

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for July 2021.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for May 2021.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.



INVOICE NO. 0060110-IN

Keolis Transit Services

17150 Smoke Tree St.
Hesperia Calif. 92345

BILL TO Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, CA 92345

DATE 6/4/2021

Attention: Mr. Kevin Kane
Executive Director

CONTRACT NAME:
Victor Valley Transit

MONTH May **BILLING PERIOD** 05/01/21 to 05/31/21

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,233.00	1,732.27		\$326,242.03	\$174,803.37	(\$151,438.66)	\$2,614,053.73	\$1,764,876.93	(\$849,176.80)
Subscription	1,172.00	912.30		\$118,266.52	\$92,060.19	(\$26,206.33)	\$1,012,196.67	\$263,156.98	(\$749,039.69)
Regional Fixed Rt	10,856.30	10,848.32	(7.98)	\$947,754.99	\$947,058.34	(\$696.65)	\$7,661,970.05	\$7,648,686.49	(\$13,283.56)
County	1,776.00	1,773.09	(2.91)	\$155,044.80	\$154,790.76	(\$254.04)	\$1,247,169.55	\$1,244,990.54	(\$2,179.01)
Vaccine Express	-	3.45		\$0.00	\$348.14	\$348.14	\$11,024.42	\$13,340.30	\$2,315.88
B.V. Link/Lifeline	586.95	585.08	(1.87)	\$51,240.74	\$51,077.48	(\$163.25)	\$418,874.13	\$416,611.32	(\$2,262.81)
Fort Irwin	452.00	449.00	(3.00)	\$41,873.28	\$41,595.36	(\$277.92)	\$353,829.22	\$351,678.12	(\$2,151.10)
Barstow-Fixed Route	1,832.30	1,832.30	-	\$159,959.79	\$159,959.79	\$0.00	\$1,291,078.82	\$1,290,080.99	(\$997.83)
Barstow-County	750.30	750.30	-	\$65,501.19	\$65,501.19	\$0.00	\$529,857.74	\$529,016.17	(\$841.57)
Barstow-DAR	454.00	214.74		\$45,813.14	\$21,669.41	(\$24,143.73)	\$366,505.12	\$143,510.89	(\$222,994.23)
SUBTOTALS	21,112.85	19,100.85	(15.76)	\$1,911,696.48	\$1,708,864.03	-\$202,832.45	\$15,506,559.45	\$13,665,948.73	-\$1,840,610.72

* County routes include 21,22,23, and 25

TOTAL INVOICE INCLUDING VARIANCE

\$1,708,864.03

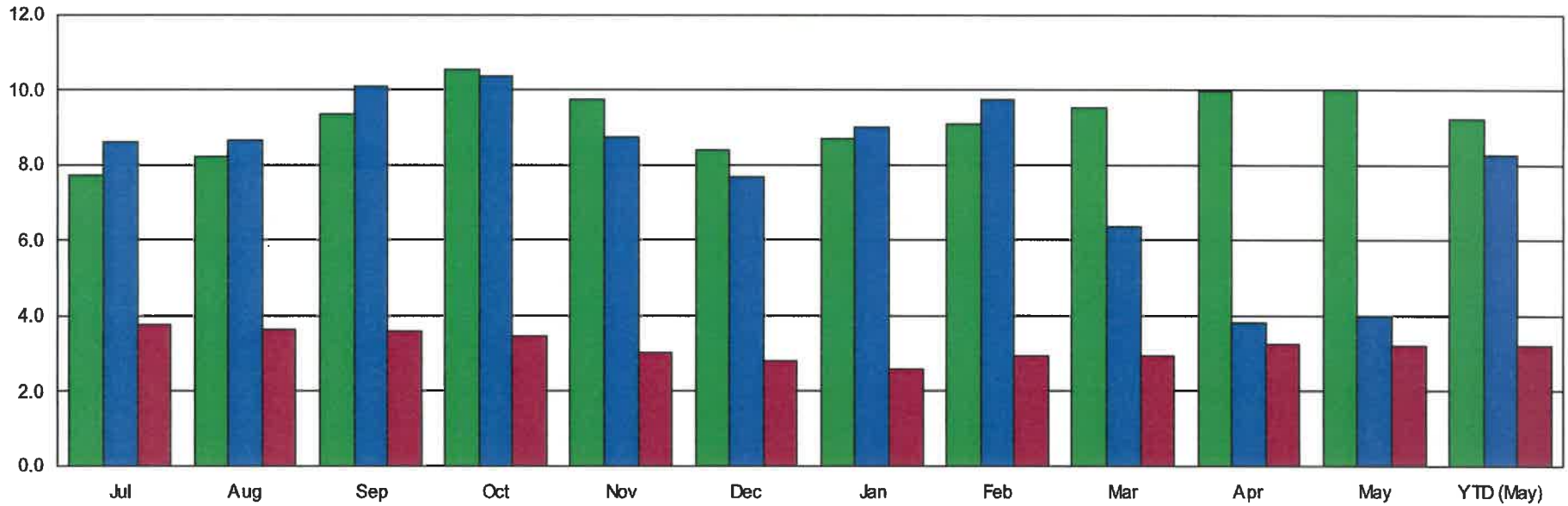
Please REMIT TO:
Keolis Transit Services, LLC
470 Atlantic Avenue, 5th Floor
Boston, MA 02210

Manager's Signature and Business Phone

Passengers Per Revenue Hour

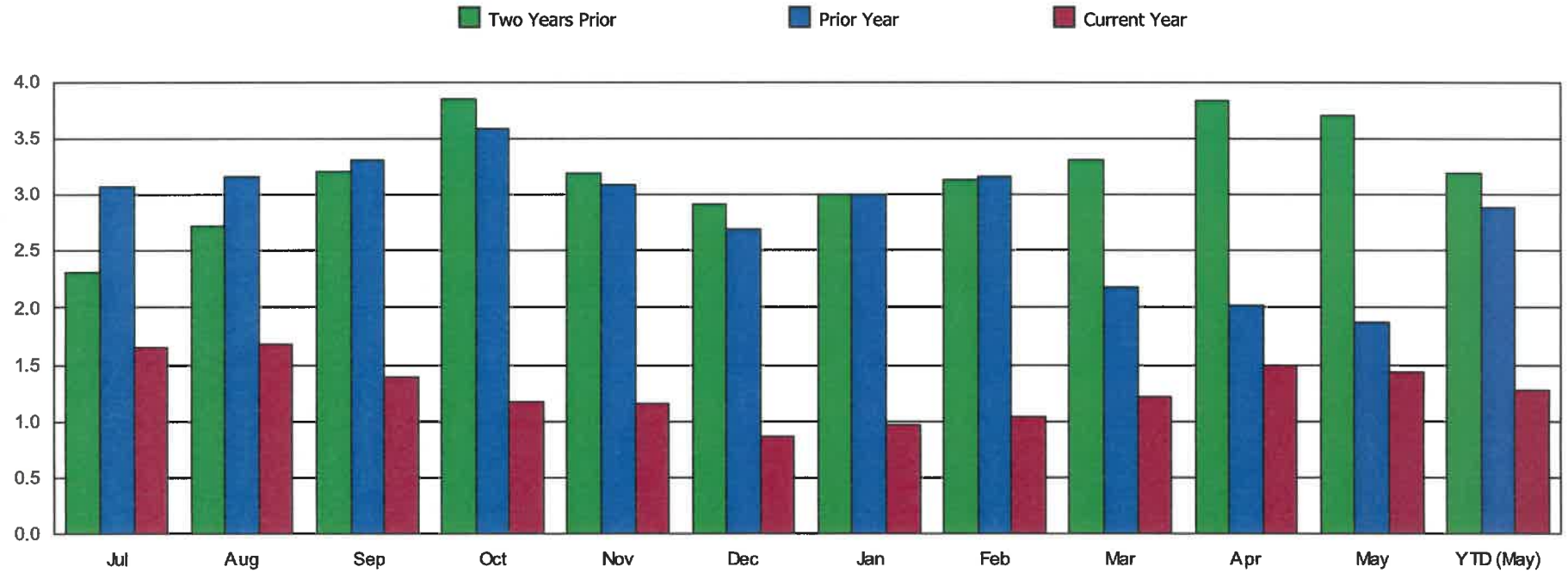
Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year



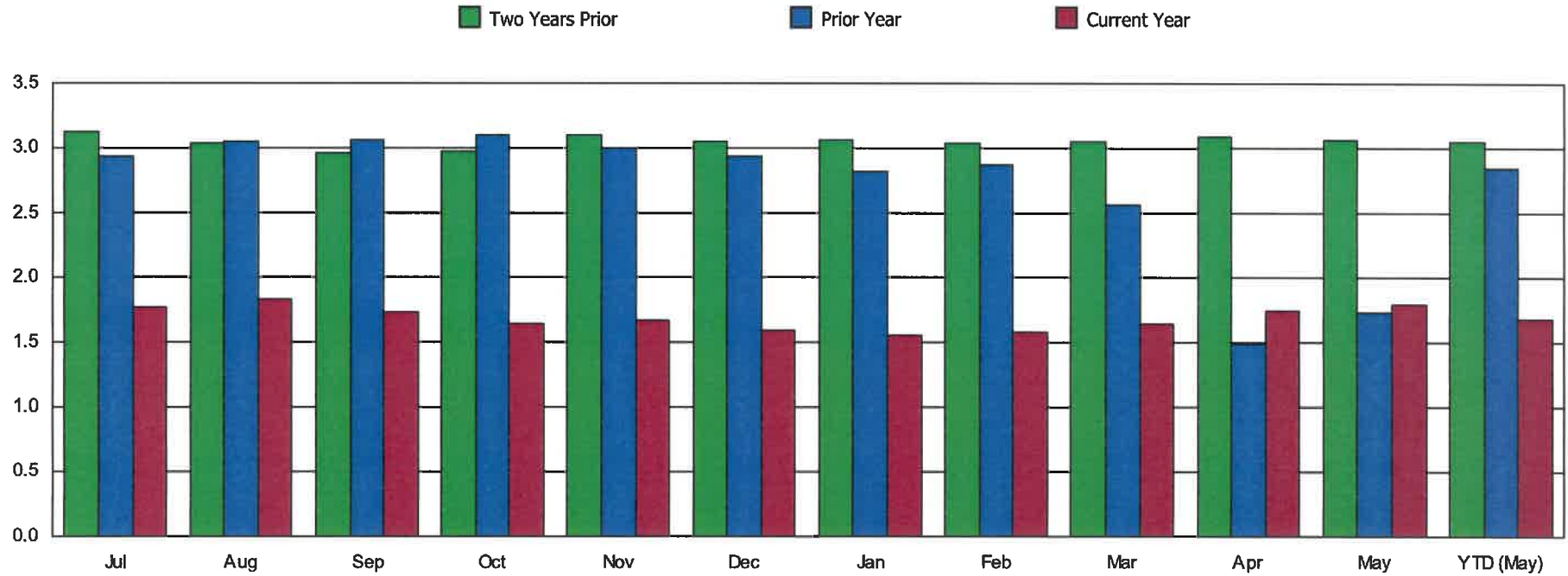
Passengers Per Revenue Hour

Target: None



Passengers Per Revenue Hour

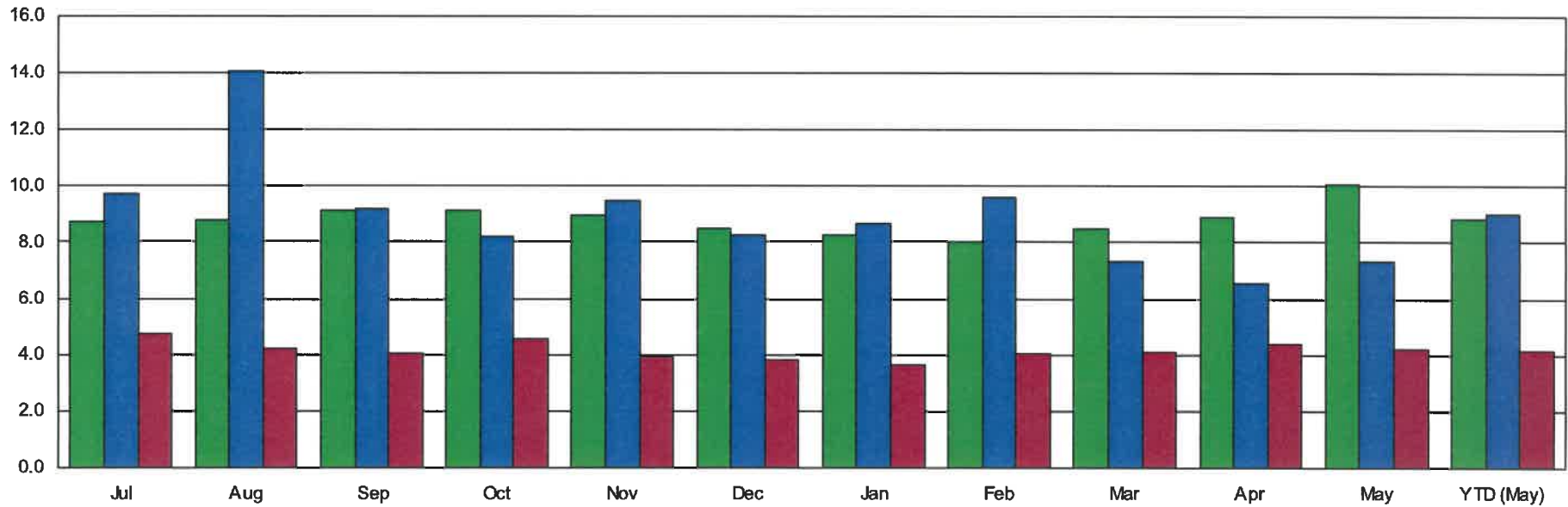
Target: None



Passengers Per Revenue Hour

Target: None

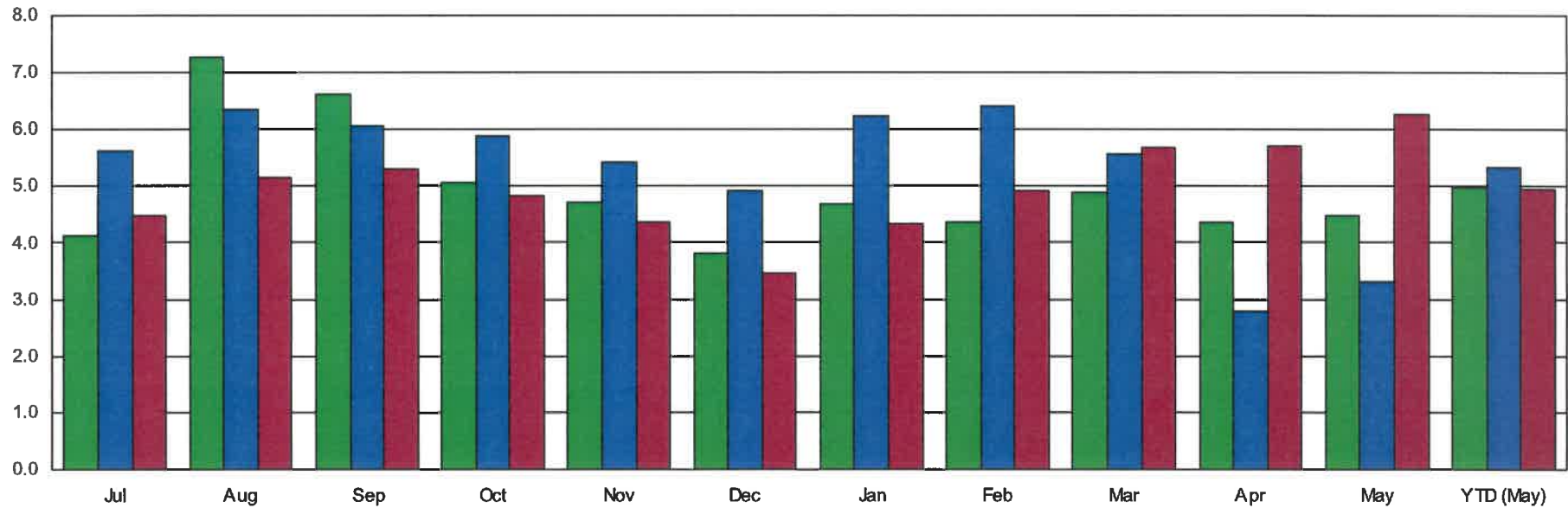
Two Years Prior Prior Year Current Year



Passengers Per Revenue Hour

Target: None

Two Years Prior Prior Year Current Year



FY 2021 -- Monthly Performance Charts

Program - Barstow City Fixed Routes

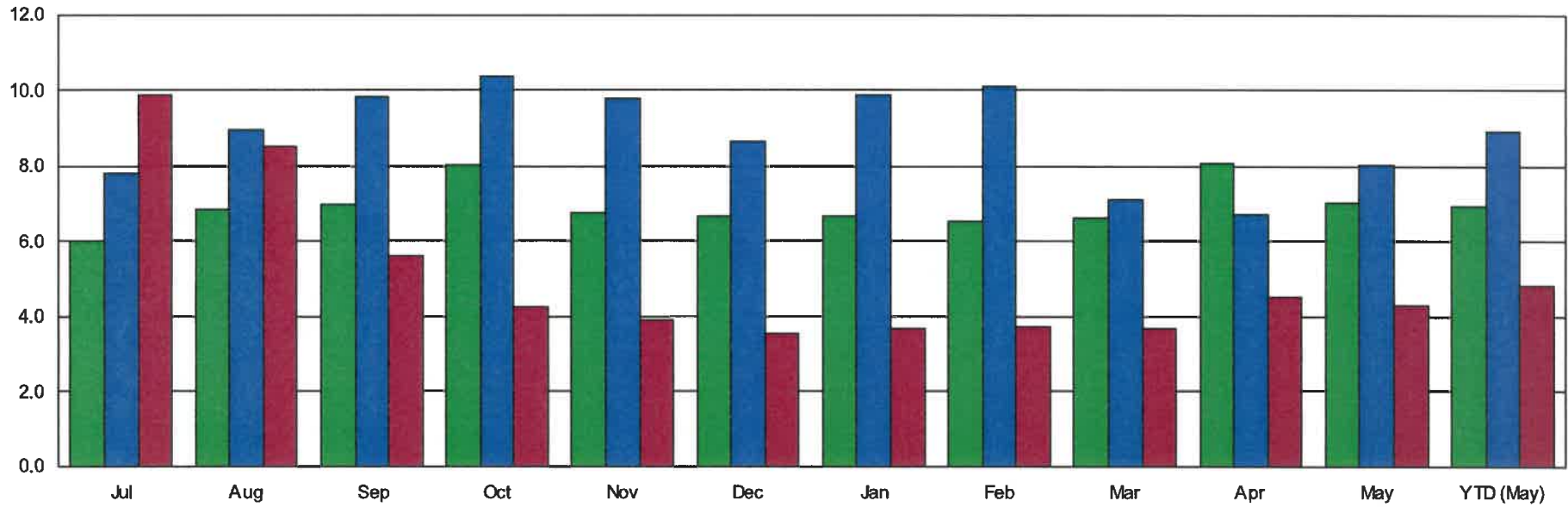
Year-To-Date through May

All Routes

Passengers Per Revenue Hour

Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year



FY 2021 -- Monthly Performance Charts

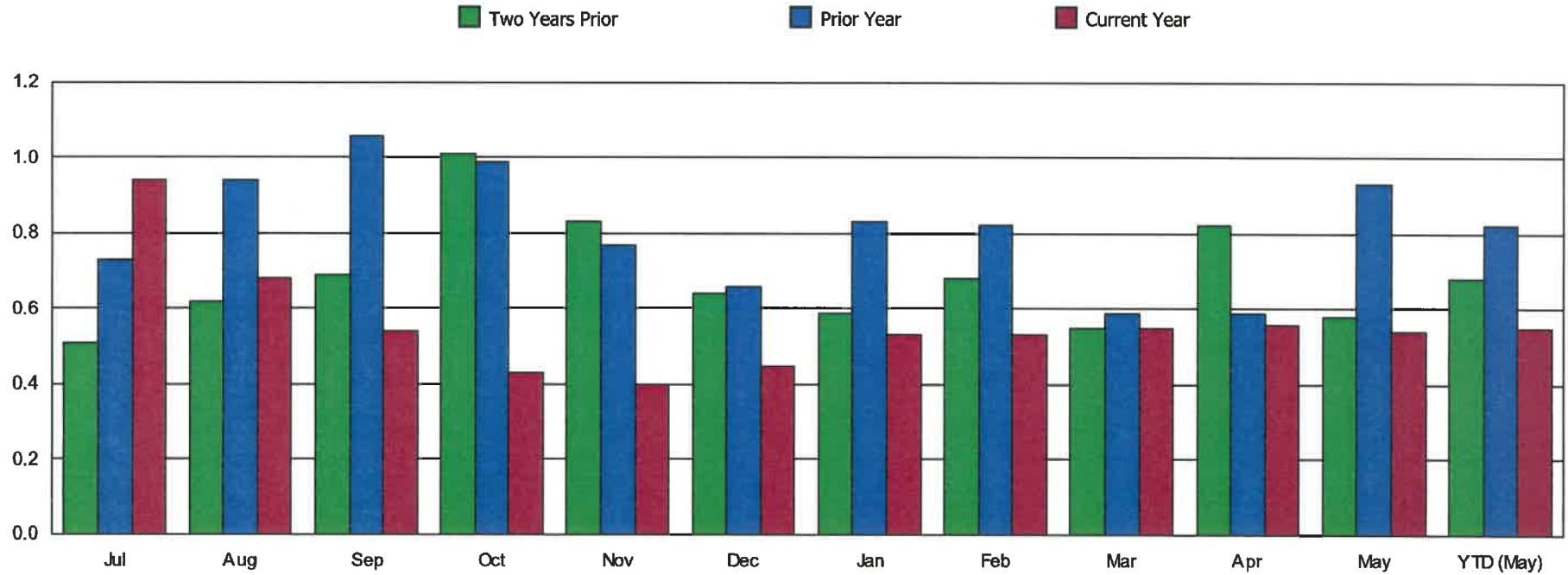
Program - Barstow County Routes

Year-To-Date through May

All Routes

Passengers Per Revenue Hour

Target: None



FY 2021 -- Monthly Performance Charts

Program - Barstow Demand Response

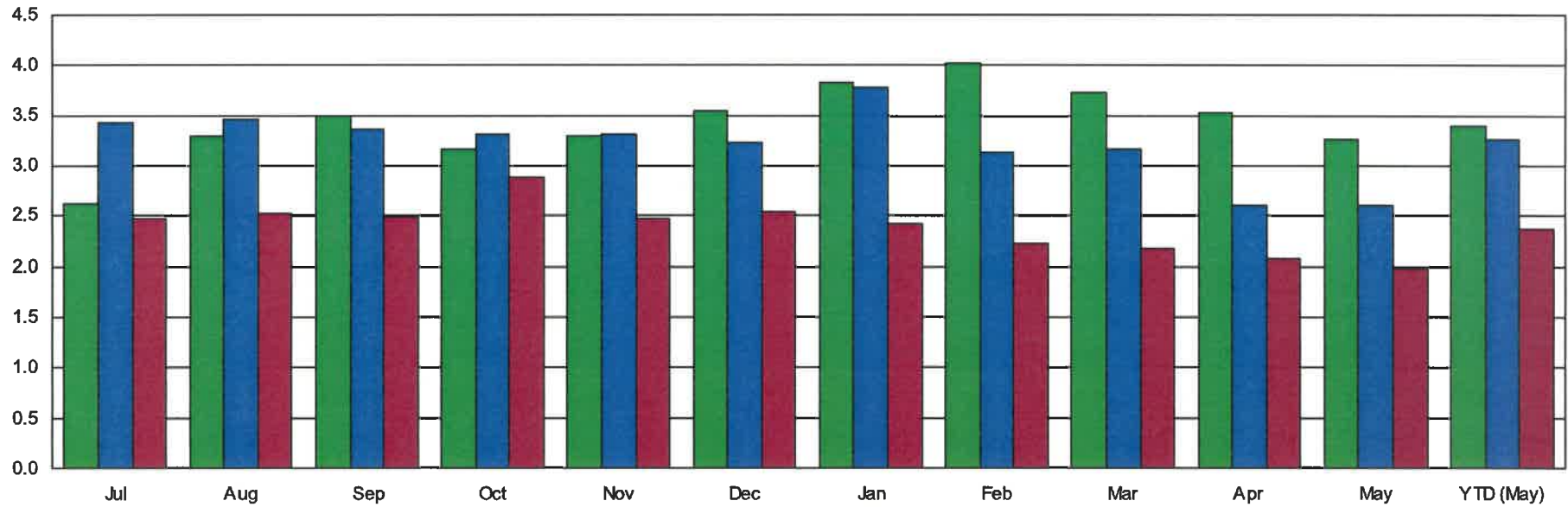
Year-To-Date through May

All Routes

Passengers Per Revenue Hour

Target: None

■ Two Years Prior
 ■ Prior Year
 ■ Current Year





FY 2021 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for May

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost Per Passenger	Operating Cost Per Rev. Hour	Passenger Revenue Per Passenger	Passenger Revenue Per Rev. Hour	Farebox Recovery Ratio
Bus (Motorbus)	48,216	15,762.4	\$1,826,498	\$74,458	3.1	\$37.88	\$115.88	\$1.54	\$4.72	4.08%
Commuter Bus	2,815	448.8	\$59,945	\$31,287	6.3	\$21.29	\$133.56	\$11.11	\$69.71	52.19%
Demand Response	5,624	3,112.3	\$384,239	\$23,012	1.8	\$68.32	\$123.46	\$4.09	\$7.39	5.99%
System Total	56,655	19,323.5	\$2,270,681	\$128,757	2.9	\$40.08	\$117.51	\$2.27	\$6.66	5.67%



Monthly Ridership Report

May, FY 2021

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	43,070	48,216	4.3	3.0	0.36%	4.08%
Commuter Bus	1,469	2,815	3.3	6.2	50.18%	52.19%
Demand Response	3,485	5,624	1.8	1.8	0.07%	5.99%
System Total	48,024	56,655	3.9	2.9	2.38%	5.67%

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$931,909	\$1,030,799	\$932,274	(\$98,525)	(9.55%)
Aug	\$1,027,778	\$1,030,799	\$938,304	(\$92,495)	(8.97%)
Sep	\$952,942	\$1,030,799	\$994,343	(\$36,456)	(3.53%)
Oct	\$1,027,940	\$1,030,799	\$1,310,245	\$279,447	27.10%
Nov	\$949,384	\$1,030,799	\$1,183,708	\$152,909	14.83%
Dec	\$1,356,322	\$1,030,799	\$1,678,295	\$647,497	62.81%
Jan	\$1,060,191	\$1,030,799	\$1,240,131	\$209,333	20.30%
Feb	\$970,546	\$1,030,799	\$1,246,668	\$215,870	20.94%
Mar	\$870,011	\$1,030,799	\$1,312,292	\$281,493	27.30%
Apr	\$759,828	\$1,030,799	\$1,313,254	\$282,456	27.40%
May	\$774,053	\$1,030,799	\$1,254,932	\$224,134	21.74%
YTD Total	\$10,680,905	\$11,338,784	\$13,404,447	\$2,065,663	18.21%

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$139,541	\$167,133	\$163,027	(\$4,106)	(2.45%)
Aug	\$154,195	\$167,133	\$161,217	(\$5,916)	(3.53%)
Sep	\$143,061	\$167,133	\$164,253	(\$2,880)	(1.72%)
Oct	\$151,085	\$167,133	\$196,955	\$29,822	17.84%
Nov	\$145,099	\$167,133	\$184,872	\$17,739	10.61%
Dec	\$211,385	\$167,133	\$267,917	\$100,784	60.30%
Jan	\$158,072	\$167,133	\$197,789	\$30,656	18.34%
Feb	\$147,953	\$167,133	\$192,453	\$25,320	15.14%
Mar	\$136,168	\$167,133	\$204,293	\$37,160	22.23%
Apr	\$139,601	\$167,133	\$202,283	\$35,150	21.03%
May	\$144,835	\$167,133	\$197,161	\$30,028	17.96%
YTD Total	\$1,670,995	\$1,838,463	\$2,132,218	\$293,755	15.97%



FY 2021 -- Program Statistics

Year-To-Date Through May

Community Transit

All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$403,391	\$445,146	\$236,923	(\$208,223)	(46.77%)
Aug	\$473,077	\$445,146	\$232,049	(\$213,097)	(47.87%)
Sep	\$435,119	\$445,146	\$249,655	(\$195,491)	(43.91%)
Oct	\$485,551	\$445,146	\$338,934	(\$106,212)	(23.86%)
Nov	\$430,506	\$445,146	\$291,086	(\$154,061)	(34.60%)
Dec	\$624,907	\$445,146	\$418,895	(\$26,251)	(5.89%)
Jan	\$486,701	\$445,146	\$289,104	(\$156,042)	(35.05%)
Feb	\$439,710	\$445,146	\$328,633	(\$116,513)	(26.17%)
Mar	\$347,370	\$445,146	\$354,913	(\$90,233)	(20.27%)
Apr	\$162,249	\$445,146	\$360,894	(\$84,252)	(18.92%)
May	\$197,094	\$445,146	\$352,722	(\$92,424)	(20.76%)
YTD Total	\$4,485,675	\$4,896,606	\$3,453,808	(\$1,442,798)	(29.46%)

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$60,267	\$70,716	\$66,410	(\$4,306)	(6.08%)
Aug	\$66,386	\$70,716	\$63,341	(\$7,375)	(10.42%)
Sep	\$59,818	\$70,716	\$64,261	(\$6,456)	(9.12%)
Oct	\$65,100	\$70,716	\$69,717	(\$999)	(1.41%)
Nov	\$64,592	\$70,716	\$65,443	(\$5,273)	(7.45%)
Dec	\$86,951	\$70,716	\$95,946	\$25,230	35.67%
Jan	\$67,855	\$70,716	\$69,535	(\$1,181)	(1.66%)
Feb	\$52,468	\$70,716	\$71,072	\$356	0.50%
Mar	\$54,151	\$70,716	\$75,244	\$4,528	6.40%
Apr	\$67,302	\$70,716	\$73,501	\$2,785	3.93%
May	\$72,089	\$70,716	\$69,541	(\$1,175)	(1.66%)
YTD Total	\$716,980	\$777,877	\$784,011	\$6,134	0.78%

FY 2021 -- Program Statistics

Year-To-Date Through May

Commuter Bus

All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$54,026	\$61,232	\$65,834	\$4,602	7.51%
Aug	\$54,830	\$61,232	\$58,317	(\$2,915)	(4.76%)
Sep	\$50,266	\$61,232	\$60,731	(\$501)	(0.81%)
Oct	\$55,918	\$61,232	\$60,693	(\$539)	(0.88%)
Nov	\$51,365	\$61,232	\$58,343	(\$2,889)	(4.71%)
Dec	\$70,277	\$61,232	\$81,978	\$20,746	33.88%
Jan	\$57,183	\$61,232	\$59,479	(\$1,753)	(2.86%)
Feb	\$50,745	\$61,232	\$63,357	\$2,125	3.47%
Mar	\$58,531	\$61,232	\$68,424	\$7,192	11.74%
Apr	\$66,016	\$61,232	\$65,231	\$3,999	6.53%
May	\$61,975	\$61,232	\$59,945	(\$1,288)	(2.10%)
YTD Total	\$631,133	\$673,553	\$702,332	\$28,779	4.27%



FY 2021 -- Program Statistics

Year-To-Date Through May
 Barstow City Fixed Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$151,892	\$176,124	\$144,743	(\$31,380)	(17.81%)
Aug	\$165,440	\$176,124	\$138,738	(\$37,385)	(21.22%)
Sep	\$150,276	\$176,124	\$155,470	(\$20,654)	(11.72%)
Oct	\$165,911	\$176,124	\$208,149	\$32,026	18.18%
Nov	\$155,278	\$176,124	\$193,708	\$17,584	9.98%
Dec	\$156,416	\$176,124	\$208,479	\$32,355	18.37%
Jan	\$166,781	\$176,124	\$206,793	\$30,669	17.41%
Feb	\$165,687	\$176,124	\$198,828	\$22,705	12.89%
Mar	\$140,214	\$176,124	\$217,597	\$41,474	23.54%
Apr	\$147,744	\$176,124	\$199,796	\$23,673	13.44%
May	\$156,603	\$176,124	\$214,839	\$38,715	21.98%
YTD Total	\$1,722,244	\$1,937,360	\$2,087,141	\$149,781	7.73%



FY 2021 -- Program Statistics

Year-To-Date Through May

Barstow County Routes

All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$68,476	\$71,983	\$57,505	(\$14,478)	(20.11%)
Aug	\$71,679	\$71,983	\$55,912	(\$16,071)	(22.32%)
Sep	\$68,665	\$71,983	\$63,988	(\$7,995)	(11.10%)
Oct	\$76,123	\$71,983	\$86,093	\$14,110	19.60%
Nov	\$67,991	\$71,983	\$81,277	\$9,294	12.91%
Dec	\$68,361	\$71,983	\$87,176	\$15,193	21.10%
Jan	\$71,021	\$71,983	\$88,113	\$16,130	22.40%
Feb	\$71,426	\$71,983	\$84,693	\$12,710	17.65%
Mar	\$60,012	\$71,983	\$92,592	\$20,609	28.62%
Apr	\$58,333	\$71,983	\$85,158	\$13,175	18.30%
May	\$61,820	\$71,983	\$90,025	\$18,042	25.06%
YTD Total	\$743,907	\$791,813	\$872,531	\$80,718	10.19%



FY 2021 -- Program Statistics

**Year-To-Date Through May
Barstow Demand Response
All Routes**

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$27,773	\$30,914	\$25,387	(\$5,527)	(17.87%)
Aug	\$32,341	\$30,914	\$22,313	(\$8,600)	(27.82%)
Sep	\$25,811	\$30,914	\$20,657	(\$10,257)	(33.17%)
Oct	\$34,710	\$30,914	\$22,997	(\$7,917)	(25.60%)
Nov	\$28,058	\$30,914	\$22,144	(\$8,769)	(28.36%)
Dec	\$30,779	\$30,914	\$22,768	(\$8,145)	(26.34%)
Jan	\$33,209	\$30,914	\$22,746	(\$8,168)	(26.42%)
Feb	\$34,038	\$30,914	\$21,523	(\$9,391)	(30.37%)
Mar	\$28,247	\$30,914	\$27,174	(\$3,739)	(12.09%)
Apr	\$23,243	\$30,914	\$28,060	(\$2,853)	(9.22%)
May	\$27,836	\$30,914	\$31,517	\$603	1.95%
YTD Total	\$326,045	\$340,050	\$267,287	(\$72,763)	(21.39%)

FY 2021 -- Program Statistics

Year-To-Date Through May

Regional Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$67,816	\$75,148	\$85,660	\$10,512	13.98%
Aug	\$173,265	\$75,148	\$27,092	(\$48,055)	(63.94%)
Sep	\$122,743	\$75,148	\$29,043	(\$46,105)	(61.35%)
Oct	\$149,515	\$75,148	\$88,050	\$12,902	17.16%
Nov	\$180,729	\$75,148	\$63,942	(\$11,205)	(14.91%)
Dec	\$83,139	\$75,148	\$33,151	(\$41,996)	(55.88%)
Jan	\$208,186	\$75,148	\$22,894	(\$52,254)	(69.53%)
Feb	\$70,643	\$75,148	\$57,183	(\$17,964)	(23.90%)
Mar	\$139,449	\$75,148	\$87,105	\$11,957	15.91%
Apr	\$14,822	\$75,148	\$37,018	(\$38,129)	(50.73%)
May	\$4,029	\$75,148	\$54,294	(\$20,853)	(27.74%)
YTD Total	\$1,214,335	\$826,623	\$585,433	(\$241,191)	(29.17%)

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$11,334	\$15,160	\$2,626	(\$12,535)	(82.68%)
Aug	\$95,782	\$15,160	\$3,730	(\$11,430)	(75.39%)
Sep	\$6,300	\$15,160	\$3,560	(\$11,600)	(76.51%)
Oct	\$8,804	\$15,160	\$3,098	(\$12,062)	(79.56%)
Nov	\$7,606	\$15,160	\$2,493	(\$12,667)	(83.55%)
Dec	\$30,008	\$15,160	\$3,905	(\$11,255)	(74.24%)
Jan	\$36,849	\$15,160	\$2,845	(\$12,315)	(81.23%)
Feb	\$7,283	\$15,160	\$3,376	(\$11,784)	(77.72%)
Mar	\$6,298	\$15,160	\$3,710	(\$11,451)	(75.53%)
Apr	\$1,028	\$15,160	\$3,918	(\$11,242)	(74.15%)
May	\$156	\$15,160	\$3,675	(\$11,486)	(75.76%)
YTD Total	\$211,448	\$166,764	\$36,937	(\$129,827)	(77.85%)

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$41,061	\$25,756	\$4,253	(\$21,503)	(83.48%)
Aug	\$43,104	\$25,756	\$5,592	(\$20,164)	(78.28%)
Sep	\$43,005	\$25,756	\$12,710	(\$13,046)	(50.65%)
Oct	\$42,440	\$25,756	\$11,044	(\$14,712)	(57.12%)
Nov	\$57,411	\$25,756	\$12,008	(\$13,748)	(53.37%)
Dec	\$41,737	\$25,756	\$15,524	(\$10,232)	(39.72%)
Jan	\$39,876	\$25,756	\$13,308	(\$12,448)	(48.33%)
Feb	\$43,998	\$25,756	\$23,435	(\$2,321)	(9.00%)
Mar	\$36,606	\$25,756	\$16,847	(\$8,909)	(34.59%)
Apr	\$16,351	\$25,756	\$16,219	(\$9,537)	(37.02%)
May	\$160	\$25,756	\$21,177	(\$4,579)	(17.78%)
YTD Total	\$405,749	\$283,316	\$152,118	(\$131,198)	(46.30%)

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$16,842	\$12,820	\$9,010	(\$3,809)	(29.71%)
Aug	\$23,911	\$12,820	\$9,717	(\$3,103)	(24.20%)
Sep	\$17,888	\$12,820	\$9,874	(\$2,945)	(22.97%)
Oct	\$25,964	\$12,820	\$10,715	(\$2,105)	(16.41%)
Nov	\$25,146	\$12,820	\$5,448	(\$7,371)	(57.49%)
Dec	\$24,969	\$12,820	\$9,392	(\$3,428)	(26.74%)
Jan	\$15,534	\$12,820	\$7,519	(\$5,301)	(41.34%)
Feb	\$25,879	\$12,820	\$10,406	(\$2,413)	(18.82%)
Mar	\$15,059	\$12,820	\$11,051	(\$1,769)	(13.79%)
Apr	\$393	\$12,820	\$12,028	(\$792)	(6.17%)
May	\$49	\$12,820	\$8,188	(\$4,632)	(36.13%)
YTD Total	\$191,634	\$141,016	\$103,348	(\$37,668)	(26.71%)

FY 2021 -- Program Statistics

Year-To-Date Through May

Commuter Bus

All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$34,067	\$37,333	\$32,745	(\$4,588)	(12.28%)
Aug	\$34,111	\$37,333	\$31,404	(\$5,929)	(15.88%)
Sep	\$30,833	\$37,333	\$31,178	(\$6,156)	(16.48%)
Oct	\$31,720	\$37,333	\$32,996	(\$4,337)	(11.61%)
Nov	\$34,969	\$37,333	\$28,070	(\$9,264)	(24.81%)
Dec	\$35,344	\$37,333	\$30,090	(\$7,243)	(19.40%)
Jan	\$37,694	\$37,333	\$30,218	(\$7,115)	(19.05%)
Feb	\$30,226	\$37,333	\$30,366	(\$6,967)	(18.66%)
Mar	\$26,509	\$37,333	\$32,777	(\$4,556)	(12.20%)
Apr	\$22,868	\$37,333	\$33,150	(\$4,184)	(11.20%)
May	\$31,097	\$37,333	\$31,287	(\$6,046)	(16.19%)
YTD Total	\$349,439	\$410,667	\$344,282	(\$66,385)	(16.16%)



FY 2021 -- Program Statistics

Year-To-Date Through May

Barstow City Fixed Routes

All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$5,017	\$5,248	\$5,706	\$458	8.72%
Aug	\$14,510	\$5,248	\$2,400	(\$2,848)	(54.27%)
Sep	\$10,523	\$5,248	\$6,858	\$1,611	30.69%
Oct	\$10,593	\$5,248	\$4,995	(\$253)	(4.81%)
Nov	\$8,870	\$5,248	\$3,179	(\$2,069)	(39.42%)
Dec	\$8,739	\$5,248	\$226	(\$5,022)	(95.69%)
Jan	\$11,029	\$5,248	\$834	(\$4,413)	(84.09%)
Feb	\$7,805	\$5,248	\$5,663	\$416	7.92%
Mar	\$12,245	\$5,248	\$7,579	\$2,331	44.41%
Apr	\$1,834	\$5,248	\$4,424	(\$823)	(15.68%)
May	\$122	\$5,248	\$6,609	\$1,361	25.94%
YTD Total	\$91,288	\$57,725	\$48,473	(\$9,252)	(16.02%)



FY 2021 -- Program Statistics

Year-To-Date Through May
 Barstow County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,336	\$4,839	\$1,584	(\$3,254)	(67.25%)
Aug	\$2,789	\$4,839	\$852	(\$3,987)	(82.39%)
Sep	\$3,363	\$4,839	\$2,265	(\$2,574)	(53.19%)
Oct	\$2,411	\$4,839	\$1,237	(\$3,602)	(74.44%)
Nov	\$2,450	\$4,839	\$751	(\$4,088)	(84.48%)
Dec	\$2,287	\$4,839	\$12	(\$4,827)	(99.75%)
Jan	\$2,710	\$4,839	\$213	(\$4,626)	(95.60%)
Feb	\$2,079	\$4,839	\$2,038	(\$2,800)	(57.87%)
Mar	\$2,130	\$4,839	\$2,796	(\$2,043)	(42.22%)
Apr	\$2	\$4,839	\$1,208	(\$3,631)	(75.03%)
May	\$5	\$4,839	\$1,692	(\$3,146)	(65.02%)
YTD Total	\$22,562	\$53,226	\$14,647	(\$38,579)	(72.48%)

FY 2021 -- Program Statistics

Year-To-Date Through May
 Barstow Demand Response
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,477	\$4,843	\$715	(\$4,128)	(85.23%)
Aug	\$2,714	\$4,843	\$732	(\$4,111)	(84.88%)
Sep	\$2,827	\$4,843	\$730	(\$4,113)	(84.92%)
Oct	\$2,531	\$4,843	\$823	(\$4,019)	(82.99%)
Nov	\$2,490	\$4,843	\$1,012	(\$3,831)	(79.10%)
Dec	\$2,851	\$4,843	\$320	(\$4,523)	(93.39%)
Jan	\$2,305	\$4,843	\$906	(\$3,937)	(81.28%)
Feb	\$2,941	\$4,843	\$995	(\$3,848)	(79.45%)
Mar	\$2,578	\$4,843	\$1,510	(\$3,332)	(68.81%)
Apr	\$2,463	\$4,843	\$1,555	(\$3,288)	(67.89%)
May	\$0	\$4,843	\$1,836	(\$3,007)	(62.09%)
YTD Total	\$26,176	\$53,271	\$11,134	(\$42,137)	(79.09%)

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2021												Project to Date Totals	Avg (monthly)
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE		
Cash Fares	\$ 354	\$ 335	\$ 408	\$ 466	\$ 215	\$ 196	\$ 404	\$ 110	\$ 720	\$ 718	\$ 654		\$ 4,579	\$ 416.29
Prepaid Fares	\$ 32,325	\$ 30,990	\$ 30,675	\$ 32,445	\$ 27,855	\$ 29,835	\$ 29,719	\$ 30,165	\$ 31,965	\$ 32,295	\$ 30,510		\$ 338,779	\$ 30,798.09
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000		\$ 44,000	\$ 4,000.00
Total Revenue	\$ 36,679	\$ 35,325	\$ 35,083	\$ 36,911	\$ 32,070	\$ 34,031	\$ 34,123	\$ 34,275	\$ 36,685	\$ 37,013	\$ 35,164	\$ -	\$ 387,358	\$ 35,214
Operations Exp	\$ 41,023	\$ 37,394	\$ 37,394	\$ 45,781	\$ 41,688	\$ 46,061	\$ 41,503	\$ 41,688	\$ 47,710	\$ 45,579	\$ 41,595		\$ 467,415	\$ 42,492.23
Fuel Exp	\$ 7,574	\$ 7,453	\$ 9,196	\$ 5,362	\$ 8,057	\$ 8,927	\$ 7,629	\$ 10,712	\$ 10,197	\$ 8,937	\$ 8,966		\$ 93,011	\$ 8,455.55
Bank Fees	\$ 912	\$ 1,710	\$ 894	\$ 869	\$ 503	\$ 1,184	\$ 597	\$ 634	\$ 607	\$ 670	\$ 681		\$ 9,261	\$ 841.94
Other Exp	\$ 65	\$ 93	\$ 93	\$ 92	\$ 59	\$ 58	\$ 59	\$ 59	\$ 59	\$ 59	\$ 59		\$ 755	\$ 68.62
Total Expense	\$ 49,574	\$ 46,649	\$ 47,577	\$ 52,104	\$ 50,307	\$ 56,230	\$ 49,788	\$ 53,093	\$ 58,573	\$ 55,246	\$ 51,302	\$ -	\$ 570,442	\$ 51,858
Net Activity	\$ (12,895)	\$ (11,325)	\$ (12,494)	\$ (15,192)	\$ (18,237)	\$ (22,199)	\$ (15,664)	\$ (18,819)	\$ (21,888)	\$ (18,233)	\$ (16,138)	\$ -	\$ (183,083)	\$ (16,643.95)
Income/Expense Ratio	74%	76%	74%	71%	64%	61%	69%	65%	63%	67%	69%	#DIV/0!	%	68%

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2020/2021

May 2021	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS	
	TIME		ROUTE	VEHICLE	FARES		DISCOURTEOUS	UNSAFE	FAILURE TO			MISC.	CURRENT	YEAR
	FAST	SLOW	DESIGN	CONDITION	FARES	MISC.		OPERATING	PICKUP	TRANSFER	DROP OFF	MONTH	TO DATE	
Regional Fixed Route														
1													0	1
2													0	2
3													0	0
6 Barstow College													0	1
15													0	12
101		1		1		1							3	7
200													0	0
25													0	1
31													0	4
32													0	1
33													0	2
40													0	3
41													0	2
42													0	0
43													0	0
46													0	0
47													0	0
50/50X													0	3
51													0	0
52													0	2
53													0	6
54													0	0
55								1					1	2
64													0	0
66								1					1	2
68													0	4
TOTAL REGIONAL FIXED RT	0	1	0	1	0	1	0	2	0	0	0	0	5	55
County Routes														
21 Tri-Comm.													0	2
22 Helendale													0	2
23 Lucerne Valley													0	0
28 Hinkley/Helendale													0	0
29 Yermo/Newberry Springs													0	0
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	0	0	0	0	0	0	0	4
ADA Paratransit														
Direct Access													0	2
Subscription													0	0
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Personnel														
Customer Service													0	0
Routing & Scheduling													0	0
Dispatch													0	1
Passenger to Passenger													0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL COMPLAINTS	0	1	0	1	0	1	0	2	0	0	0	0	5	62

LIFT DEPLOYMENT REPORT
FY 20-21

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	196	247	262	286	267	158	81	86	107	79	271		2020
101	2	0	0	2	1	1	0	1	2	1	0		10
2	54	55	99	109	114	58	136	158	111	134	103		1131
200	0	0	0	0	0	0	0	0	0	0	0		0
3	59	80	87	81	39	52	28	25	26	59	57		593
6	59	66	61	57	43	58	30	41	36	46	53		550
16	30	5	12	20	23	13	11	11	11	21	24		181
21	1	2	4	7	3	16	4	3	1	9	10		60
22	6	6	1	13	4	9	6	7	7	22	23		104
23	13	18	24	13	39	7	4		24	19	14		182
25	0	2	2	2	3	0	17	4	7	16	9		62
28	0	1	2	0	1	2	6	4	1	3	2		22
29	6	8	22	10	9	18	19	37	38	41	45		253
31	16	22	23	52	40	32	44	49	54	96	75		503
32	53	35	39	55	82	55	23	48	40	40	50		520
33	8	10	5	12	15	3	6	6	26	20	14		126
40	2	3	5	2	8	1	2	3	1	3	4		34
41	85	43	33	45	46	32	48	28	48	84	85		577
42	7	10	9	5	2	1	1	3	5	2	11		56
43	31	77	54	37	25	18	20	18	21	37	37		375
47	4	5	6	2	7	4	5	8	7	12	20		80
60	98	62	92	205	169	117	57	68	54	94	74		1090
51	44	17	40	29	24	35	13	13	26	38	28		307
52	20	17	23	49	61	54	8	22	28	46	38		366
53	38	15	29	79	42	36	6	8	17	23	19		312
54	12	3	11	14	3	1	6	20	16	10	13		109
55	7	11	12	3	8	12	5	25	7	31	25		146
64	17	30	24	38	22	16	46	30	32	58	26		339
66	6	7	10	21	20	21	5	11	9	7	9		126
68	50	61	42	40	48	49	37	37	43	54	36		497
TOTAL, CURRENT	851	820	957	1189	1078	793	566	703	721	986	1104	0	10730
TOTAL, LAST YEAR	901	1379	1672	1966	1640	1390	1560	1808	1155	717	890		15078

There no pass ups in May 2021.

2 Prepared by: Debi Lorrh

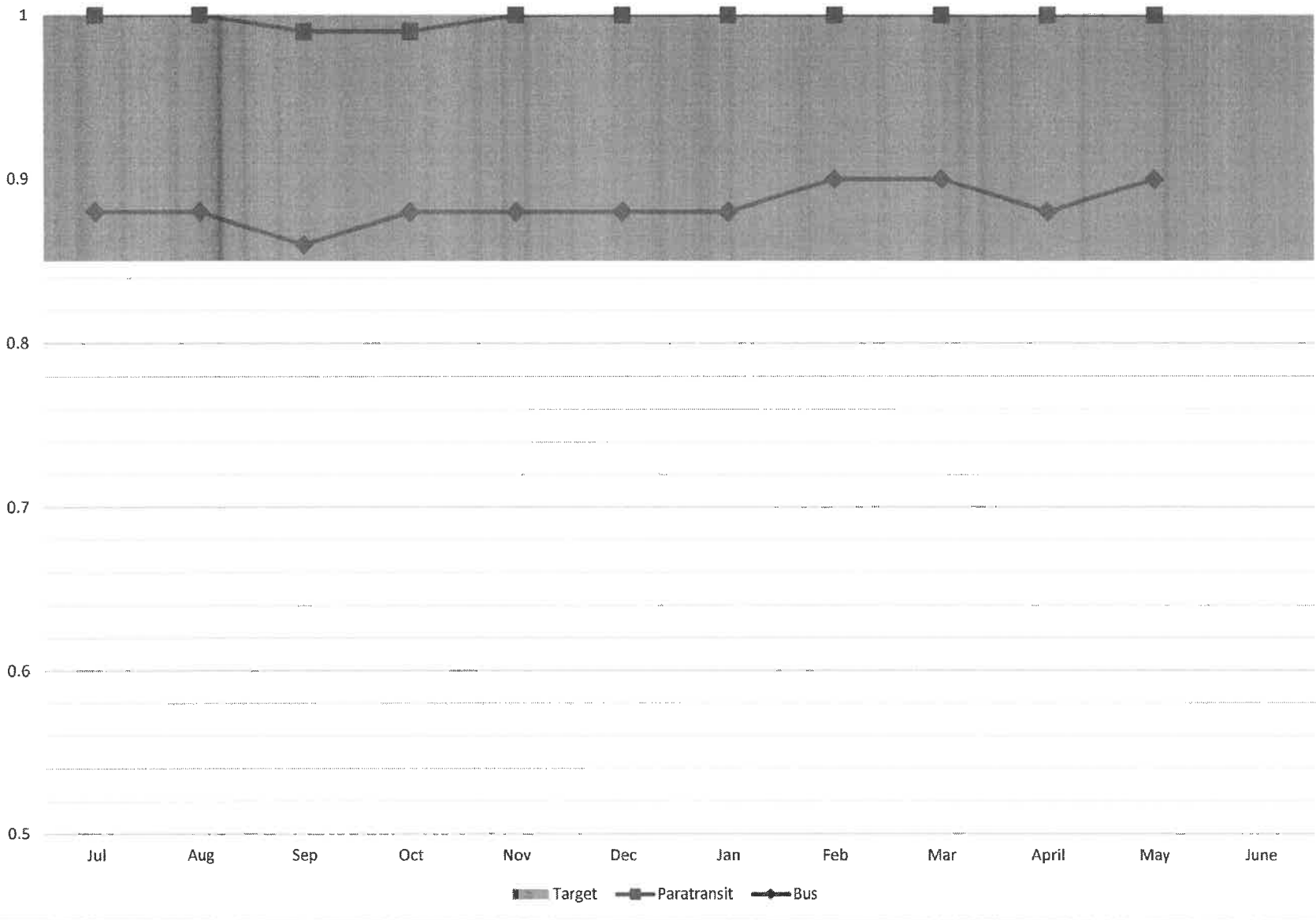
BIKE RACK REPORT
FY 20-21

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	51	110	97	52	34	44	53	63	39	61	56		660
101	23	1	22	8	12	5	4	5	5	6	6		97
2	15	11	26	17	9	21	5	20	9	11	36		180
200	0	0	0	0	0	0	0	0	0	0	0		0
3	47	45	65	41	29	52	64	50	70	60	50		583
6	39	35	20	26	20	13	19	12	50	29	36		315
15	161	59	93	174	126	86	144	91	114	80	150		1,278
21	67	65	43	10	47	125	44	39	27	27	31		525
22	42	43	32	66	43	22	31	15	12	49	49		406
23	85	70	67	45	59	49	72	90	106	126	45		814
25	1	2	0	3	8	4	2	11	5	4	14		54
28	2	8	0	0	1	7	12	2	1	7	2		42
29	9	16	18	30	25	29	25	33	56	25	26		292
31	61	37	38	109	76	45	199	60	56	118	98		897
32	198	136	124	176	163	123	99	121	110	157	149		1675
33	28	55	44	64	55	35	48	25	46	37	36		473
40	108	35	83	14	43	33	21	4	18	9	19		387
41	140	140	155	175	189	277	236	124	238	295	333		2302
42	23	32	39	29	52	41	22	11	46	21	41		357
43	191	148	129	194	137	150	223	144	233	213	181		1943
47	16	28	27	32	69	67	21	23	11	14	14		312
50/50X	125	137	144	392	137	182	126	134	101	126	86		1690
51	61	77	55	35	132	50	49	76	57	161	52		805
52	140	87	102	257	222	115	144	124	105	170	143		1609
53	59	54	56	152	83	62	67	39	101	70	66		826
54	31	14	41	34	27	20	20	13	16	107	68		391
55	98	95	92	76	20	71	94	86	65	75	133		907
64	31	26	56	28	25	40	41	23	13	63	44		390
68	62	5	44	71	50	68	20	32	16	33	14		415
68	119	119	95	103	128	96	110	51	106	160	87		1165
TOTAL CURRENT	2,032	1,689	1,807	2,415	2,041	1,912	2,015	1,523	1,850	2,314	2,095	0	21,693
TOTAL LAST YEAR	1,850	3,913	3,674	4,282	3,454	3,229	3,580	3,938	2,960	1,169	1,020		33,279

There were no bicycle pass ups in May 2021

Prepared By: Debi Lorrh

FY 21 System Wide Schedule Adherence



May 2021
Major and Non-Major
Miles between road calls - VVTA and Barstow

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	45,803	5	9,161
Commuter Bus	17,555	2	8,778
Motor Bus	271,224	46	5,896
Total System	334,582	53	6,313