

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for November 2020.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- "Next" invoice for BAT and VVTA, September.
- Monthly Performance Charts: Passengers Per Revenue Hour, VVTA and BAT.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue, VVTA and BAT.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Reports.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.
- PERMA Loss Detail Report.

National Express Transit

17150 Smoke Tree St.
Hesperia Calif. 92345

BILL TO Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, Calif 92345

Attention: Mr. Kevin Kane
Executive Director

INVOICE NO. 093020REVENUE

DATE 10/2/2020

CONTRACT NAME:
Victor Valley Transit

MONTH September

BILLING PERIOD 09/01/20 to 09/30/20

RECEIVED

OCT 07 2020



	Budgeted Revenue hours	Actual Revenue hours	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA Para Transit	3,272.00	1,906.97	\$240,917.36	\$140,410.20	(\$100,507.16)	\$722,752.08	\$449,098.82	(\$273,653.26)
Subscription	1,133.00	273.94	\$83,422.79	\$20,170.20	(\$63,252.59)	\$250,268.37	\$26,190.19	(\$224,078.18)
Regional Fixed Rt	10,865.79	9,364.00	\$764,299.67	\$658,663.76	(\$105,635.91)	\$2,366,324.83	\$1,894,048.70	(\$472,276.13)
County	1,743.02	1,632.54	\$122,604.03	\$114,832.86	(\$7,771.16)	\$379,760.74	\$342,382.06	(\$37,378.68)
Rte. 200	40.00	-	\$2,813.60	\$0.00	(\$2,813.60)	\$9,144.20	\$0.00	(\$9,144.20)
B.V. Link/Lifeline	611.68	586.43	\$43,025.57	\$41,249.49	(\$1,776.09)	\$132,593.71	\$126,977.77	(\$5,615.94)
Fort Irwin	474.60	474.00	\$37,441.19	\$37,393.86	(\$47.33)	\$119,486.79	\$115,810.52	(\$3,676.27)
Barstow-Fixed Route	1,812.89	1,488.00	\$127,518.68	\$104,665.92	(\$22,852.76)	\$295,076.30	\$295,076.30	\$0.00
Barstow-County	745.29	589.00	\$52,423.70	\$41,430.26	(\$10,993.44)	\$114,372.84	\$114,372.84	\$0.00
Barstow-DAR	454.00	164.92	\$33,428.02	\$12,143.06	(\$21,284.96)	\$40,253.52	\$40,253.52	\$0.00
SUBTOTALS	21,152.27	16,479.80	\$1,507,894.61	\$1,170,959.61	-\$336,935.00	\$4,430,033.38	\$3,404,210.72	-\$1,025,822.66

* County routes include 21,22,23, and 25

TOTAL INVOICE INCLUDING VARIANCE

\$1,170,959.61

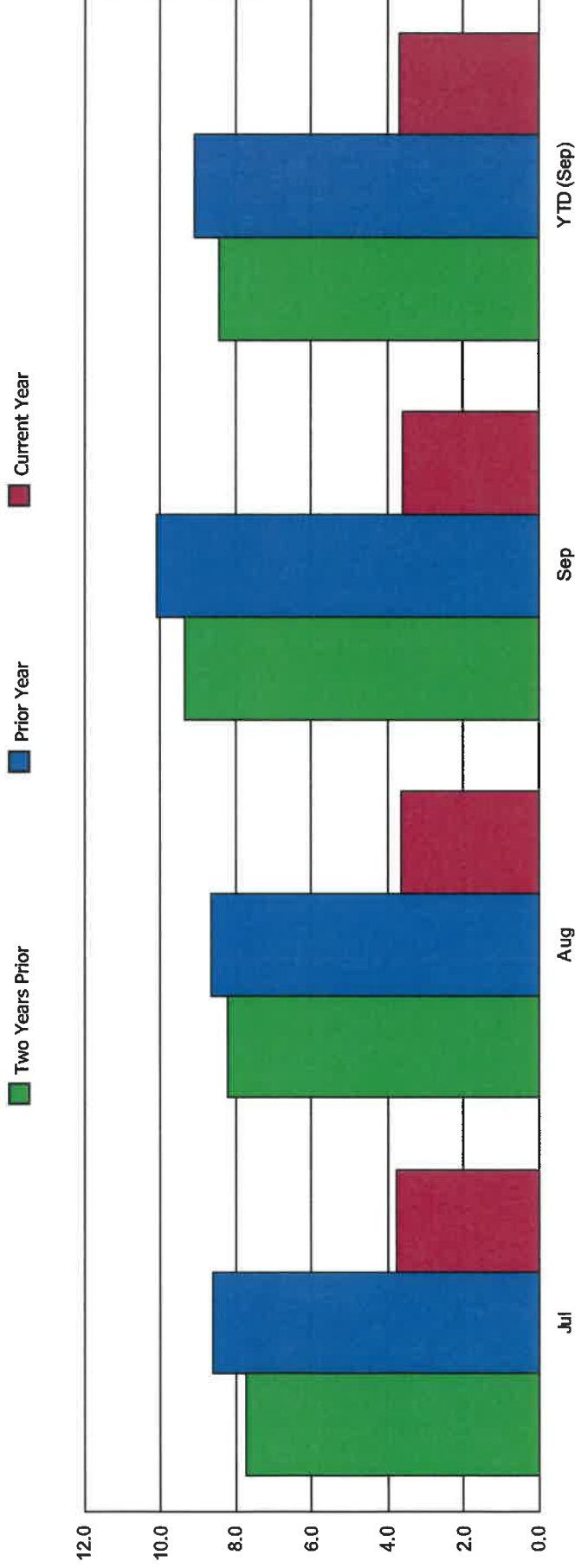
Please REMIT TO:

National Express Transit Corp.
62807 Collections Center Dr
CHICAGO, IL 60693

Manager's Signature and Business Phone

FY 2021 -- Monthly Performance Charts
 Program - Regional Routes
 Year-To-Date through September
 All Routes

Passengers Per Revenue Hour
 Target: None

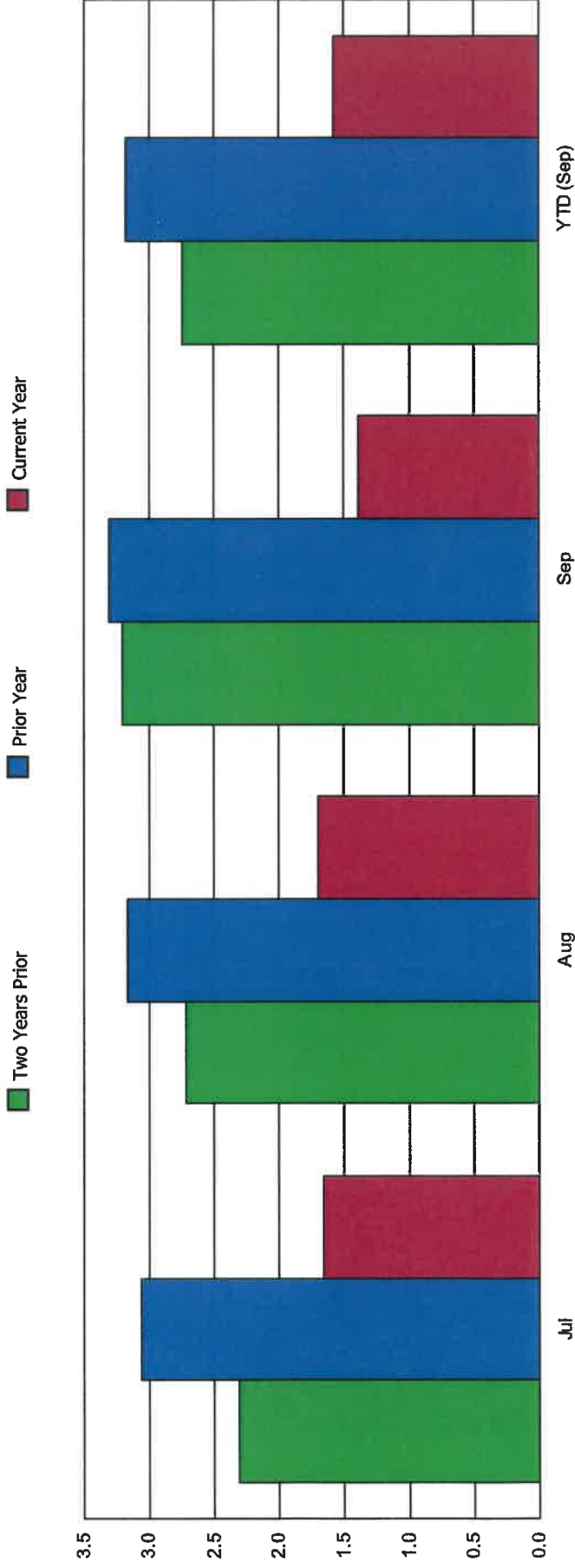


FY 2021 -- Monthly Performance Charts

Program - County Routes
 Year-To-Date through September
 All Routes

Passengers Per Revenue Hour

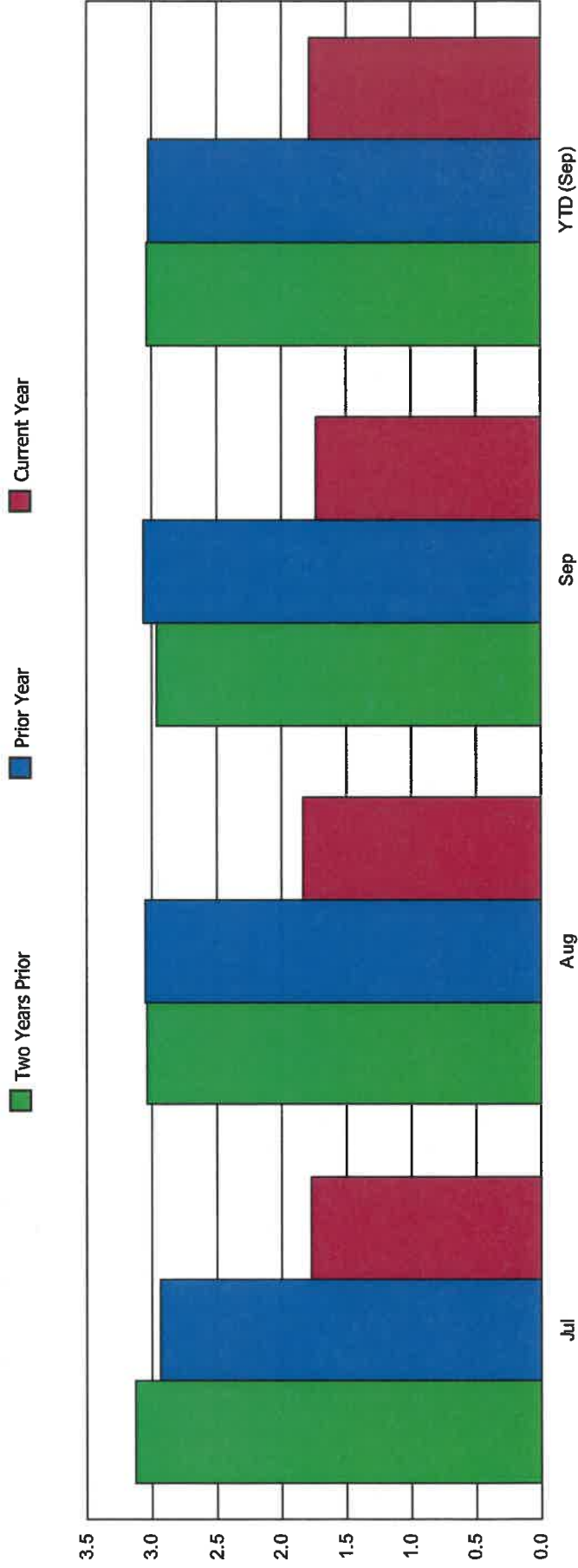
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Community Transit
 Year-To-Date through September
 All Routes

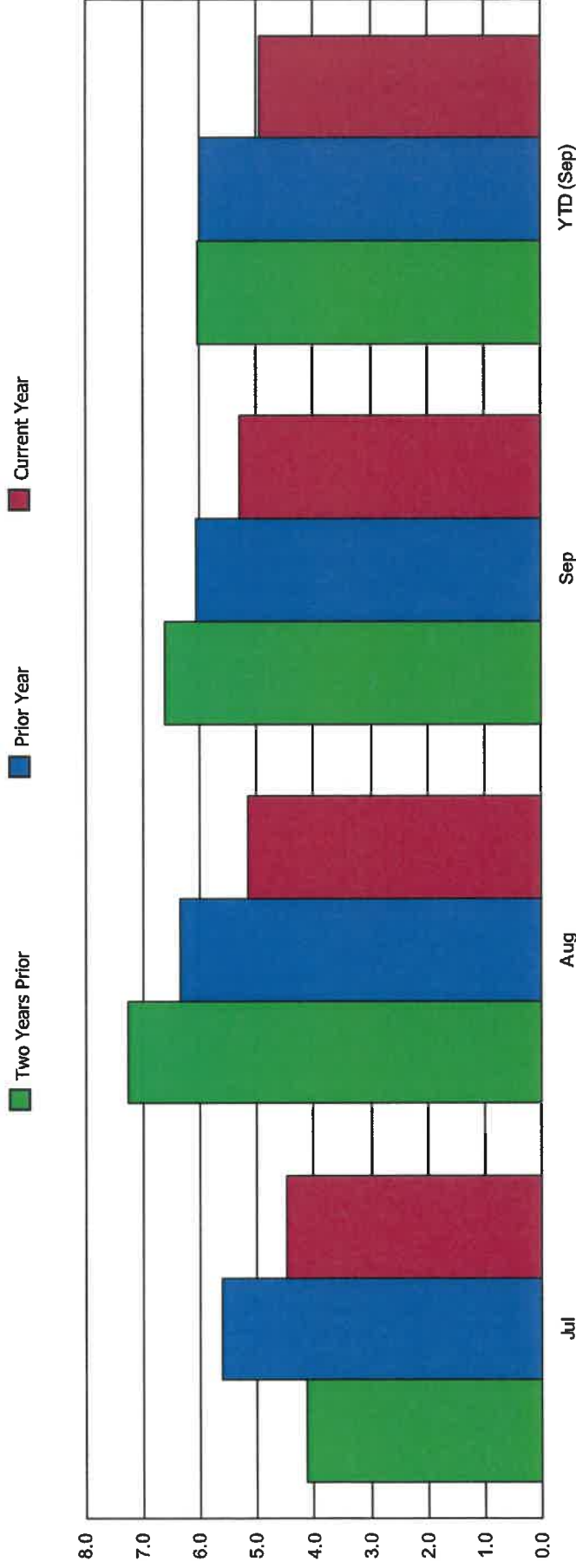
Passengers Per Revenue Hour

Target: None



FY 2021 -- Monthly Performance Charts
 Program - Commuter Bus
 Year-To-Date through September
 All Routes

Passengers Per Revenue Hour
 Target: None

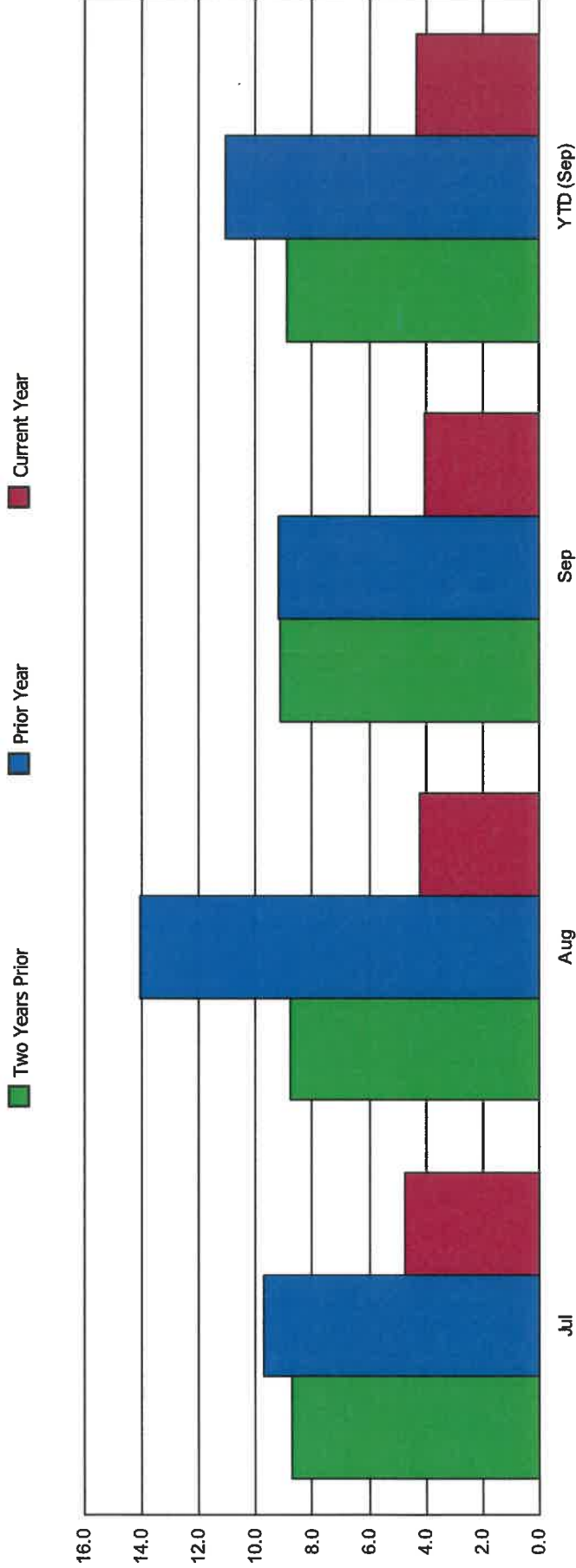


FY 2021 -- Monthly Performance Charts

Program - Intercity
 Year-To-Date through September
 All Routes

Passengers Per Revenue Hour

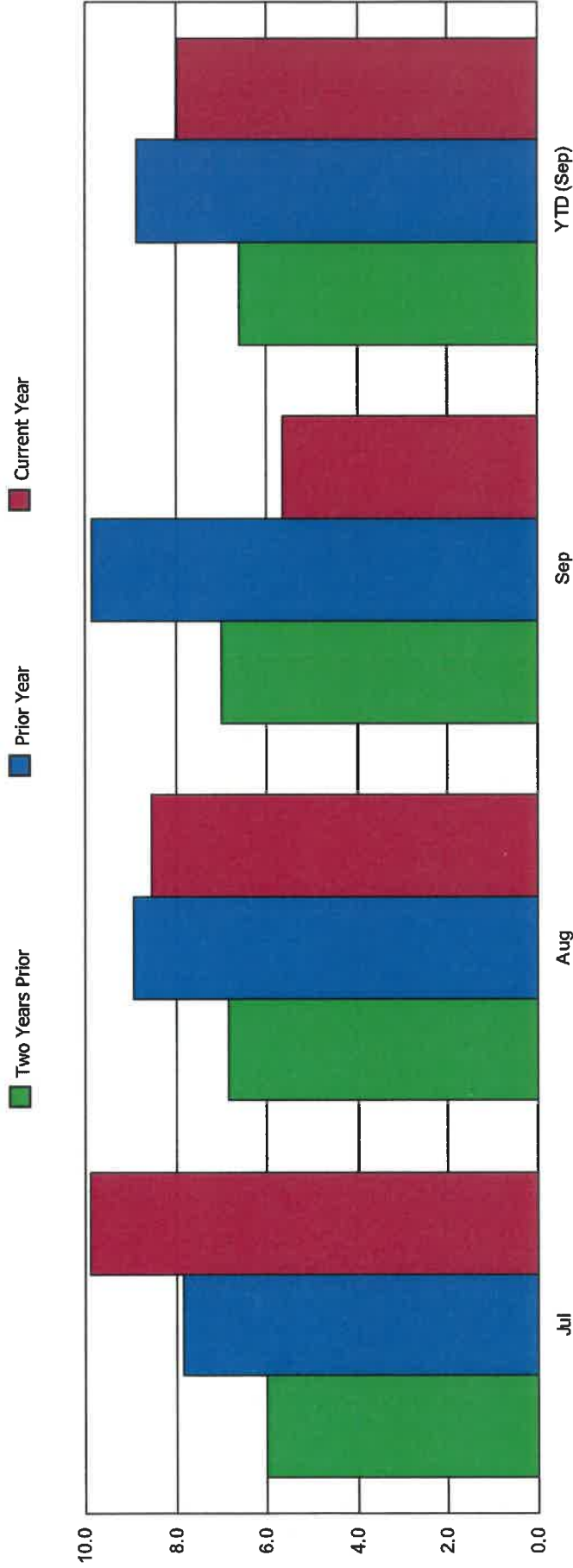
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Barstow City Fixed Routes
 Year-To-Date through September
 All Routes

Passengers Per Revenue Hour

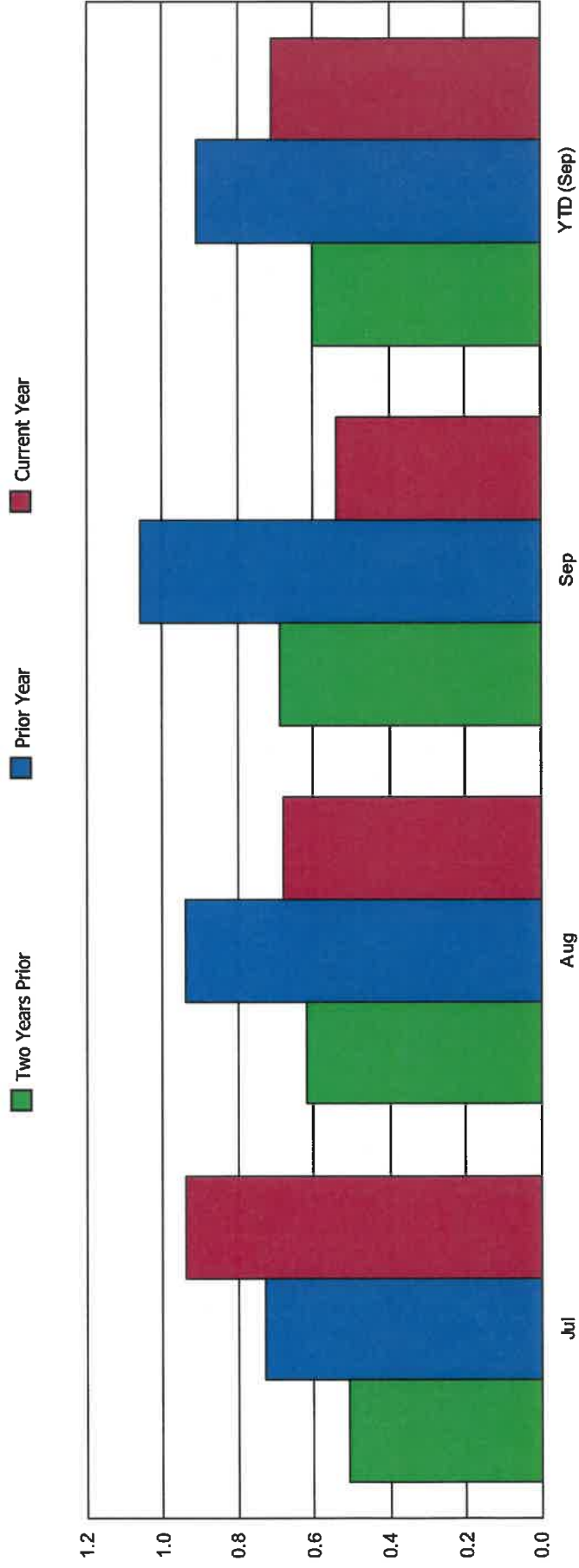
Target: None



FY 2021 -- Monthly Performance Charts
Program - Barstow County Routes
Year-To-Date through September
All Routes

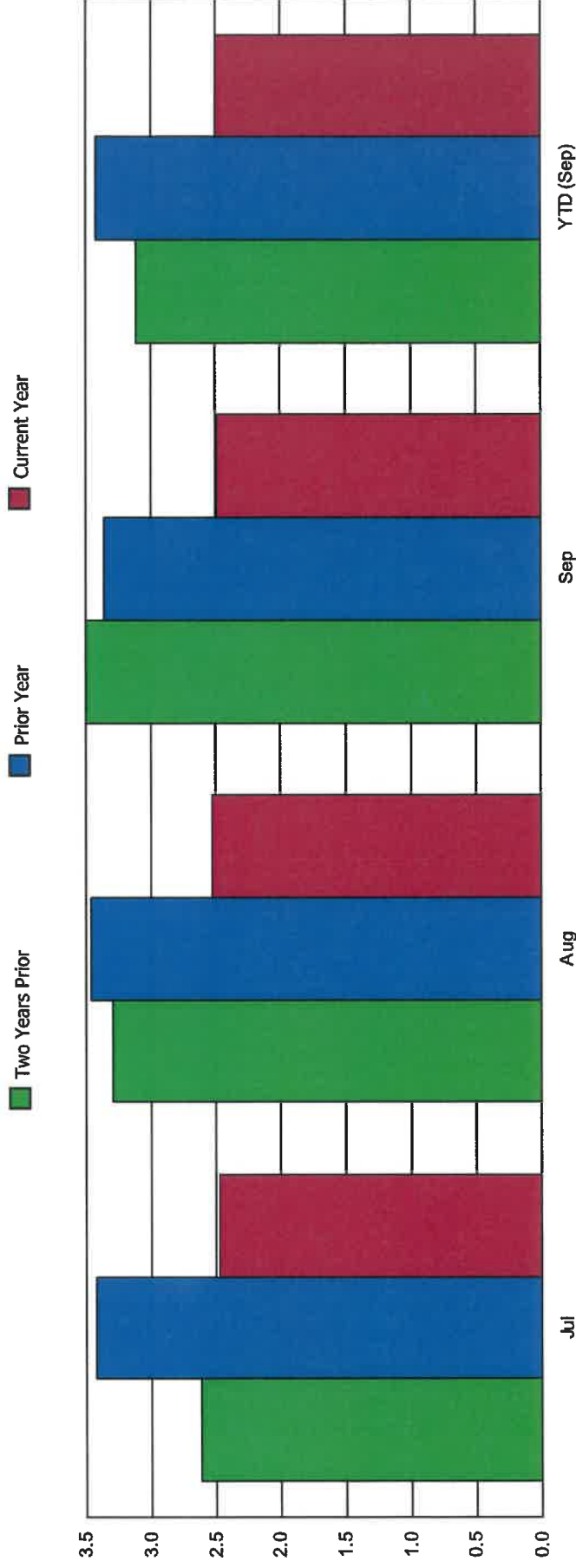
Passengers Per Revenue Hour

Target: None



FY 2021 -- Monthly Performance Charts
 Program - Barstow Demand Response
 Year-To-Date through September
 All Routes

Passengers Per Revenue Hour
 Target: None





FY 2021 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for September

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers		Operating Cost		Passenger Revenue		Farebox Recovery Ratio
					Per Rev. Hour	Per Passenger	Per Rev. Hour	Per Passenger	Per Rev. Hour	Per Passenger	
Bus (Motorbus)	47,134	13,650.7	\$1,443,443	\$51,600	3.5	\$30.62	\$105.74	\$1.09	\$3.78	3.57%	
Commuter Bus	2,516	474.4	\$60,771	\$31,178	5.3	\$24.15	\$128.11	\$12.39	\$65.73	51.30%	
Demand Response	4,717	2,649.8	\$270,531	\$13,440	1.8	\$57.35	\$102.10	\$2.85	\$5.07	4.97%	
System Total	54,367	16,774.8	\$1,774,744	\$96,218	3.2	\$32.64	\$105.80	\$1.77	\$5.74	5.42%	



Monthly Ridership Report

September, FY 2021

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	136,463	47,134	8.8	3.4	11.70%	3.57%
Commuter Bus	2,725	2,516	6.0	5.3	61.34%	51.30%
Demand Response	15,448	4,717	3.0	1.7	9.94%	4.97%
System Total	154,636	54,367	7.4	3.2	12.59%	5.42%



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Regional Routes
 All Routes

Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$931,909	\$1,030,799	\$937,290	(\$93,509)	(9.07%)
Aug	\$1,027,778	\$1,030,799	\$938,605	(\$92,194)	(8.94%)
Sep	\$952,942	\$1,030,799	\$995,117	(\$35,681)	(3.46%)
YTD Total	\$2,912,630	\$3,092,396	\$2,871,012	(\$221,384)	(7.15%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$139,541	\$167,133	\$163,951	(\$3,182)	(1.90%)
Aug	\$154,195	\$167,133	\$161,272	(\$5,861)	(3.50%)
Sep	\$143,061	\$167,133	\$164,388	(\$2,745)	(1.64%)
YTD Total	\$436,796	\$501,399	\$489,611	(\$11,788)	(2.35%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Community Transit
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$403,391	\$445,146	\$238,151	(\$206,995)	(46.50%)
Aug	\$473,077	\$445,146	\$232,122	(\$213,024)	(47.85%)
Sep	\$435,119	\$445,146	\$249,861	(\$195,285)	(43.86%)
YTD Total	\$1,311,587	\$1,335,438	\$720,133	(\$615,305)	(46.07%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Intercity
 All Routes

Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$60,267	\$70,716	\$66,768	(\$3,948)	(5.58%)
Aug	\$66,386	\$70,716	\$63,361	(\$7,355)	(10.40%)
Sep	\$59,818	\$70,716	\$64,309	(\$6,407)	(9.06%)
YTD Total	\$186,470	\$212,148	\$194,438	(\$17,710)	(8.34%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Commuter Bus
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$54,026	\$61,232	\$66,140	\$4,908	8.01%
Aug	\$54,830	\$61,232	\$58,333	(\$2,899)	(4.73%)
Sep	\$50,266	\$61,232	\$60,771	(\$462)	(0.75%)
YTD Total	\$159,122	\$183,696	\$185,244	\$1,547	0.84%



FY 2021 -- Program Statistics

Year-To-Date Through September
 Barstow City Fixed Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$151,892	\$176,124	\$145,527	(\$30,597)	(17.37%)
Aug	\$165,440	\$176,124	\$138,784	(\$37,339)	(21.20%)
Sep	\$150,276	\$176,124	\$155,593	(\$20,531)	(11.65%)
YTD Total	\$467,609	\$528,371	\$439,904	(\$88,467)	(16.74%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Barstow County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$68,476	\$71,983	\$57,806	(\$14,177)	(19.69%)
Aug	\$71,679	\$71,983	\$55,929	(\$16,054)	(22.30%)
Sep	\$68,665	\$71,983	\$64,037	(\$7,946)	(11.03%)
YTD Total	\$208,820	\$215,949	\$177,771	(\$38,178)	(17.67%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Barstow Demand Response
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$27,773	\$30,914	\$25,504	(\$5,410)	(17.50%)
Aug	\$32,341	\$30,914	\$22,319	(\$8,594)	(27.80%)
Sep	\$25,811	\$30,914	\$20,670	(\$10,243)	(33.13%)
YTD Total	\$85,925	\$92,741	\$68,493	(\$24,248)	(26.14%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Regional Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$67,816	\$75,148	\$85,660	\$10,512	13.98%
Aug	\$173,265	\$75,148	\$27,092	(\$48,055)	(63.94%)
Sep	\$122,743	\$75,148	\$29,043	(\$46,105)	(61.35%)
YTD Total	\$363,823	\$225,443	\$141,795	(\$83,648)	(37.10%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 County Routes
 All Routes

Passenger Revenue						
Month	FY 2020		FY 2021		Budget Variance	% Variance
	Actual Revenue	Budget Revenue	Actual Revenue	Budget Revenue		
Jul	\$11,334	\$15,160	\$2,626		(\$12,535)	(82.68%)
Aug	\$95,782	\$15,160	\$3,730		(\$11,430)	(75.39%)
Sep	\$6,300	\$15,160	\$3,560		(\$11,600)	(76.51%)
YTD Total	\$113,416	\$45,481	\$9,916		(\$35,565)	(78.19%)

Target: None



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Community Transit
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$41,061	\$25,756	\$4,253	(\$21,503)	(83.48%)
Aug	\$43,104	\$25,756	\$5,592	(\$20,164)	(78.28%)
Sep	\$43,005	\$25,756	\$12,710	(\$13,046)	(50.65%)
YTD Total	\$127,170	\$77,268	\$22,556	(\$54,712)	(70.80%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Intercity
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$16,842	\$12,820	\$9,010	(\$3,809)	(29.71%)
Aug	\$23,911	\$12,820	\$9,717	(\$3,103)	(24.20%)
Sep	\$17,888	\$12,820	\$9,874	(\$2,945)	(22.97%)
YTD Total	\$58,642	\$38,459	\$28,601	(\$9,858)	(25.63%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Commuter Bus
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$34,067	\$37,333	\$32,745	(\$4,588)	(12.28%)
Aug	\$34,111	\$37,333	\$31,404	(\$5,929)	(15.88%)
Sep	\$30,833	\$37,333	\$31,178	(\$6,156)	(16.48%)
YTD Total	\$99,011	\$112,000	\$95,328	(\$16,672)	(14.88%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Barstow City Fixed Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$5,017	\$5,248	\$5,706	\$458	8.72%
Aug	\$14,510	\$5,248	\$2,400	(\$2,848)	(54.27%)
Sep	\$10,523	\$5,248	\$6,858	\$1,611	30.69%
YTD Total	\$30,049	\$15,743	\$14,964	(\$780)	(4.95%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Barstow County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,336	\$4,839	\$1,584	(\$3,254)	(67.25%)
Aug	\$2,789	\$4,839	\$852	(\$3,987)	(82.39%)
Sep	\$3,363	\$4,839	\$2,265	(\$2,574)	(53.19%)
YTD Total	\$8,489	\$14,516	\$4,701	(\$9,815)	(67.61%)



FY 2021 -- Program Statistics
 Year-To-Date Through September
 Barstow Demand Response
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,477	\$4,843	\$715	(\$4,128)	(85.23%)
Aug	\$2,714	\$4,843	\$732	(\$4,111)	(84.88%)
Sep	\$2,827	\$4,843	\$730	(\$4,113)	(84.92%)
YTD Total	\$8,018	\$14,528	\$2,177	(\$12,352)	(85.01%)

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2020/2021

	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS				TOTAL COMPLAINTS			
	TIME		ROUTE	VEHICLE	FARES	MISC.	DISCOURTEOUS	UNSAFE	PICKUP	TRANSFER	FAILURE TO	MISC.	CURRENT	YEAR
	FAST	SLOW	DESIGN	CONDITION			OPERATING		DROP OFF			MONTH	TO DATE	
September 2020														
Regional Fixed Route														
1						1						1	1	1
2												0	0	1
3												0	0	0
6 Barstow College												0	0	0
15	2	1				1						4	6	6
101												0	0	0
200												0	0	0
25												0	0	0
31										1		1	1	1
32												0	0	1
33												0	0	0
40												0	0	2
41												0	0	0
42												0	0	0
43												0	0	0
46												0	0	0
47												0	0	0
50/50X												0	0	0
51	1											1	3	3
52							1					0	0	0
53								1				1	1	1
54												0	0	2
55												0	0	0
64												0	0	0
66												0	0	1
68												0	0	0
TOTAL REGIONAL FIXED RT	2	2	0	0	0	2	1	0	1	1	0	9	21	21
County Routes														
21 Tri-Comm.												0	0	1
22 Helendale												0	0	0
23 Lucerne Valley												0	0	0
28 Hinkley/Helendale												0	0	0
29 Yermo/Newberry Springs												0	0	0
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADA Paratransit														
Direct Access								1				1	0	0
Subscription												0	0	0
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	1	0	0	0	1	0	0
Personnel														
Customer Service												0	0	0
Routing & Scheduling												0	0	0
Dispatch												0	0	1
Passenger to Passenger												0	0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL COMPLAINTS	2	2	0	0	0	2	1	1	1	1	0	10	22	22

LIFT DEPLOYMENT REPORT
FY 20-21

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	196	247	262										705
101	2	0	0										2
2	54	55	99										208
200	0	0	0										0
3	59	80	87										226
6	59	66	61										186
16	30	5	12										47
21	1	2	4										7
22	6	6	1										13
23	13	18	24										55
25	0	2	2										4
28	0	1	2										3
29	6	8	22										36
31	16	22	23										61
32	53	35	39										127
33	8	10	5										23
40	2	3	5										10
41	85	43	33										161
42	7	10	9										26
43	31	77	54										162
47	4	5	6										15
50	98	62	92										252
51	44	17	40										101
52	20	17	23										60
53	38	15	29										82
54	12	3	11										26
55	7	11	12										30
64	17	30	24										71
66	6	7	10										23
68	50	61	42										153
TOTAL, CURRENT	851	820	957	0	0	0	0	0	0	0	0	0	2875
TOTAL, LAST YEAR	901	1379	1672										3952

There was no wheel chair pass up in the month of September, 2020.

Prepared by: Debi Lorrach

**BIKE RACK REPORT
FY 20-21**

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD.TOTAL
1	51	110	97										258
101	23	1	22										46
2	15	11	26										52
200	0	0	0										0
3	47	45	55										157
6	39	35	20										94
15	161	59	93										313
21	67	65	43										175
22	42	43	32										117
23	85	70	67										222
25	1	2	0										3
28	2	8	0										10
29	9	16	18										43
31	61	37	38										138
32	198	135	124										457
33	26	55	44										127
40	108	35	83										226
41	140	140	155										435
42	23	32	39										94
43	191	148	129										468
47	16	26	27										71
50/50X	125	137	144										406
51	61	77	55										193
52	140	87	102										329
53	59	54	56										169
54	31	14	41										86
55	98	95	92										285
54	31	26	56										113
66	62	5	44										111
68	118	119	95										332
TOTAL CURRENT	2,032	1,689	1,807	0	0	0	0	0	0	0	0	0	5,525
TOTAL LAST YEAR	1,690	3,913	3,874										9,647

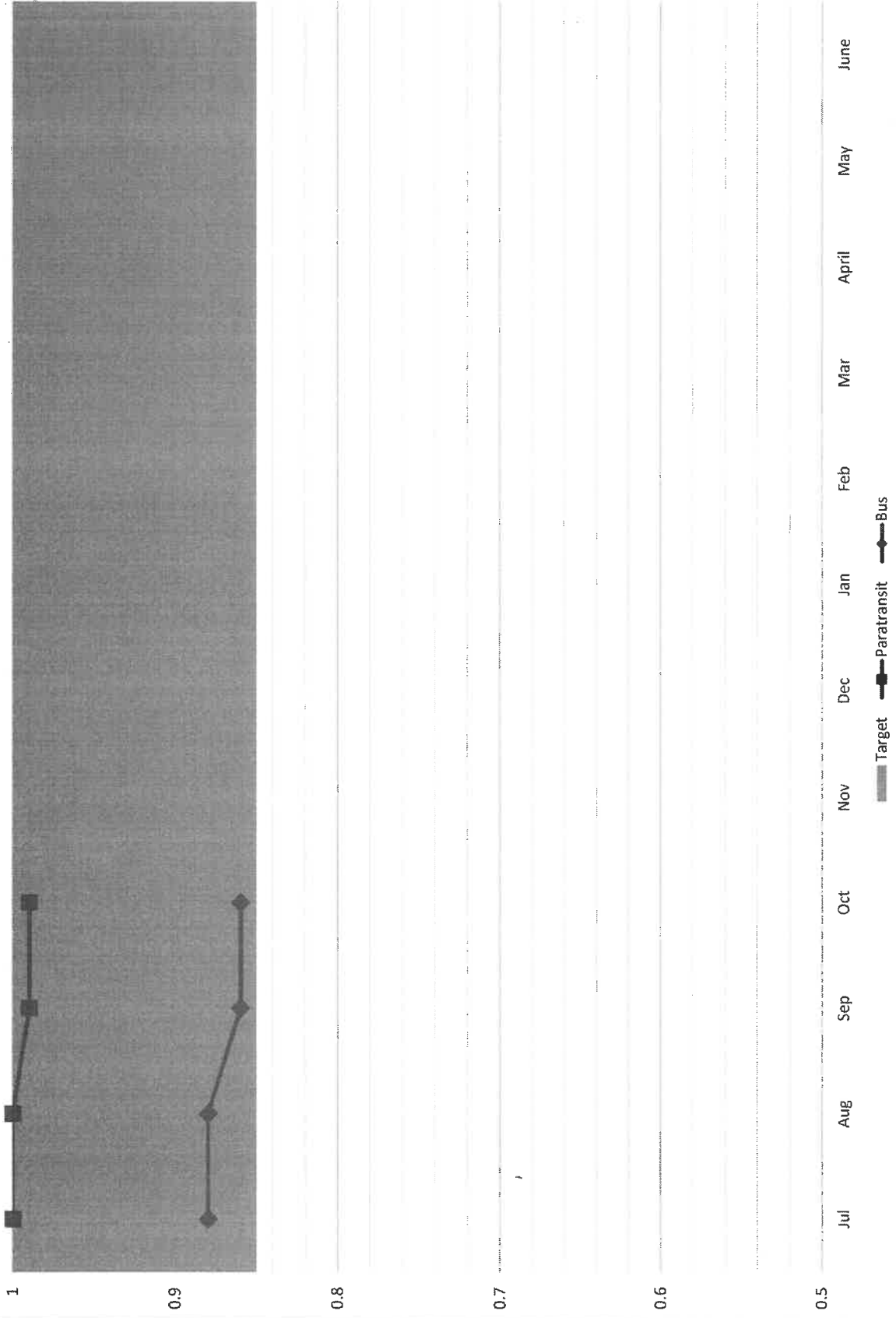
There was one (1) bicycle pass up in September, 2020

Prepared By: Debi Lorrach

September 2020
Major and Non-Major
Miles between road calls - VVTA and Barstow

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	35,089	9	3,899
Commuter Bus	18,535	1	18,535
Motor Bus	238,884	140	1,706
Total System	292,508	150	1,950

FY 21 System Wide Schedule Adherence



VICTOR VALLEY TRANSIT

Policy Year Summary

Policy Year	Claim Count			Reserves			Payments			Total Incurred			
	Code	Open	Closed	Total	Indemnity	Expenses	Total	Indemnity	Expenses	Total	Indemnity	Expenses	Total
FY1998		0	7	7	0	0	0	9,207	21,571	30,778	9,207	21,571	30,778
FY1999		0	3	3	0	0	0	0	0	0	0	0	0
FY2000		0	3	3	0	0	0	965	0	965	965	0	965
FY2001		0	4	4	0	0	0	0	0	0	0	0	0
FY2001NC		0	1	1	0	0	0	0	0	0	0	0	0
FY2002		0	7	7	0	0	0	0	0	0	0	0	0
FY2003		0	1	1	0	0	0	0	0	0	0	0	0
FY2004		0	3	3	0	0	0	0	0	0	0	0	0
FY2005		0	2	2	0	0	0	0	0	0	0	0	0
FY2006		0	3	3	0	0	0	0	0	0	0	0	0
FY2007		0	3	3	0	0	0	0	0	0	0	0	0
FY2008		0	2	2	0	0	0	0	0	0	0	0	0
FY2009		0	1	1	0	0	0	0	0	0	0	0	0
FY2010		0	1	1	0	0	0	0	0	0	0	0	0
FY2012		0	2	2	0	0	0	0	0	0	0	0	0
FY2013		0	3	3	0	0	0	0	0	0	0	0	0
FY2014		1	4	5	0	0	0	0	19,206	19,206	0	19,206	19,206
FY2015		0	4	4	0	0	0	0	0	0	0	0	0
FY2016		0	7	7	0	0	0	2,991	0	2,991	2,991	0	2,991
FY2017		2	7	9	8,500	0	8,500	0	0	0	8,500	0	8,500
FY2018		1	6	7	0	0	0	0	0	0	0	0	0
FY2019		2	8	10	0	0	0	0	0	0	0	0	0
FY2020		2	0	2	0	0	0	0	0	0	0	0	0
FY2021		1	0	1	0	0	0	0	0	0	0	0	0
Totals:		9	82	91	8,500	0	8,500	13,164	40,777	53,941	21,664	40,777	62,441