

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for October 2020.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- "Next" invoice for BAT and VVTA, August.
- Monthly Performance Charts: Passengers Per Revenue Hour, VVTA and BAT.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue, VVTA and BAT.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Reports.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.
- PERMA Loss Detail Report.

National Express Transit

17150 Smoke Tree St.
Hesperia Calif. 92345

Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, Calif 92345

Attention: Mr. Kevin Kane
Executive Director

INVOICE NO.

91819886

DATE

9/2/2020

CONTRACT NAME:
Victor Valley Transit

MONTH August

BILLING PERIOD 08/01/20 to 08/31/20

	Budgeted Revenue hours	Actual Revenue hours	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,272.00	2,129.36	\$240,917.36	\$156,784.78	(\$84,132.58)	\$481,834.72	\$308,688.62	(\$173,146.10)
Subscription	1,133.00	62.97	\$83,422.79	\$4,636.48	(\$78,786.31)	\$166,845.58	\$6,019.99	(\$160,825.59)
Regional Fixed Rt	11,384.25	9,035.05	\$800,768.15	\$635,525.42	(\$165,242.73)	\$1,602,025.16	\$1,235,384.94	(\$366,640.22)
County	1,840.15	1,659.99	\$129,436.15	\$116,763.70	(\$12,672.45)	\$257,156.71	\$227,549.20	(\$29,607.51)
Rte. 200	40.00	-	\$2,813.60	\$0.00	(\$2,813.60)	\$6,330.60	\$0.00	(\$6,330.60)
B. V. Link/Lifeline	633.35	607.77	\$44,549.84	\$42,750.54	(\$1,799.30)	\$89,568.14	\$85,728.28	(\$3,839.86)
Fort Irwin	520.00	474.00	\$41,022.80	\$37,393.86	(\$3,628.94)	\$82,045.60	\$78,416.66	(\$3,628.94)
Barstow-Fixed Route	1,901.71	1,375.00	\$133,766.28	\$96,717.50	(\$37,048.78)	\$190,410.38	\$190,410.38	\$0.00
Barstow-County	779.31	527.00	\$54,816.67	\$37,069.18	(\$17,747.49)	\$72,942.58	\$72,942.58	\$0.00
Barstow-DAR	454.00	183.15	\$33,428.02	\$13,485.33	(\$19,942.69)	\$28,110.46	\$28,110.46	\$0.00
SUBTOTALS	21,957.77	16,054.29	\$1,564,941.65	\$1,141,126.79	-\$423,814.86	\$2,977,269.93	\$2,233,251.11	-\$744,018.82

* County routes include 21,22,23, and 25

TOTAL INVOICE INCLUDING VARIANCE

\$1,141,126.79

Please REMIT TO:

National Express Transit Corp.
62807 Collections Center Dr
CHICAGO, IL 60693

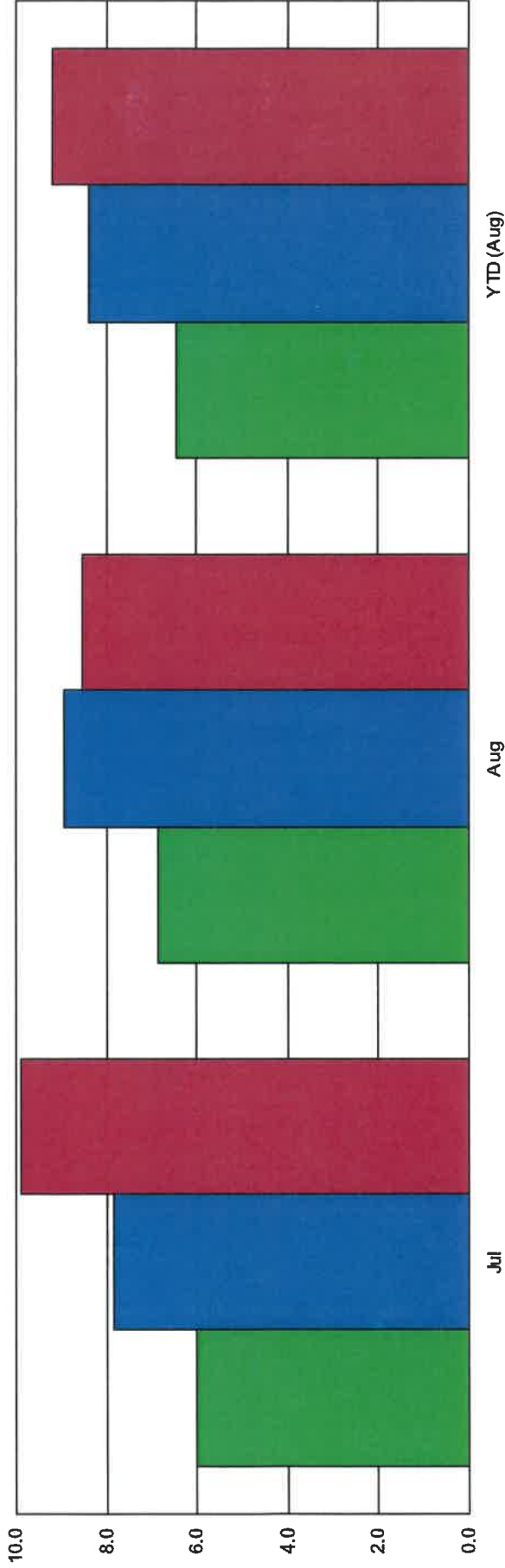
Manager's Signature and Business Phone

FY 2021 -- Monthly Performance Charts

Program - Barstow City Fixed Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

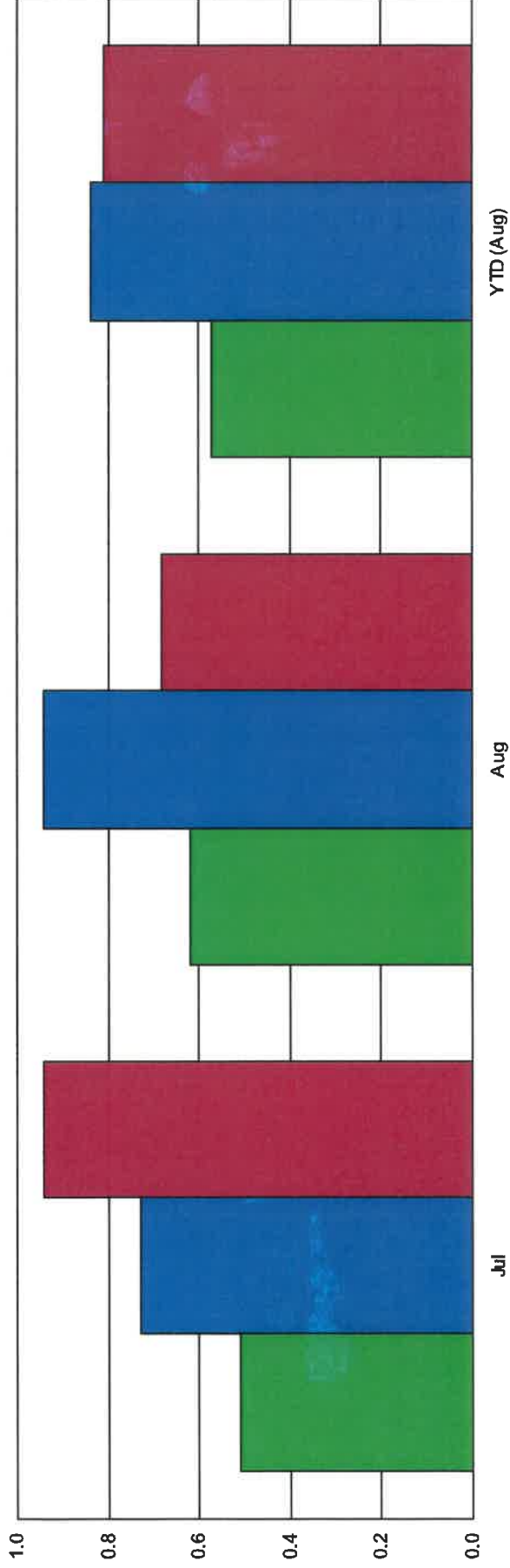
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Barstow County Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

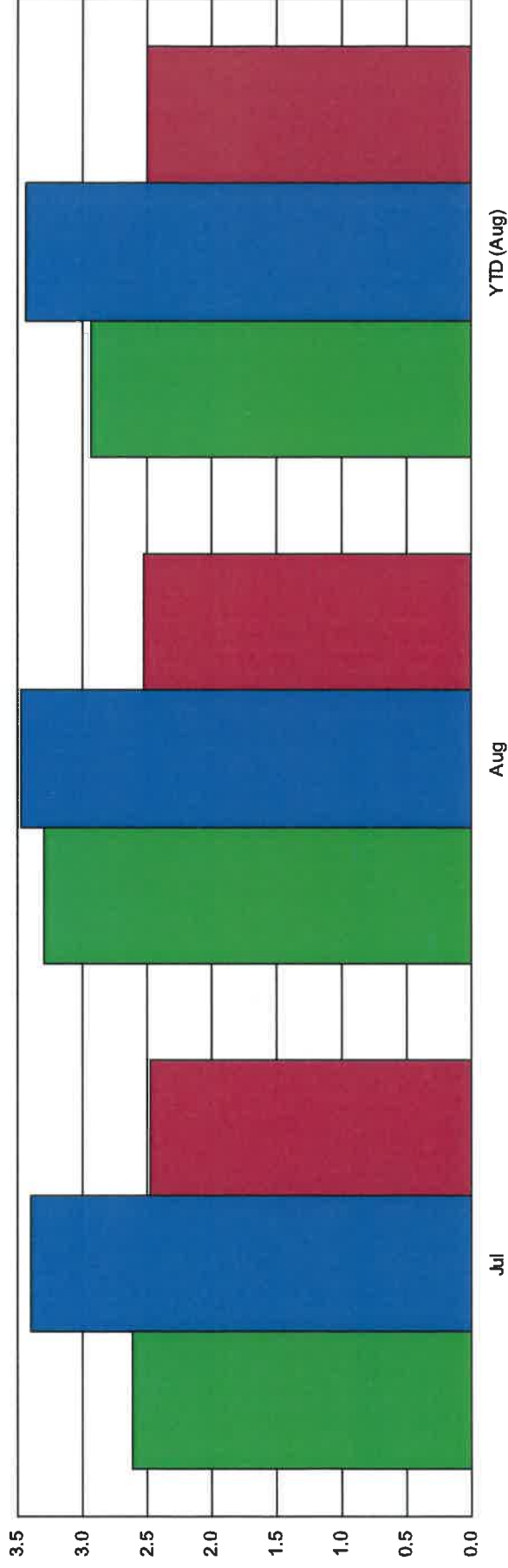
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Barstow Demand Response
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

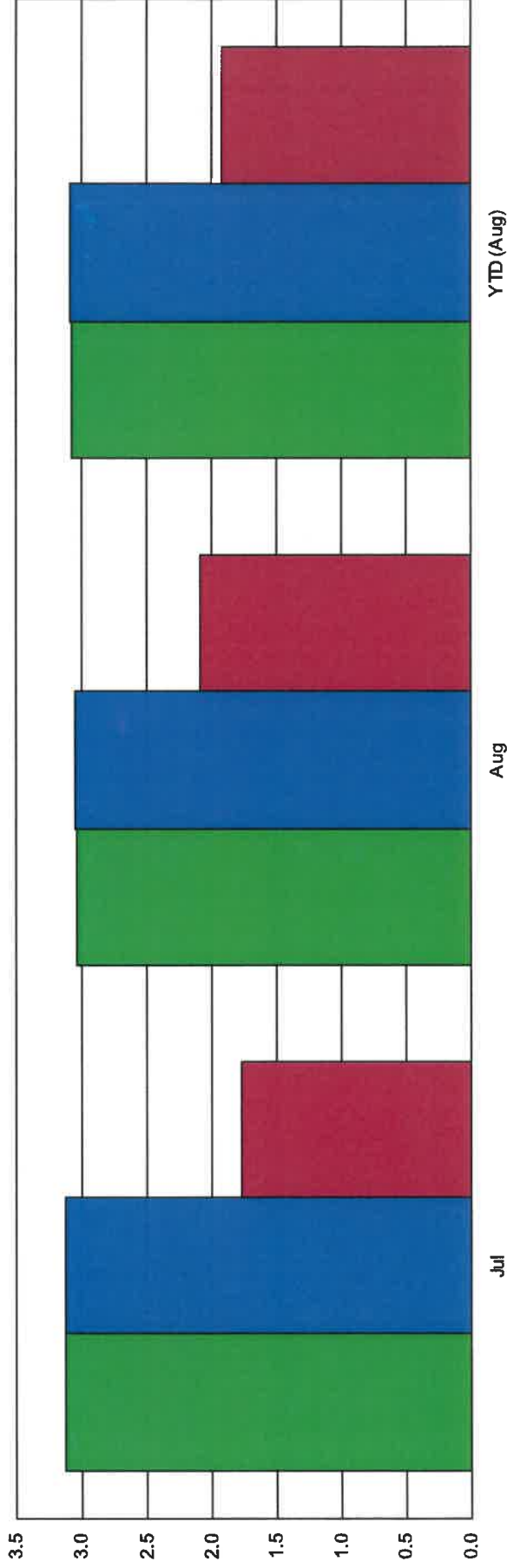
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Community Transit
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

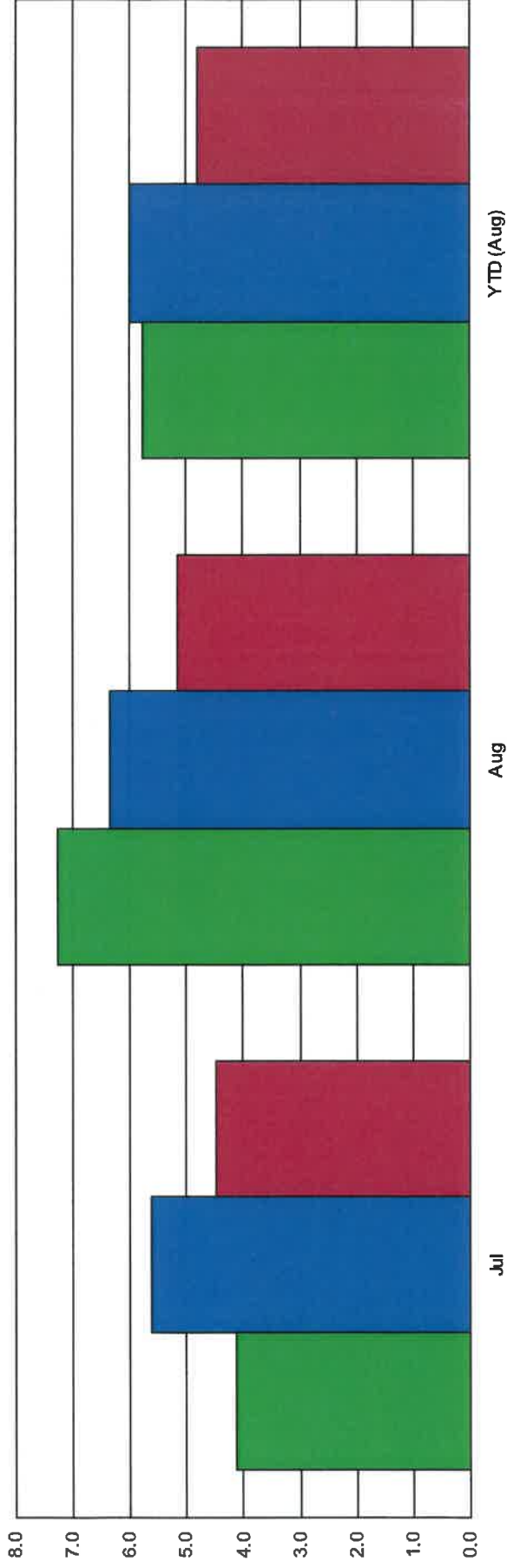
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Commuter Bus
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

Target: None

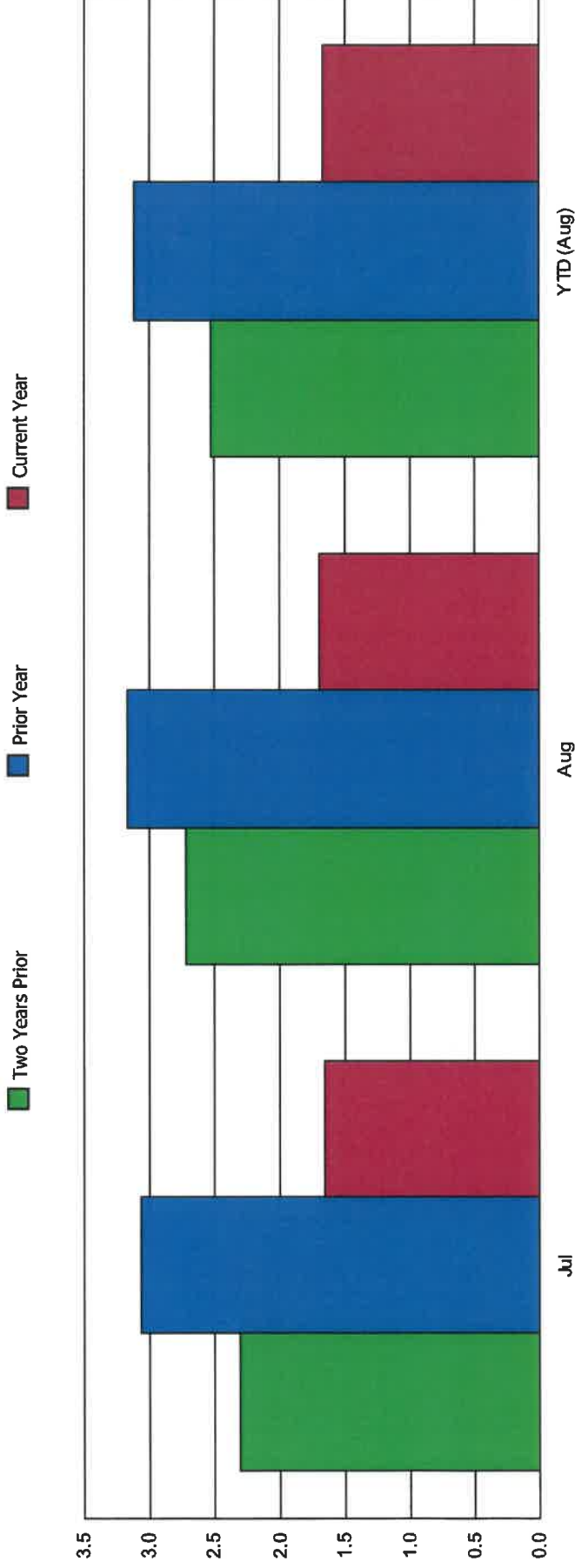


FY 2021 -- Monthly Performance Charts

Program - County Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

Target: None

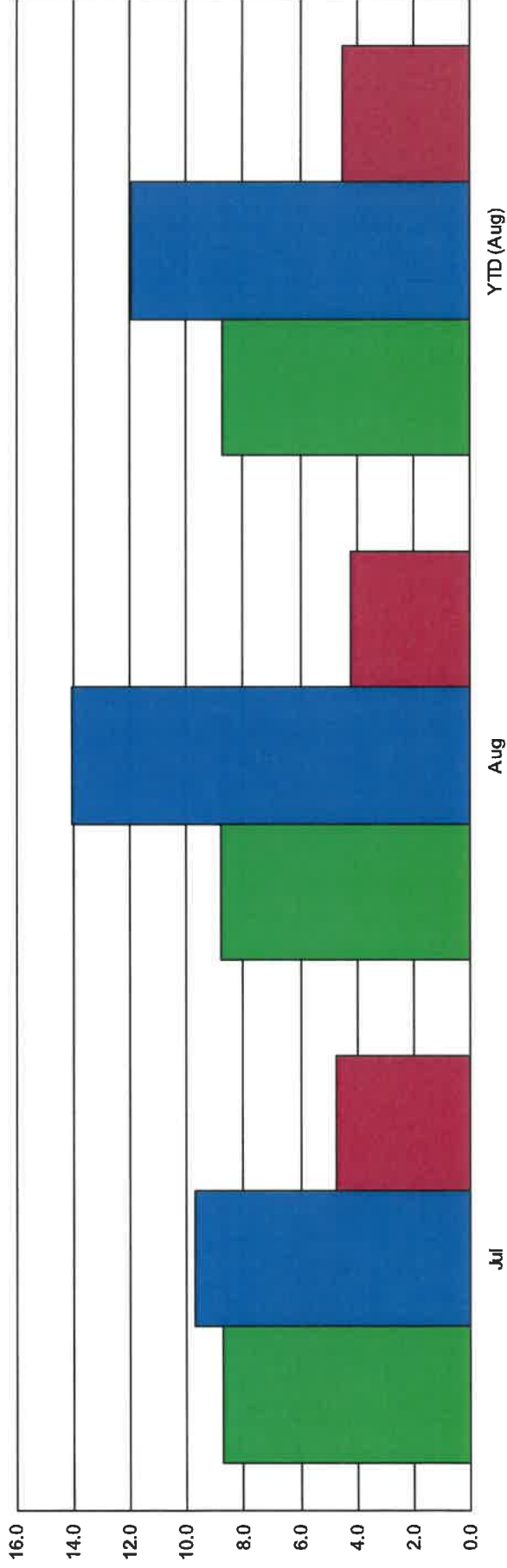


FY 2021 -- Monthly Performance Charts

Program - Intercity
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour

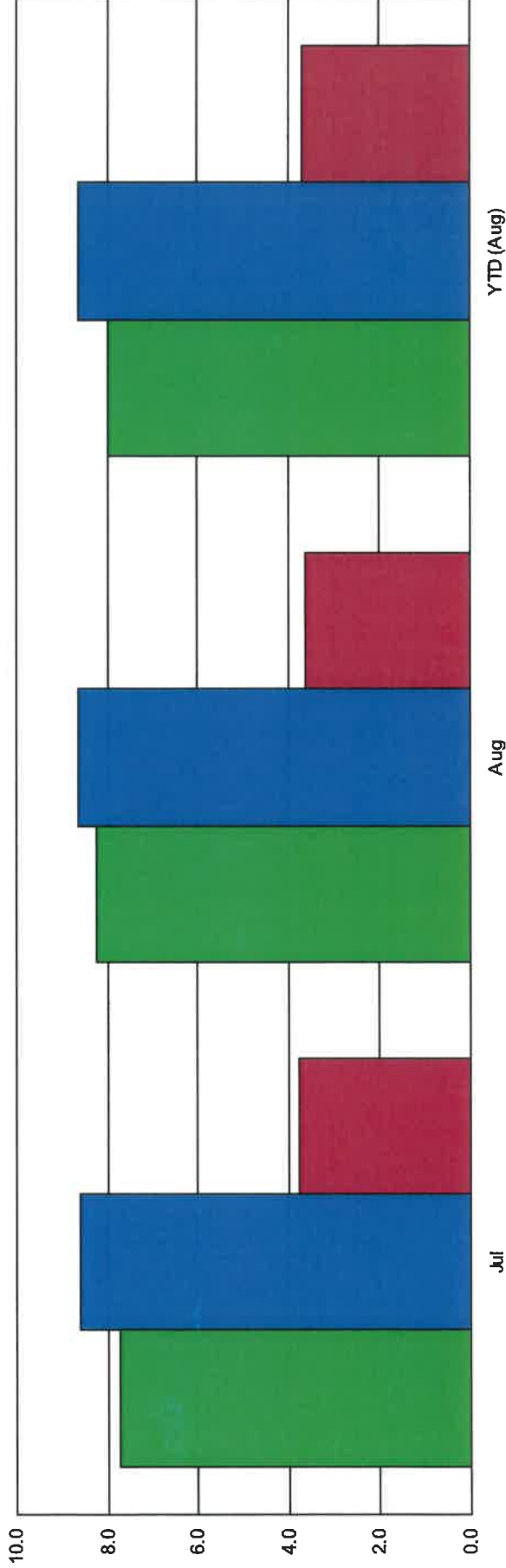
Target: None



FY 2021 -- Monthly Performance Charts
 Program - Regional Routes
 Year-To-Date through August
 All Routes

Passengers Per Revenue Hour
 Target: None

Two Years Prior Prior Year Current Year





FY 2021 -- Program Statistics
 Year-To-Date Through August
 Barstow City Fixed Routes
 All Routes

Operating Costs Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$152,236	\$176,124	\$129,316	(\$46,808)	(26.57%)
Aug	\$160,154	\$176,124	\$134,699	(\$41,425)	(23.52%)
YTD Total	\$312,390	\$352,247	\$264,015	(\$88,233)	(25.04%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Barstow County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$68,618	\$71,983	\$51,592	(\$20,391)	(28.32%)
Aug	\$69,508	\$71,983	\$54,361	(\$17,622)	(24.48%)
YTD Total	\$138,125	\$143,966	\$105,953	(\$38,013)	(26.40%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Barstow Demand Response
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$27,846	\$30,914	\$22,163	(\$8,751)	(28.30%)
Aug	\$31,425	\$30,914	\$21,870	(\$9,044)	(29.25%)
YTD Total	\$59,270	\$61,827	\$44,033	(\$17,794)	(28.78%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Community Transit
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$402,056	\$445,146	\$203,007	(\$242,139)	(54.39%)
Aug	\$459,140	\$445,146	\$220,083	(\$225,063)	(50.55%)
YTD Total	\$861,197	\$890,292	\$423,091	(\$467,201)	(52.47%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Commuter Bus
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$54,130	\$61,232	\$59,815	(\$1,417)	(2.31%)
Aug	\$53,468	\$61,232	\$56,939	(\$4,293)	(7.01%)
YTD Total	\$107,598	\$122,464	\$116,754	(\$5,710)	(4.66%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$139,918	\$167,133	\$144,814	(\$22,319)	(13.35%)
Aug	\$149,162	\$167,133	\$156,407	(\$10,726)	(6.41%)
YTD Total	\$289,079	\$334,266	\$301,221	(\$33,045)	(9.88%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 InterCity
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$60,409	\$70,716	\$59,355	(\$11,361)	(16.06%)
Aug	\$64,453	\$70,716	\$61,585	(\$9,131)	(12.91%)
YTD Total	\$124,862	\$141,432	\$120,940	(\$20,492)	(14.48%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Regional Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$934,261	\$1,030,799	\$833,490	(\$197,309)	(19.14%)
Aug	\$996,155	\$1,030,799	\$912,078	(\$118,721)	(11.51%)
YTD Total	\$1,930,416	\$2,061,597	\$1,745,567	(\$316,030)	(15.32%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Barstow City Fixed Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$5,017	\$5,248	\$5,706	\$458	8.72%
Aug	\$14,510	\$5,248	\$2,400	(\$2,848)	(54.27%)
YTD Total	\$19,527	\$10,496	\$8,105	(\$2,390)	(22.77%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Barstow County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,336	\$4,839	\$1,584	(\$3,254)	(67.25%)
Aug	\$2,789	\$4,839	\$852	(\$3,987)	(82.39%)
YTD Total	\$5,125	\$9,678	\$2,436	(\$7,241)	(74.82%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Barstow Demand Response
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,477	\$4,843	\$711	(\$4,131)	(85.31%)
Aug	\$2,714	\$4,843	\$732	(\$4,111)	(84.88%)
YTD Total	\$5,191	\$9,686	\$1,443	(\$8,242)	(85.09%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Community Transit
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$41,061	\$25,756	\$4,217	(\$21,539)	(83.62%)
Aug	\$43,104	\$25,756	\$5,592	(\$20,164)	(78.28%)
YTD Total	\$84,165	\$51,512	\$9,809	(\$41,703)	(80.95%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Commuter Bus
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$34,067	\$37,333	\$32,745	(\$4,588)	(12.28%)
Aug	\$34,111	\$37,333	\$31,404	(\$5,929)	(15.88%)
YTD Total	\$68,178	\$74,667	\$64,150	(\$10,517)	(14.08%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$11,334	\$15,160	\$2,626	(\$12,535)	(82.68%)
Aug	\$95,782	\$15,160	\$3,730	(\$11,430)	(75.39%)
YTD Total	\$107,116	\$30,321	\$6,356	(\$23,965)	(79.03%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Intercity
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$16,842	\$12,820	\$9,010	(\$3,809)	(29.71%)
Aug	\$23,911	\$12,820	\$9,717	(\$3,103)	(24.20%)
YTD Total	\$40,754	\$25,639	\$18,727	(\$6,912)	(26.96%)



FY 2021 -- Program Statistics
 Year-To-Date Through August
 Regional Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$67,816	\$75,148	\$85,660	\$10,512	13.98%
Aug	\$173,265	\$75,148	\$27,092	(\$48,055)	(63.94%)
YTD Total	\$241,080	\$150,295	\$112,752	(\$37,543)	(24.97%)

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2020/2021

August 2020	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS				TOTAL COMPLAINTS					
	TIME		ROUTE	VEHICLE	FARES	MISC.	DISCOURTEOUS	UNSAFE	OPERATING	PICKUP	FAILURE TO	TRANSFER	DROP OFF	MISC.	CURRENT	YEAR
	FAST	SLOW	DESIGN	CONDITION											MONTH	TO DATE
Regional Fixed Route																
1															0	0
2															0	1
3															0	0
6 Barstow College															0	0
15						1									2	2
101															0	0
200															0	0
25															0	0
31															0	0
32				1											1	1
33															0	0
40															1	2
41															2	2
42															0	0
43															0	0
46															0	0
47															0	0
50/50X															0	0
51							1								1	2
52															0	0
53															0	0
54															0	0
55															0	0
64															1	1
66															0	0
68															0	0
TOTAL REGIONAL FIXED RT	0	0	0	1	0	1	1	1	4	0	0	1	0	0	8	12
County Routes																
21 Tri-Comm.															1	1
22 Helendale															0	0
23 Lucerne Valley															0	0
28 Hinkley/Helendale															0	0
29 Yermo/Newberry Springs															0	0
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	1
ADA Paratransit																
Direct Access															0	0
Subscription															0	0
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Personnel																
Customer Service															0	0
Routing & Scheduling															0	0
Dispatch															0	1
Passenger to Passenger															0	0
TOTAL PERSONNEL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL COMPLAINTS	0	0	0	1	0	1	2	4	0	0	1	0	0	0	9	14

**LIFT DEPLOYMENT REPORT
FY 20-21**

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	196	247											443
101	2	0											2
2	54	55											109
200	0	0											0
3	59	80											139
6	59	66											125
15	30	5											35
21	1	2											3
22	6	6											12
23	13	18											31
25	0	2											2
28	0	1											1
29	6	8											14
31	16	22											38
32	53	35											88
33	8	10											18
40	2	3											5
41	85	43											128
42	7	10											17
43	31	77											108
47	4	5											9
50	98	62											160
51	44	17											61
52	20	17											37
53	38	15											53
54	12	3											15
55	7	11											18
54	17	30											47
66	6	7											13
88	50	61											111
TOTAL, CURRENT	851	820	0	0	0	0	0	0	0	0	0	0	1842
TOTAL, LAST YEAR	901	1379											2280

There was no wheel chair pass up in the month of August, 2020.

Prepared by: Debi Lorrh

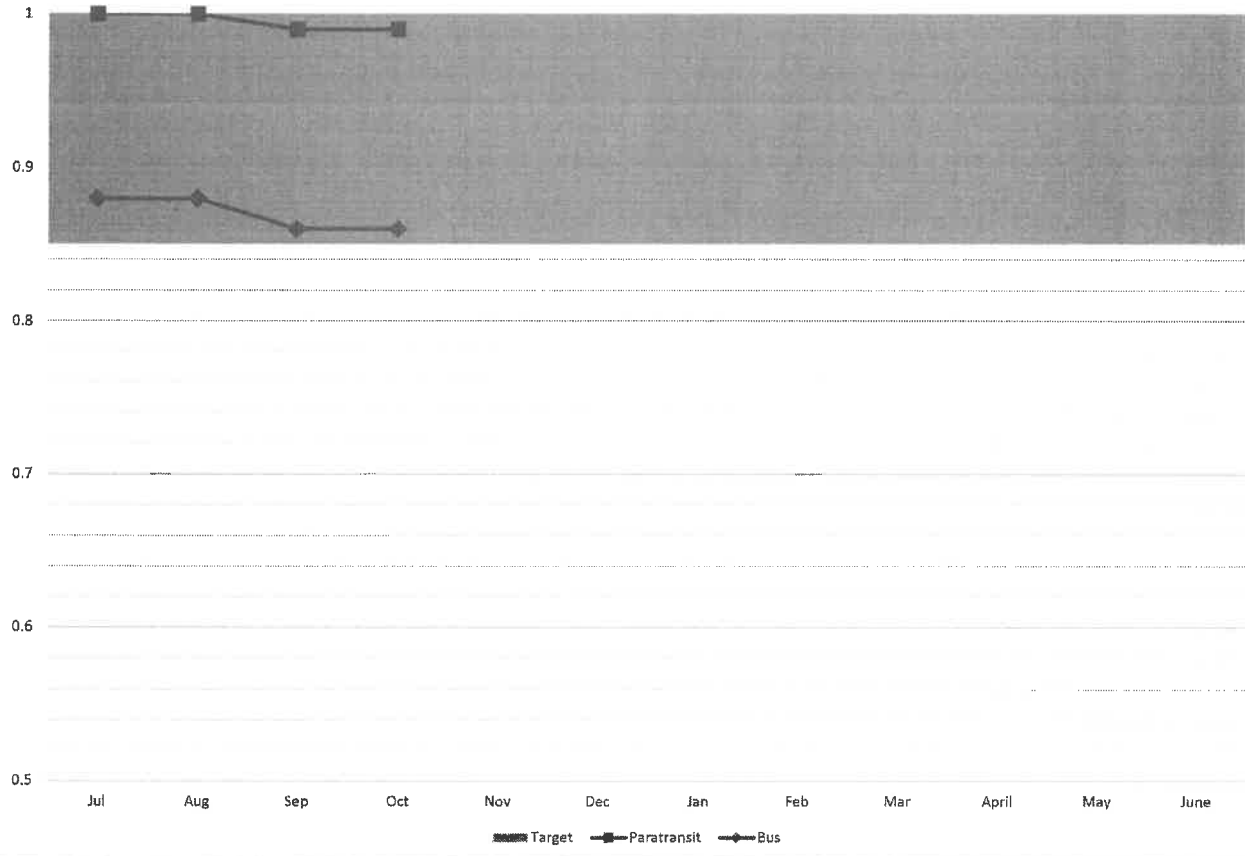
**BIKE RACK REPORT
FY 20-21**

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	51	110											191
101	23	1											24
2	15	11											26
200	0	0											0
3	47	45											92
8	39	35											74
15	161	59											220
21	67	65											132
22	42	43											85
23	85	70											155
25	1	2											3
28	2	8											10
29	9	16											25
31	61	37											98
32	198	135											333
33	20	55											83
40	108	35											143
41	140	140											280
42	23	32											55
43	191	148											339
47	15	28											44
50/50X	125	137											262
51	61	77											138
52	140	87											227
53	59	54											113
54	31	14											45
55	98	95											193
64	31	26											57
66	62	5											67
68	118	119											237
TOTAL, CURRENT	2,032	1,689	0	0	0	0	0	0	0	0	0	0	3,721
TOTAL, LAST YEAR	1,860	3,913											5,773

There no pass ups in August, 2020.

Prepared By: Debi Lorrach

FY 21 System Wide Schedule Adherence



August 2020
Major and Non-Major
Miles between road calls - VVTA and Barstow

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	33,812	6	5,635
Commuter Bus	18,535	3	6,178
Motor Bus	233,711	178	1,313
Total System	286,058	187	1,530

