

PASSENGER GUIDELINES

VVTA Victor Valley Routes operate weekdays 6 a.m. to 9 p.m., Saturdays 7 a.m. to 8 p.m., Sundays 8 a.m. to 6 p.m. ● VVTA Barstow Routes operate weekdays 6 a.m. to 8 p.m., weekends 8 a.m. to 5 p.m. ● No service is provided on following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day ● Fare due when boarding ● Exact change required ● Pennies not accepted ● Fare good for single direction trip only ● Discount & Student Passes require presentation of photo I.D. when boarding; no refunds or replacements if passes are lost, stolen, damaged, or unused; passes are not transferable and only valid to person originally issued; use by others is fare evasion, resulting in confiscation, possible prosecution, and fines ● Drugs, weapons, open containers of alcohol are prohibited ● Only non-alcoholic drinks are allowed in solid containers with lids (paper cups not allowed) ● No smoking or eating on bus ● Operator reserves right to refuse service to persons who are intoxicated, abusive, offensive to others, or not properly clothed ● Service animals are permitted ● Small dogs and cats in a locked commercial carrier, kept in seat with passenger, are permitted ● Arrive at bus stop 5 minutes prior to scheduled departure ● Do not move, change seats while bus in motion ● For safety reasons, other than bus related questions, conversations with driver are not permitted ● Carry-ons, which may include a pet carrier, limited to 2 packages on Route 15 B-V Link and 6 on all other routes; dimensions limited to 22 inches X 9 inches X 14 inches; must remain in passenger lap or under seat; larger items not permitted ● Drivers not responsible for remembering where passengers wish to disembark ● VVTA not responsible for lost or stolen items ● In case of floods or severe snow conditions, buses will return to nearest safe layover zone to await further instructions; every attempt possible will be made to pick up all passengers and deliver them to their respective destinations ● Soliciting or distributing literature in buses is prohibited ● Service inquiries may be directed to (760) 948-3030.

VVC STUDENTS

VVTA accepts valid Victor Valley College (VVC) Associated Student Body (ASB) and VVC Photo ID cards as fare on all VVTA Fixed and County Route buses. VVC ID cards are valid as fare during the term (or semester) for which they were issued, which spans from the official term start date through the first week of the next term. Cards issued for the previous term are not valid as fare, unless a valid decal from the current term is attached. The VVTA Student ID does not and will not replace the VVC ID cards. The VVTA Student Photo ID is a discount fare identification card available to verified students throughout VVTA's service area. The VVTA Student Photo ID does not replace the VVC ASB and Photo ID pass cards, which is exclusive to VVC students.

PASSENGER DESCRIPTIONS

Children 5 & under (3 children maximum per adult fare; for each additional child, student fare must be paid, if available; otherwise, adult fare must be paid). Senior/Disabled/Medicare: All require photo ID. Seniors are 60 and over. Age 6-13. Age 14 and over require student photo ID. Military veteran photo ID required. The 31-Day Pass is acceptable as fare for 31 days, beginning the first day it is used in farebox.

COUNTY ROUTES

VVTA County Routes serve the non-incorporated regions of San Bernardino County and require County Route Fare for passengers boarding and/or alighting in the county area. Flag down bus stop service is available, since traditional bus stops may not be present. Certain routes feature Route Deviation service within 3/4 of a mile of the scheduled county route area. For route deviations, which are based on availability, reservations must be made at least two hours in advance and made no more than the day prior to pickup. Certified ADA passengers may make reservations according to their certification. Pickup and drop off is available where safe. On Victor Valley area routes, pickup and drop off is not available on dirt roads. On Barstow area routes, pickup and drop off is available on county-maintained dirt roads, pending road conditions. Drop off requests must be made to driver. Call 760-948-3030 in Victor Valley or 760-256-0311 in Barstow area for pick up reservations from 8 a.m. to 5 p.m. Monday through Sunday.

FARE & PASS USE

Fare due when boarding. Exact change required. Pennies not accepted. Fare good for single direction trip only. Discount & Student Passes require presentation of photo I.D. when boarding; no refunds or replacements if passes are lost, stolen, damaged, or unused; passes are not transferable and only valid to person originally issued; use by others is fare evasion, resulting in confiscation, possible prosecution, and fines.

VALUE CARD

The VVTA Value Card is acceptable as fare on fixed route service and available in \$5, \$10, \$20 increments. The VVTA Value Card does not expire, is a great alternative to cash, and a quick way to pay fare without having to fumble around for exact change. For infrequent use, Value Cards are also great as an alternative to carrying cash, especially for students, parents, and seniors. Refunds not available.

FIXED ROUTE	SINGLE TRIP	DAY PASS	31-DAY PASS
REGULAR	\$1.50	\$4.00	\$55
STUDENT	\$1.25	\$3.50	\$45
SDM	\$0.75	\$2.00	\$27
VETERAN	\$0.75	\$2.00	\$27
CHILDREN	FREE	FREE	FREE

ROUTE DEVIATION	SINGLE TRIP	Deviations pick-up and drop-off service is available within 3/4 of a mile of a Deviated Route and requires additional Deviation Fare. Reservations are required.
REGULAR	\$2.00	
STUDENT	\$2.00	
SDM	\$1.00	
VETERAN	\$1.00	
CHILDREN	FREE	

COUNTY ROUTE	SINGLE TRIP	DAY PASS	31-DAY PASS
REGULAR	\$2.50	\$6.00	\$80
STUDENT	\$2.25	\$5.00	\$70
SDM	\$1.25	\$3.00	\$40
VETERAN	\$1.25	\$3.00	\$40
CHILDREN	FREE	FREE	FREE

VVTA WATCH: MOBILE SAFETY APP (ANDROID / APPLE)

WATCH  **REPORT**

SAFETY CONCERNS
CRIME, SUSPICIOUS ACTIVITY OR INCIDENTS

TEXT-TO-TIP: 760-201-1440

DOWNLOAD: VVTA.ORG/APP

GET ALERTS: EMAIL MyAlerts@VVTA.org | TEXT "VVTA" to 38470 | TWITTER @VVTransit