

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for September 2020.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance.

- “Next” invoice for BAT and VVTA, July.
- Monthly Performance Charts: Passengers Per Revenue Hour, VVTA and BAT.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue, VVTA and BAT.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint Reports.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.
- PERMA Loss Detail Report.

National Express Transit

17150 Smoke Tree St.
Hesperia Calif. 92345

Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, Calif 92345

Attention: Mr. Kevin Kane
Executive Director

INVOICE NO. 91818280

DATE 8/4/2020

CONTRACT NAME:
Victor Valley I transit

MONTH July

BILLING PERIOD 07/01/20 to 07/31/20

	Budgeted Revenue hours	Actual Revenue hours	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,272.00	2,063.07	\$240,917.36	\$151,903.84	(\$89,013.52)	\$240,917.36	\$151,903.84	(\$89,013.52)
Subscription	1,133.00	18.79	\$83,422.79	\$1,383.51	(\$82,039.28)	\$83,422.79	\$1,383.51	(\$82,039.28)
Regional Fixed Rt	11,391.20	8,528.00	\$801,257.01	\$599,859.52	(\$201,397.49)	\$801,257.01	\$599,859.52	(\$201,397.49)
County	1,815.76	1,575.00	\$127,720.56	\$110,785.50	(\$16,935.06)	\$127,720.56	\$110,785.50	(\$16,935.06)
Rte. 200	50.00	-	\$3,517.00	\$0.00	(\$3,517.00)	\$3,517.00	\$0.00	(\$3,517.00)
B.V. Link/Lifeline	640.01	611.00	\$45,018.30	\$42,977.74	(\$2,040.56)	\$45,018.30	\$42,977.74	(\$2,040.56)
Fort Irwin	520.00	520.00	\$41,022.80	\$41,022.80	\$0.00	\$41,022.80	\$41,022.80	\$0.00
Barstow-Fixed Route	1,907.30	1,332.00	\$134,159.48	\$93,692.88	(\$40,466.60)	\$93,692.88	\$93,692.88	\$0.00
Barstow-County	786.30	510.00	\$55,308.34	\$35,873.40	(\$19,434.94)	\$35,873.40	\$35,873.40	\$0.00
Barstow-DAR	454.00	198.63	\$33,428.02	\$14,625.13	(\$18,802.89)	\$14,625.13	\$14,625.13	\$0.00
SUBTOTALS	21,969.57	15,356.49	\$1,565,771.66	\$1,092,124.32	-\$473,647.35	\$1,487,067.23	\$1,092,124.32	-\$394,942.91

* County routes include 21,22,23, and 25

TOTAL INVOICE INCLUDING VARIANCE

\$1,092,124.32

Please REMIT TO:

National Express Transit Corp.
62807 Collections Center Dr

CHICAGO, IL 60693

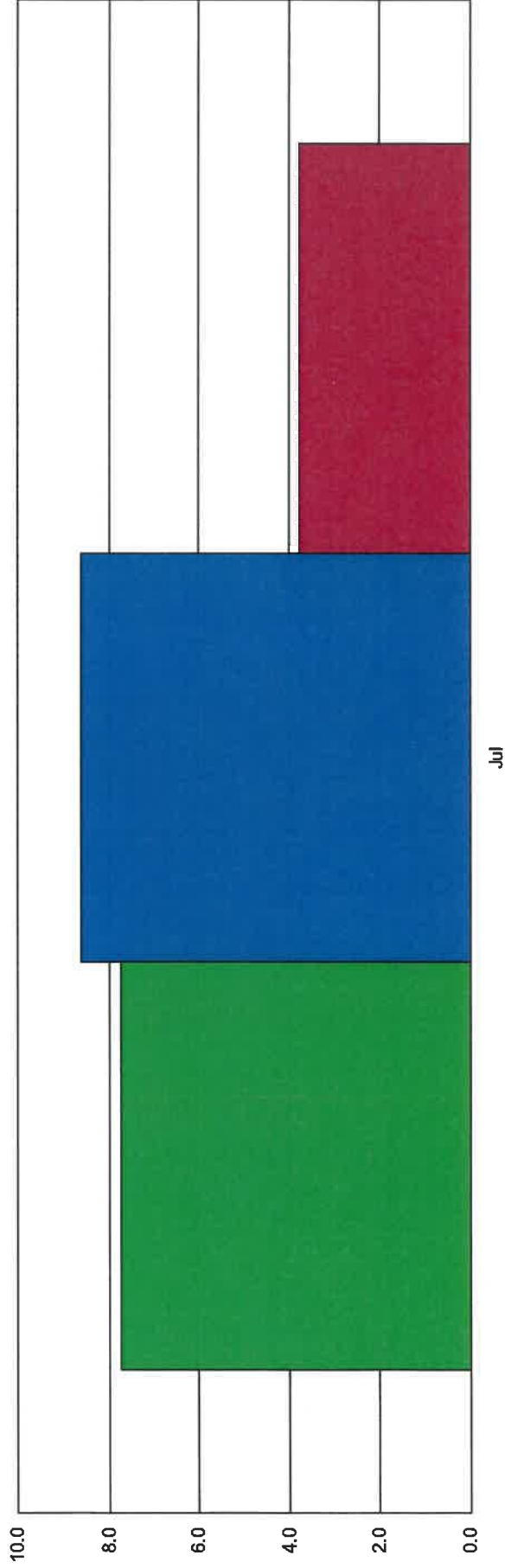
Manager's Signature and Business Phone

FY 2021 -- Monthly Performance Charts
 Program - Regional Routes
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour

Target: None

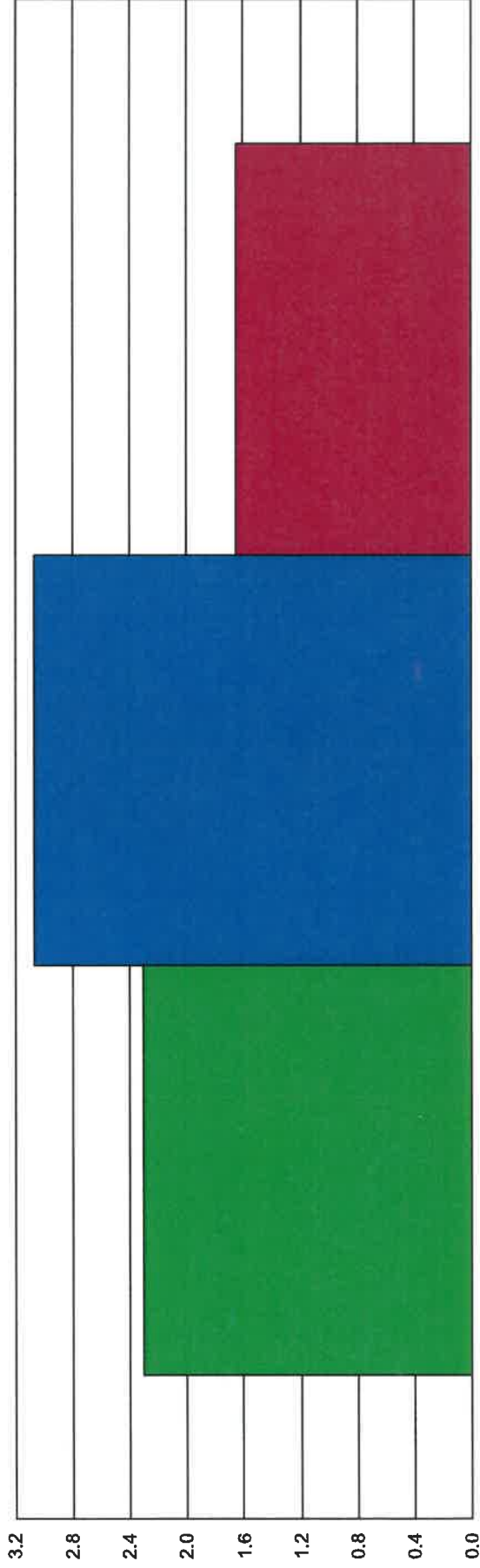
- Two Years Prior
- Prior Year
- Current Year



FY 2021 -- Monthly Performance Charts
 Program - County Routes
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour
 Target: None

Two Years Prior Prior Year Current Year



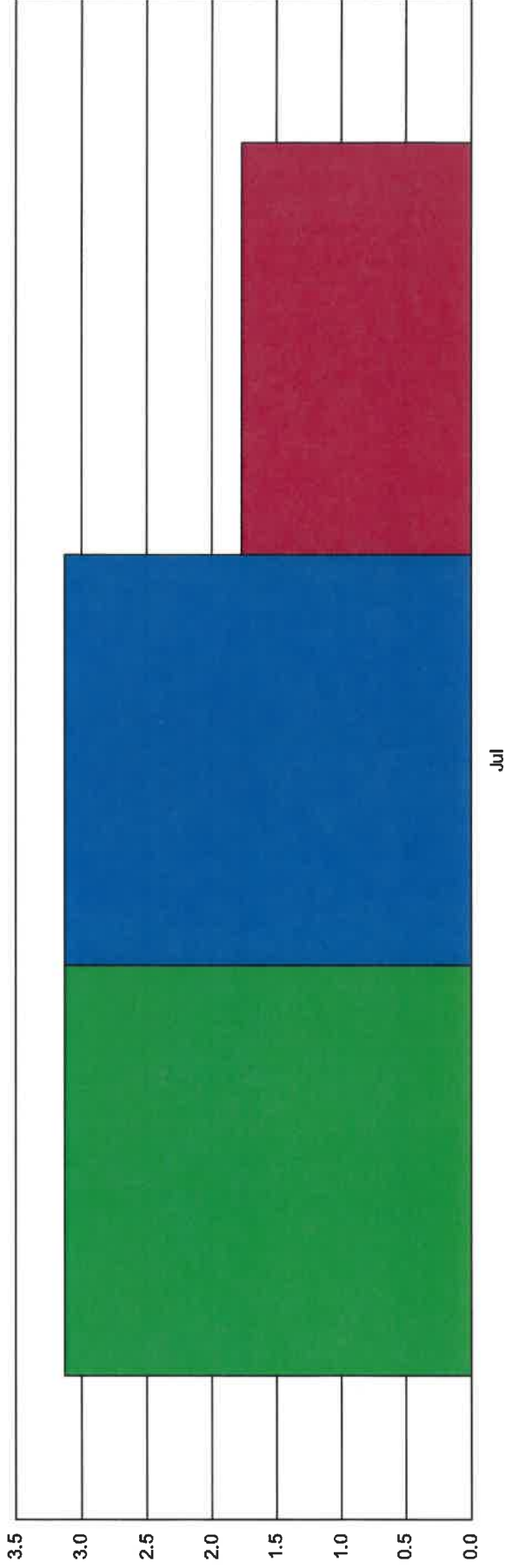
Jul

FY 2021 -- Monthly Performance Charts
 Program - Community Transit
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour

Target: None

- Two Years Prior
- Prior Year
- Current Year



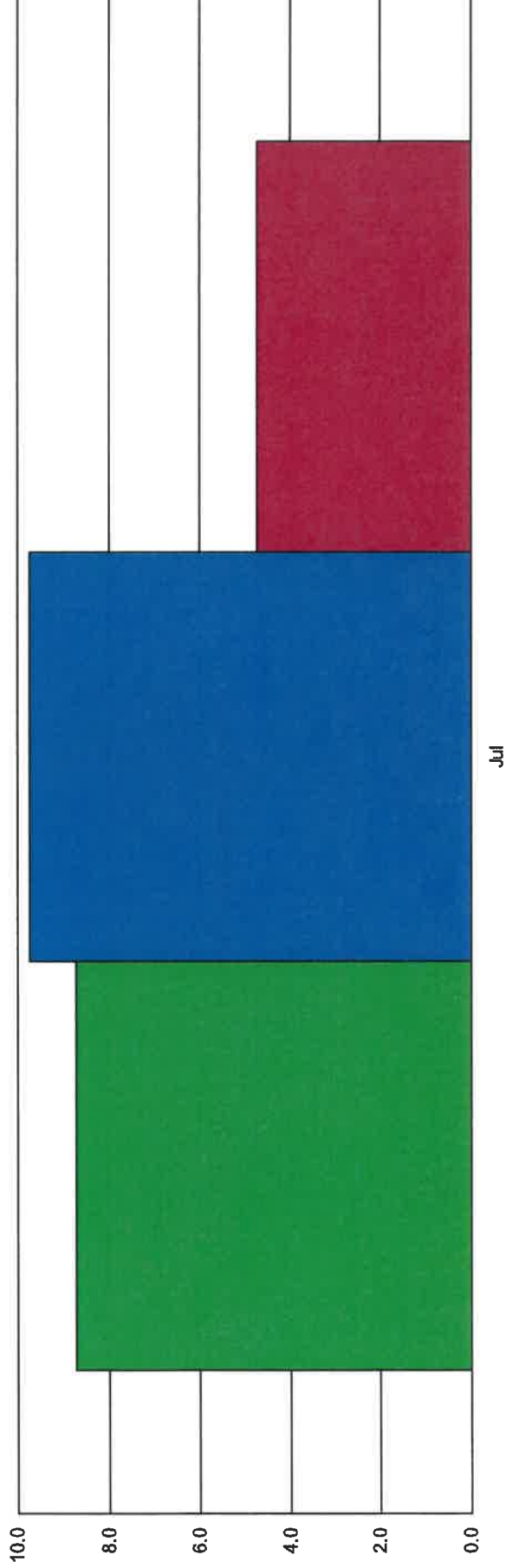
FY 2021 -- Monthly Performance Charts

Program - Intercity
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour

Target: None

- Two Years Prior
- Prior Year
- Current Year

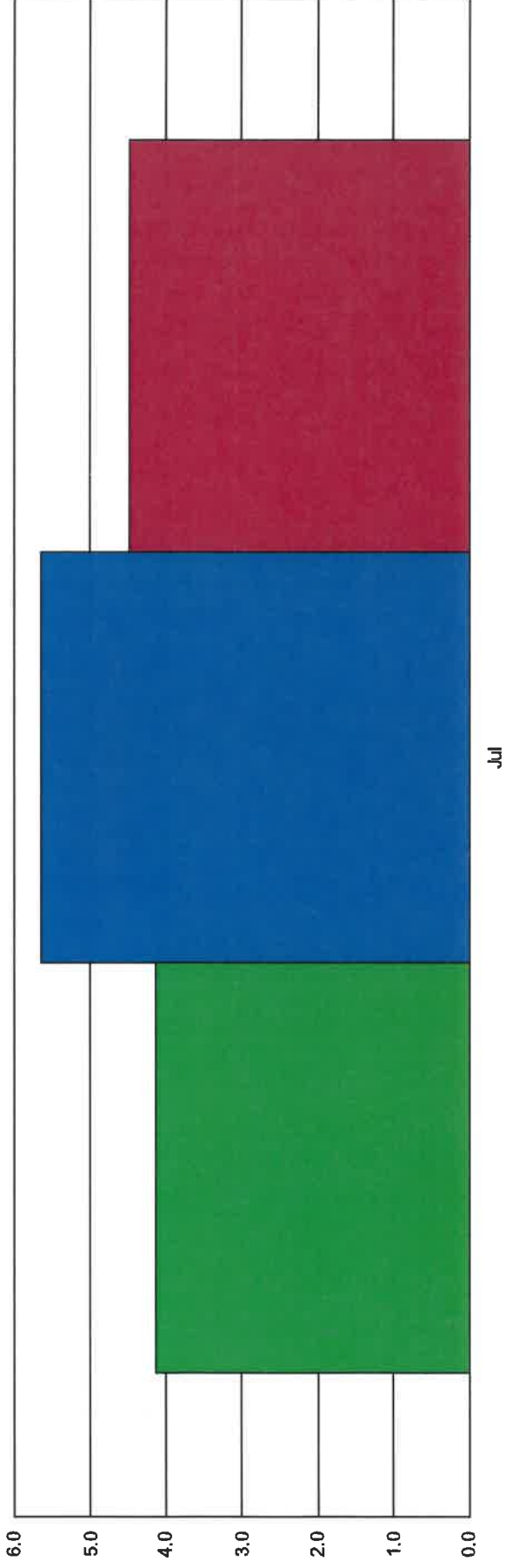


FY 2021 -- Monthly Performance Charts
Program - Commuter Bus
Year-To-Date through July
All Routes

Passengers Per Revenue Hour

Target: None

- Two Years Prior
- Prior Year
- Current Year

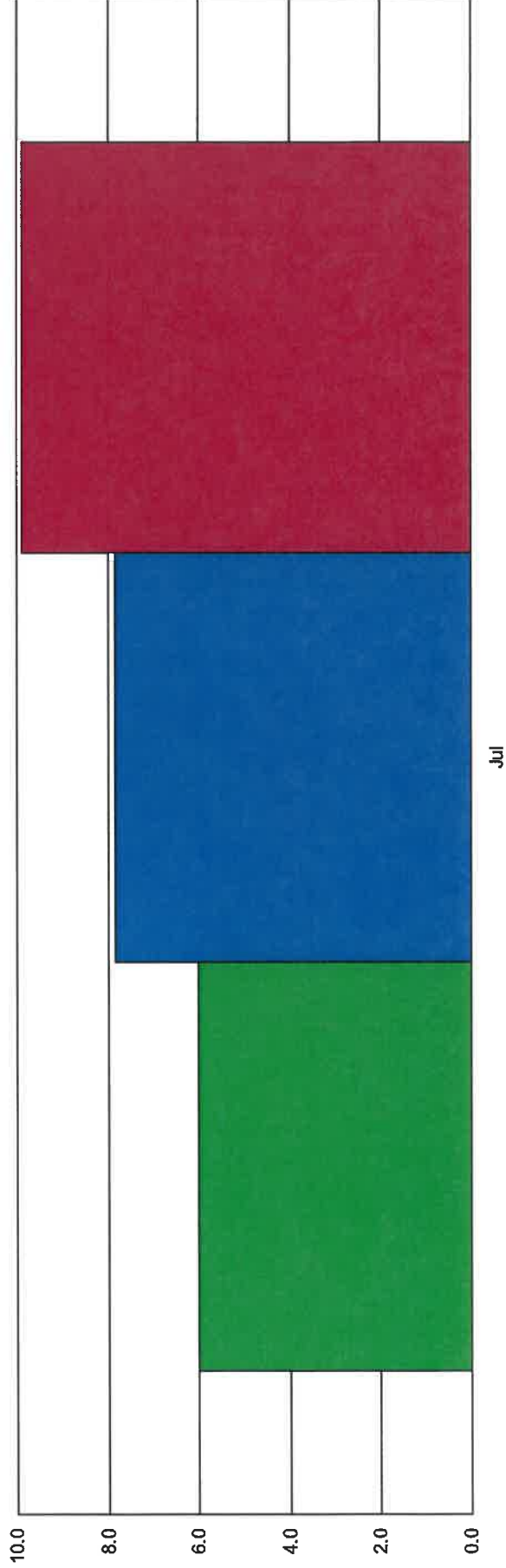


FY 2021 -- Monthly Performance Charts
 Program - Barstow City Fixed Routes
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour

Target: None

- Two Years Prior
- Prior Year
- Current Year

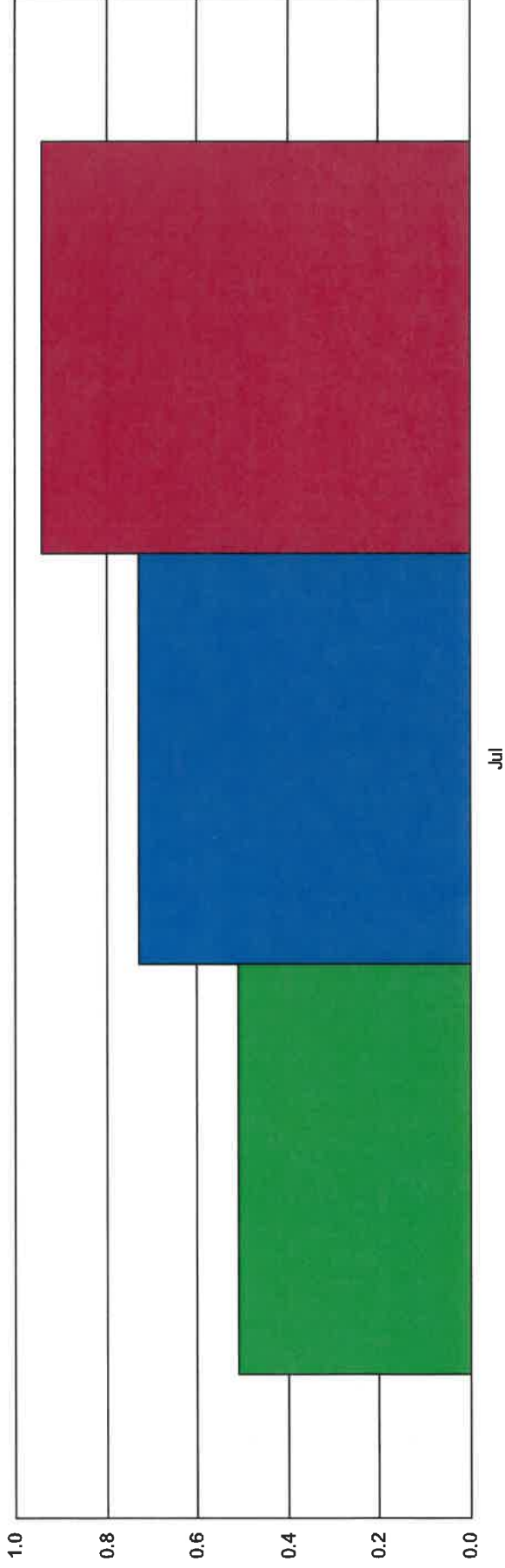


FY 2021 -- Monthly Performance Charts
 Program - Barstow County Routes
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour

Target: None

- Two Years Prior
- Prior Year
- Current Year



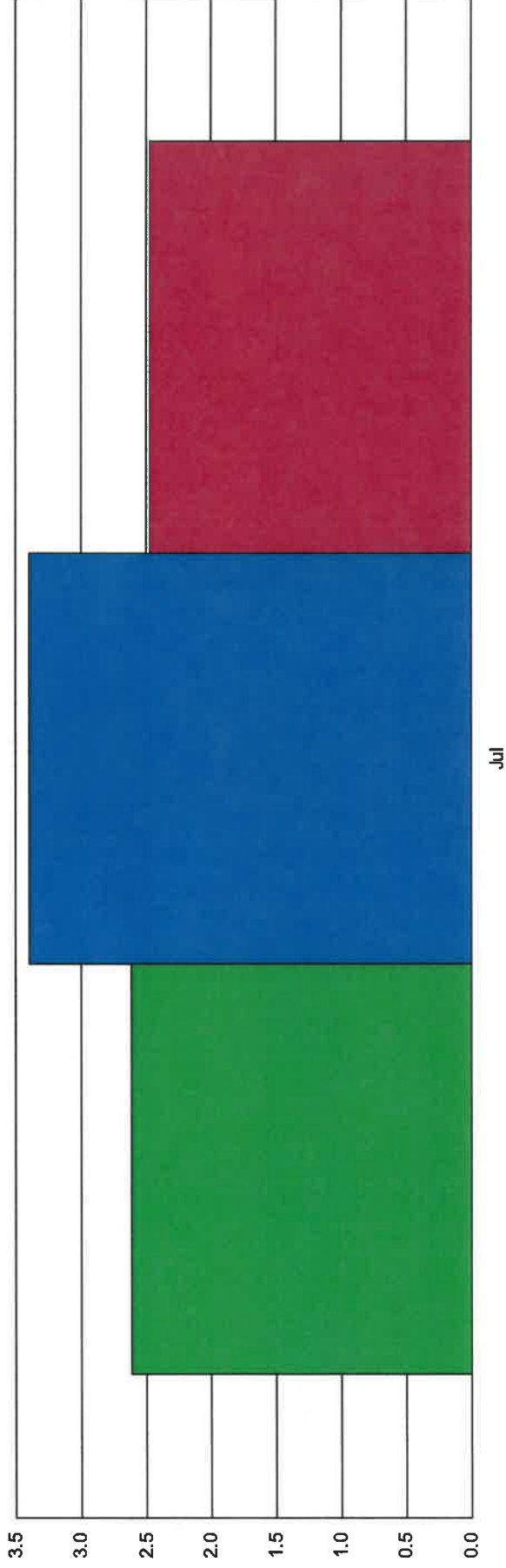
FY 2021 -- Monthly Performance Charts

Program - Barstow Demand Response
 Year-To-Date through July
 All Routes

Passengers Per Revenue Hour

Target: None

- Two Years Prior
- Prior Year
- Current Year





FY 2021 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for July

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers		Operating Cost		Passenger Revenue		Farebox Recovery Ratio
					Rev. Hour	Per Passenger	Rev. Hour	Per Passenger	Rev. Hour	Per Passenger	
Bus (Motorbus)	50,752	12,546.4	\$1,218,566	\$103,645	4.0	\$24.01	\$97.12	\$2.04	\$8.26	8.51%	
Commuter Bus	2,325	519.5	\$59,815	\$32,745	4.5	\$25.73	\$115.15	\$14.08	\$63.04	54.74%	
Demand Response	4,189	2,285.0	\$225,170	\$4,928	1.8	\$53.75	\$98.54	\$1.18	\$2.16	2.19%	
System Total	57,266	15,351.0	\$1,503,551	\$141,318	3.7	\$26.26	\$97.95	\$2.47	\$9.21	9.40%	



Monthly Ridership Report

July, FY 2021

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	124,079	51,137	7.5	4.0	7.48%	8.58%
Commuter Bus	2,804	2,325	5.6	4.4	62.70%	54.74%
Demand Response	15,719	4,189	3.1	1.8	12.03%	2.19%
System Total	142,602	57,651	6.5	3.7	10.14%	9.46%

FY 2021 -- Program Statistics
 Year-To-Date Through July
 Regional Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$957,107	\$1,030,799	\$833,490	(\$197,309)	(19.14%)
Jul	\$957,107	\$1,030,799	\$833,490	(\$197,309)	(19.14%)

FY 2021 -- Program Statistics
 Year-To-Date Through July
 County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$143,049	\$167,133	\$144,814	(\$22,319)	(13.35%)
Jul	\$143,049	\$167,133	\$144,814	(\$22,319)	(13.35%)



FY 2021 -- Program Statistics
 Year-To-Date Through July
 Community Transit
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$403,610	\$445,146	\$203,007	(\$242,139)	(54.39%)
Jul	\$403,610	\$445,146	\$203,007	(\$242,139)	(54.39%)

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$60,694	\$70,716	\$59,355	(\$11,361)	(16.06%)
Jul	\$60,694	\$70,716	\$59,355	(\$11,361)	(16.06%)

FY 2021 -- Program Statistics
 Year-To-Date Through July
 Commuter Bus
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$54,330	\$61,232	\$59,815	(\$1,417)	(2.31%)
Jul	\$54,330	\$61,232	\$59,815	(\$1,417)	(2.31%)



FY 2021 -- Program Statistics

Year-To-Date Through July
 Barstow City Fixed Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$152,420	\$176,124	\$129,316	(\$46,808)	(26.57%)
Jul	\$152,420	\$176,124	\$129,316	(\$46,808)	(26.57%)

FY 2021 -- Program Statistics
 Year-To-Date Through July
 Barstow County Routes
 All Routes

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$68,768	\$71,983	\$51,592	(\$20,391)	(28.32%)
Jul	\$68,768	\$71,983	\$51,592	(\$20,391)	(28.32%)

Operating Costs					
Target: None					
Month	FY 2020 Actual Costs	FY 2021 Budget Costs	FY 2021 Actual Costs	Budget Variance	% Variance
Jul	\$27,958	\$30,914	\$22,163	(\$8,751)	(28.30%)
Jul	\$27,958	\$30,914	\$22,163	(\$8,751)	(28.30%)

FY 2021 -- Program Statistics

Year-To-Date Through July
 Barstow City Fixed Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$5,017	\$5,248	\$5,706	\$458	8.72%
Jul	\$5,017	\$5,248	\$5,706	\$458	8.72%

FY 2021 -- Program Statistics
 Year-To-Date Through July
 Barstow County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,336	\$4,839	\$1,584	(\$3,254)	(67.25%)
Jul	\$2,336	\$4,839	\$1,584	(\$3,254)	(67.25%)

FY 2021 -- Program Statistics

Year-To-Date Through July
 Barstow Demand Response
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$2,981	\$4,843	\$711	(\$4,131)	(85.31%)
Jul	\$2,981	\$4,843	\$711	(\$4,131)	(85.31%)

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$67,816	\$75,148	\$85,660	\$10,512	13.98%
Jul	\$67,816	\$75,148	\$85,660	\$10,512	13.98%

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$48,924	\$25,756	\$4,217	(\$21,539)	(83.62%)
Jul	\$48,924	\$25,756	\$4,217	(\$21,539)	(83.62%)



FY 2021 -- Program Statistics
 Year-To-Date Through July
 County Routes
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$11,334	\$15,160	\$2,626	(\$12,535)	(82.68%)
Jul	\$11,334	\$15,160	\$2,626	(\$12,535)	(82.68%)



FY 2021 -- Program Statistics
 Year-To-Date Through July
 Intercity
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$16,842	\$12,820	\$9,010	(\$3,809)	(29.71%)
Jul	\$16,842	\$12,820	\$9,010	(\$3,809)	(29.71%)

FY 2021 -- Program Statistics
 Year-To-Date Through July
 Commuter Bus
 All Routes

Passenger Revenue					
Target: None					
Month	FY 2020 Actual Revenue	FY 2021 Budget Revenue	FY 2021 Actual Revenue	Budget Variance	% Variance
Jul	\$34,067	\$37,333	\$32,745	(\$4,588)	(12.28%)
Jul	\$34,067	\$37,333	\$32,745	(\$4,588)	(12.28%)

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2020/2021

	SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS			
	TIME		ROUTE		VEHICLE		DISCOURTEOUS	UNSAFE	OPERATING	PICKUP	TRANSFER	FAILURE TO	DROP OFF	MISC.	CURRENT MONTH	YEAR TO DATE
	FAST	SLOW	DESIGN	CONDITION	FARES	MISC.										
Regional Fixed Route																
1														0	0	
2														1	1	
3														0	0	
6 Barstow College														0	0	
15														0	0	
101														0	0	
200														0	0	
25														0	0	
31														0	0	
32														0	0	
33														0	0	
40														0	0	
41														0	0	
42														0	0	
43														0	0	
46														0	0	
47														0	0	
50/50X														0	0	
51														1	1	
52														0	0	
53														0	0	
54														1	1	
55														0	0	
64														0	0	
66														0	0	
68														0	0	
TOTAL REGIONAL FIXED RT	0	1	1	0	0	0	1	1	0	0	0	0	0	4	4	
County Routes																
21 Tri-Comm.														0	0	
22 Helendale														0	0	
23 Lucerne Valley														0	0	
28 Hinkley/Helendale														0	0	
29 Yermo/Newberry Springs														0	0	
TOTAL COMMUNITY ROUTES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
ADA Paratransit																
Direct Access														0	0	
Subscription														0	0	
TOTAL ADA PARATRANSIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Personnel																
Customer Service														0	0	
Routing & Scheduling														0	0	
Dispatch														1	1	
Passenger to Passenger														0	0	
TOTAL PERSONNEL	0	0	0	0	0	0	1	1	0	0	0	0	0	1	1	

LIFT DEPLOYMENT REPORT
FY 20-21

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD-TOTAL
1	196												196
101	2												2
2	54												54
200	0												0
3	59												59
6	59												59
15	30												30
21	1												1
22	6												6
23	13												13
25	0												0
28	0												0
29	6												6
31	16												16
32	53												53
33	8												8
40	2												2
41	85												85
42	7												7
43	31												31
47	4												4
50	98												98
51	44												44
52	20												20
53	38												38
54	12												12
55	7												7
64	17												17
66	6												6
68	50												50
TOTAL, CURRENT	851	0	0	0	0	0	0	0	0	0	0	0	924
TOTAL, LAST YEAR	901												901

There was no wheel chair pass up in the month of July, 2020.

Prepared by: Debi Lorrach

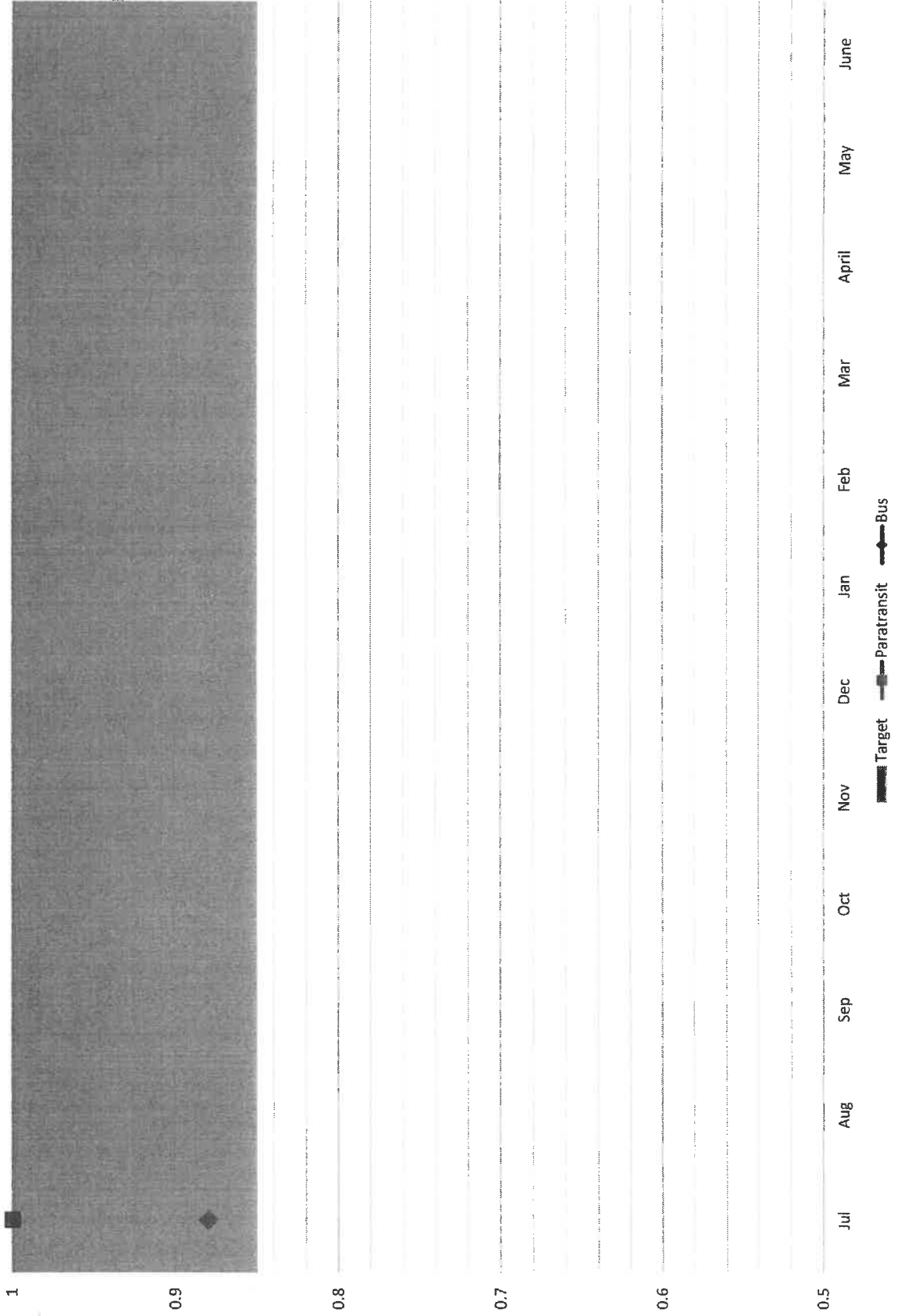
**BIKE RACK REPORT
FY 20-21**

Route #	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD TOTAL
1	51												51
101	23												23
2	15												15
200	0												0
3	47												47
8	39												39
15	161												161
21	67												67
22	42												42
23	85												85
25	1												1
28	2												2
29	9												9
31	61												61
32	196												196
33	28												28
40	108												108
41	140												140
42	23												23
43	191												191
47	16												16
50/50X	125												125
51	61												61
52	140												140
53	59												59
54	31												31
55	98												98
54	31												31
56	62												62
58	118												118
TOTAL CURRENT	2,032	0	0	0	0	0	0	0	0	0	0	0	2,032
TOTAL LAST YEAR	1,860												1,860

There no pass ups in July, 2020.

Prepared By: Debi Lorrach

FY 21 System Wide Schedule Adherence



July 2020
Major and Non-Major
Miles between road calls - VVTA and Barstow

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	32,162	13	2,474
Commuter Bus	20,275	3	6,758
Motor Bus	222,642	166	1,341
Total System	275,079	182	1,511

