -- Program Statistics

Year-To-Date Through September

Commuter Bus

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$62,539	\$64,956	\$74,080	\$9,124	14.04%
Aug	\$58,380	\$64,956	\$64,146	(\$810)	(1.24%)
Sep	\$58,541	\$64,956	\$62,023	(\$2,933)	(4.51%)
YTD Total	\$179,460	\$194,868	\$200,249	\$5,381	2.76%

FY 2022 -- Program Statistics

Year-To-Date Through September

Regional Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$864,455	\$1,290,528	\$1,502,745	\$212,217	16.44%
Aug	\$938,392	\$1,290,528	\$1,335,065	\$44,536	3.45%
Sep	\$1,067,684	\$1,290,528	\$1,259,307	(\$31,221)	(2.41%)
YTD Total	\$2,870,532	\$3,871,585	\$4,097,117	\$225,532	5.82%

FY 2022 -- Program Statistics

Year-To-Date Through September

Barstow City Fixed Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$136,298	\$208,129	\$237,032	\$28,903	13.88%
Aug	\$139,025	\$208,129	\$212,793	\$4,664	2.24%
Sep	\$148,703	\$208,129	\$209,240	\$1,111	0.53%
YTD Total	\$424,026	\$624,386	\$659,065	\$34,679	5.55%

FY 2022 -- Program Statistics

Year-To-Date Through September

Barstow County Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$54,268	\$88,224	\$100,364	\$12,140	13.76%
Aug	\$56,127	\$88,224	\$88,758	\$534	0.60%
Sep	\$61,416	\$88,224	\$88,377	\$153	0.17%
YTD Total	\$171,811	\$264,671	\$277,499	\$12,828	4.84%

FY 2022 -- Program Statistics

Year-To-Date Through September

Barstow Demand Response

All Routes

Operating Costs					
Target: None					
Month	FY 2021 Actual Costs	FY 2022 Budget Costs	FY 2022 Actual Costs	Budget Variance	% Variance
Jul	\$24,151	\$43,326	\$35,218	(\$8,108)	(18.71%)
Aug	\$22,516	\$43,326	\$39,840	(\$3,486)	(8.04%)
Sep	\$20,039	\$43,326	\$39,164	(\$4,162)	(9.60%)
YTD Total	\$66,705	\$129,978	\$114,223	(\$15,755)	(12.12%)

FY 2022 -- Program Statistics

Year-To-Date Through September

County Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$2,626	\$15,000	\$6,221	(\$8,779)	(58.52%)
Aug	\$3,731	\$15,000	\$2,847	(\$12,153)	(81.01%)
Sep	\$3,568	\$15,000	\$5,824	(\$9,176)	(61.17%)
YTD Total	\$9,924	\$45,000	\$14,892	(\$30,108)	(66.90%)

FY 2022 -- Program Statistics

Year-To-Date Through September
Community Transit
All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$4,253	\$19,604	\$19,799	\$195	0.99%
Aug	\$5,592	\$19,604	\$20,309	\$705	3.59%
Sep	\$12,710	\$19,604	\$23,178	\$3,574	18.23%
YTD Total	\$22,556	\$58,811	\$63,286	\$4,475	7.60%

FY 2022 -- Program Statistics

Year-To-Date Through September

Intercity

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$9,010	\$13,333	\$11,456	(\$1,877)	(14.07%)
Aug	\$9,716	\$13,333	\$9,367	(\$3,967)	(29.74%)
Sep	\$9,874	\$13,333	\$14,060	\$727	5.45%
YTD Total	\$28,600	\$40,000	\$34,883	(\$5,117)	(12.79%)

FY 2022 -- Program Statistics

Year-To-Date Through September

Commuter Bus

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$32,745	\$35,417	\$35,982	\$565	1.59%
Aug	\$31,404	\$35,417	\$36,149	\$732	2.06%
Sep	\$31,177	\$35,417	\$36,739	\$1,323	3.73%
YTD Total	\$95,327	\$106,250	\$108,870	\$2,620	2.46%

FY 2022 -- Program Statistics

Year-To-Date Through September

Regional Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$85,660	\$75,000	\$69,256	(\$5,744)	(7.65%)
Aug	\$27,094	\$75,000	\$30,625	(\$44,375)	(59.16%)
Sep	\$29,039	\$75,000	\$54,854	(\$20,146)	(26.86%)
YTD Total	\$141,793	\$225,000	\$154,735	(\$70,265)	(31.22%)

FY 2022 -- Program Statistics

Year-To-Date Through September

Barstow City Fixed Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$5,705	\$5,000	\$4,706	(\$294)	(5.88%)
Aug	\$2,398	\$5,000	\$3,481	(\$1,519)	(30.37%)
Sep	\$6,856	\$5,000	\$9,793	\$4,793	95.86%
YTD Total	\$14,960	\$15,000	\$17,980	\$2,980	19.86%



FY 2022 -- Program Statistics

Year-To-Date Through September

Barstow County Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$1,584	\$3,333	\$1,418	(\$1,915)	(57.44%)
Aug	\$852	\$3,333	\$851	(\$2,483)	(74.47%)
Sep	\$2,265	\$3,333	\$2,767	(\$566)	(16.97%)
YTD Total	\$4,701	\$10,000	\$5,037	(\$4,963)	(49.63%)

FY 2022 -- Program Statistics

Year-To-Date Through September

Barstow Demand Response

All Routes

Passenger Revenue					
Target: None					
Month	FY 2021 Actual Revenue	FY 2022 Budget Revenue	FY 2022 Actual Revenue	Budget Variance	% Variance
Jul	\$715	\$2,083	\$1,658	(\$425)	(20.40%)
Aug	\$732	\$2,083	\$1,528	(\$556)	(26.67%)
Sep	\$730	\$2,083	\$769	(\$1,314)	(63.08%)
YTD Total	\$2,177	\$6,250	\$3,955	(\$2,295)	(36.72%)

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2022												Project to Date Totals	Avg (monthly)	
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE			
Cash Fares	\$ 432	\$ 500	\$ 3,778											\$ 4,710	\$ 1,569.95
Prepaid Fares	\$ 35,550	\$ 35,490	\$ 36,210											\$ 107,250	\$ 35,750.00
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000											\$ 12,000	\$ 4,000.00
Total Revenue	\$ 39,982	\$ 39,990	\$ 43,988	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 123,960	\$ 41,320
Operations Exp	\$ 45,857	\$ 45,740	\$ 43,816											\$ 135,413	\$ 45,137.60
Fuel Exp	\$ 8,393	\$ 8,413	\$ 8,063											\$ 24,870	\$ 8,289.84
Bank Fees	\$ 871	\$ 654	\$ 785											\$ 2,310	\$ 770.11
Other Exp	\$ 42	\$ 59	\$ 61											\$ 162	\$ 53.87
Total Expense	\$ 55,163	\$ 54,867	\$ 52,725	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 162,754	\$ 54,251
Net Activity	\$ (15,181)	\$ (14,877)	\$ (8,737)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (38,794)	\$ (12,931.47)
Income/Expense Ratio	72%	73%	83%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	76%	76%

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2021/2022

September 2021	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS	
	TIME		ROUTE	VEHICLE	FARES		UNSAFE		FAILURE TO			CURRENT	YEAR	
	FAST	SLOW	DESIGN	CONDITION	MISC.	DISCOURTEOUS	OPERATING	PICKUP	TRANSFER	DROP OFF	MISC.	MONTH	TO DATE	
Regional Fixed Route														
1													0	0
2													0	0
3													0	0
6 Barstow College													0	0
15													0	1
101													0	0
200													0	0
25													0	0
31													0	1
32													0	0
33													0	1
40													0	0
41													0	0
42													0	0
43													0	0
46													0	0
47													0	0
50/50X													0	0
51													0	0
52													0	0
53									1				1	1
54													0	0
55													0	0
64													0	0
66													0	0
68													0	0
TOTAL REGIONAL FIXED RT	0	0	0	0	0	0	0	1	0	0	0	0	1	4
County Routes														
21 Tri-Comm.													0	2
22 Helendale													0	0
23 Lucerne Valley													0	0
28 Hinkley/Helendale													0	0
29 Yermo/Newberry Springs													0	0
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADA Paratransit														
Direct Access													0	1
Subscription													0	0
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Personnel														
Customer Service													0	0
Routing & Scheduling													0	0
Dispatch													0	0
Passenger to Passenger													0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL COMPLAINTS	0	0	0	0	0	0	0	1	0	0	0	0	1	5

LIFT DEPLOYMENT REPORT
FY 21-22

Route #	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD TOTAL
1	220	223	259										702
101	4	10	19										33
2	306	29	74										409
3	50	82	85										217
6	37	64	98										199
16	24	30	35										89
21	13	20	14										47
22	15	13	14										42
23	14	20	19										53
25	1	0	1										2
28	0	3	5										8
29	39	14	19										72
31	107	50	43										200
32	59	55	38										152
33	5	4	9										18
40	7	7	11										25
41	99	54	54										207
42	6	8	6										20
43	4	39	18										61
47	36	12	8										56
50	51	90	69										210
51	12	0	0										12
52	38	8	56										102
53	48	40	44										132
54	22	6	32										60
55	13	70	48										131
56	0	0	33										33
64	49	37	40										126
66	6	12	17										35
68	28	69	51										148
TOTAL, CURRENT	1230	951	1078	0	0	0	0	0	0	0	0	0	3601
TOTAL, LAST YEAR	851	820	957										2628

There was one (1) pass up in September 2021.

Prepared by: Debi Lorrach

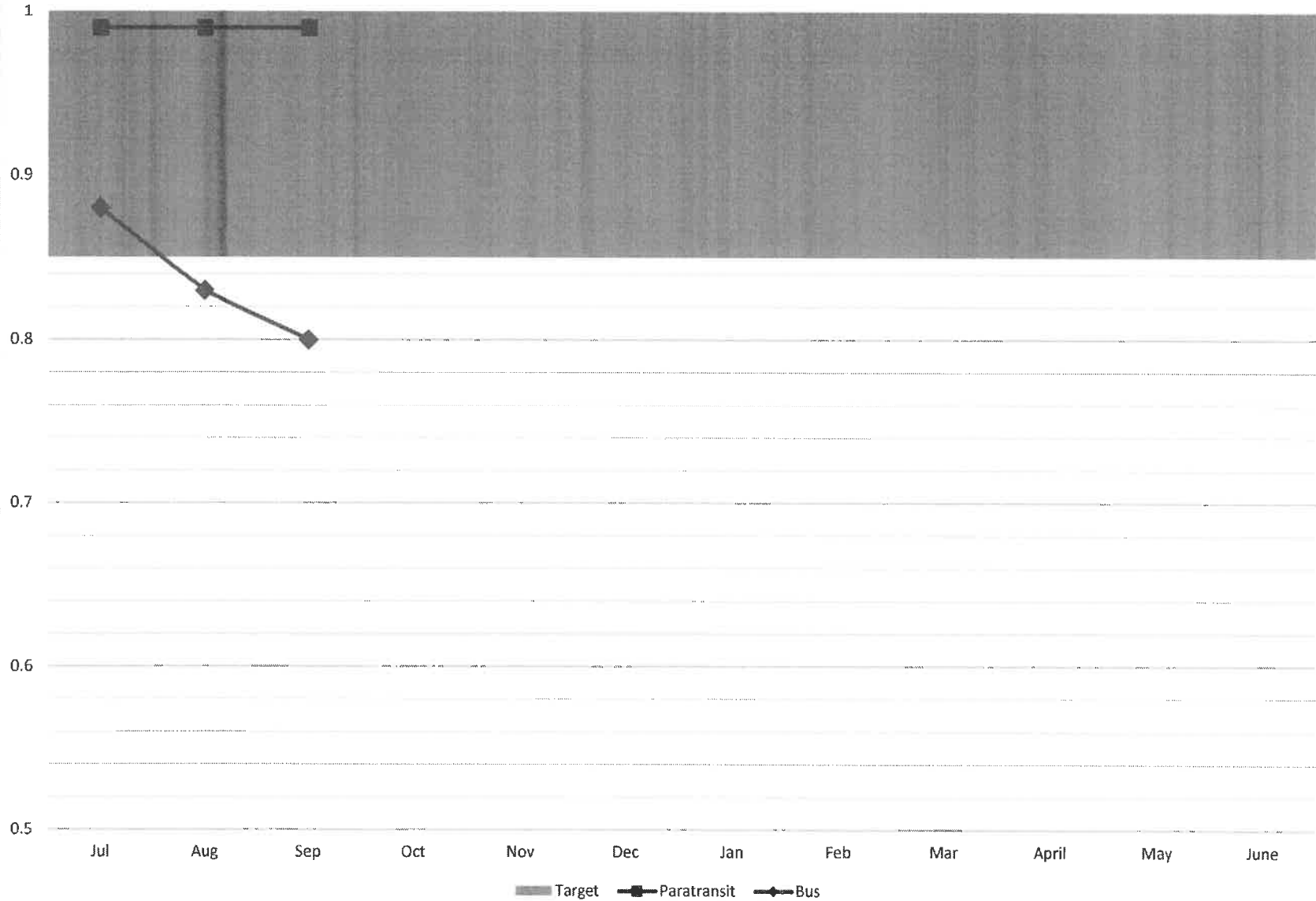
BIKE RACK REPORT
FY 21-22

Route #	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD TOTAL
1	81	54	46										181
101	7	3	115										125
2	14	35	17										66
3	78	65	41										182
5	14	27	14										55
15	135	70	39										244
21	80	38	43										159
22	28	35	38										102
23	82	90	81										253
25	1	2	3										6
28	3	1	3										7
29	23	17	9										49
31	151	162	113										426
32	115	92	105										312
33	7	17	24										48
40	23	19	9										51
41	289	150	95										534
42	25	33	28										84
43	107	92	119										318
47	22	5	11										38
50/50X	121	159	159										439
51	77	0	0										77
52	128	200	157										485
53	51	105	119										275
54	26	18	12										56
55	68	86	64										218
58	0	0	106										106
64	55	38	41										134
66	11	17	9										37
68	78	67	70										215
TOTAL CURRENT	1,899	1,694	1,698	0	0	0	0	0	0	0	0	0	5,291
TOTAL LAST YEAR	2,032	1,689	1,807										5,528

There were no bicycle pass ups in September 2021

Prepared By: Debi Albin

FY 22 System Wide Schedule Adherence



September
Major and Non-Major
Miles Between Road Calls

Total Miles	2018 - PRE COVID	2021
Demand Response	77,035	58,540
Commuter Bus	19,798	18,443
Motor Bus	267,193	260,753
Total Miles	364,026	337,736

Total Road Calls	2018 - PRE COVID	2021
Demand Response	0	5
Commuter Bus	0	0
Motor Bus	14	18
Total Road Calls	14	23

Miles Between Road Calls	2018 - PRE COVID	2021
Demand Response	77,035	11,708
Commuter Bus	19,798	18,443
Motor Bus	19,085	14,486
Total System	115,918	44,637