

VICTOR VALLEY TRANSIT AUTHORITY

Expanded Reports for May 2020.

The attached expanded Performance Reports are presented to provide an overview of the transit system's costs and performance for the month of May 2020.

- "Next" invoice for BAT and VVTA, February and March.
- Monthly Performance Charts: Passengers Per Revenue Hour, VVTA and BAT.
- Monthly Performance Statistics Systemwide Summary.
- Monthly Ridership Report.
- Program Statistics: Operating Costs and Passenger Revenue, VVTA and BAT.
- Fort Irwin Revenue and Expenses.
- Monthly Complaint and Compliment Reports.
- Lift Deployment and Bike Rack Use Logs.
- Monthly ADA Denial Report.
- On-time Performance Report.
- Miles Between Roadcalls.
- PERMA Loss Detail Report.

National Express Transit17150 Smoke Tree St.
Hesperia Calif. 92345

INVOICE NO.

91807694

BILL TO Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, Calif 92345

DATE

3/4/2020

CONTRACT NAME:
Victor Valley TransitAttention: Mr. Kevin Kane
Executive Director

MONTH February

BILLING PERIOD 02/01/20 to 02/29/20

	Budgeted Revenue hours	Actual Revenue hours	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,272.00	3,548.46	\$240,917.36	\$261,273.11	\$20,355.75	\$1,895,829.52	\$2,081,511.21	\$185,681.69
Subscription	1,133.00	1,195.80	\$83,422.79	\$88,046.75	\$4,623.96	\$656,471.53	\$753,378.60	\$96,907.07
Regional Fixed Rt	10,751.98	10,723.01	\$756,294.27	\$754,256.52	(\$2,037.75)	\$6,147,309.67	\$6,125,823.27	(\$21,486.40)
County	1,734.78	1,721.23	\$122,024.43	\$121,071.32	(\$953.11)	\$989,872.96	\$975,670.18	(\$14,202.78)
Rte. 200	40.00	40.00	\$2,813.60	\$2,813.60	\$0.00	\$24,221.20	\$24,221.20	\$0.00
B.V. Link/Lifeline	608.35	607.89	\$42,791.34	\$42,758.98	(\$32.36)	\$346,067.88	\$343,799.86	(\$2,268.02)
Fort Irwin	452.00	451.00	\$35,658.28	\$35,579.39	(\$78.89)	\$298,119.76	\$296,635.99	(\$1,483.77)
Barstow-Fixed Route	1,787.89	1,787.39	\$125,760.18	\$125,725.01	(\$35.17)	\$1,024,940.73	\$1,024,940.73	\$0.00
Barstow-County	733.29	733.00	\$51,579.62	\$51,559.22	(\$20.40)	\$420,503.63	\$420,503.63	\$0.00
Barstow-DAR	454.00	302.57	\$33,428.02	\$22,278.23	(\$11,149.79)	\$175,465.15	\$175,465.15	\$0.00
SUBTOTALS	20,967.29	21,110.35	\$1,494,689.89	\$1,505,362.14	\$10,672.25	\$11,978,802.03	\$12,221,949.82	\$243,147.79

* County routes include 20,21,22,23 and 24

TOTAL INVOICE INCLUDING VARIANCE

\$1,505,362.14

Please REMIT TO:

National Express Transit Corp.
62807 Collections Center Dr
CHICAGO, IL 60693

Manager's Signature and Business Phone

National Express Transit17150 Smoke Tree St.
Hesperia Calif. 92345

INVOICE NO.

91813536

BILL TO Victor Valley Transit Authority
17150 Smoke Tree St.
Hesperia, Calif 92345

DATE

4/3/2020

CONTRACT NAME:
Victor Valley TransitAttention: Mr. Kevin Kane
Executive Director

MONTH

March

BILLING PERIOD 03/01/20 to 03/31/20

	Budgeted Revenue hours	Actual Revenue hours	Budgeted Expense	Actual Expense	Variance (+ or -)	Budgeted Expense Year-to-date	Actual Expense Year-to-date	Variance (+ or -) Year-to-date
ADA ParaTransit	3,272.00	2,507.68	\$240,917.36	\$184,640.48	(\$56,276.88)	\$2,136,746.88	\$2,266,151.69	\$129,404.81
Subscription	1,133.00	773.97	\$83,422.79	\$56,987.41	(\$26,435.38)	\$739,894.32	\$810,366.01	\$70,471.69
Regional Fixed Rt	11,494.46	8,225.10	\$808,520.32	\$578,553.53	(\$229,966.78)	\$6,955,829.99	\$6,704,376.80	(\$251,453.19)
County	1,848.39	1,332.84	\$130,015.75	\$93,751.97	(\$36,263.79)	\$1,119,888.71	\$1,069,422.15	(\$50,466.56)
Rte. 200	40.00	20.00	\$2,813.60	\$1,406.80	(\$1,406.80)	\$27,034.80	\$25,628.00	(\$1,406.80)
B.V. Link/Lifeline	636.68	457.00	\$44,784.07	\$32,145.38	(\$12,638.69)	\$390,851.95	\$375,945.24	(\$14,906.71)
Fort Irwin	497.20	495.00	\$39,224.11	\$39,050.55	(\$173.56)	\$337,343.87	\$335,686.54	(\$1,657.33)
Barstow-Fixed Route	1,926.71	1,396.00	\$135,524.78	\$98,194.64	(\$37,330.14)	\$1,123,135.37	\$1,123,135.37	\$0.00
Barstow-County	791.31	570.56	\$55,660.75	\$40,133.19	(\$15,527.56)	\$460,636.82	\$460,636.82	\$0.00
Barstow-DAR	454.00	253.63	\$33,428.02	\$18,674.78	(\$14,753.24)	\$194,139.93	\$194,139.93	\$0.00
SUBTOTALS	22,093.75	16,031.78	\$1,574,311.55	\$1,143,538.73	-\$430,772.82	\$13,485,502.64	\$13,365,488.55	-\$120,014.09

* County routes include 20,21,22,23 and 24

TOTAL INVOICE INCLUDING VARIANCE

\$1,143,538.73

Please REMIT TO:

National Express Transit Corp.
62807 Collections Center Dr
CHICAGO, IL 60693

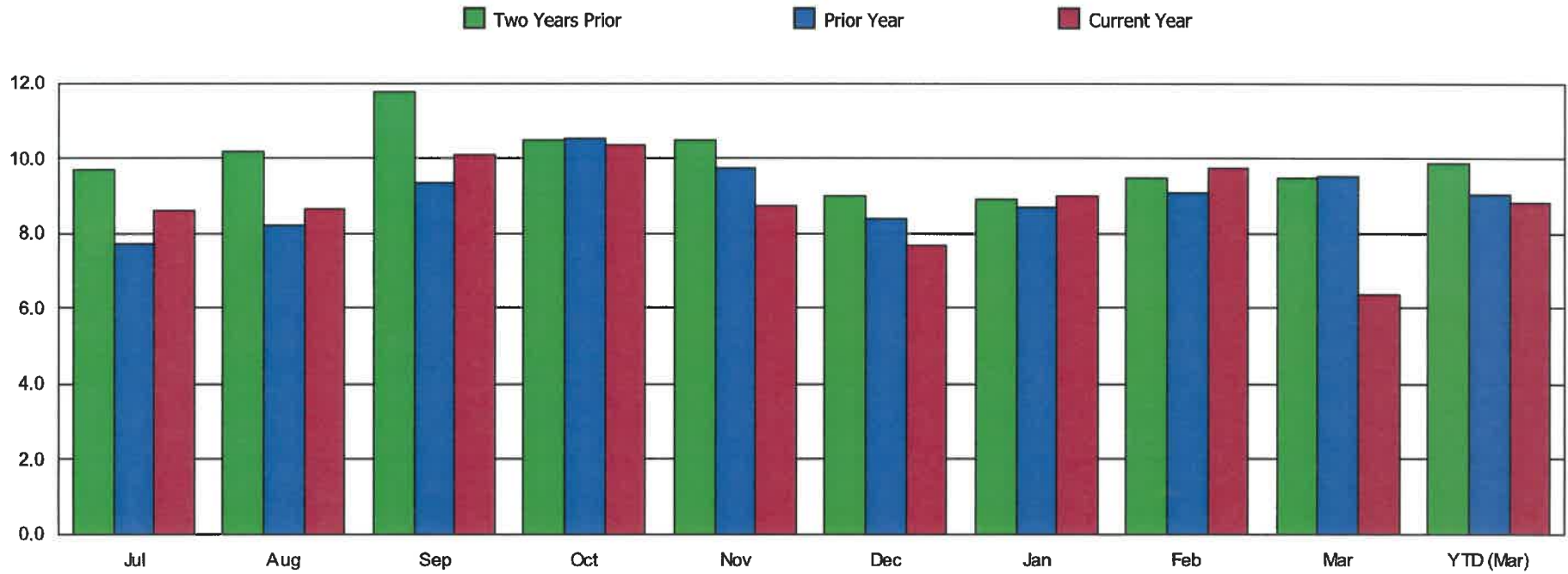
Manager's Signature and Business Phone

FY 2020 -- Monthly Performance Charts

**Program - Regional Routes
Year-To-Date through March
All Routes**

Passengers Per Revenue Hour

Target: None

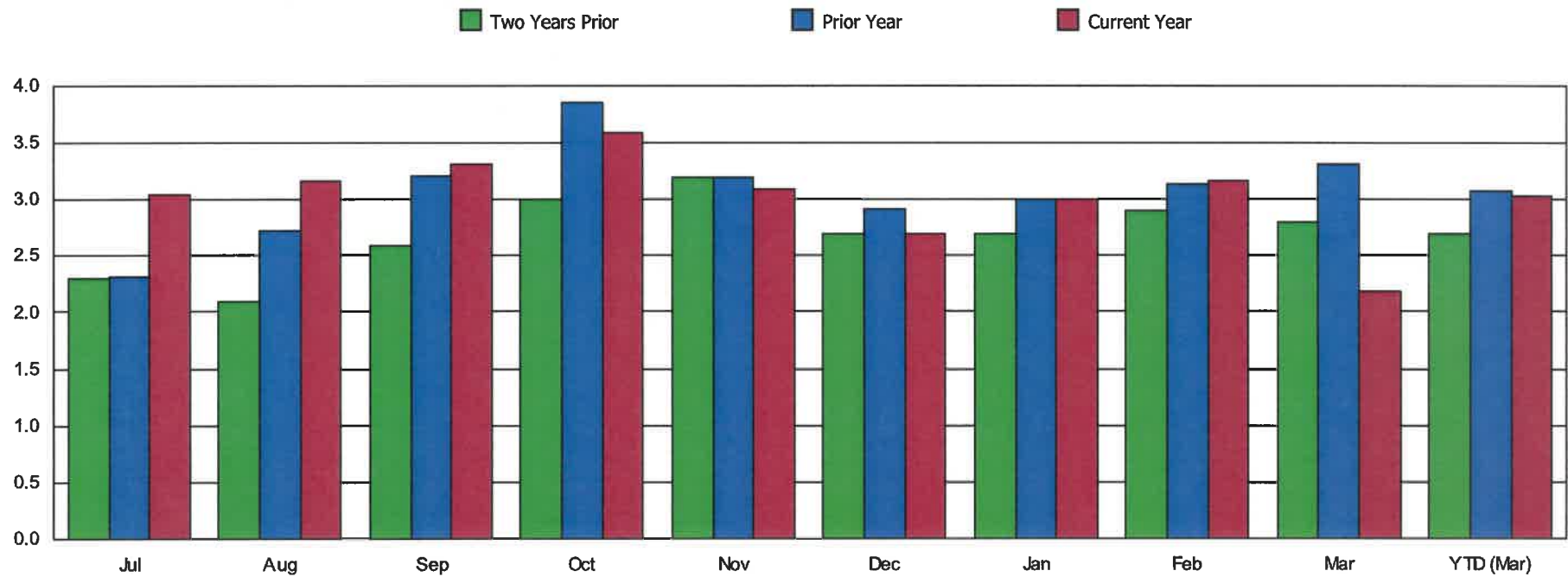


FY 2020 -- Monthly Performance Charts

Program - County Routes
Year-To-Date through March
All Routes

Passengers Per Revenue Hour

Target: None



FY 2020 -- Monthly Performance Charts

Program - Community Transit

Year-To-Date through March

All Routes

Passengers Per Revenue Hour

Target: None

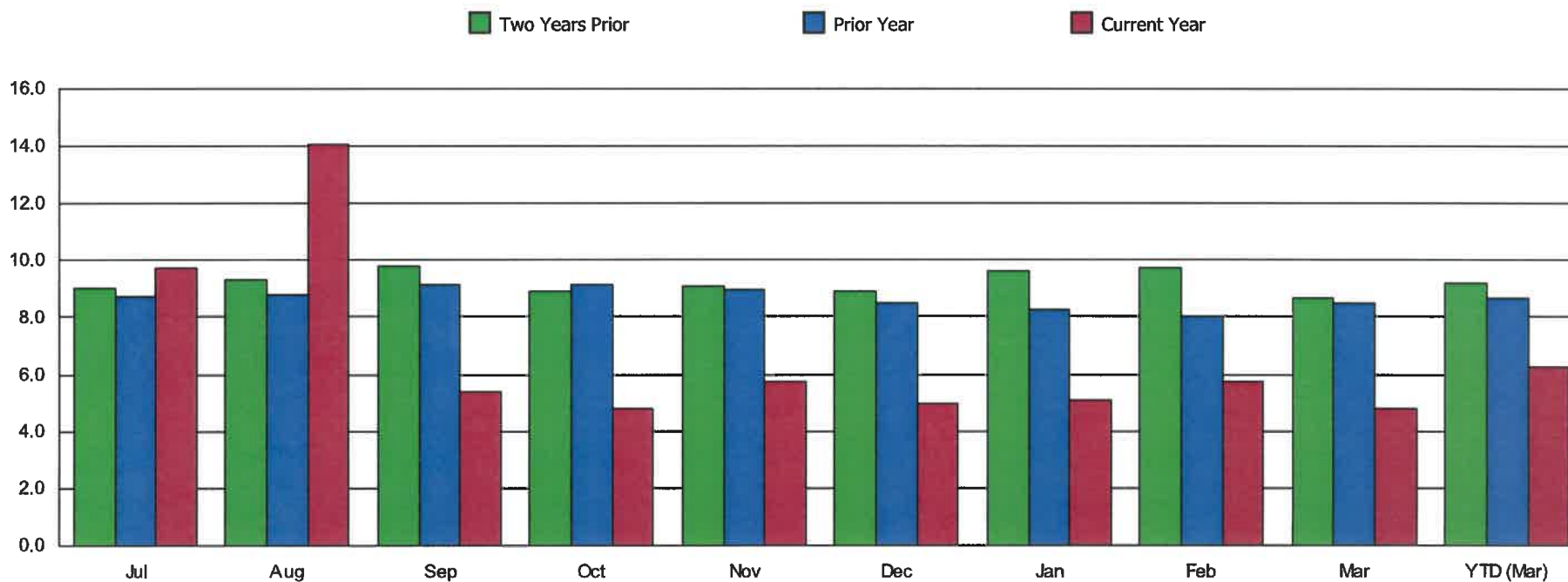


FY 2020 -- Monthly Performance Charts

Program - Intercity
Year-To-Date through March
All Routes

Passengers Per Revenue Hour

Target: None

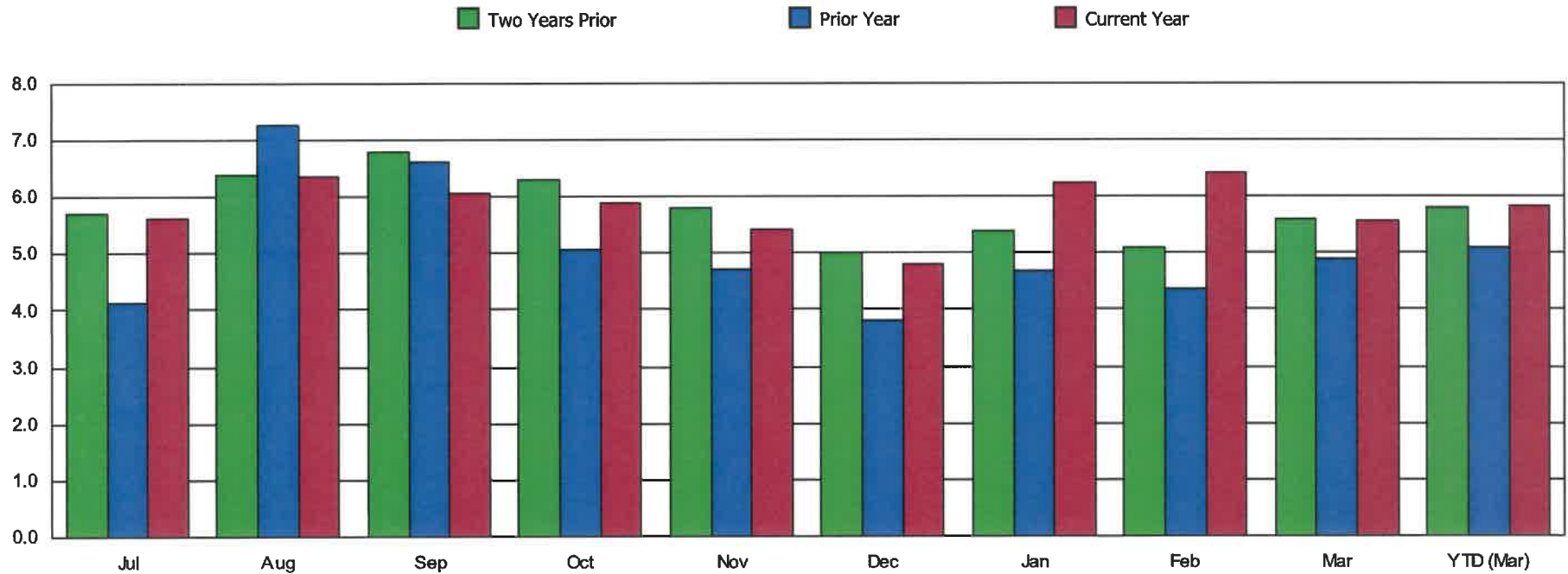


FY 2020 -- Monthly Performance Charts

**Program - Commuter Bus
Year-To-Date through March
All Routes**

Passengers Per Revenue Hour

Target: None



FY 2020 -- Monthly Performance Charts

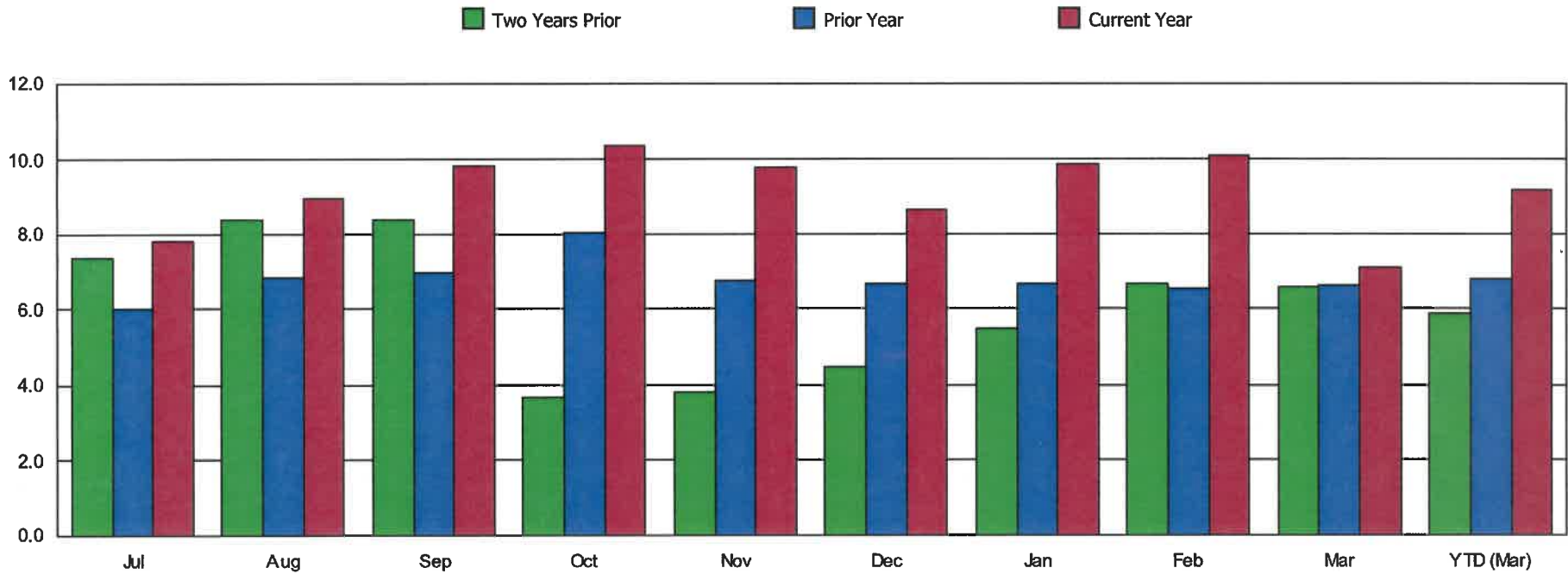
Program - Barstow City Fixed Routes

Year-To-Date through March

All Routes

Passengers Per Revenue Hour

Target: None



FY 2020 -- Monthly Performance Charts

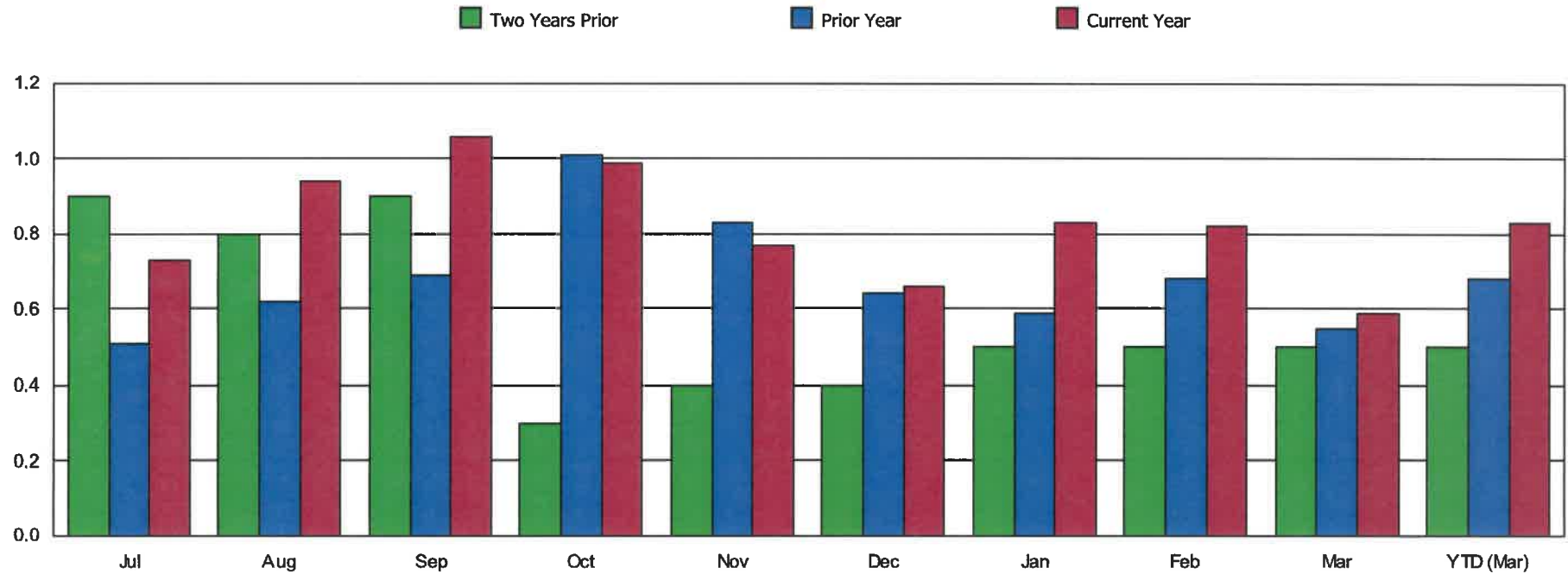
Program - Barstow County Routes

Year-To-Date through March

All Routes

Passengers Per Revenue Hour

Target: None



FY 2020 -- Monthly Performance Charts

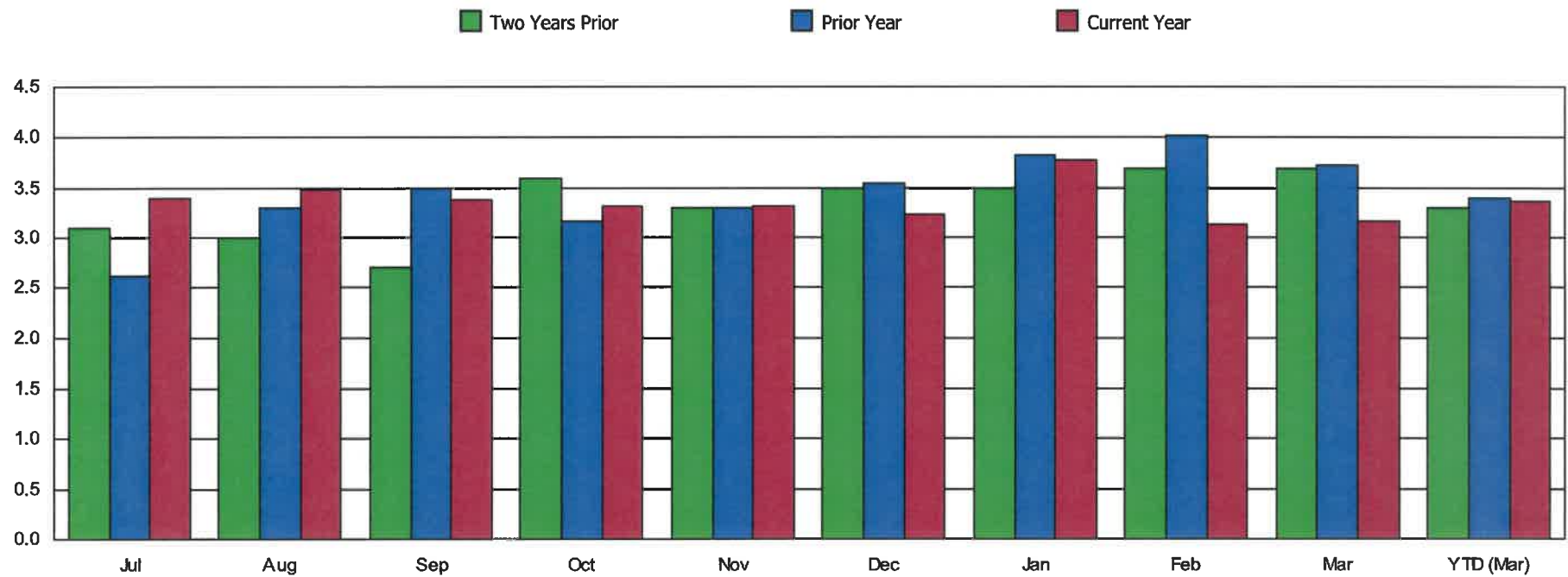
Program - Barstow Demand Response

Year-To-Date through March

All Routes

Passengers Per Revenue Hour

Target: None



FY 2020 -- Monthly Performance Charts

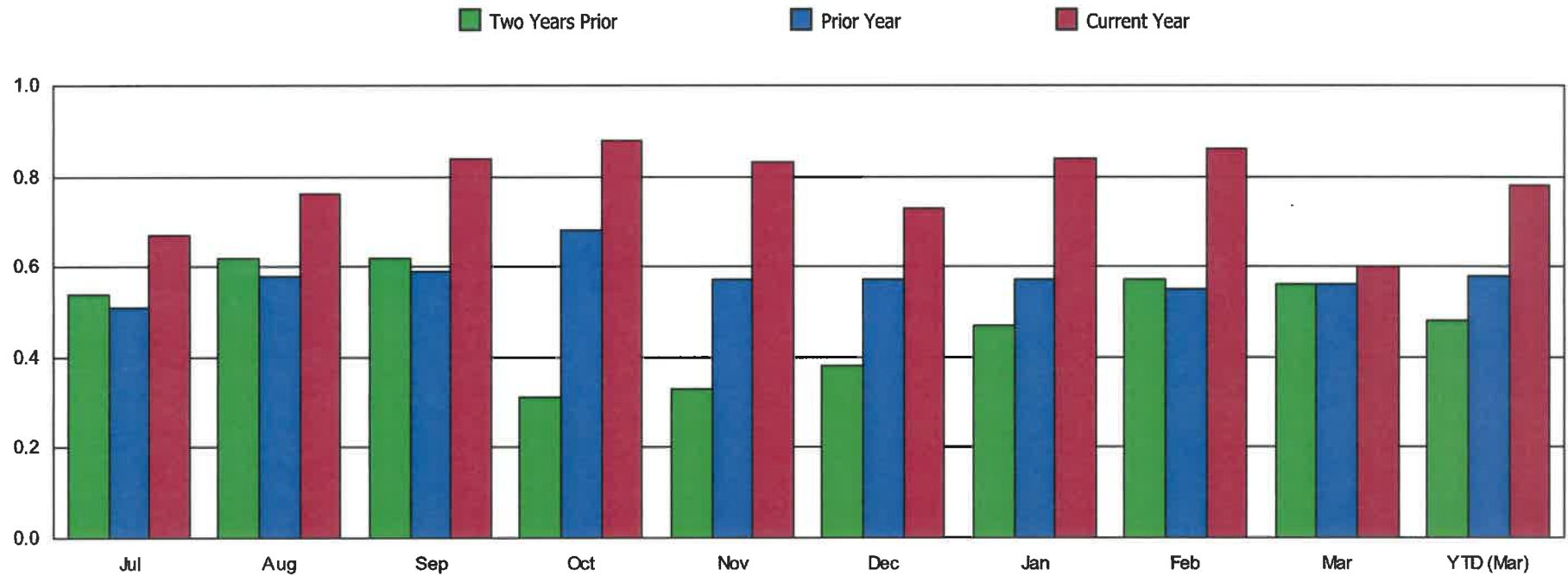
Program - Barstow City Fixed Routes

Year-To-Date through March

All Routes

Passengers Per Revenue Mile

Target: None



FY 2020 -- Monthly Performance Charts

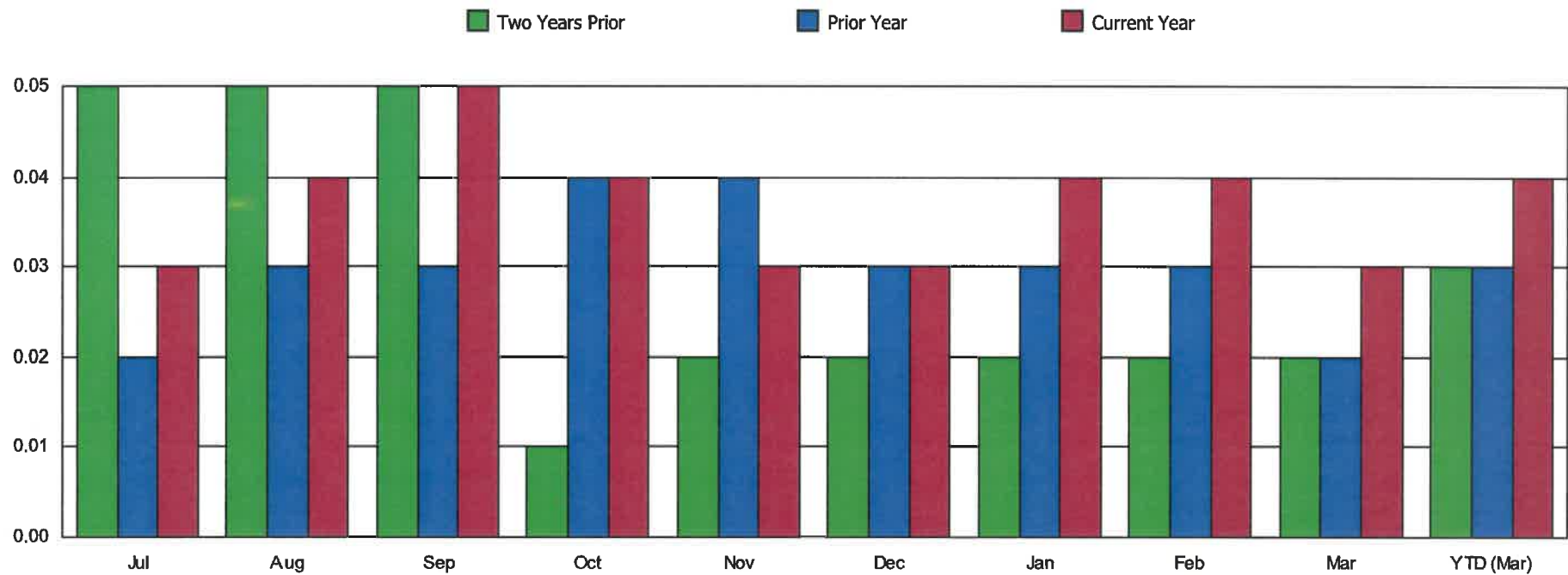
Program - Barstow County Routes

Year-To-Date through March

All Routes

Passengers Per Revenue Mile

Target: None



FY 2020 -- Monthly Performance Charts

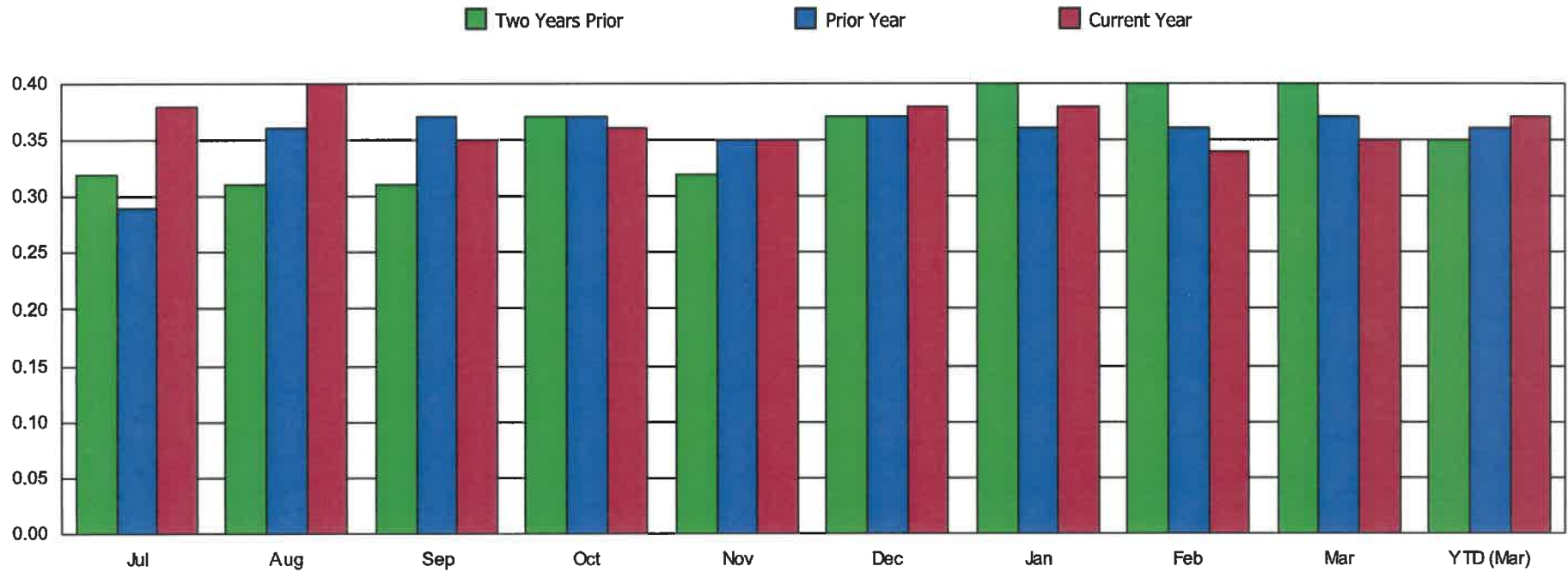
Program - Barstow Demand Response

Year-To-Date through March

All Routes

Passengers Per Revenue Mile

Target: None

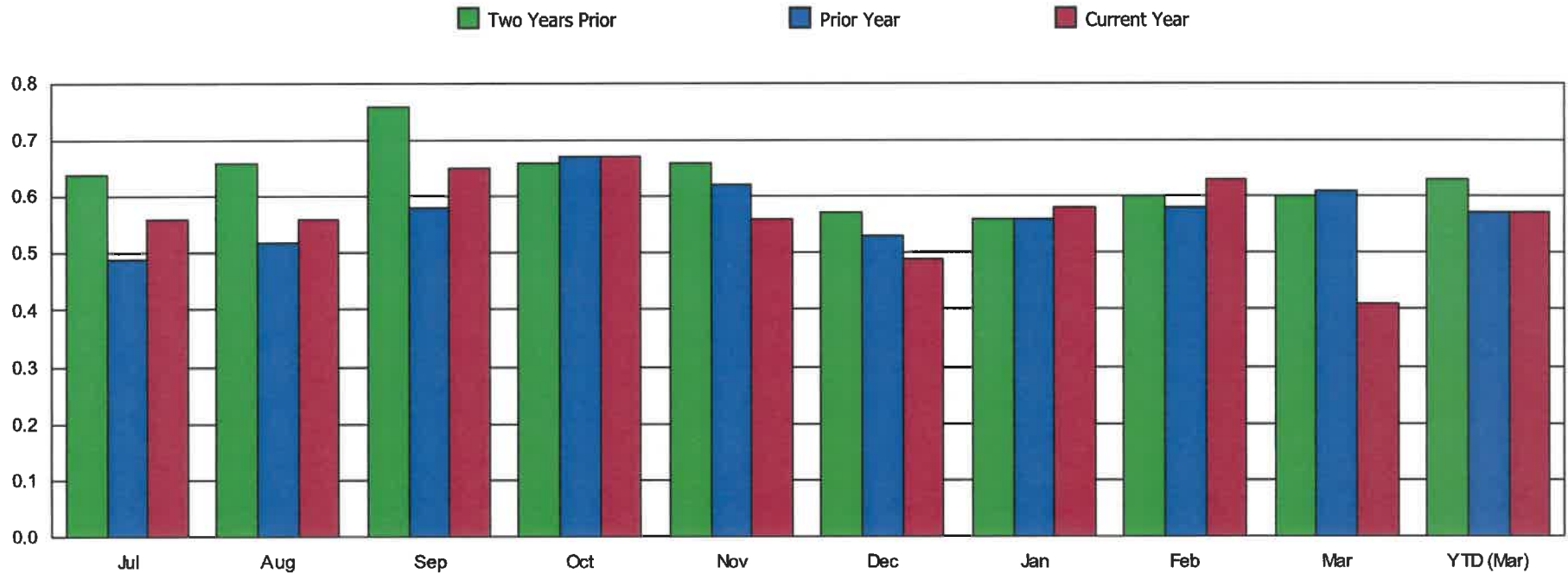


FY 2020 -- Monthly Performance Charts

**Program - Regional Routes
Year-To-Date through March
All Routes**

Passengers Per Revenue Mile

Target: None

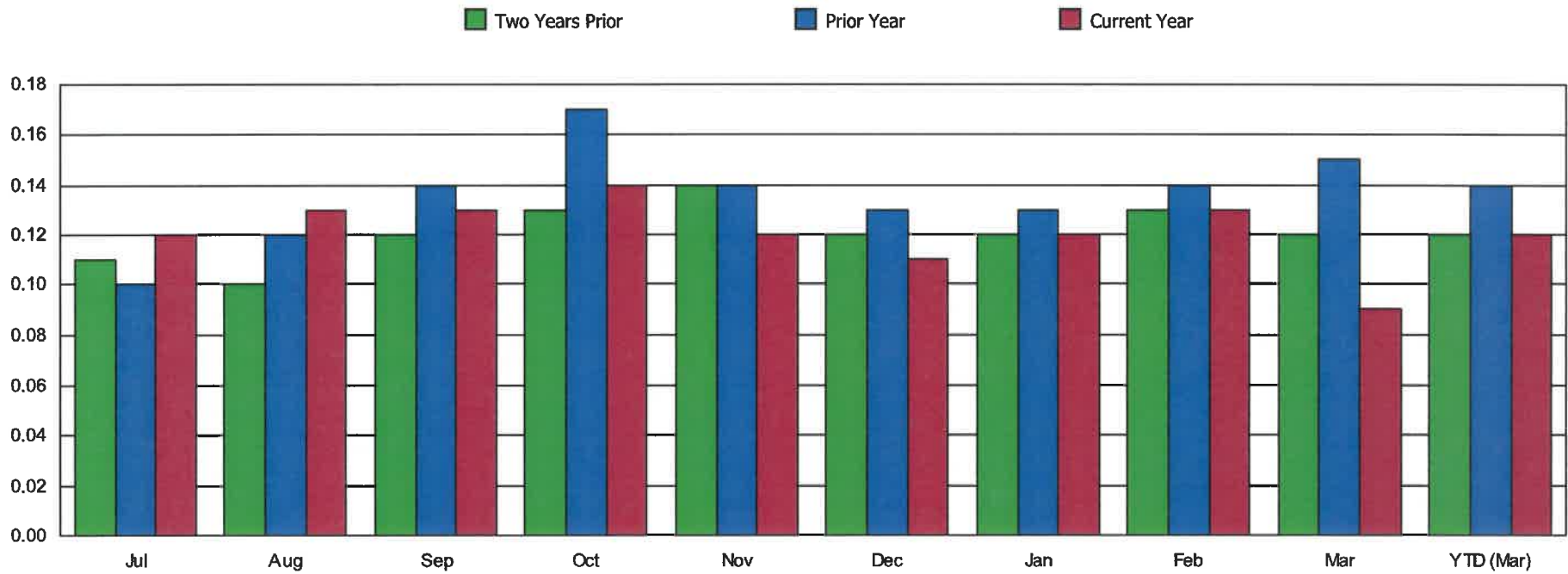


FY 2020 -- Monthly Performance Charts

**Program - County Routes
Year-To-Date through March
All Routes**

Passengers Per Revenue Mile

Target: None



FY 2020 -- Monthly Performance Charts

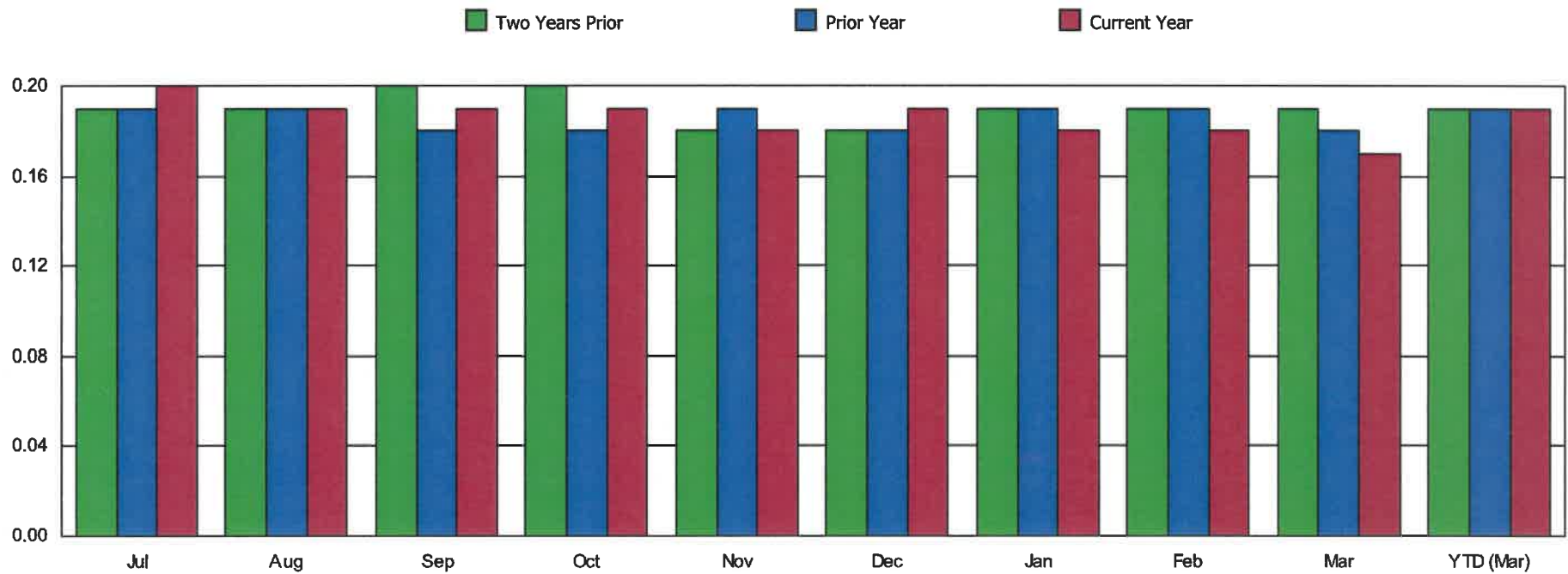
Program - Community Transit

Year-To-Date through March

All Routes

Passengers Per Revenue Mile

Target: None

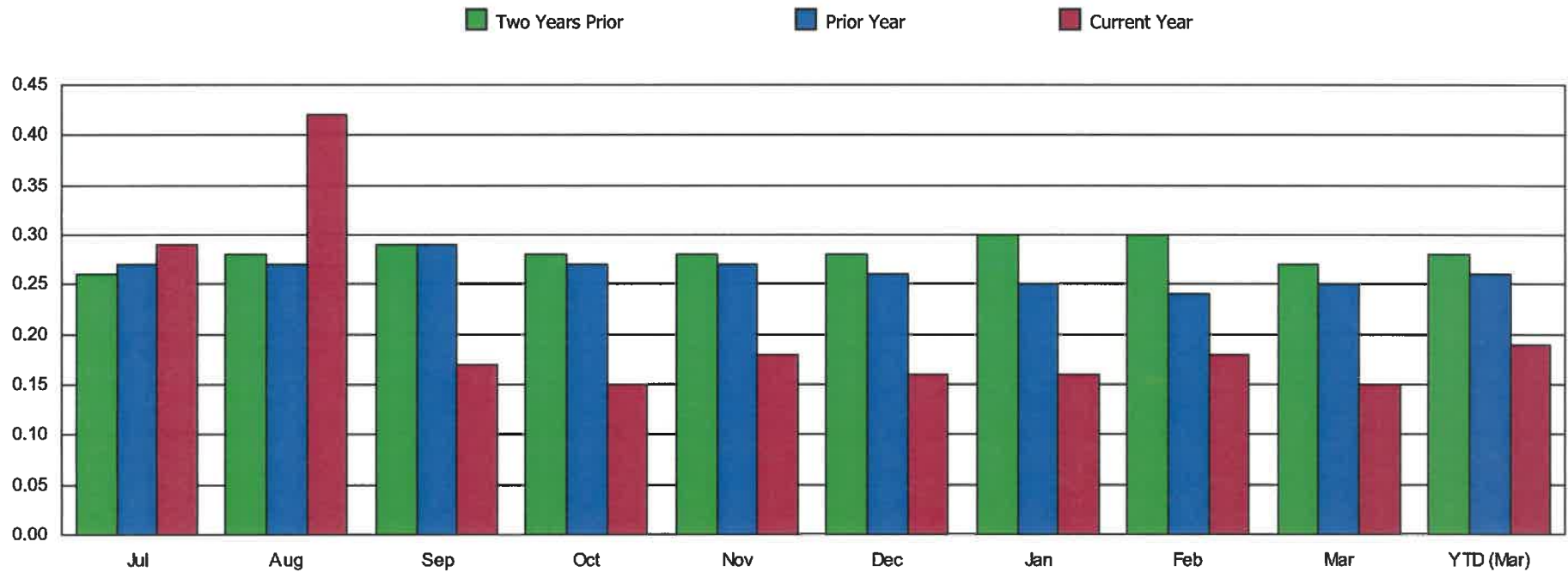


FY 2020 -- Monthly Performance Charts

**Program - Intercity
Year-To-Date through March
All Routes**

Passengers Per Revenue Mile

Target: None

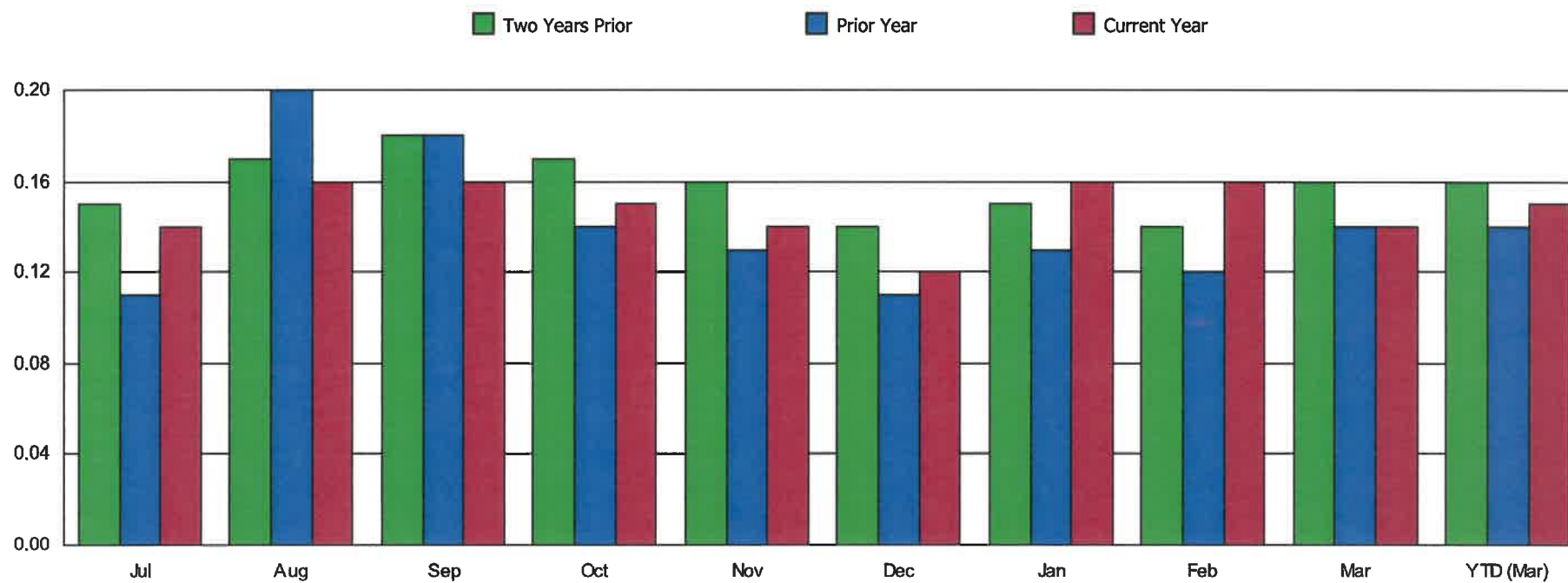


FY 2020 -- Monthly Performance Charts

Program - Commuter Bus
Year-To-Date through March
All Routes

Passengers Per Revenue Mile

Target: None





FY 2020 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for February

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost Per Passenger	Operating Cost Per Rev. Hour	Passenger Revenue Per Passenger	Passenger Revenue Per Rev. Hour	Farebox Recovery Ratio
Bus (Motorbus)	134,803	16,009.8	\$1,379,443	\$113,690	8.4	\$10.23	\$86.16	\$0.84	\$7.10	8.24%
Commuter Bus	2,888	449.9	\$50,023	\$30,226	6.4	\$17.32	\$111.18	\$10.47	\$67.18	60.42%
Demand Response	15,110	5,047.3	\$458,693	\$49,254	3.0	\$30.36	\$90.88	\$3.26	\$9.76	10.74%
System Total	152,801	21,507.0	\$1,888,159	\$193,170	7.1	\$12.36	\$87.79	\$1.26	\$8.98	10.23%



FY 2020 -- Monthly Performance Statistics by Mode
Systemwide Summary
All Routes

Performance Statistics for March

Mode	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Passengers Per Rev. Hour	Operating Cost Per Passenger	Operating Cost Per Rev. Hour	Passenger Revenue Per Passenger	Passenger Revenue Per Rev. Hour	Farebox Recovery Ratio
Bus (Motorbus)	84,175	14,972.8	\$1,133,547	\$175,181	5.6	\$13.47	\$75.71	\$2.08	\$11.70	15.45%
Commuter Bus	2,768	495.8	\$54,104	\$26,509	5.6	\$19.55	\$109.14	\$9.58	\$53.47	49.00%
Demand Response	9,831	3,535.7	\$352,440	\$42,223	2.8	\$35.85	\$99.68	\$4.29	\$11.94	11.98%
System Total	96,774	19,004.3	\$1,540,091	\$243,913	5.1	\$15.91	\$81.04	\$2.52	\$12.83	15.84%



Monthly Ridership Report

February, FY 2020

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	111,708	134,803	7.4	8.4	14.54%	8.24%
Commuter Bus	2,494	2,888	4.3	6.4	54.64%	60.42%
Demand Response	14,659	15,110	3.0	2.9	11.87%	10.74%
System Total	128,861	152,801	6.3	7.1	15.28%	10.23%



Monthly Ridership Report

March, FY 2020

Bus (Motorbus), Commuter Bus, Demand Response Only

Total (All Day Types)

Mode	Passengers		Passengers Per Revenue Hour		Farebox Recovery Ratio	
	Prior Year	Current Year	Prior Year	Current Year	Prior Year	Current Year
Bus (Motorbus)	127,731	84,175	7.7	5.6	17.93%	15.45%
Commuter Bus	2,827	2,768	4.9	5.5	57.04%	49.00%
Demand Response	16,182	9,831	3.0	2.7	9.91%	11.98%
System Total	146,740	96,774	6.6	5.0	17.27%	15.84%

FY 2020 -- Program Statistics

Year-To-Date Through March

Regional Routes

All Routes

Operating Costs					
Target = \$12,416,519					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$819,539	\$1,034,710	\$957,107	(\$77,603)	(7.49%)
Aug	\$926,625	\$1,034,710	\$1,010,816	(\$23,894)	(2.30%)
Sep	\$810,133	\$1,034,710	\$933,774	(\$100,936)	(9.75%)
Oct	\$853,708	\$1,034,710	\$1,023,497	(\$11,213)	(1.08%)
Nov	\$862,971	\$1,034,710	\$938,004	(\$96,706)	(9.34%)
Dec	\$1,278,763	\$1,034,710	\$1,333,964	\$299,254	28.92%
Jan	\$934,500	\$1,034,710	\$1,036,896	\$2,186	0.21%
Feb	\$880,776	\$1,034,710	\$944,644	(\$90,066)	(8.70%)
Mar	\$937,942	\$1,034,710	\$781,054	(\$253,656)	(24.51%)
YTD Total	\$8,304,958	\$9,312,389	\$8,959,755	(\$352,634)	(3.78%)

FY 2020 -- Program Statistics

Year-To-Date Through March

County Routes

All Routes

Operating Costs					
Target = \$2,016,210					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$185,907	\$168,018	\$143,049	(\$24,968)	(14.86%)
Aug	\$208,553	\$168,018	\$151,570	(\$16,447)	(9.78%)
Sep	\$182,624	\$168,018	\$139,976	(\$28,041)	(16.68%)
Oct	\$180,961	\$168,018	\$150,365	(\$17,653)	(10.50%)
Nov	\$192,911	\$168,018	\$142,438	(\$25,580)	(15.22%)
Dec	\$275,770	\$168,018	\$207,742	\$39,725	23.64%
Jan	\$205,091	\$168,018	\$153,898	(\$14,119)	(8.40%)
Feb	\$191,933	\$168,018	\$145,051	(\$22,967)	(13.66%)
Mar	\$211,722	\$168,018	\$121,253	(\$46,765)	(27.83%)
YTD Total	\$1,835,472	\$1,512,158	\$1,355,342	(\$156,816)	(10.37%)

FY 2020 -- Program Statistics

Year-To-Date Through March
Community Transit
All Routes

Operating Costs					
Target = \$5,341,756					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$412,296	\$445,146	\$403,610	(\$41,536)	(9.33%)
Aug	\$481,062	\$445,146	\$466,843	\$21,696	4.87%
Sep	\$414,827	\$445,146	\$428,683	(\$16,463)	(3.69%)
Oct	\$429,315	\$445,146	\$483,789	\$38,642	8.68%
Nov	\$408,447	\$445,146	\$425,277	(\$19,869)	(4.46%)
Dec	\$519,255	\$445,146	\$601,286	\$156,140	35.07%
Jan	\$429,101	\$445,146	\$468,949	\$23,803	5.34%
Feb	\$401,815	\$445,146	\$425,348	(\$19,798)	(4.44%)
Mar	\$445,289	\$445,146	\$325,457	(\$119,689)	(26.88%)
YTD Total	\$3,941,407	\$4,006,317	\$4,029,243	\$22,926	0.57%

FY 2020 -- Program Statistics

Year-To-Date Through March

Intercity

All Routes

Operating Costs					
Target = \$863,422					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$59,209	\$71,952	\$60,694	(\$11,258)	(15.64%)
Aug	\$73,729	\$71,952	\$64,959	(\$6,993)	(9.71%)
Sep	\$54,309	\$71,952	\$63,756	(\$8,196)	(11.39%)
Oct	\$64,653	\$71,952	\$68,100	(\$3,851)	(5.35%)
Nov	\$61,931	\$71,952	\$68,279	(\$3,673)	(5.10%)
Dec	\$83,044	\$71,952	\$105,413	\$33,461	46.50%
Jan	\$65,536	\$71,952	\$71,795	(\$157)	(0.21%)
Feb	\$58,758	\$71,952	\$56,122	(\$15,830)	(22.00%)
Mar	\$65,327	\$71,952	\$52,862	(\$19,090)	(26.53%)
YTD Total	\$586,496	\$647,566	\$611,980	(\$35,587)	(5.49%)

FY 2020 -- Program Statistics

Year-To-Date Through March

Commuter Bus

All Routes

Operating Costs Target = \$781,755					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$62,372	\$65,146	\$54,330	(\$10,816)	(16.60%)
Aug	\$78,140	\$65,146	\$53,813	(\$11,333)	(17.39%)
Sep	\$57,044	\$65,146	\$49,442	(\$15,704)	(24.10%)
Oct	\$76,020	\$65,146	\$55,076	(\$10,071)	(15.45%)
Nov	\$71,042	\$65,146	\$50,660	(\$14,486)	(22.23%)
Dec	\$69,875	\$65,146	\$69,331	\$4,185	6.42%
Jan	\$69,899	\$65,146	\$56,038	(\$9,108)	(13.98%)
Feb	\$62,392	\$65,146	\$50,023	(\$15,123)	(23.21%)
Mar	\$63,841	\$65,146	\$54,104	(\$11,042)	(16.94%)
YTD Total	\$610,624	\$586,316	\$492,819	(\$93,498)	(15.94%)

FY 2020 -- Program Statistics
 Year-To-Date Through March
 Barstow City Fixed Routes
 All Routes

Operating Costs Target = \$2,085,268					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$143,954	\$173,772	\$152,420	(\$21,353)	(12.28%)
Aug	\$150,897	\$173,772	\$160,412	(\$13,360)	(7.68%)
Sep	\$142,272	\$173,772	\$146,618	(\$27,154)	(15.62%)
Oct	\$162,381	\$173,772	\$162,307	(\$11,465)	(6.59%)
Nov	\$142,059	\$173,772	\$152,109	(\$21,663)	(12.46%)
Dec	\$150,618	\$173,772	\$152,972	(\$20,800)	(11.96%)
Jan	\$157,939	\$173,772	\$162,090	(\$11,683)	(6.72%)
Feb	\$144,545	\$173,772	\$163,140	(\$10,633)	(6.11%)
Mar	\$156,111	\$173,772	\$124,567	(\$49,205)	(28.31%)
YTD Total	\$1,350,775	\$1,563,951	\$1,376,635	(\$187,316)	(11.97%)

FY 2020 -- Program Statistics
 Year-To-Date Through March
 Barstow County Routes
 All Routes

Operating Costs Target = \$841,396					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$62,736	\$70,116	\$68,768	(\$1,348)	(1.92%)
Aug	\$67,305	\$70,116	\$69,719	(\$397)	(0.56%)
Sep	\$60,263	\$70,116	\$67,272	(\$2,844)	(4.05%)
Oct	\$70,177	\$70,116	\$74,749	\$4,632	6.60%
Nov	\$65,435	\$70,116	\$66,797	(\$3,320)	(4.73%)
Dec	\$64,814	\$70,116	\$67,065	(\$3,052)	(4.35%)
Jan	\$69,460	\$70,116	\$69,195	(\$922)	(1.31%)
Feb	\$63,635	\$70,116	\$70,486	\$370	0.52%
Mar	\$69,395	\$70,116	\$53,811	(\$16,305)	(23.25%)
YTD Total	\$593,221	\$631,047	\$607,861	(\$23,186)	(3.67%)

FY 2020 -- Program Statistics

Year-To-Date Through March
Barstow Demand Response
All Routes

Operating Costs Target = \$425,180					
Month	FY 2019 Actual Costs	FY 2020 Budget Costs	FY 2020 Actual Costs	Budget Variance	% Variance
Jul	\$28,866	\$35,432	\$27,958	(\$7,474)	(21.09%)
Aug	\$33,795	\$35,432	\$31,584	(\$3,847)	(10.85%)
Sep	\$31,355	\$35,432	\$25,379	(\$10,053)	(28.37%)
Oct	\$34,968	\$35,432	\$34,196	(\$1,236)	(3.48%)
Nov	\$33,858	\$35,432	\$27,678	(\$7,754)	(21.88%)
Dec	\$28,954	\$35,432	\$30,115	(\$5,317)	(15.00%)
Jan	\$29,985	\$35,432	\$32,254	(\$3,178)	(8.96%)
Feb	\$25,491	\$35,432	\$33,345	(\$2,086)	(5.88%)
Mar	\$28,216	\$35,432	\$26,983	(\$8,449)	(23.84%)
YTD Total	\$275,488	\$318,885	\$269,491	(\$49,394)	(15.48%)

FY 2020 -- Program Statistics
 Year-To-Date Through March
 Barstow City Fixed Routes
 All Routes

Passenger Revenue Target = \$101,000					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$5,890	\$8,417	\$5,017	(\$3,400)	(40.39%)
Aug	\$6,738	\$8,417	\$14,510	\$6,093	72.39%
Sep	\$8,069	\$8,417	\$10,523	\$2,106	25.02%
Oct	\$6,909	\$8,417	\$10,593	\$2,177	25.86%
Nov	\$15,350	\$8,417	\$8,870	\$454	5.38%
Dec	\$7,677	\$8,417	\$8,739	\$323	3.83%
Jan	\$8,155	\$8,417	\$11,029	\$2,612	31.03%
Feb	\$8,220	\$8,417	\$7,805	(\$611)	(7.26%)
Mar	\$7,219	\$8,417	\$12,245	\$3,829	45.48%
YTD Total	\$74,227	\$75,750	\$89,332	\$13,582	17.92%

FY 2020 -- Program Statistics

Year-To-Date Through March

Barstow County Routes

All Routes

Passenger Revenue					
Target = \$28,800					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$2,650	\$2,400	\$2,336	(\$64)	(2.65%)
Aug	\$1,962	\$2,400	\$2,789	\$389	16.19%
Sep	\$2,151	\$2,400	\$3,363	\$963	40.14%
Oct	\$2,395	\$2,400	\$2,411	\$11	0.44%
Nov	\$2,150	\$2,400	\$2,450	\$50	2.08%
Dec	\$2,523	\$2,400	\$2,287	(\$113)	(4.72%)
Jan	\$2,997	\$2,400	\$2,710	\$310	12.90%
Feb	\$2,273	\$2,400	\$2,079	(\$321)	(13.37%)
Mar	\$2,221	\$2,400	\$2,130	(\$270)	(11.23%)
YTD Total	\$21,323	\$21,600	\$22,555	\$955	4.41%

FY 2020 -- Program Statistics

**Year-To-Date Through March
Barstow Demand Response
All Routes**

Passenger Revenue					
Target = \$37,000					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$3,175	\$3,083	\$2,981	(\$102)	(3.31%)
Aug	\$3,204	\$3,083	\$2,714	(\$369)	(11.97%)
Sep	\$3,069	\$3,083	\$2,827	(\$256)	(8.29%)
Oct	\$2,979	\$3,083	\$2,654	(\$430)	(13.93%)
Nov	\$3,172	\$3,083	\$2,587	(\$496)	(16.08%)
Dec	\$3,159	\$3,083	\$2,866	(\$217)	(7.04%)
Jan	\$2,854	\$3,083	\$2,305	(\$778)	(25.24%)
Feb	\$3,022	\$3,083	\$3,079	(\$4)	(0.13%)
Mar	\$3,102	\$3,083	\$2,796	(\$287)	(9.31%)
YTD Total	\$27,736	\$27,750	\$24,810	(\$2,940)	(10.59%)

FY 2020 -- Program Statistics

Year-To-Date Through March

Regional Routes

All Routes

Passenger Revenue Target = \$1,500,000					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$84,066	\$125,000	\$67,816	(\$57,184)	(45.74%)
Aug	\$139,407	\$125,000	\$173,265	\$48,265	38.61%
Sep	\$97,980	\$125,000	\$122,743	(\$2,257)	(1.80%)
Oct	\$104,966	\$125,000	\$149,515	\$24,515	19.61%
Nov	\$209,971	\$125,000	\$180,729	\$55,729	44.58%
Dec	\$111,414	\$125,000	\$83,140	(\$41,860)	(33.48%)
Jan	\$70,532	\$125,000	\$208,186	\$83,186	66.54%
Feb	\$141,446	\$125,000	\$70,643	(\$54,357)	(43.48%)
Mar	\$209,435	\$125,000	\$139,449	\$14,449	11.55%
YTD Total	\$1,169,217	\$1,125,000	\$1,195,486	\$70,486	6.26%

FY 2020 -- Program Statistics

Year-To-Date Through March

County Routes

All Routes

Passenger Revenue Target = \$270,000					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$17,605	\$22,500	\$11,333	(\$11,167)	(49.62%)
Aug	\$11,223	\$22,500	\$95,782	\$73,282	325.69%
Sep	\$37,222	\$22,500	\$6,300	(\$16,200)	(72.00%)
Oct	\$26,538	\$22,500	\$8,804	(\$13,696)	(60.87%)
Nov	\$32,630	\$22,500	\$7,606	(\$14,894)	(66.19%)
Dec	\$22,835	\$22,500	\$30,008	\$7,508	33.36%
Jan	\$9,283	\$22,500	\$36,849	\$14,349	63.77%
Feb	\$22,907	\$22,500	\$7,283	(\$15,217)	(67.62%)
Mar	\$29,307	\$22,500	\$6,298	(\$16,202)	(72.00%)
YTD Total	\$209,551	\$202,500	\$210,263	\$7,763	3.83%

FY 2020 -- Program Statistics

Year-To-Date Through March
Community Transit
All Routes

Passenger Revenue Target = \$532,000					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$43,548	\$44,333	\$48,924	\$4,591	10.35%
Aug	\$42,359	\$44,333	\$43,104	(\$1,229)	(2.77%)
Sep	\$44,151	\$44,333	\$43,005	(\$1,328)	(2.99%)
Oct	\$44,151	\$44,333	\$44,370	\$37	0.08%
Nov	\$46,824	\$44,333	\$59,060	\$14,727	33.21%
Dec	\$42,552	\$44,333	\$41,976	(\$2,358)	(5.31%)
Jan	\$40,584	\$44,333	\$39,876	(\$4,457)	(10.05%)
Feb	\$47,694	\$44,333	\$46,175	\$1,841	4.15%
Mar	\$43,803	\$44,333	\$39,426	(\$4,907)	(11.06%)
YTD Total	\$395,667	\$399,000	\$405,916	\$6,916	1.73%

FY 2020 -- Program Statistics

Year-To-Date Through March

Intercity

All Routes

Passenger Revenue Target = \$229,500					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$23,860	\$19,125	\$16,842	(\$2,283)	(11.93%)
Aug	\$16,593	\$19,125	\$23,911	\$4,786	25.02%
Sep	\$21,498	\$19,125	\$17,888	(\$1,237)	(6.46%)
Oct	\$23,693	\$19,125	\$25,964	\$6,839	35.75%
Nov	\$17,997	\$19,125	\$25,146	\$6,021	31.47%
Dec	\$14,368	\$19,125	\$24,969	\$5,844	30.55%
Jan	\$16,106	\$19,125	\$15,534	(\$3,591)	(18.77%)
Feb	\$19,918	\$19,125	\$25,879	\$6,754	35.31%
Mar	\$10,098	\$19,125	\$15,059	(\$4,066)	(21.26%)
YTD Total	\$164,131	\$172,125	\$191,192	\$19,067	11.07%

FY 2020 -- Program Statistics

Year-To-Date Through March

Commuter Bus

All Routes

Passenger Revenue Target = \$458,000					
Month	FY 2019 Actual Revenue	FY 2020 Budget Revenue	FY 2020 Actual Revenue	Budget Variance	% Variance
Jul	\$35,141	\$38,167	\$34,067	(\$4,100)	(10.74%)
Aug	\$30,947	\$38,167	\$34,111	(\$4,056)	(10.62%)
Sep	\$34,524	\$38,167	\$30,833	(\$7,333)	(19.21%)
Oct	\$36,807	\$38,167	\$31,720	(\$6,447)	(16.89%)
Nov	\$32,067	\$38,167	\$15,844	(\$22,323)	(58.48%)
Dec	\$34,341	\$38,167	\$12,903	(\$25,264)	(66.19%)
Jan	\$35,054	\$38,167	\$14,639	(\$23,527)	(61.64%)
Feb	\$34,092	\$38,167	\$30,226	(\$7,940)	(20.80%)
Mar	\$36,414	\$38,167	\$26,509	(\$11,657)	(30.54%)
YTD Total	\$309,387	\$343,500	\$230,853	(\$112,647)	(32.79%)

Victor Valley Transit Authority

NTC-FT. IRWIN (REVENUES & EXPENSES)

	<u>JULY</u>	<u>AUGUST</u>	<u>SEPTEMBER</u>	<u>OCTOBER</u>	<u>NOVEMBER</u>	<u>DECEMBER</u>	<u>2020</u> <u>JANUARY</u>	<u>FEBRUARY</u>	<u>MARCH</u>	<u>APRIL</u>	<u>MAY</u>	<u>JUNE</u>	<u>Project to</u> <u>Date Totals</u>	<u>Avg</u> <u>(monthly)</u>
Cash Fares	\$ 64	\$ 73	\$ 354	\$ 986	\$ 986	\$ 343	\$ 586	\$ 524	\$ 397				\$ 4,315	\$ 479.43
Prepaid Fares	\$ 33,975	\$ 34,005	\$ 30,345	\$ 30,498	\$ 33,928	\$ 34,950	\$ 37,035	\$ 25,320	\$ 26,040				\$ 286,097	\$ 31,788.50
Base Shuttle Subsidy	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000	\$ 4,000				\$ 36,000	\$ 4,000.00
Total Revenue	\$ 38,039	\$ 38,078	\$ 34,699	\$ 35,485	\$ 38,915	\$ 39,293	\$ 41,621	\$ 29,844	\$ 30,437	\$ -	\$ -	\$ -	\$ 326,411	\$ 36,268
Operations Exp	\$ 37,499	\$ 37,423	\$ 33,877	\$ 40,707	\$ 35,658	\$ 37,078	\$ 38,814	\$ 35,579	\$ 39,051				\$ 335,687	\$ 37,298.50
Fuel Exp	\$ 10,534	\$ 8,946	\$ 8,942	\$ 8,268	\$ 8,713	\$ 11,703	\$ 10,119	\$ 7,404	\$ 7,160				\$ 81,788	\$ 9,087.55
Bank Fees	\$ 1,139	\$ 1,129	\$ 987	\$ 1,082	\$ 954	\$ 1,048	\$ 983	\$ 1,043	\$ 958				\$ 9,324	\$ 1,035.95
Other Exp	\$ 418	\$ 92	\$ 92	\$ 91	\$ 92	\$ 91	\$ 92	\$ 79	\$ 91				\$ 1,138	\$ 126.45
Total Expense	\$ 49,589	\$ 47,591	\$ 43,897	\$ 50,149	\$ 45,417	\$ 49,920	\$ 50,008	\$ 44,105	\$ 47,259	\$ -	\$ -	\$ -	\$ 427,936	\$ 47,548
Net Activity	\$ (11,550)	\$ (9,513)	\$ (9,199)	\$ (14,664)	\$ (6,503)	\$ (10,627)	\$ (8,387)	\$ (14,261)	\$ (16,821)	\$ -	\$ -	\$ -	\$ (101,525)	\$ (11,280.53)
Income/Expense Ratio	77%	80%	79%	71%	86%	79%	83%	68%	64%	#DIV/0!	#DIV/0!	#DIV/0!	%	76%

LIFT DEPLOYMENT REPORT
FY 19-20

Route #	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	YTD TOTAL
1	44	306	417	543	449	365	354	495	337				3310
101	4	7	13	6	2	6	3	2	2				45
2	1	60	100	150	135	188	107	89	58				888
200	0	0	0	0	5	0	0	5	1				11
3	2	37	49	116	79	51	72	91	58				555
6	3	23	46	56	47	82	58	71	46				432
15	25	33	22	29	25	17	20	30	20				221
21	22	12	22	38	40	30	17	17	5				203
22	16	43	31	31	16	11	25	26	20				219
23	32	30	25	19	39	34	54	53	25				311
25	6	2	5	4	3	2	1	3	2				28
28	0	3	0	0	0	0	4	1	3				11
29	0	27	24	20	13	13	28	56	14				195
31	61	59	39	93	63	43	59	85	31				533
32	95	84	98	73	81	104	64	83	74				766
33	27	24	10	8	17	7	42	36	19				190
40	22	5	7	13	20	6	17	5	4				99
41	136	170	259	179	162	124	130	121	128				1409
42	49	29	36	23	17	7	6	4	5				176
43	87	63	83	110	40	45	122	134	91				775
47	15	12	11	4	7	4	9	10	2				74
50	108	84	118	131	127	79	139	228	102				1116
51	24	50	58	80	62	60	60	45	28				465
52	68	97	58	65	93	46	82	39	41				589
53	53	77	116	133	61	35	68	49	31				623
54	13	12	7	13	16	6	6	3	5				81
55	13	20	20	29	21	25	13	27	3				171
64	34	30	26	50	28	23	36	23	19				269
66	21	12	65	29	27	44	19	11	7				235
68	92	78	131	130	127	80	121	105	64				928
TOTAL, CURRENT	926	1379	1672	1966	1640	1390	1560	1808	1155	0	0	0	14928
TOTAL, LAST YEAR	802	823	716	1097	644	596	753	661	772				6864

There was no wheel chair pass up in the months of February and March, 2020.

Prepared by: Debi Lorrach

BIKE RACK REPORT
FY 19-20

Route #	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	YTD TOTAL
1	12	40	45	44	55	50	67	60	69				442
101	1	33	19	39	15	20	22	18	17				184
2	1	11	20	54	29	22	49	32	20				238
200	0	0	0	3	0	3	3	0	0				9
3	15	39	28	38	47	57	85	67	67				443
6	16	21	26	60	33	15	13	38	20				246
16	169	35	178	250	140	103	124	166	103				1,268
21	87	119	85	206	131	173	140	62	57				1,060
22	75	72	35	54	47	73	52	64	46				518
23	85	157	135	155	120	117	196	157	136				1256
25	5	7	18	2	6	0	2	7	1				48
28	2	4	3	11	3	9	17	3	2				64
29	4	21	13	18	15	10	14	5	12				112
31	206	205	163	191	118	117	190	298	130				1618
32	257	352	326	347	284	265	226	353	244				2654
33	50	68	118	66	75	55	120	118	97				776
40	56	60	45	106	53	107	38	62	18				545
41	535	454	469	386	454	350	356	364	354				3722
42	80	91	67	91	65	43	45	70	79				631
43	411	373	491	514	297	236	309	343	241				3215
47	39	22	39	32	35	23	44	29	30				293
50/50X	372	481	347	407	397	260	304	516	260				3344
51	98	152	73	107	129	106	217	157	162				1201
52	348	280	304	309	293	280	235	226	194				2469
53	211	251	261	186	169	104	134	178	176				1670
54	46	99	78	81	47	45	95	66	36				595
55	103	108	114	114	73	114	88	106	93				911
64	156	66	41	89	85	124	43	103	56				763
66	44	64	67	67	19	85	62	41	15				484
68	245	230	244	255	220	263	290	229	225				2201
TOTAL, CURRENT	3,742	3,813	3,874	4,282	3,454	3,229	3,560	3,938	2,960	0	0	0	32,972
TOTAL, LAST YEAR	3,031	3,082	2,611	2,405	3,059	2,324	2,731	2,156	2,652				24,061

There one pass-up in February and no pass ups in March, 2020.

Prepared By: Debi Lorrain

Hesperia

[illegible]

Barstow

[illegible]

Hesperia

[illegible]

Barstow

[illegible]

Victor Valley Transit Authority

Monthly Report of Complaints

Fiscal Year 2019/2020

February 2020		SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS	
		TIME	ROUTE	VEHICLE	FARES	MISC.			UNSAFE	FAILURE TO				CURRENT	YEAR
		FAST	SLOW	DESIGN	CONDITION		DISCOURTEOUS	OPERATING	PICKUP	TRANSFER	DROP OFF	MISC.		MONTH	TO DATE
Regional Fixed Route															
	1													0	2
	2													0	0
	3													0	3
	6 Barstow College													0	0
	15					1	1							2	13
	101													0	4
	200													0	0
	25													0	2
	31							1						1	7
	32													0	4
	33													0	4
	40													0	7
	41							1						1	11
	42													0	0
	43													0	4
	46													0	0
	47													0	0
	50/50X									1				1	12
	51													0	0
	52	1												1	4
	53						1							1	4
	54													0	2
	55								1					1	4
	64													0	6
	66						1							1	3
	68										1			1	10
TOTAL REGIONAL FIXED RT		1	0	0	0	0	1	3	2	1	1	1	0	10	106
County Routes															
	21 Tri-Comm.							1						1	9
	22 Helendale													0	6
	23 Lucerne Valley													0	3
	28 Hinkley/Helendale													0	0
	29 Yermo/Newberry Springs													0	0
TOTAL COMMUNITY ROUTES		0	0	0	0	0	0	1	0	0	0	0	0	1	18
ADA Paratransit															
	Direct Access													0	18
	Subscription													0	0
TOTAL ADA PARATRANSIT		0	0	0	0	0	0	0	0	0	0	0	0	0	18
Personnel															
	Customer Service													0	1
	Routing & Scheduling						1							1	2
	Dispatch													0	2
	Passenger to Passenger													0	0
TOTAL PERSONNEL		0	0	0	0	0	1	0	0	0	0	0	0	1	5
TOTAL COMPLAINTS		1	0	0	0	0	1	4	3	1	1	1	0	12	147

Victor Valley Transit Authority Monthly Report of Complaints

Fiscal Year 2019/2020

March 2020		SERVICE RELATED COMPLAINTS						DRIVER/DISPATCH RELATED COMPLAINTS						TOTAL COMPLAINTS	
		TIME		ROUTE	VEHICLE	FARES	MISC.	DISCOURTEOUS	UNSAFE	FAILURE TO			MISC.	CURRENT MONTH	YEAR TO DATE
		FAST	SLOW	DESIGN	CONDITION				OPERATING	PICKUP	TRANSFER	DROP OFF			
Regional Fixed Route															
	1												0	2	
	2						1						1	1	
	3												0	3	
	6 Barstow College												0	0	
	15												0	13	
	101												0	4	
	200												0	0	
	25												0	2	
	31												0	7	
	32						1						1	5	
	33												0	4	
	40												0	7	
	41												0	11	
	42		1										1	1	
	43												0	4	
	46												0	0	
	47												0	0	
	50/50X												0	12	
	51		1										1	1	
	52								1				1	5	
	53												0	4	
	54												0	2	
	55				1								1	5	
	64												0	6	
	66												0	3	
	68												0	10	
TOTAL REGIONAL FIXED RT		0	2	0	1	0	0	2	0	1	0	0	0	6	112
County Routes															
	21 Tri-Comm.												0	9	
	22 Helendale												0	6	
	23 Lucerne Valley		1						1				2	5	
	28 Hinkley/Helendale												0	0	
	29 Yermo/Newberry Springs												0	0	
TOTAL COMMUNITY ROUTES		0	1	0	0	0	0	0	0	1	0	0	0	2	20
ADA Paratransit															
	Direct Access		2				2	1	1				6	24	
	Subscription												0	0	
TOTAL ADA PARATRANSIT		0	2	0	0	0	0	2	1	1	0	0	0	6	24
Personnel															
	Customer Service												0	1	
	Routing & Scheduling												0	2	
	Dispatch												0	2	
	Passenger to Passenger												0	0	
TOTAL PERSONNEL		0	0	0	0	0	0	0	0	0	0	0	0	5	
TOTAL COMPLAINTS		0	5	0	1	0	0	4	1	3	0	0	0	14	161

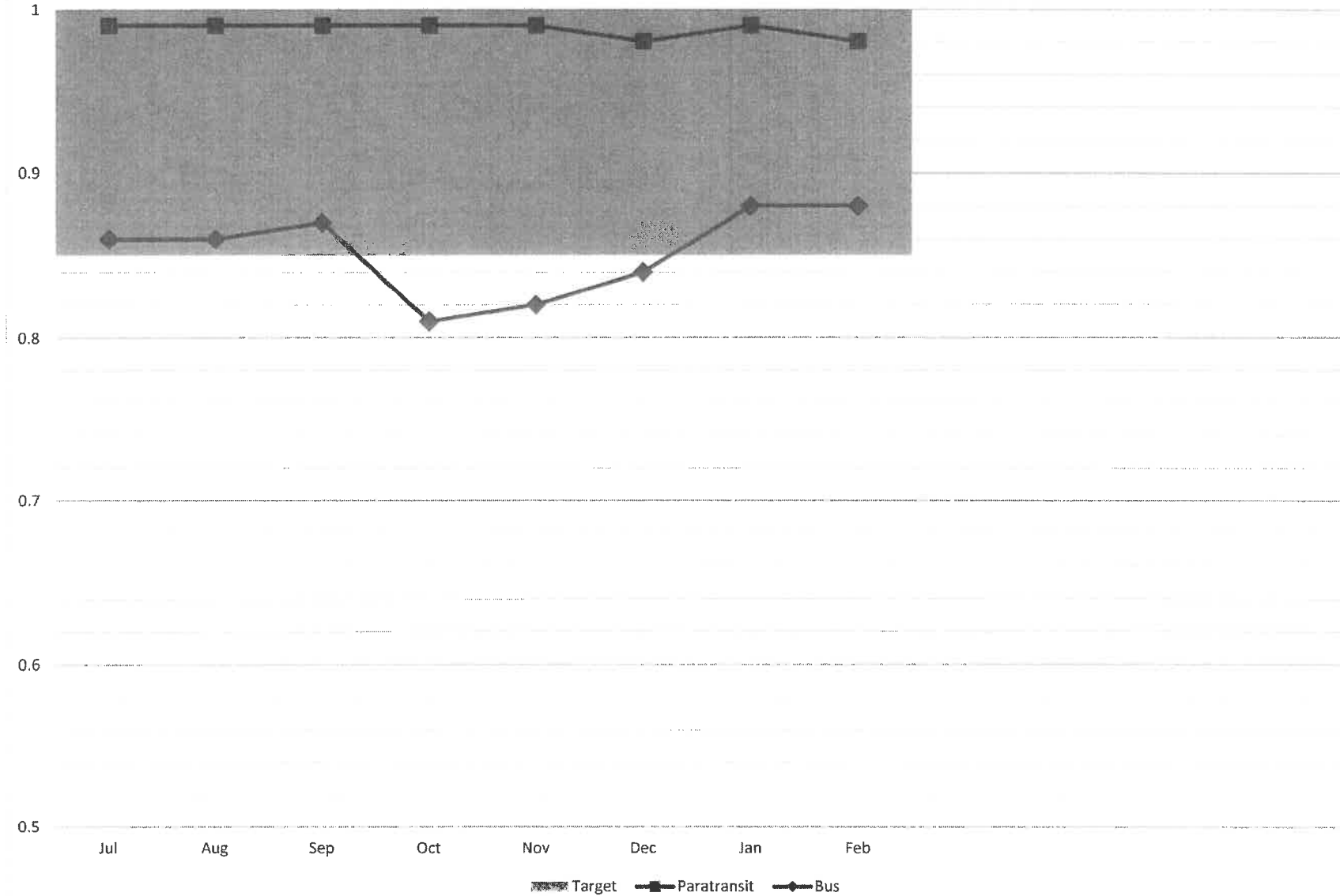


Employee Commendations! Month of March 2020

Fixed Route passenger called to compliment Julissa Chavez for being a great drive, always polite. Passenger state that we need to keep her!

Fixed route passenger wished to compliment driver Nicole Woods for being very aware of his passengers' time schedule and making sure she reached her connection on time.

FY 20 System Wide Schedule Adherence



February 2020
Major and Non-Major
Miles between road calls - VVTA and Barstow

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	79,356	11	7,214
Commuter Bus	17,585	1	17,585
Motor Bus	268,662	104	2,583
Total System	365,603	116	3,152

March 2020
Major and Non-Major
Miles between road calls - VVTA and Barstow

	Total Miles	Road Calls	Miles Between Road Calls
Demand Response	54,109	5	10,822
Commuter Bus	19,368	2	9,684
Motor Bus	206,151	118	1,747
Total System	279,628	125	2,237

VICTOR VALLEY TRANSIT

Policy Year Summary

Print Date: 02/28/2020

Page 1

Policy Year	Claim Count			Reserves			Payments			Total Incurred		
Code	Open	Closed	Total	Indemnity	Expenses	Total	Indemnity	Expenses	Total	Indemnity	Expenses	Total
FY1998	0	7	7	0	0	0	9,207	21,571	30,778	9,207	21,571	30,778
FY1999	0	3	3	0	0	0	0	0	0	0	0	0
FY2000	0	3	3	0	0	0	965	0	965	965	0	965
FY2001	0	4	4	0	0	0	0	0	0	0	0	0
FY2001NC	0	1	1	0	0	0	0	0	0	0	0	0
FY2002	0	7	7	0	0	0	0	0	0	0	0	0
FY2003	0	1	1	0	0	0	0	0	0	0	0	0
FY2004	0	3	3	0	0	0	0	0	0	0	0	0
FY2005	0	2	2	0	0	0	0	0	0	0	0	0
FY2006	0	3	3	0	0	0	0	0	0	0	0	0
FY2007	0	3	3	0	0	0	0	0	0	0	0	0
FY2008	0	2	2	0	0	0	0	0	0	0	0	0
FY2009	0	1	1	0	0	0	0	0	0	0	0	0
FY2010	0	1	1	0	0	0	0	0	0	0	0	0
FY2012	0	2	2	0	0	0	0	0	0	0	0	0
FY2013	0	3	3	0	0	0	0	0	0	0	0	0
FY2014	1	4	5	0	0	0	0	19,206	19,206	0	19,206	19,206
FY2015	0	4	4	0	0	0	0	0	0	0	0	0
FY2016	0	7	7	0	0	0	2,991	0	2,991	2,991	0	2,991
FY2017	3	6	9	0	0	0	0	0	0	0	0	0
FY2018	1	6	7	0	0	0	0	0	0	0	0	0
FY2019	5	5	10	0	0	0	0	0	0	0	0	0
FY2020	1	0	1	0	0	0	0	0	0	0	0	0
Totals:	11	78	89	0	0	0	13,164	40,777	53,941	13,164	40,777	53,941

VICTOR VALLEY TRANSIT

Policy Year Summary

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Policy Year	Claim Count			Reserves			Payments			Total Incurred		
Code	Open	Closed	Total	Indemnity	Expenses	Total	Indemnity	Expenses	Total	Indemnity	Expenses	Total
FY1998	0	7	7	0	0	0	9,207	21,571	30,778	9,207	21,571	30,778
FY1999	0	3	3	0	0	0	0	0	0	0	0	0
FY2000	0	3	3	0	0	0	965	0	965	965	0	965
FY2001	0	4	4	0	0	0	0	0	0	0	0	0
FY2001NC	0	1	1	0	0	0	0	0	0	0	0	0
FY2002	0	7	7	0	0	0	0	0	0	0	0	0
FY2003	0	1	1	0	0	0	0	0	0	0	0	0
FY2004	0	3	3	0	0	0	0	0	0	0	0	0
FY2005	0	2	2	0	0	0	0	0	0	0	0	0
FY2006	0	3	3	0	0	0	0	0	0	0	0	0
FY2007	0	3	3	0	0	0	0	0	0	0	0	0
FY2008	0	2	2	0	0	0	0	0	0	0	0	0
FY2009	0	1	1	0	0	0	0	0	0	0	0	0
FY2010	0	1	1	0	0	0	0	0	0	0	0	0
FY2012	0	2	2	0	0	0	0	0	0	0	0	0
FY2013	0	3	3	0	0	0	0	0	0	0	0	0
FY2014	1	4	5	0	0	0	0	19,206	19,206	0	19,206	19,206
FY2015	0	4	4	0	0	0	0	0	0	0	0	0
FY2016	0	7	7	0	0	0	2,991	0	2,991	2,991	0	2,991
FY2017	2	7	9	0	0	0	0	0	0	0	0	0
FY2018	1	6	7	0	0	0	0	0	0	0	0	0
FY2019	4	6	10	0	0	0	0	0	0	0	0	0
FY2020	1	0	1	0	0	0	0	0	0	0	0	0
Totals:	9	80	89	0	0	0	13,164	40,777	53,941	13,164	40,777	53,941