

VICTOR VALLEY TRANSIT AUTHORITY

**Expanded Reports for April 2021.**

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- Keolis invoice for February 2021.
- Monthly Performance Charts: Passengers Per Revenue Hour.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Report.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.
- PERMA Loss Detail Report.



**Keolis Transit Services**

17150 Smoke Tree St.  
Hesperia Calif. 92345

Victor Valley Transit Authority  
17150 Smoke Tree St.  
Hesperia, CA 92345

Attention: Mr. Kevin Kane  
Executive Director

INVOICE NO. 0060087-IN

DATE 3/4/2021

CONTRACT NAME:  
Victor Valley Transit

BILLING PERIOD 02/01/21 to 02/28/21

MONTH February

	Budgeted Revenue hours	Actual Revenue hours	Variance in Missed Service	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,233.00	2,159.02		\$326,242.03	\$217,866.71	(\$108,375.32)	\$1,635,327.64	\$1,163,222.87	(\$472,104.77)
Subscription	1,172.00	147.88		\$118,266.52	\$14,922.57	(\$103,343.95)	\$657,397.11	\$40,046.14	(\$617,350.97)
Regional Fixed Rt	10,337.84	10,322.33	(15.51)	\$902,493.43	\$901,139.41	(\$1,354.02)	\$4,728,866.40	\$4,721,897.24	(\$6,969.16)
County	1,678.80	1,677.25	(1.55)	\$146,559.24	\$146,423.93	(\$135.32)	\$770,852.02	\$769,363.55	(\$1,488.47)
Vaccine Express	109.25	109.25	-	\$11,024.42	\$11,024.42	\$0.00	\$11,024.42	\$11,024.42	\$0.00
B. V. Link/Lifeline	565.28	564.50	(0.78)	\$49,348.94	\$49,280.85	(\$68.09)	\$258,490.06	\$257,088.91	(\$1,401.15)
Fort Irwin	452.00	450.00	(2.00)	\$41,873.28	\$41,688.00	(\$185.28)	\$217,741.06	\$216,812.81	(\$928.25)
Barstow-Fixed Route	1,743.48	1,743.48	-	\$152,205.80	\$152,205.80	\$0.00	\$796,409.96	\$795,960.37	(\$449.59)
Barstow+County	716.28	714.00	(2.28)	\$62,531.24	\$62,332.20	(\$199.04)	\$326,631.20	\$326,086.45	(\$544.75)
Barstow-DAR	454.00	142.98		\$45,813.14	\$14,428.11	(\$31,385.03)	\$229,065.70	\$79,983.28	(\$149,082.42)
<b>SUBTOTALS</b>	<b>20,461.93</b>	<b>18,030.69</b>		<b>\$1,856,358.05</b>	<b>\$1,611,312.00</b>	<b>-\$245,046.06</b>	<b>\$9,631,805.57</b>	<b>\$8,381,486.04</b>	<b>-\$1,250,319.53</b>

\* County routes include 21,22,23, and 25

TOTAL INVOICE INCLUDING VARIANCE

\$1,611,312.00

Please REMIT TO:  
Keolis Transit Services, LLC  
470 Atlantic Avenue, 5th Floor  
Boston, MA 02210

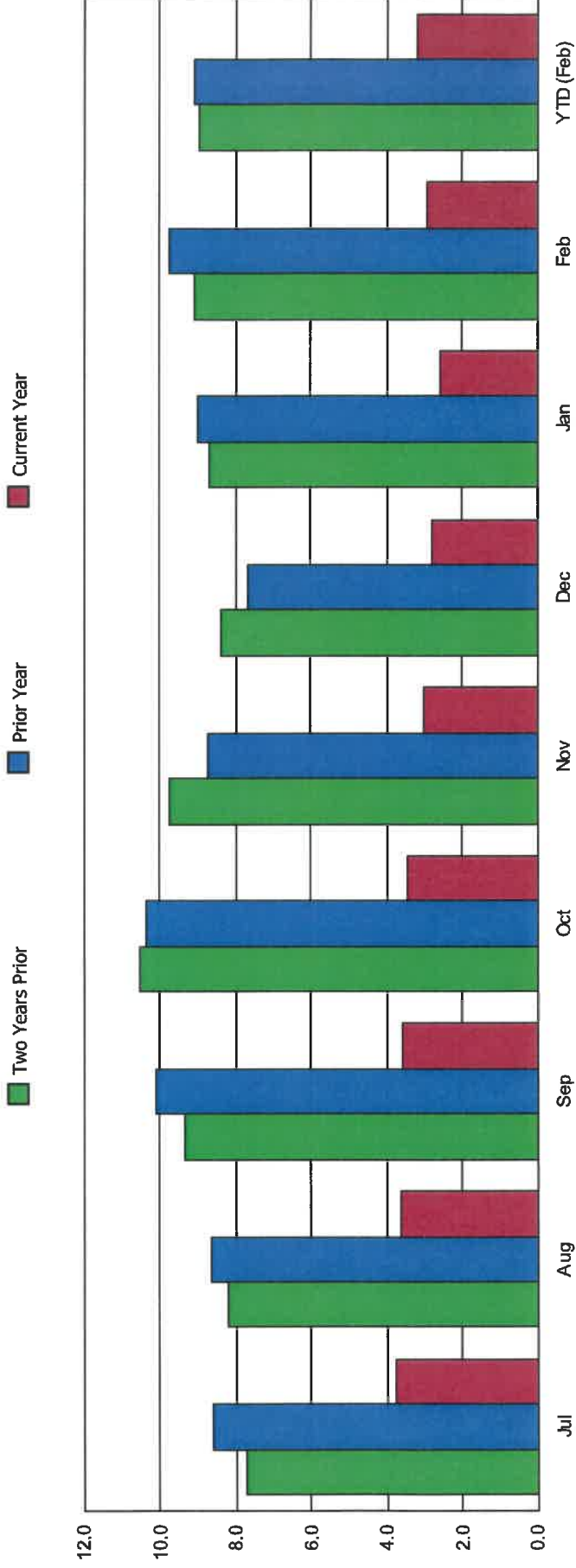
Manager's Signature and Business Phone

# FY 2021 -- Monthly Performance Charts

Program - Regional Routes  
 Year-To-Date through February  
 All Routes

## Passengers Per Revenue Hour

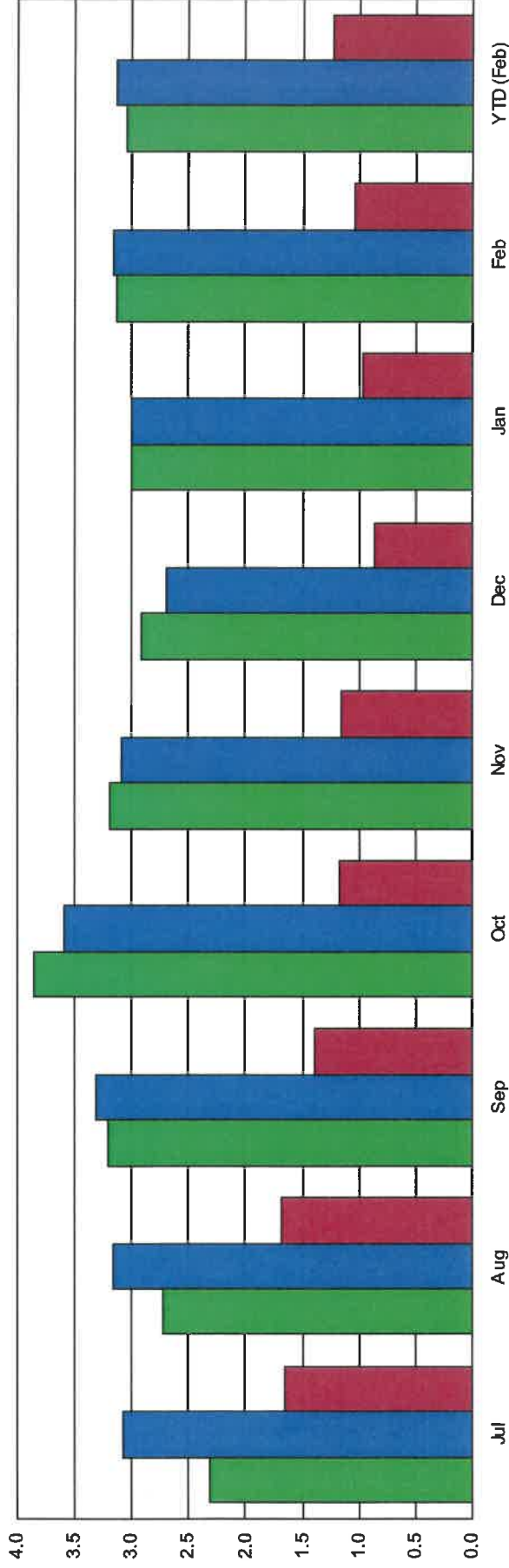
Target: None



**FY 2021 -- Monthly Performance Charts**  
 Program - County Routes  
 Year-To-Date through February  
 All Routes

**Passengers Per Revenue Hour**

Target: None

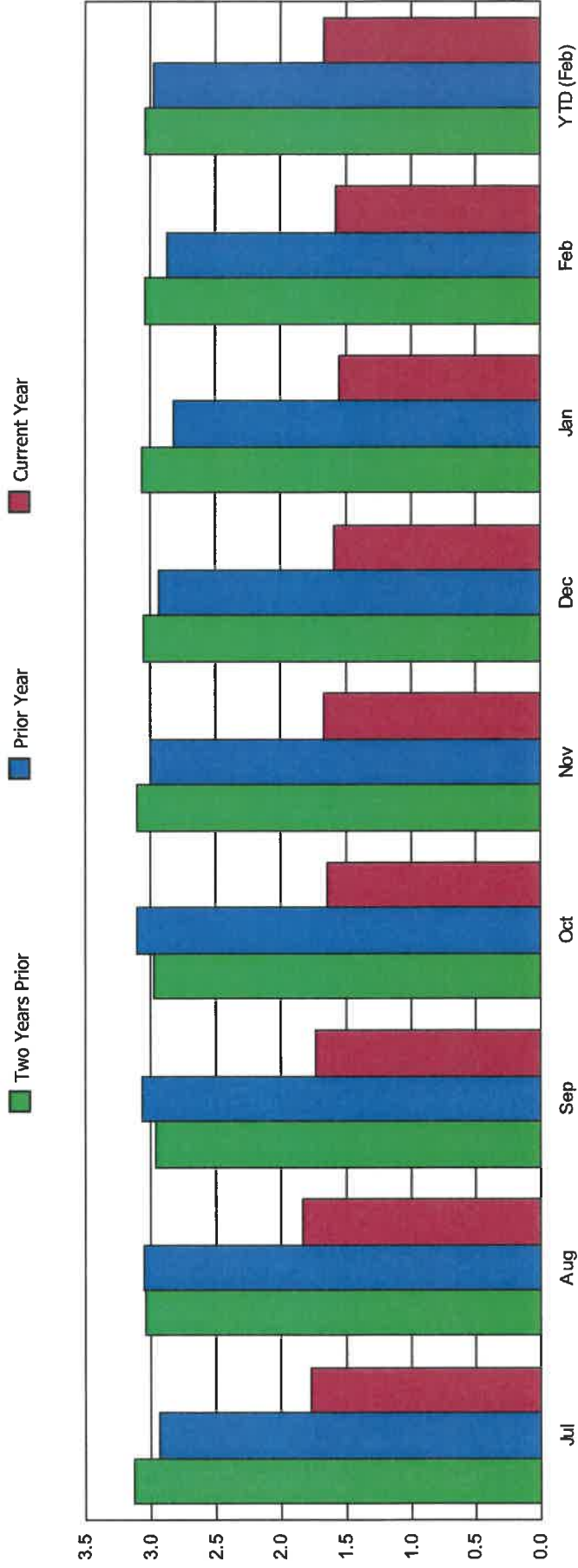


# FY 2021 -- Monthly Performance Charts

Program - Community Transit  
 Year-To-Date through February  
 All Routes

## Passengers Per Revenue Hour

Target: None

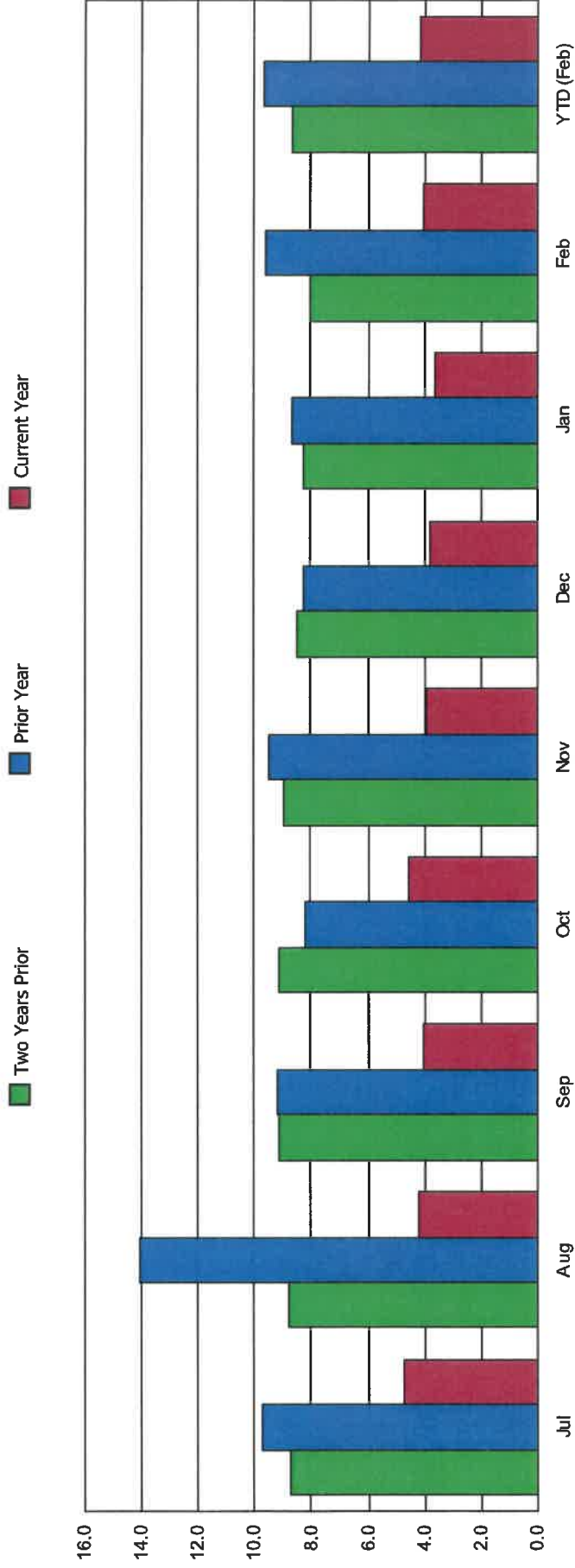


# FY 2021 -- Monthly Performance Charts

Program - Intercity  
 Year-To-Date through February  
 All Routes

## Passengers Per Revenue Hour

Target: None

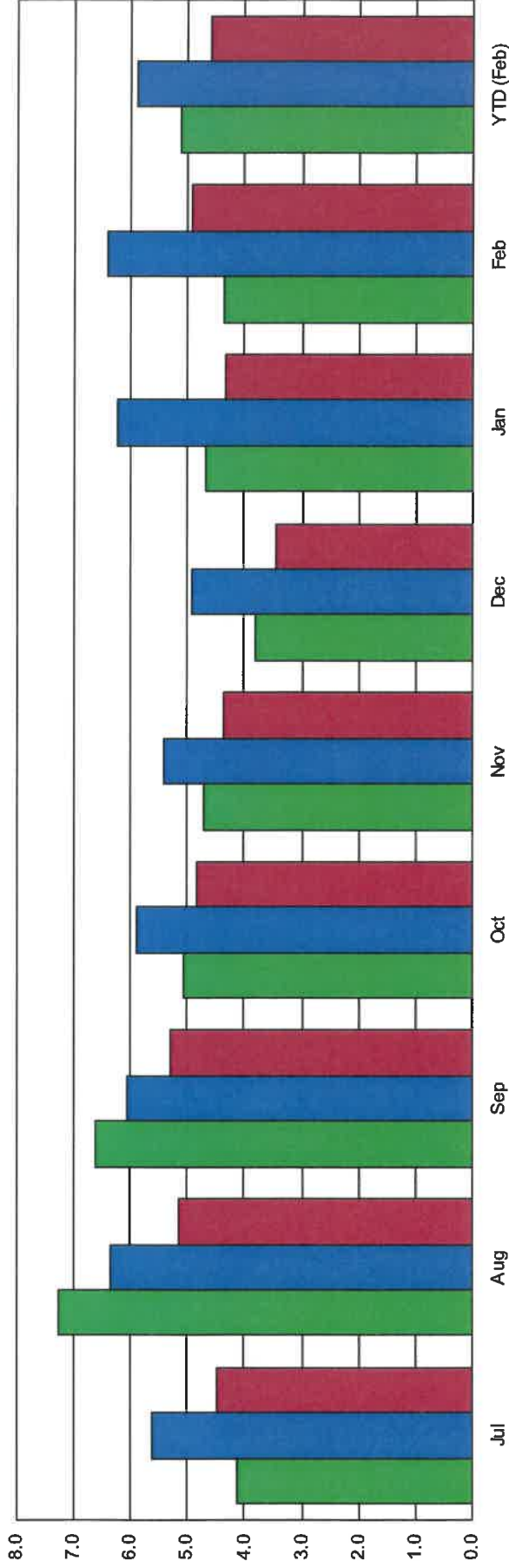


**FY 2021 -- Monthly Performance Charts**

Program - Commuter Bus  
 Year-To-Date through February  
 All Routes

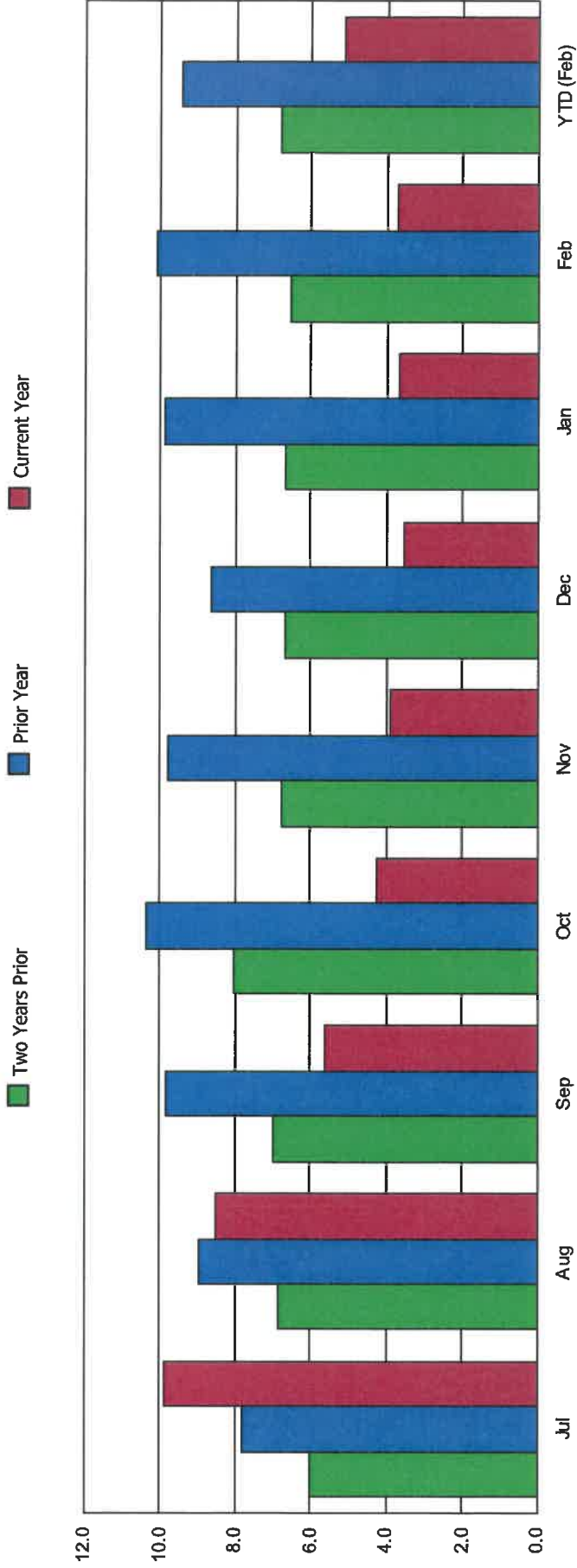
**Passengers Per Revenue Hour**

Target: None



**FY 2021 -- Monthly Performance Charts**  
 Program - Barstow City Fixed Routes  
 Year-To-Date through February  
 All Routes

**Passengers Per Revenue Hour**  
 Target: None

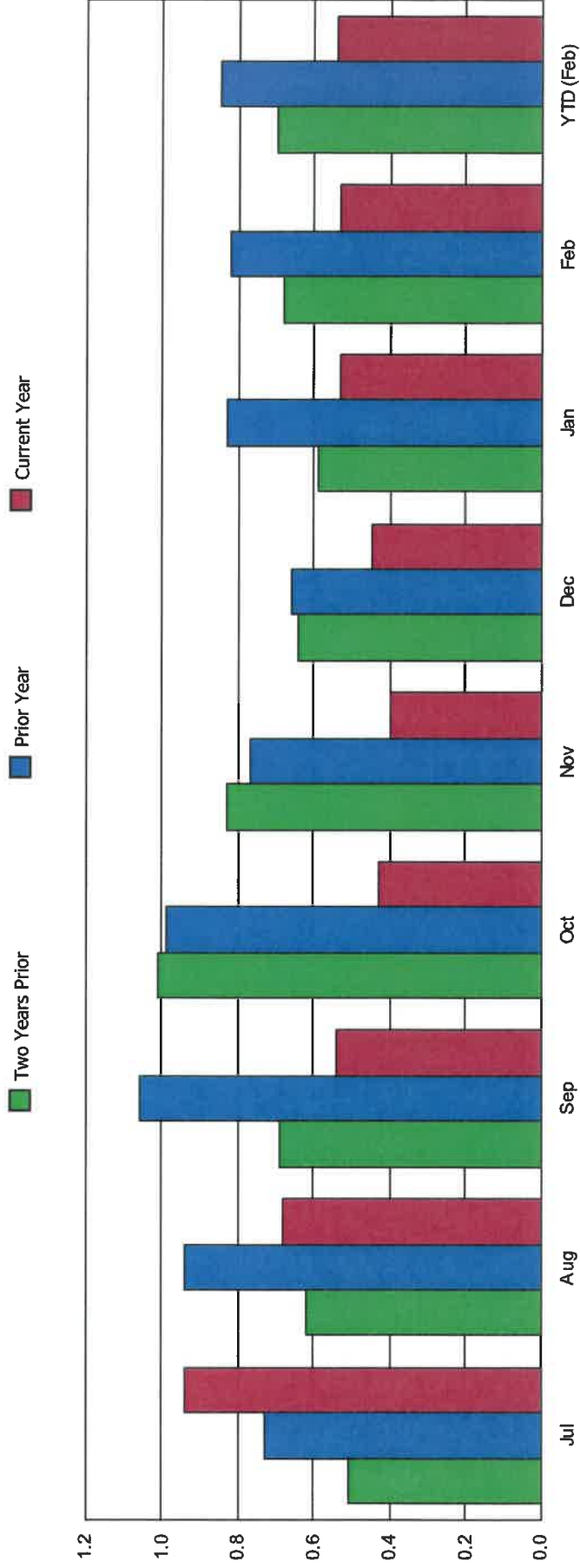




**FY 2021 -- Monthly Performance Charts**  
 Program - Barstow County Routes  
 Year-To-Date through February  
 All Routes

**Passengers Per Revenue Hour**

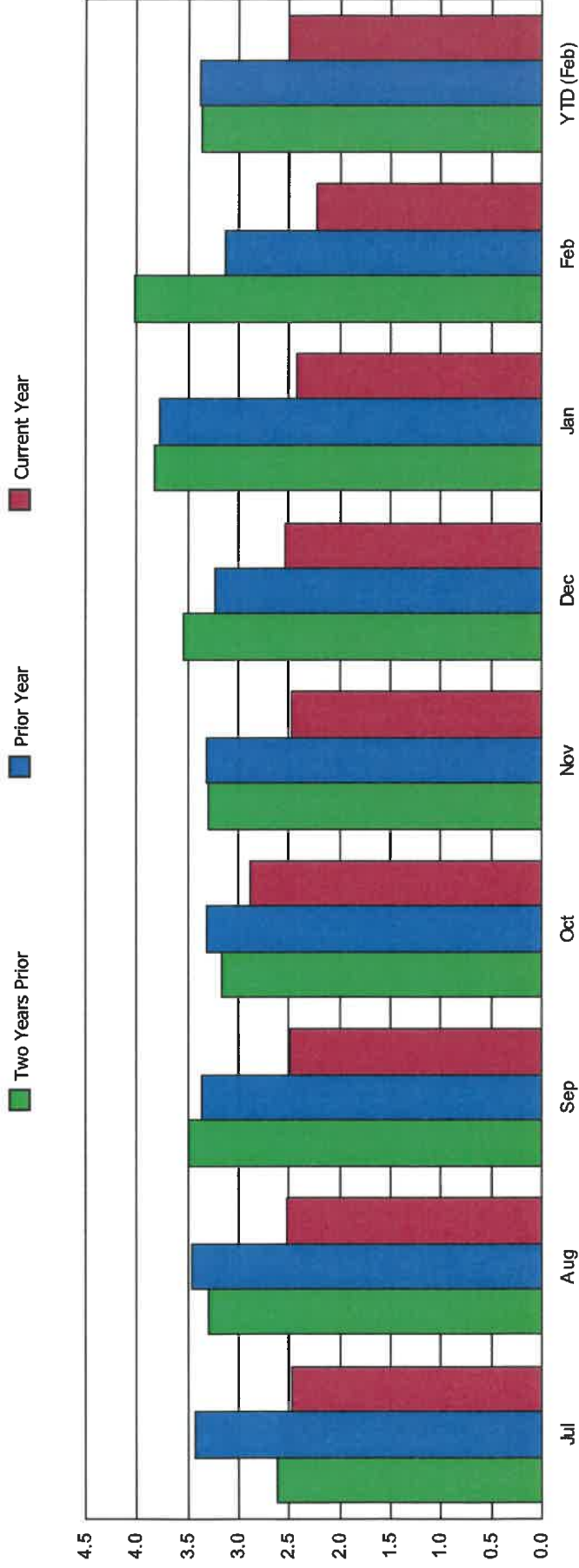
Target: None



**FY 2021 -- Monthly Performance Charts**  
 Program - Barstow Demand Response  
 Year-To-Date through February  
 All Routes

**Passengers Per Revenue Hour**

Target: None





**FY 2021 -- Monthly Performance Statistics by Mode**  
**Systemwide Summary**  
**All Routes**

**Performance Statistics for February**

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Cost		Passenger Revenue		Farebox Recovery Ratio	
					Per Passenger	Per Rev. Hour	Per Passenger	Per Rev. Hour		
Bus (Motorbus)	41,488	15,017.3	\$1,793,715	\$78,668	2.8	\$43.23	\$119.44	\$1.90	\$5.24	4.39%
Commuter Bus	2,212	450.2	\$63,357	\$30,366	4.9	\$28.64	\$140.72	\$13.73	\$67.45	47.93%
Demand Response	4,287	2,648.0	\$350,156	\$24,430	1.6	\$81.68	\$132.23	\$5.70	\$9.23	6.98%
<b>System Total</b>	<b>47,987</b>	<b>18,115.6</b>	<b>\$2,207,229</b>	<b>\$133,464</b>	<b>2.6</b>	<b>\$46.00</b>	<b>\$121.84</b>	<b>\$2.78</b>	<b>\$7.37</b>	<b>6.05%</b>



# Monthly Ridership Report

February, FY 2021

Bus (Motorbus), Commuter Bus, Demand Response Only

## Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	134,803	41,488	8.6	2.7	8.07%	4.39%
Commuter Bus	2,888	2,212	6.4	4.9	59.56%	47.93%
Demand Response	15,110	4,287	2.8	1.6	9.91%	6.98%
<b>System Total</b>	<b>152,801</b>	<b>47,987</b>	<b>7.1</b>	<b>2.6</b>	<b>9.88%</b>	<b>6.05%</b>



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 County Routes  
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$139,541	\$167,133	\$163,027	(\$4,106)	(2.45%)
Aug	\$154,195	\$167,133	\$161,217	(\$5,916)	(3.53%)
Sep	\$143,061	\$167,133	\$164,253	(\$2,880)	(1.72%)
Oct	\$151,085	\$167,133	\$196,955	\$29,822	17.84%
Nov	\$145,099	\$167,133	\$184,872	\$17,739	10.61%
Dec	\$211,385	\$167,133	\$267,917	\$100,784	60.30%
Jan	\$158,072	\$167,133	\$197,789	\$30,656	18.34%
Feb	\$147,953	\$167,133	\$192,453	\$25,320	15.14%
YTD Total	\$1,250,391	\$1,337,064	\$1,528,482	\$191,418	14.31%



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Community Transit  
 All Routes

Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$403,391	\$445,146	\$236,923	(\$208,223)	(46.77%)
Aug	\$473,077	\$445,146	\$232,049	(\$213,097)	(47.87%)
Sep	\$435,119	\$445,146	\$249,655	(\$195,491)	(43.91%)
Oct	\$485,551	\$445,146	\$338,934	(\$106,212)	(23.86%)
Nov	\$430,506	\$445,146	\$291,086	(\$154,061)	(34.60%)
Dec	\$624,907	\$445,146	\$418,895	(\$26,251)	(5.89%)
Jan	\$486,701	\$445,146	\$289,104	(\$156,042)	(35.05%)
Feb	\$439,710	\$445,146	\$328,633	(\$116,513)	(26.17%)
YTD Total	\$3,778,962	\$3,561,168	\$2,385,279	(\$1,175,889)	(33.01%)

Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$60,267	\$70,716	\$66,410	(\$4,306)	(6.08%)
Aug	\$66,386	\$70,716	\$63,341	(\$7,375)	(10.42%)
Sep	\$59,818	\$70,716	\$64,261	(\$6,456)	(9.12%)
Oct	\$65,100	\$70,716	\$69,717	(\$999)	(1.41%)
Nov	\$64,592	\$70,716	\$65,443	(\$5,273)	(7.45%)
Dec	\$86,951	\$70,716	\$95,946	\$25,230	35.67%
Jan	\$67,855	\$70,716	\$69,535	(\$1,181)	(1.66%)
Feb	\$52,468	\$70,716	\$71,072	\$356	0.50%
YTD Total	\$523,437	\$565,729	\$565,725	(\$4)	0.00%

**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Commuter Bus  
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$54,026	\$61,232	\$65,834	\$4,602	7.51%
Aug	\$54,830	\$61,232	\$58,317	(\$2,915)	(4.76%)
Sep	\$50,266	\$61,232	\$60,731	(\$501)	(0.81%)
Oct	\$55,918	\$61,232	\$60,693	(\$539)	(0.88%)
Nov	\$51,365	\$61,232	\$58,343	(\$2,889)	(4.71%)
Dec	\$70,277	\$61,232	\$81,978	\$20,746	33.88%
Jan	\$57,183	\$61,232	\$59,479	(\$1,753)	(2.86%)
Feb	\$50,745	\$61,232	\$63,357	\$2,125	3.47%
YTD Total	\$444,611	\$489,857	\$508,732	\$18,875	3.85%



Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$931,909	\$1,030,799	\$932,274	(\$98,525)	(9.55%)
Aug	\$1,027,778	\$1,030,799	\$938,304	(\$92,495)	(8.97%)
Sep	\$952,942	\$1,030,799	\$994,343	(\$36,456)	(3.53%)
Oct	\$1,027,940	\$1,030,799	\$1,310,245	\$279,447	27.10%
Nov	\$949,384	\$1,030,799	\$1,183,708	\$152,909	14.83%
Dec	\$1,356,322	\$1,030,799	\$1,678,295	\$647,497	62.81%
Jan	\$1,060,191	\$1,030,799	\$1,240,131	\$209,333	20.30%
Feb	\$970,546	\$1,030,799	\$1,246,668	\$215,870	20.94%
YTD Total	\$8,277,013	\$8,246,389	\$9,523,969	\$1,277,580	15.49%



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Barstow City Fixed Routes  
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$151,892	\$176,124	\$144,743	(\$31,380)	(17.81%)
Aug	\$165,440	\$176,124	\$138,738	(\$37,385)	(21.22%)
Sep	\$150,276	\$176,124	\$155,470	(\$20,654)	(11.72%)
Oct	\$165,911	\$176,124	\$208,149	\$32,026	18.18%
Nov	\$155,278	\$176,124	\$193,708	\$17,584	9.98%
Dec	\$156,416	\$176,124	\$208,479	\$32,355	18.37%
Jan	\$166,781	\$176,124	\$206,793	\$30,669	17.41%
Feb	\$165,687	\$176,124	\$198,828	\$22,705	12.89%
YTD Total	\$1,277,683	\$1,408,989	\$1,454,909	\$45,920	3.25%



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Barstow County Routes  
 All Routes

Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$68,476	\$71,983	\$57,505	(\$14,478)	(20.11%)
Aug	\$71,679	\$71,983	\$55,912	(\$16,071)	(22.32%)
Sep	\$68,665	\$71,983	\$63,988	(\$7,995)	(11.10%)
Oct	\$76,123	\$71,983	\$86,093	\$14,110	19.60%
Nov	\$67,991	\$71,983	\$81,277	\$9,294	12.91%
Dec	\$68,361	\$71,983	\$87,176	\$15,193	21.10%
Jan	\$71,021	\$71,983	\$88,113	\$16,130	22.40%
Feb	\$71,426	\$71,983	\$84,693	\$12,710	17.65%
YTD Total	\$563,742	\$575,864	\$604,756	\$28,892	5.01%



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Barstow Demand Response  
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$27,773	\$30,914	\$25,387	(\$5,527)	(17.87%)
Aug	\$32,341	\$30,914	\$22,313	(\$8,600)	(27.82%)
Sep	\$25,811	\$30,914	\$20,657	(\$10,257)	(33.17%)
Oct	\$34,710	\$30,914	\$22,997	(\$7,917)	(25.60%)
Nov	\$28,058	\$30,914	\$22,144	(\$8,769)	(28.36%)
Dec	\$30,779	\$30,914	\$22,768	(\$8,145)	(26.34%)
Jan	\$33,209	\$30,914	\$22,746	(\$8,168)	(26.42%)
Feb	\$34,038	\$30,914	\$21,523	(\$9,391)	(30.37%)
YTD Total	\$246,719	\$247,309	\$180,536	(\$66,774)	(27.00%)

**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Regional Routes  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$67,816	\$75,148	\$85,660	\$10,512	13.98%
Aug	\$173,265	\$75,148	\$27,092	(\$48,055)	(63.94%)
Sep	\$122,743	\$75,148	\$29,043	(\$46,105)	(61.35%)
Oct	\$149,515	\$75,148	\$88,050	\$12,902	17.16%
Nov	\$180,729	\$75,148	\$63,942	(\$11,205)	(14.91%)
Dec	\$83,139	\$75,148	\$33,151	(\$41,996)	(55.88%)
Jan	\$208,186	\$75,148	\$22,894	(\$52,254)	(69.53%)
Feb	\$70,643	\$75,148	\$57,183	(\$17,964)	(23.90%)
YTD Total	\$1,056,036	\$601,181	\$407,016	(\$194,165)	(32.29%)



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 County Routes  
 All Routes

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$11,334	\$15,160	\$2,626		(\$12,535)	(82.68%)
Aug	\$95,782	\$15,160	\$3,730		(\$11,430)	(75.39%)
Sep	\$6,300	\$15,160	\$3,560		(\$11,600)	(76.51%)
Oct	\$8,804	\$15,160	\$3,098		(\$12,062)	(79.56%)
Nov	\$7,606	\$15,160	\$2,493		(\$12,667)	(83.55%)
Dec	\$30,008	\$15,160	\$3,905		(\$11,255)	(74.24%)
Jan	\$36,849	\$15,160	\$2,845		(\$12,315)	(81.23%)
Feb	\$7,283	\$15,160	\$3,376		(\$11,784)	(77.72%)
YTD Total	\$203,966	\$121,283	\$25,635		(\$95,648)	(78.86%)

**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Community Transit  
 All Routes

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$41,061	\$25,756	\$4,253	\$25,756	(\$21,503)	(83.48%)
Aug	\$43,104	\$25,756	\$5,592	\$25,756	(\$20,164)	(78.28%)
Sep	\$43,005	\$25,756	\$12,710	\$25,756	(\$13,046)	(50.65%)
Oct	\$42,440	\$25,756	\$11,044	\$25,756	(\$14,712)	(57.12%)
Nov	\$57,411	\$25,756	\$12,008	\$25,756	(\$13,748)	(53.37%)
Dec	\$41,737	\$25,756	\$15,524	\$25,756	(\$10,232)	(39.72%)
Jan	\$39,876	\$25,756	\$13,308	\$25,756	(\$12,448)	(48.33%)
Feb	\$43,998	\$25,756	\$23,435	\$25,756	(\$2,321)	(9.00%)
YTD Total	\$352,632	\$206,048	\$97,875	\$206,048	(\$108,173)	(52.49%)

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$16,842	\$12,820	\$9,010	\$12,820	(\$3,809)	(29.71%)
Aug	\$23,911	\$12,820	\$9,717	\$12,820	(\$3,103)	(24.20%)
Sep	\$17,888	\$12,820	\$9,874	\$12,820	(\$2,945)	(22.97%)
Oct	\$25,964	\$12,820	\$10,715	\$12,820	(\$2,105)	(16.41%)
Nov	\$25,146	\$12,820	\$5,448	\$12,820	(\$7,371)	(57.49%)
Dec	\$24,969	\$12,820	\$9,392	\$12,820	(\$3,428)	(26.74%)
Jan	\$15,534	\$12,820	\$7,519	\$12,820	(\$5,301)	(41.34%)
Feb	\$25,879	\$12,820	\$10,406	\$12,820	(\$2,413)	(18.82%)
YTD Total	\$176,133	\$102,557	\$72,081	\$102,557	(\$30,476)	(29.71%)





**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Commuter Bus  
 All Routes

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$34,067	\$37,333	\$32,745	\$37,333	(\$4,588)	(12.28%)
Aug	\$34,111	\$37,333	\$31,404	\$37,333	(\$5,929)	(15.88%)
Sep	\$30,833	\$37,333	\$31,178	\$37,333	(\$6,156)	(16.48%)
Oct	\$31,720	\$37,333	\$32,996	\$37,333	(\$4,337)	(11.61%)
Nov	\$34,969	\$37,333	\$28,070	\$37,333	(\$9,264)	(24.81%)
Dec	\$35,344	\$37,333	\$30,090	\$37,333	(\$7,243)	(19.40%)
Jan	\$37,694	\$37,333	\$30,218	\$37,333	(\$7,115)	(19.05%)
Feb	\$30,226	\$37,333	\$30,366	\$37,333	(\$6,967)	(18.66%)
YTD Total	\$268,965	\$298,667	\$247,068	\$298,667	(\$51,599)	(17.27%)



**FY 2021 --- Program Statistics**  
 Year-To-Date Through February  
 Barstow City Fixed Routes  
 All Routes

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$5,017	\$5,248	\$5,706	\$5,248	\$458	8.72%
Aug	\$14,510	\$5,248	\$2,400	\$5,248	(\$2,848)	(54.27%)
Sep	\$10,523	\$5,248	\$6,858	\$5,248	\$1,611	30.69%
Oct	\$10,593	\$5,248	\$4,995	\$5,248	(\$253)	(4.81%)
Nov	\$8,870	\$5,248	\$3,179	\$5,248	(\$2,069)	(39.42%)
Dec	\$8,739	\$5,248	\$226	\$5,248	(\$5,022)	(95.69%)
Jan	\$11,029	\$5,248	\$834	\$5,248	(\$4,413)	(84.09%)
Feb	\$7,805	\$5,248	\$5,663	\$5,248	\$416	7.92%
YTD Total	\$77,086	\$41,982	\$29,861	\$41,982	(\$12,121)	(28.87%)

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$2,336	\$4,839	\$1,584		(\$3,254)	(67.25%)
Aug	\$2,789	\$4,839	\$852		(\$3,987)	(82.39%)
Sep	\$3,363	\$4,839	\$2,265		(\$2,574)	(53.19%)
Oct	\$2,411	\$4,839	\$1,237		(\$3,602)	(74.44%)
Nov	\$2,450	\$4,839	\$751		(\$4,088)	(84.48%)
Dec	\$2,287	\$4,839	\$12		(\$4,827)	(99.75%)
Jan	\$2,710	\$4,839	\$213		(\$4,626)	(95.60%)
Feb	\$2,079	\$4,839	\$2,038		(\$2,800)	(57.87%)
YTD Total	\$20,424	\$38,710	\$8,951		(\$29,759)	(76.87%)



**FY 2021 -- Program Statistics**  
 Year-To-Date Through February  
 Barstow Demand Response  
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,477	\$4,843	\$715	(\$4,128)	(85.23%)
Aug	\$2,714	\$4,843	\$732	(\$4,111)	(84.88%)
Sep	\$2,827	\$4,843	\$730	(\$4,113)	(84.92%)
Oct	\$2,531	\$4,843	\$823	(\$4,019)	(82.99%)
Nov	\$2,490	\$4,843	\$1,012	(\$3,831)	(79.10%)
Dec	\$2,851	\$4,843	\$320	(\$4,523)	(93.39%)
Jan	\$2,305	\$4,843	\$906	(\$3,937)	(81.28%)
Feb	\$2,941	\$4,843	\$995	(\$3,848)	(79.45%)
YTD Total	\$21,135	\$38,743	\$6,233	(\$32,509)	(83.91%)

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	2021												Project to	
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	Date Totals	Avg (monthly)
Cash Fares	\$ 354	\$ 335	\$ 408	\$ 466	\$ 215	\$ 196	\$ 404	\$ 110					\$ 2,487	\$ 310.90
Prepaid Fares	\$ 32,325	\$ 30,990	\$ 30,675	\$ 32,445	\$ 27,855	\$ 29,835	\$ 29,719	\$ 30,165					\$ 244,009	\$ 30,501.13
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000					\$ 32,000	\$ 4,000.00
<b>Total Revenue</b>	<b>\$ 36,679</b>	<b>\$ 35,325</b>	<b>\$ 35,083</b>	<b>\$ 36,911</b>	<b>\$ 32,070</b>	<b>\$ 34,031</b>	<b>\$ 34,123</b>	<b>\$ 34,275</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 278,496</b>	<b>\$ 34,812</b>
Operations Exp	\$ 41,023	\$ 37,394	\$ 37,394	\$ 45,781	\$ 41,688	\$ 46,061	\$ 41,503	\$ 41,688					\$ 332,531	\$ 41,566.34
Fuel Exp	\$ 7,574	\$ 7,453	\$ 9,196	\$ 5,362	\$ 8,057	\$ 8,927	\$ 7,629	\$ 10,712					\$ 64,911	\$ 8,113.85
Bank Fees	\$ 912	\$ 1,710	\$ 894	\$ 869	\$ 503	\$ 1,184	\$ 597	\$ 634					\$ 7,303	\$ 912.82
Other Exp	\$ 65	\$ 93	\$ 93	\$ 92	\$ 59	\$ 58	\$ 59	\$ 59					\$ 577	\$ 72.14
<b>Total Expense</b>	<b>\$ 49,574</b>	<b>\$ 46,649</b>	<b>\$ 47,577</b>	<b>\$ 52,104</b>	<b>\$ 50,307</b>	<b>\$ 56,230</b>	<b>\$ 49,788</b>	<b>\$ 53,093</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 405,321</b>	<b>\$ 50,665</b>
<b>Net Activity</b>	<b>\$ (12,895)</b>	<b>\$ (11,325)</b>	<b>\$ (12,494)</b>	<b>\$ (15,192)</b>	<b>\$ (18,237)</b>	<b>\$ (22,199)</b>	<b>\$ (15,664)</b>	<b>\$ (18,819)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (126,825)</b>	<b>\$ (15,853.12)</b>
Income/Expense Ratio	74%	76%	74%	71%	64%	61%	69%	65%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	%	69%

# Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2020/2021

	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS			
	TIME		ROUTE		VEHICLE		DISCOURTEOUS	UNSAFE	OPERATING	PICKUP	FAILURE TO	TRANSFER	DROFF	MISC.	CURRENT MONTH	YEAR TO DATE
	FAST	SLOW	DESIGN	CONDITION	FARES	MISC.										
<b>February 2021</b>																
Regional Fixed Route																
1														0	1	
2							1							1	2	
3														0	0	
6 Barstow College														0	1	
15								1						1	11	
101														0	2	
200														0	0	
25														0	1	
31														0	2	
32														0	1	
33														0	2	
40														0	3	
41														0	2	
42														0	0	
43														0	0	
46														0	0	
47														0	0	
50/50X														0	3	
51														0	0	
52														0	2	
53														0	6	
54														0	0	
55														0	0	
64														0	0	
66														0	1	
68							1							1	4	
<b>TOTAL REGIONAL FIXED RT</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>44</b>	
County Routes																
21 Tri-Comm.															2	
22 Helendale										1				1	1	
23 Lucerne Valley														0	0	
28 Hinkley/Helendale														0	0	
29 Yermo/Newberry Springs														0	0	
<b>TOTAL COMMUNITY ROUTES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>3</b>	
ADA Paratransit																
Direct Access														0	1	
Subscription														0	0	
<b>TOTAL ADA PARATRANSIT</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	
Personnel																
Customer Service														0	0	
Routing & Scheduling														0	0	
Dispatch														0	1	
Passenger to Passenger														0	0	
<b>TOTAL PERSONNEL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	
<b>TOTAL COMPLAINTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>49</b>	

**LIFT DEPLOYMENT REPORT  
FY 20-21**

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	196	247	262	286	267	158	61	86					1563
101	2	0	0	2	1	1	0	1					7
2	54	55	99	109	114	58	136	158					783
200	0	0	0	0	0	0	0	0					0
3	59	80	87	81	39	52	28	25					451
6	58	66	61	57	43	58	30	41					415
15	30	5	12	20	23	13	11	11					125
21	1	2	4	7	3	16	4	3					40
22	6	6	1	13	4	9	6	7					52
23	13	18	24	13	39	7	4	7					125
25	0	2	2	2	3	0	17	4					30
28	0	1	2	0	1	2	6	4					16
29	6	8	22	10	9	18	19	37					129
31	16	22	23	52	40	32	44	49					278
32	53	35	39	55	82	55	23	48					390
33	8	10	5	12	15	3	6	6					65
40	2	3	5	2	8	1	2	3					26
41	85	43	33	45	46	32	48	28					360
42	7	10	9	5	2	1	1	3					38
43	31	77	54	37	25	18	20	18					280
47	4	5	6	2	7	4	5	8					41
50	98	62	92	205	169	117	57	68					868
51	44	17	40	29	24	35	13	13					215
52	20	17	23	49	61	54	8	22					254
53	38	15	29	79	42	36	6	8					253
54	12	3	11	14	3	1	6	20					70
55	7	11	12	3	8	12	5	25					83
64	17	30	24	38	22	16	46	30					223
66	6	7	10	21	20	21	5	11					101
68	50	61	42	40	48	49	37	37					364
<b>TOTAL, CURRENT</b>	<b>851</b>	<b>820</b>	<b>957</b>	<b>1189</b>	<b>1078</b>	<b>793</b>	<b>566</b>	<b>703</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7645</b>
<b>TOTAL, LAST YEAR</b>	<b>901</b>	<b>1379</b>	<b>1672</b>	<b>1966</b>	<b>1640</b>	<b>1390</b>	<b>1560</b>	<b>1808</b>					<b>12316</b>

There no pass ups in February 2021.

Prepared by: Debi Lorrach

**BIKE RACK REPORT  
FY 20-21**

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	51	110	97	52	34	44	53	63					504
101	23	1	22	8	12	5	4	5					80
2	15	11	26	17	9	21	5	20					124
200	0	0	0	0	0	0	0	0					0
3	47	45	65	41	29	52	64	50					393
6	39	35	20	26	20	13	19	12					184
15	161	69	93	174	126	86	144	91					934
21	87	65	43	10	47	125	44	39					440
22	42	43	32	66	43	22	31	15					296
23	85	70	67	45	59	49	72	90					537
25	1	2	0	3	8	4	2	11					31
28	2	8	0	0	1	7	12	2					32
29	9	16	18	30	25	29	25	33					185
31	61	37	38	109	76	45	199	60					626
32	198	135	124	175	183	123	99	121					1189
33	28	55	44	64	55	35	48	25					354
40	108	35	83	14	43	33	21	4					341
41	140	140	155	175	189	277	236	124					1436
42	23	32	39	29	52	41	22	11					249
43	191	148	129	194	137	150	223	144					1316
47	16	28	27	32	69	57	21	23					273
50/60X	125	137	144	392	137	182	126	134					1377
61	61	77	55	35	132	50	49	76					636
62	140	87	102	257	222	115	144	124					1191
63	59	54	56	152	83	62	67	39					672
64	31	14	41	34	27	20	20	13					200
65	98	95	92	76	20	71	94	88					634
64	31	26	56	28	25	40	41	23					270
66	62	5	44	71	50	68	20	32					352
68	118	119	95	103	128	86	110	51					810
<b>TOTAL CURRENT</b>	<b>2,032</b>	<b>1,689</b>	<b>1,807</b>	<b>2,415</b>	<b>2,041</b>	<b>1,912</b>	<b>2,015</b>	<b>1,623</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>15,433</b>
<b>TOTAL LAST YEAR</b>	<b>1,860</b>	<b>3,913</b>	<b>3,874</b>	<b>4,282</b>	<b>3,454</b>	<b>3,229</b>	<b>3,580</b>	<b>3,938</b>					<b>28,130</b>

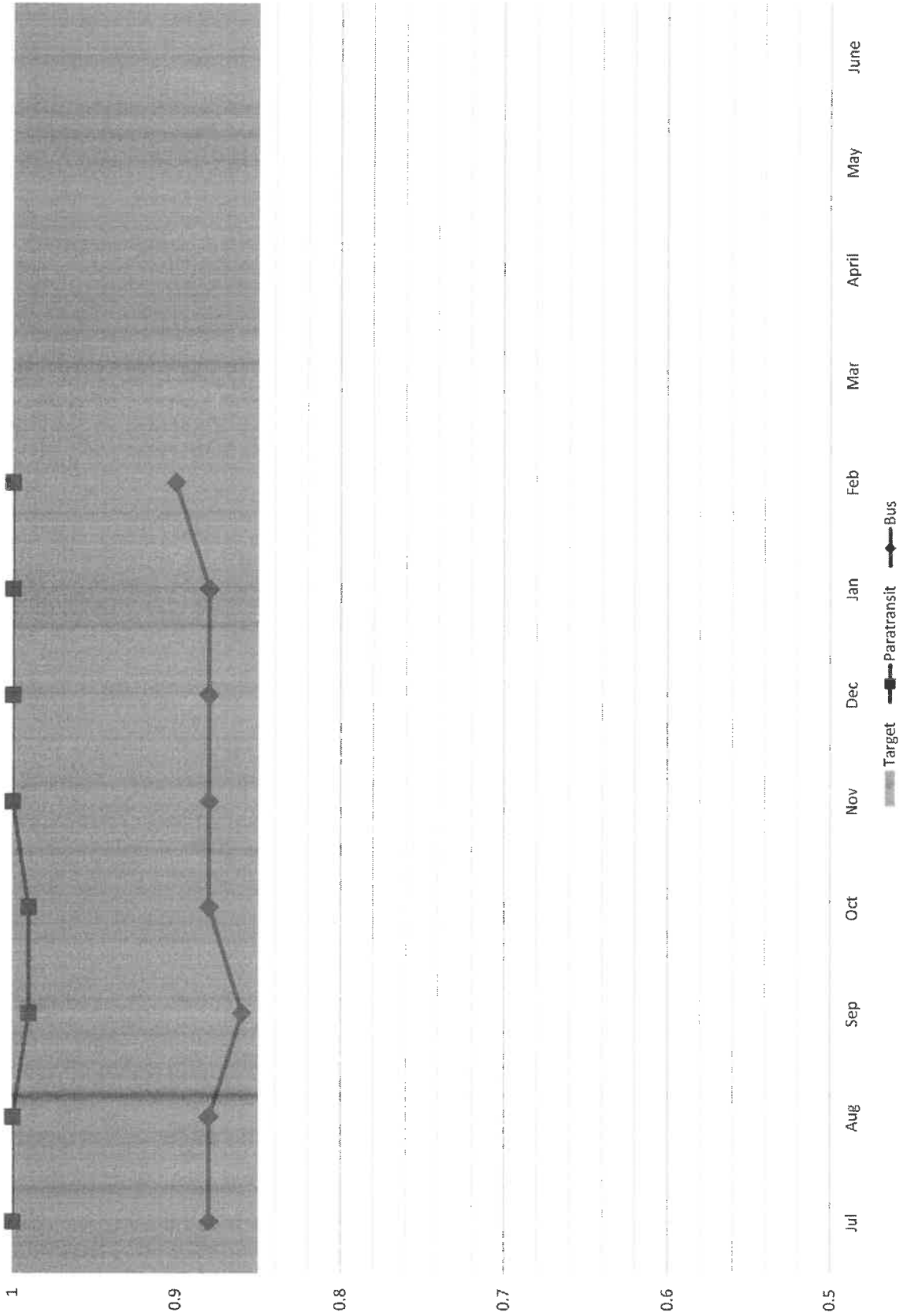
There were no bicycle pass ups in February 2021

Prepared By: Debi Lorrh





# FY 21 System Wide Schedule Adherence



**February 2021**  
**Major and Non-Major**  
**Miles between road calls - VVTA and Barstow**

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	35,380	3	11,793
Commuter Bus	17,615	1	17,615
Motor Bus	258,351	36	7,176
<b>Total System</b>	<b>311,346</b>	<b>40</b>	<b>7,784</b>

# VICTOR VALLEY TRANSIT

## Policy Year Summary

Policy Year	Claim Count		Reserves		Payments		Total Incurred					
	Open	Closed	Indemnity	Expenses	Indemnity	Expenses	Indemnity	Expenses				
FY1998	0	7	7	0	0	0	9,207	21,571	30,778	9,207	21,571	30,778
FY1999	0	3	3	0	0	0	0	0	0	0	0	0
FY2000	0	3	3	0	0	0	965	0	965	965	0	965
FY2001	0	4	4	0	0	0	0	0	0	0	0	0
FY2001NC	0	1	1	0	0	0	0	0	0	0	0	0
FY2002	0	7	7	0	0	0	0	0	0	0	0	0
FY2003	0	1	1	0	0	0	0	0	0	0	0	0
FY2004	0	3	3	0	0	0	0	0	0	0	0	0
FY2005	0	2	2	0	0	0	0	0	0	0	0	0
FY2006	0	3	3	0	0	0	0	0	0	0	0	0
FY2007	0	3	3	0	0	0	0	0	0	0	0	0
FY2008	0	2	2	0	0	0	0	0	0	0	0	0
FY2009	0	1	1	0	0	0	0	0	0	0	0	0
FY2010	0	1	1	0	0	0	0	0	0	0	0	0
FY2012	0	2	2	0	0	0	0	0	0	0	0	0
FY2013	0	3	3	0	0	0	0	0	0	0	0	0
FY2014	1	4	5	0	0	0	0	19,206	19,206	0	19,206	19,206
FY2015	0	4	4	0	0	0	0	0	0	0	0	0
FY2016	0	7	7	0	0	0	2,991	0	2,991	2,991	0	2,991
FY2017	1	8	9	0	0	0	0	0	0	0	0	0
FY2018	1	6	7	0	0	0	0	0	0	0	0	0
FY2019	2	8	10	0	0	0	0	0	0	0	0	0
FY2020	1	1	2	0	0	0	0	0	0	0	0	0
FY2020NC	1	0	1	0	0	0	0	0	0	0	0	0
FY2021	2	0	2	0	0	0	0	0	0	0	0	0

<b>Totals:</b>	<b>9</b>	<b>84</b>	<b>93</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13,164</b>	<b>40,777</b>	<b>53,941</b>	<b>13,164</b>	<b>40,777</b>	<b>53,941</b>
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